HBSTD 04/13

Housing Benefit and Local Council Tax Support claim form



For office use only	Please complete this form i Are you (please tick one box)		
Date of issue Reason for issuing form	a council tenant? a private tenant? an owner-occupier?	a housing association or social landlord tenant? other living in a hostel?	ent as a boarder
	Do you have a partner (opp		If you have a partner, you must answer all the
	partners) who normally live	es with you?	questions about them, as well as yourself.
Issued by		You	Your Partner
	Surname or family name		
Date returned	Other names		
(atamp hara)	Any other names you have used		
(stamp here)	Title (Mr, Mrs, Ms, other)		
	Address, including room number if you have one. Do not tell us your partner's address if it is the same as		
	yours.	Postcode	Postcode
UPRN Number	What date did you move to this address?	/ /	/ /
Claim number	Your daytime phone number	Code Number	Code Number
Receipt issued	What is this number? Please tick	Home Work Mobile Textphone	Home Work Mobile Textphone
	Date of birth	/ /	/ /

National Insurance (NI) number

You can find this on payslips or letters from social security or the tax office. We cannot normally decide your claim if we do not have your NI number. We need to see proof of this.

Have you or your partner claimed Housing Benefit or Local Council Tax Support?

When did you last claim?

Which council did you claim from?

What name did you use for the claim?

What address did you claim for?

If you have moved from this address, have you told the council you claimed from?

If you or your partner have moved home in the last 12 months, tell us your last address if it is different from above.

Tell us whether you were the homeowner, a private tenant, a council tenant or a lodger at this address.

If you are aged under 22 have you been subject to a Care Order or received help with accommodation from a social services department?

You		Your F	Partner	
Letters Numbers If you do not have an NI number, or cannot find it, tick this box.	Letter		Numbers not have an NI number, of find it, tick this box.	Letter
No Yes Please tell us about it below.			Yes ell us about it below.	
		H		
No Yes		No Discount	Yes	
Please tell us about it below.		Please to	ell us about it below.	
		F		
No Yes		No	Yes	

We need to see proof of your identity and NI number. See the checklist on page 26

	You	Your Partner
Have you or your partner come to live in England, Northern Ireland, Scotland, Wales, the Republic of Ireland, the Channel Islands or the Isle of Man in the last two years?	Yes We will write to you about this.	Yes We will write to you about this.
What is your nationality?		
If your nationality is not British, on what date did you last enter and apply to stay in the UK? The UK is England, Northern Ireland, Scotland and Wales.	/ /	/ /
Are you or your partner an approved foster carer	No Yes If yes please provide your cu	rrent years foster care agreement.
Are you or your partner in hospital at the moment?	No Yes	No Yes
Please give details if known	Dates from: / / to: / /	Dates from: / / to: / /
Are you or your partner registered blind?	No Yes	No Yes
Does anyone get Carer's Allowance for looking after you or your partner?	No Yes We will write to you about this.	No Yes We will write to you about this.
Have you or your partner been told that you are entitled to Carer's Allowance, even if you do not receive it, because you are getting another benefit instead?	Yes We will write to you about this.	Yes We will write to you about this.
Do you or your partner pay towards the upkeep of a student?	No Yes How much do you pay and how often?	No Yes How much do you pay and how often?
Are you or your partner a student? By student we mean anyone who is attending a course of study at an educational establishment, including student nurses or taking time off from your studies.	No Tell us if this is full time or part time. Full time Part time	Yes Tell us if this is full time or part time. Full time Part time
How much of your income is taken into account when working out your grant?	£ a year	f a year /e will contact you if we need any more information

Part 2	About child	Iren				page 4
aged 16, 17, 18 or	registered for wo	rk or youth training, on doing a course no level or GNVQ (adva	or			
Are there any childre your household as described above?	Yes	information	more than four childre we ask for on this pa	en, use a separate shee ge and send it with the heet of paper, tick this	form. s box	the Fourth child
ast name	FIISU	. Cilliu	Second child	Tilliu	Ciliiu	Fourti Ciliu
Other names	i					

