

Ethics Hotline Customer Satisfaction Survey

Thank you for taking the Customer Satisfaction Survey. Fax completed survey to (415) 538-2171 or click the "Submit by Email" button

Please rate your satisfaction level with each of the following statements. 1 = very dissatisfied 2 = somewhat dissatisfied 3 = neutral					
4 = somewhat satisfied 5 = very satisfied	1	2	3	4	5
1. Rate your overall satisfaction with the hotline experience.	C		\bigcirc	\bigcirc	\bigcirc
2. How satisfied are you with the information our staff provid	led?		\bigcirc	\bigcirc	\bigcirc
3. How helpful was the paralegal?	C		\bigcirc	\bigcirc	\bigcirc
4. How helpful was the receptionist?	C		\bigcirc	\bigcirc	\bigcirc
5. How satisfied are you with our system for receiving calls?	C		\bigcirc	\bigcirc	\bigcirc
6. Rate your overall satisfaction with the Calbar ethics websit	e.		\bigcirc	\bigcirc	\bigcirc
	strongly di	strongly disagree		strongly ag	
3. Comments / Suggestions:					
Name of the paralegal you spoke with (optional)					
Your Name Te	Telephone				
Address En	nail				