



## June 9-11 at The Sonesta Hotel, Hilton Head

Sponsored by: Georgia Hospital Association Georgia Organization of Nurse Leaders South Carolina Hospital Association South Carolina Organization of Nurse Leaders





#### **Purpose**

This year's Nurse Leadership Institute will focus on innovative leadership for leading a patient centered culture of safety in your organization. **Kathleen Bartholomew, RN, MN** will be our keynote. Kathleen will offer a fresh and fascinating look at the hospital safety culture and how to maximize the power and resources within the people in your organization. **Karen Cook** with the Studer Group will also present Tuesday afternoon in a session we are calling "Coaching Unplugged." About three to four weeks before the Institute, we will send out a survey to all of the registrants asking them to submit questions for Karen Cook. This should prove to be a very lively and educational session.

The three concurrent sessions on Wednesday will focus on "Rapid Cycle Improvement/Defect Analysis" with **Roger Resar, MD**; "Conversations to Engage Patients" with **Stephen Wegener, PhD**; and "High Reliability and Just Culture: The Big and Small" will focus on how two South Carolina hospitals implemented daily "Safety Huddles" and the impact these have had on patient care.

Thursday, we will hear from four best practice examples in Georgia and South Carolina. At press time, these will focus on care transitions, STEMI, Patient and Family Advisory Councils and Anti-Microbial Stewardship. The program will close with a session from Banner Health in Colorado on the nurse leader's role in creating and sustaining a High Reliable Organization with a Just Culture.

In addition to the excellent educational sessions, there will be time set aside to network and learn from your peers throughout Georgia and South Carolina.

### **Conference Objectives**

Upon completion of this conference, participants will be able to:

- List two qualities required of today's leaders in order to ignite and sustain true culture change;
- Give two example of how you can personally shift the power structure from a hierarchy to a team in your department / organization to create synergy and maximize power;
- Describe two specific actions that you personally can adopt now to lead a patient safety culture;
- Perform rapid cycle defect analysis principles;
- Discuss the importance of patient and family centered safe care through the use of motivational interviewing
- Describe the nurse leader's role in creating and sustaining a high reliable organization with a just culture.

#### Who Should Attend

This seminar is designed for nurse executives, chief nursing officers, directors of nursing, staff nurses, and first line managers in hospital nursing including nurse managers, nurse supervisors, assistant directors of nursing, clinical coordinators and clinical nurse specialists.

#### **Registration Information**

The cost for this conference is \$295 per person from a SCHA member hospital, GONL member or associate and \$590 per person from a non-GHA/SCHA member hospital. This fee includes Tuesday reception, Wednesday and Thursday continental breakfast, Wednesday lunch, breaks and all conference materials. Spouses and guests of GHA/SCHA members may attend the Tuesday evening reception and Wednesday lunch for \$55. The deadline for registration is May 18. All registrations postmarked after May 18 will be subject to a \$25 late registration fee.

Registration fees, less a \$25 cancellation fee, are refundable if notice is received no less than five working days prior to the conference. Registrations may be mailed to GHA or faxed to: (770) 249-4593. We accept checks, MasterCard, Visa, and American Express.

#### **Accommodations**

A block of guestrooms has been reserved at the Sonesta. The cost for these rooms is \$196 for standard resort view rooms, \$226 for courtyard/garden view rooms and \$266 for ocean view rooms (plus tax, single or double occupancy.) All room reservations should be made by May 18. GHA's room block always fills up fast so make your reservations early. To make reservations, contact the Sonesta at 1-800-SONESTA (766-3782) or (843) 842-2400. When making reservations, be sure to mention the Georgia Hospital Association. The Sonesta Hotel is located at: 130 Shipyard Drive, Hilton Head Island, SC 29928. The attire for the conference is casual.



#### **Continuing Education Units**

The Georgia Hospital Association is an approved provider of continuing nursing education by the Alabama State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Approved for 9 contact hours.

#### Nurse Leadership Institute Poster Display of Innovative Projects

Participants of the Nurse Leadership Institute are encouraged to participate in the Seventeenth Annual Poster Display of Innovative Programs and Projects. Entries consist of posters featuring creative programs and initiatives related to eliminating patient harm, leadership, staff engagement, workplace environment, staffing, recruitment, retention, culture of safety, high reliability organizations, cost saving initiatives, quality and patient safety.

*Entries must be submitted to: Martha Harrell at GHA, 1675 Terrell Mill Road, Marietta, Georgia* 30067 by May 19. Please use the attached submission form. In addition, please submit a brief description of the project with contact information for inclusion in the participant packets at the conference. Please limit this to one page. Posters will be displayed on tabletops and easels throughout the conference. Space is limited. Easel poster displays should be approximately 22" x 28". Tabletop displays should be approximately 36" x 48".

For more information contact Martha Harrell at GHA (770) 249-4500.