	First child	Second child	Third child	Fourth child
Last name				
Other names				
Date of Birth	/ /	/ /	/ /	/ /
If aged 16 or over please give the date Child Benefit is due to stop				
What is the child's sex?				
The child's relationship to you				
The child's relationship to your partner				
	_			
Usual address, if different				
from yours				

	First child	Second child	Third child	Fourth child
Child Benefit number				
Who gets the Child Benefit for them? We need to see proof of this.				
Is the child registered blind?	No	No	No	No
	Yes We need to see proof of this.	Yes We need to see proof of this.	Yes We need to see proof of this.	Yes We need to see proof of this.
Does the child get Disability	No	No	No	No
Living Allowance?	Yes How much?	Yes How much?	Yes How much?	Yes How much?
Care	£	£	£	£
Mobility	£	f	£	£
Does the child require their own bedroom because of their disability	Yes If yes tell us about this in Part 17.	Yes If yes tell us about this in Part 17.	Yes If yes tell us about this in Part 17.	Yes If yes tell us about this in Part 17.
Do you or your partner pay	No	No	No	No
any childminding costs for this child to a registered childminder, a nursery or an after-school club?	Please tell us about it below.	Yes Please tell us about it below.	Yes Please tell us about it below.	Yes Please tell us about it below.
Tell us the name and registration number of the minder.				
How much do you pay a week?	f a week	£ a week	£ a week	f a week
	We need to see proof of this.			

Part 3 About other pe	eople who live with you			page 6
Now tell us about all the people who usu other tenants, people who just share a hall, to or board to. If you want to tell us about more about people who would normally live with you	pathroom or toilet with you, or anyone than three people, use a separate sh	e who you charge rent neet of paper. Do tell us	If you are sending a of paper, tick this bo	•
Do any adults usually live with No you and your partner?	Go to Part 4. Yes	Fill in this section.	By adults we mean peopets Child Benefit for.	ole over 16 who nobody
	First person	Second person	Third per	son
Last name				
Other names				
Date of birth	/ /	/	/	/ /
Their relationship to you or your partner.	Some examples are aunt, brother, d	aughter, father, grandson,	grandmother, stepdaugh	ter or friend.
Do they get Income Support, income-based Jobseeker's Allowance or Pension Credit?	No Yes	No Yes	No	Yes
Do they normally work for 16 hours or more a week?	No Yes	No Yes	No	Yes
Tell us their earnings before any deductions	f We need to see proof of their earnings.	£ We need to see proof of the	eir earnings. We need to s	see proof of their earnings.
Do they have any other income at all? Make sure you tell us about all other income they have. This includes any benefits or allowances you have not told us about on this form and interest from savings and investigation.	Yes Tell us about it below.	Yes Tell us about	it below. Yes	Tell us about it below.

£

We need to see proof of their income.

We need to see proof of their income.

We need to see proof of their income.

1 Where does this income come from?2 How much is it before deductions?

Part 3 About other pe	page 7		
	First person	Second person	Third person
Are they in legal custody at the moment?	No Yes	No Yes	No Yes
Are they in hospital at the moment?	No Yes	No Yes	No Yes
Are they a full-time student, serving member of the armed forces, student nurse, careworker, apprentice, registered blind or on youth training? Tell us which	No Yes	No Yes	No Yes
We may have to write to you about these			
Are any of the people who normally live with you married to each other or living together as if they were married? We call these people partners.	Yes Tell us their names	is the partner of	
Do you charge rent to anyone living in you not include any one listed in part two or to	three. Yes Fill in this se	use a separate sheet of pa	per and tick this box
Look nama	First person	Second person	Third person
Last name Other names]	
Date of birth			/ /
Relationship to anyone in the household	, ,]	
Do they pay rent or money for board and lodgings to you or your partner?	No Yes Tell us about it below.	No Yes Tell us about it below.	No Yes Tell us about it below.
How much?	£ a week	f a week	f a week
Does this include money for food?	No Yes	No Yes	No Yes
Does this include money for heating?	No Yes	No Yes	No Yes

