

The Comskil Training & Research Laboratory at
Memorial Sloan-Kettering Cancer Center presents

Communication Skills Training Program in Oncology

15 CME Credit Hours

April 30 & May 1, 2012



A program of the Department of Psychiatry
& Behavioral Sciences
641 Lexington Avenue, 7th floor
New York, NY 10022
(646) 888-0001
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www.mskcc.org/comskil

Communication Skills Training Program in Oncology

The Communication Skills Training and Research Laboratory is the first structured communication initiative at a comprehensive cancer center. It is designed to find the most effective and lasting way to train physicians and other healthcare professionals to communicate in a patient-centered and effective manner with oncology patients. While not innate to everyone, good communication skills can be taught and learned.

Housed in the Department of Psychiatry & Behavioral Sciences, the Comskil Training Program is designed for attending physicians from a wide array of disciplines, including medical, surgical, and radiation oncology, pain and palliative care, critical care, radiology, and pediatrics, as well as graduate medical trainees. Participants come from Memorial Hospital and other medical centers nationwide and outside the US. While our curriculum has been developed for cancer care, it is readily adapted to hospice and those treating AIDS and other chronic and life-threatening diseases.

Training takes place in our dedicated state-of-the-art facility in mid-town Manhattan, which includes a classroom and six video-recording training rooms where participants hone their skills with trained actors. Participants receive take-home educational materials.

The Comskil curriculum currently consists of eight core modules:

- Breaking Bad News
- Shared Decision Making about Treatment Options
- Responding to Patient Anger
- Communicating with Patients via Interpreters
- Discussing Prognosis
- Discussing the Transition from Curative to Palliative Care
- Discussing Death, Dying and End-of-life Goals of Care
- Conducting a Family Meeting

More than 90% of clinicians who have participated in the Comskil Training Program:

- Felt confident that they will use the skills learned in training
- Appreciated that the skills learned in training will allow them to provide better patient care.
- Acknowledged that the workshop prompted them to critically evaluate their own communication skills

Memorial Sloan-Kettering Cancer Center is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians. This course has been designated a maximum of 15 credit hours toward the AMA Physician Recognition Award. Physicians should claim only those hours spent in the education activity.

Communication Skills Training Program in Oncology

DAY 1

- 8:30 AM** Breakfast (provided)
Welcome and Introduction
- 9:00 AM** Breaking Bad News Module
Presentation & Role Play
- 10:30 AM** Shared Treatment Decision about Treatment
Options Module Presentation & Role Play
- 1:00 AM** Lunch (provided)
- 1:30 PM** Responding to Patient Anger Module Presentation
& Role Play
- 3:30 PM** Communicating with Patients via Interpreters
Module Presentation & Role Play
- 4:45 PM** Closing Plenary Session

DAY 2

- 8:30 AM** Breakfast (provided)
- 9:00 AM** Discussing Prognosis Module
Presentation & Role Play
- 11:00 AM** Transition from Curative to Palliative Care Module
Presentation & Role Play
- 1:00 PM** Lunch (provided)
- 1:30 PM** Conducting a Family Meeting Module
Presentation & Role Play
- 3:00 PM** Discussing Death, Dying and End-of-Life Goals of
Care Presentation & Role Play
- 4:45 PM** Closing Plenary Session



LOCATION

Memorial Sloan-Kettering Cancer Center (MSKCC)
Department of Psychiatry & Behavioral Sciences
641 Lexington Avenue, 7th floor (entrance is on E. 54th Street
between Lexington and Third Avenues)
New York, NY 10022
(646) 888-0001

AVAILABLE DATES

Monday & Tuesday, April 30 and May 1, 2012
RSVP by **Friday, March 30, 2012**
Cost: \$1200/Attending Faculty
\$480/Trainees

HOTEL ACCOMMODATIONS

The following hotels are MSKCC's preferred/discounted listings and are in walking distance of the training location. Training participants are responsible for booking their own accommodations. When making a reservation or inquiring about rates please mention participation in a MSKCC training event and request the MSKCC rate.

Courtyard by Marriott Manhattan/Midtown East
866 Third Avenue
New York, NY 10022
(212) 644-1300

The Fitzpatrick Manhattan Hotel
687 Lexington Avenue
New York, NY 10022
(800) 367-7701

The Kimberly Hotel
145 East 50th Street
New York, NY 10022
(212) 702-1600

Communication Skills Training Program in Oncology

FACULTY

Carma Bylund, PhD, Director
David Kissane, MD
Smita Banerjee, PhD
Abraham Bartell, MD
Philip Bialer, MD
William Breitbart, MD
Tomer Levin, MD
Christian Nelson, PhD

COMMUNICATION SKILLS TRAINING PROGRAM IN ONCOLOGY

Memorial Sloan-Kettering Cancer Center
Department of Psychiatry & Behavioral Sciences
Comskil Training and Research Laboratory

I will attend the following two-day training session:

April 30 & May 1 ☐ Attending faculty price \$1200 \$ _____
☐ Trainee price \$480 \$ _____

Name _____

Degree _____ Specialty _____

Title _____ Department _____

Institution _____

Business Address _____

City _____ State _____ Zip _____

Telephone Number _____

FAX Number _____

E-mail _____

Please make checks payable to:

Memorial Sloan-Kettering Cancer Center
Please write "Comskil Training Program" in the memo line of the check

Please enclose with payment and mail to:

Tatiana Fernandez
Memorial Sloan-Kettering Cancer Center
641 Lexington Avenue, 7th floor, New York, NY 10022

To pay by Credit Card:

Please register at www.mskcc.org/comskil

Refund information:

Cancellations made after March 30 will incur a \$600 cancellation fee for attending faculty and \$240 cancellation fee for trainees .

Questions:

Please e-mail questions to comskil@mskcc.org or call 646-888-0001.
For more information visit our website at www.mskcc.org/comskil.