*The time frame for the poster displays is as follows:* 

Tuesday, June 912-1 p.m.Set-up posters1-2 p.m.Poster displays3- 3:15 p.m.Poster displays

Wednesday, June 10 8-9 a.m. Poster displays 10:15-10:45 a.m. Poster displays

Thursday, June 11	
8-9 a.m.	Poster displays
10-10:30 a.m.	Poster displays

#### June 9-11, 2015

#### Poster Display of Innovative Projects Submission Form

The following would like to submit a poster for display at the Nurse Leadership Institute, June 9-11, 2015 the Sonesta Hotel, Hilton Head Island, South Carolina:

Facility name	
Contact Name	
Address	
Phone Number	
Project title	
Size & display format	easel (approximately 22" x 28")
	Table-top (approximately 36" x 48")
	Electrical outlet
	Other

Please attach a "printer-ready" brief description of the project for inclusion in the participant packets at the conference. Please limit this to one page. A Word document is preferred.

### <u>Agenda</u>

### Tuesday, June 9

9 a.mnoon	SCONL Board Meeting		
9 a.mnoon	GONL Board Meeting		
12:30-1 p.m.	Poster Session Set-up		
1-2 p.m.	Registration and Poster Sessions Location: Santee Ballroom Prefunction		
2-2:30 p.m.	Framing - Lorri Gibbons, SCHA & Martha Harrell, GHA		
2:30-3:45 p.m.	Innovative Leadership: Leading a Patient Centered Culture Kathleen Bartholomew, RN, MN, Friday Harbor, Washington		
3:45-4 p.m.	Break		
4-5:30 p.m.	<i>Coaching Unplugged</i> Karen Cook, The Studer Group, Pensacola, Florida		
5:30-7 p.m.	Reception		

### <u>Agenda</u>

### Wednesday, June 10

7:30-9 a.m.	Continental Breakfast & Poster Sessions		
8-8:50 a.m.	GONL Member Meeting		
8-8:50 a.m.	SCONL Member Meeting		
8:50-9 a.m.	Transition to Breakout Sessions		
9-10:30 a.m.	<i>Breakout session 1 (pick one of three offerings)</i> Location: Salon FGH		
	1. <i>Rapid Cycle Improvement Defect Analysis</i> <b>Roger Resar, MD</b> , Senior Fellow, Institute Healthcare Improvement Altoona, Wisconsin		
	2. <i>Engaging Patients</i> <b>Stephen Wegener, PhD</b> , Director, Division of Rehabilitation Psychology and Neuropsychology, Associate Professor of Physical Medicine and Rehabilitation, Johns Hopkins Medicine		
	3. <i>High Reliability &amp; Just Culture: The Big and Small</i> <b>Shelly Rorie</b> , Palmetto Healthcare		
10:30-10:45 a.m.	Break & Poster Sessions		
10:45 a.m12:15 p.m.	Breakout sessions repeated above		
12:15 -1:15 p.m.	Lunch		
1:15 p.m.	Optional Ad Hoc Committee Meetings		

### <u>Agenda</u>

<b>Thursday, June 11,</b> 7:30-8:30 a.m.	Continental Breakfast & Poster Sessions
8:30-10:15 a.m.	<ul> <li>Hospital best practices</li> <li>Care Transitions</li> <li>STEMI</li> <li>Patient &amp; Family Advisory Councils</li> <li>Anti-Microbial Stewardship</li> </ul>
10:15-10:30 a.m.	Break
10:30 a.mnoon	<i>Nursing's Role in Culture of Safety &amp; High Reliability Hospital</i> Banner Health System, Colorado
Noon	Adjourn

### **Key Deadline Information**

Please register and make your hotel reservations by May 18. Please note: GHA's block of rooms fills up fast, so please do not delay in making your reservations.

#### REGISTRATION

Register on-line at www.gha.org or complete and return this form no later than May 18, 2015 to:

Martha Harrell Georgia Hospital Association 1675 Terrell Mill Road Marietta, Georgia 30067 (770) 249-4500 / (770) 249-4593 (FAX) On-line at www.gha.org

The following person will attend the "Nurse Leadership Institute" June 9-11, 2015 at the Sonesta Hotel on Hilton Head Island, South Carolina:

Name		Nickname	
Title			
Hospital/Organization Nar	ne		
Street		City/State/Zip	
Telephone Number & Ext.		Fax Number	E-mail Address
Spouse / Guest Name			
Please register me for:			
	\$295.00 per person for GHA/GONL/SCONL/SCHA members and State Agencies		
	\$590.00 per person for non-GHA/GONL/SCONL/SCHA members		
	\$ 55.00 spouse/guest		
	\$ 25.00 per person late fee if postmarked after May 18, 2015		
	Total		

Make check payable to "GHAREF".

**To protect your personal information, GHA is no longer accepting credit card information by fax or mail.** To pay using a credit card, please visit <u>www.gha.org</u> to register online or call GHA at 770-249-4500 and ask for the education department.

-Please Return by May 18 2015-