Part 5 About Income Support, Income-Based Jobseeker's Allowance, Income-Related Employment and Support Allowance and Pension Credit

page 8

Are you or your partner getting or waiting to hear about a claim for Income Support, Income-Based Jobseeker's Allowance, Income-Related Employment and Support Allowance or Pension Credit?	No Go to Part 6. Yes Answer the questions in this part. You	Your Partner
Are you or your partner actually getting Income Support, Income-Based Jobseekers Allowance, Income-Related Employment and Support Allowance or Pension Credit at the moment?	Yes When did you start getting it?	Yes When did you start getting it?
Are you or your partner still waiting to hear about a claim for Income Support, Income-Based Jobseeker's Allowance, Income-Related Employment and Support Allowance or Pension Credit? Which benefit are you getting or waiting to	Yes When did you claim? / / Income Support	Yes When did you claim? / /
hear about?	Income-based Jobseeker's Allowance Income-Related Employment and Support Allowance Pension Credit	Income Support Income-based Jobseeker's Allowance Income-Related Employment and Support Allowance Pension Credit
We must see proof of your benefits, allowances 'Proofs Letter' to see what you can use as proof If you are already getting Income Support, income Allowance you do not need to complete Parts (f. ne-based Jobseeker's Allowance or Pension Cre	
Part 6 About being self-emp		
Are you self employed? Is your partner self employed?		you a self employment form about this if you eady asked for one.

Part 7 About working	g for an employer			page 9
Do you or your partner work for an employer?	employers on	uestions on this page. If you a separate sheet of paper a nding a separate sheet of		yer, tell us about all the
	You		Your partner	
How many jobs do you and your partner have?				
	First job	Second job	First job	Second job
What kind of work do you or your partner do?				
What is your or your partner's employer's name and address?	Doct code	Dook and	Doct and	Doot ondo
	Post code	Post code	Post code	Post code
When did you start this job?	/ /	/ /	/ /	/ /
What is your payroll, employee or staff number?				
Are you employed for a limited period?	No Yes	No Yes	No Yes	No Yes
When will you finish?	/ /	/ /	/ /	/ /
How often do you get paid?	Every	Every	Every	Every
How much do you get paid before tax and National Insurance are taken off?				
How are you paid, for example,in cash, by cheque or straight into a bank or building society account?				

You

	First job	Second job	First job	Second job
When was your last pay rise?	/ /	/ /	/ /	/ /
When will your next pay rise be?	/ /	/ /	/ /	/ /
How many hours a week do you usually work?				
Are you or your partner getting Statutory Sick Pay (SSP), Statutory Paternity Pay (SPP), Adoption Pay or Statutory Maternity Pay (SMP) from your employer at the moment?	No Yes IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	No Yes IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	No Yes If yes, when from	No Yes If yes, when from
Are you or your partner getting any other sick pay or paid parental leave from your employer at the moment?	No Yes	No Yes	No Yes	No Yes
Do you pay into a private or company pension scheme?	No Yes	No Yes	No Yes	No Yes
How much and how often?	£	£	£	£
Do you get any bonus, commission, tips, overtime or payment in kind in any of your jobs?	Yes Tell us about these in Part 17.		Yes Tell us about these in Part 17.	
	We must see proof of	vour earnings hefore we c	an decide how much Hous	ing Benefit/LCTS you can

We must see proof of your earnings before we can decide how much Housing Benefit/LCTS you can get. Read the 'Proofs Letter' to see what you can use as proof.

