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News Release

Survivors of August floods may register by phone or online

WARREN, Mich. – Michigan residents affected by flooding Aug. 11 through 13 may now call or go online to register for disaster assistance from the Federal Emergency Management Agency (FEMA), according to state and federal officials. Aid is available to eligible applicants in Macomb, Oakland and Wayne counties.

Individuals, including those who use 711 relay or VRS, can call **1-800-621-FEMA** (3362) while those who use TTY can call **1-800-462-7585.** The toll-free telephone numbers will operate from 7 a.m. to 11 p.m. EDT seven days a week until further notice.

Another option is to register online at <u>www.disasterassistance.gov</u> or via web-enabled phone or tablet at <u>m.fema.gov</u>.

Information applicants need to provide includes the following:

- o Social Security Number;
- o Daytime telephone number;
- Current mailing address and address and zip code of the damaged property;
 and
- o Private insurance information, if available.

When an applicant registers, each is given a unique registration number. The registration number is important and should be written down and kept handy.

Disaster survivors who called FEMA but did not finalize their registration and those who reported damage only to local authorities still need to contact FEMA to receive FEMA assistance. Anyone who does not have a registration number is not yet registered.

The application deadline is Nov. 24.

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

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