Your partner

Part 8 About any oth	er work			page 11
Do you or your partner do any other work at all? This could be voluntary work or any other work, even if it is not paid work.	No Go to Part 9. Yes Answer the qu You First job	estions on this page. Second job	Your partner First job	Second job
What other work do you or your partner do?	First Job	Second Job	First Job	Second Job
What is the name and address of the person you or your partner do this work for?	Post code	Post code	Post code	Post code
When did you or your partner start this work?	/ /	/ /	/ /	/ /
How many hours a week do you or your partner usually work?				
Do you or your partner get paid? If you or your partner only get expenses or tips, still tick Yes and give details.	No Yes Tell us about it below.	No Yes Tell us about it below.	No Yes Tell us about it below.	No Yes Tell us about it below.
How much do you or your partner get before any deductions?	£	£	£	£

Every

How often do you or your partner get paid?

Every

We must see proof of your earnings before we can decide how much Housing Benefit/LCTS you can get. Read the 'Proofs Letter' to see what you can use as proof.

Every

Every

Part 9 About benefits and pensions

Are you or your partner getting any benefits or waiting to hear about benefits you have claimed?	No	Go to Part 10	0.				
Read the list of benefits below and tell us about any you or your partner are getting now or have claimed.	Yes	Tell us about before any de	the benefits on this and this and the second second the second se	and the next	page. Tell us the full	rate of benefits	
Please give the total amount before any deductions,	You			Your Pa	rtner		
and state how you are paid i.e. cheque, cash etc.	How muc	How much, how often and by what method? How much, how often and by w					
Child Benefit	£	every	by	£	every	by	
Child Tax Credit	£	every	by	£	every	by	
Fostering Allowance	£	every	by	£	every	by	
Contribution-based Jobseekers Allowance	£	every	by	£	every	by	
Maternity Allowance	£	every	by	£	every	by	
Norking Tax Credit	£	every	by	£	every	by	
ncapacity Benefit	£	every	by	£	every	by	
Contribution-based Employment and Support Allowance (ESA)	£	every	by	£	every	by	
ndicate if you are:		ort' group Related Activity'	group		pport' group ork Related Activity'	group	
ndustrial Injuries Disablement Benefit	£	every	by	£	every	by	
ndustrial Death Benefit	£	every	by	£	every	by	
Carer's Allowance	£	every	by	£	every	by	
Severe Disablement Allowance	£	every	by	£	every	by	
Disability Living Allowance - care	£	every	by	£	every	by	
Disability Living Allowance - mobility	£	every	by	£	every	by	
Attendance Allowance	£	every	by	£	every	by	
Personal Independence Payment	£	every	by	£	every	by	
Statutory Maternity/Paternity Pay	£	every	by	£	every	by	
Adoption Pay	£	every	by	£	every	by	

	You			Your Partr	ier	
	How muc	h, how often and	by what method?	How much, how often and by what meth		
Bereavement Allowance	£	every	by	f	every	by
Guardian's Allowance	£	every	by	£	every	by
Pension Credit (including Savings Credit)	£	every	by	f	every	by
State Retirement Pension	£	every	by	f	every	by
War Disablement Pension	£	every	by	f	every	by
Armed Forces Compensation Scheme payments	£	every	by	£	every	by
War Widow's Pension	£	every	by	£	every	by
Widowed Parent's Allowance	£	every	by	f	every	by
Universal Credit	£	every	by	f	every	by
Please tell us about any other social security	Туре			Туре		
benefit you or your partner receive.	£	every	by	£	every	by
Please tell us if you or your partner have claimed and are waiting to hear about any income listed above. Please tell us if you or	We must d	on proof of any	honofits and nonsi	ons coming it	hoforo wo con	docido how much
your partner have decided to delay receiving	we must s	ee proof of ally	benefits and pensi	ons coming ii	i belole we call	decide now much

Part 10 About other money coming in

Do you or your partner, or any children you are claiming for, have any money coming in (or expect to have some money coming in) that you have not already told us about on this form?

No Go to Part 11.

Yes

Housing Benefit/LCTS you can get. Read the 'Proof letter' to see what you can use as proof.

Answer the questions on this page. You do not need to tell us about payments from the Independent Living Fund, the Eileen Trust, the MacFarlane Trust, the London Bombings Charitable Relief Fund or the Skipton Fund.

Occupational, private and work pensions

your partner have decided to delay receiving

your Retirement Pension.

You						
How much, how often and by what method?						
£	every	by				
£	every	by				
£	every	by				

Your F	Partner		
How	much, how often and b	y what method?	
£	every	by	
£	every	by	-
£	every	by	_

Maintenance or	support for	you c	or your	partne
			,	

Maintenance or child support for any of the children you have told us about on this form

Money from a trust fund

Training allowances

Student grant, loan, award or bursary

Any cash payments

Other money including voluntary payments

Please tell us if you or your partner are waiting to hear about any income listed above.

Please tell us when any of the above incomes are due to be increased.

Does anyone owe money to you, your partner, or any children you are claiming for?

What for, how much and who is it owed to?

Are you expecting to get any money in the next 12 months? For example, a redundancy payment or a payment instead of notice or holiday.

What for and how much?

You			Your Part	ner		
How mu	ch, how often and	by what method?	How muc	ch, how often and	by what metho	od?
£	every	by	f	every	by	
£	every	by	f	every	by	
£	every	by	f	every	by	
£	every	by	f	every	by	
£	every	by	f	every	by	
£	every	by	£	every	by	
Туре	Wh	ien	Туре	Wh	ien	
Туре	Wh	ien	Туре	Wh	en	
No 📗	Yes Tell u	s about it below.				
No	Yes Tell t	us about it below.				

We must see proof of any money coming in before we can decide how much Housing Benefit/LCTS you can get. Read the 'Proof Letter' to see what you can use as proof.

We need to know if you or your partner have any bank accounts, savings, investments or property in the UK or abroad. This includes cash, current accounts and savings accounts with bank or building society, Post Office® accounts (even if any of these accounts are overdrawn, have a nil balance or are unused), Premium Bonds, National Savings Certificates, and stocks and shares. If you need more space to complete this use Part 17.

Do you or your partner have any of the following?

	You	Your Partner
Bank accounts	No Yes How many accounts?	No Yes How many accounts?
Amount and name of bank	£	£
Account Number		
Amount and name of bank	£	£
Account Number		
Building society accounts	No Yes How many accounts?	No Yes How many accounts?
Amount and name of building society	£	£
Account Number		
Amount and name of building society	£	£
Account Number		
Post Office® accounts and Post Office® card accounts	No Yes How many accounts?	No Yes How many accounts?
Amount and name of account	£	£
Account Number		
Amount and name of account	£	£
Account Number		
Premium bonds	No Yes How many?	No Yes How many?
Total amount	£	£

If your total capital exceeds £6,000 in value or if you are self employed we must see proof of all savings, investments or property before we can decide how much Housing Benefit/LCTS you can get. Please read the 'Proof Letter' to see what you can provide as evidence.

	You	Your Partner			
Unit trusts, ISAs, PEPs, TESSAs, TOISA's or other investments	No Yes How many accounts?	No Yes How many accounts?			
Amount, name and type of saving	£	f			
	£	f			
Income bonds or capital bonds	No Yes How many bonds?	No Yes How many bonds?			
Amount, name and type of bond	£	£			
	£	£			
Money or property held in trust	No Yes How many trusts?	No Yes How many trusts?			
Amount, name and type of trust	£	£			
	£	£			
Any other savings or investments	No Yes How many trusts?	No Yes How many trusts?			
Amount, name and type of savings or	£	f			
investments	£	f			
Do you or your partner have any shares?	No Yes	Number of			
	Name of the company the shar				
Shares - approximate value	£				
Shares - approximate value	£				
Shares - approximate value	£				
Shares - approximate value	£				
Do you or your partner have any National Saving Certificates?	No Yes Please send us the original We will return the certification.	ginal certificates as proof. ficates to you.			

If your total capital exceeds £6,000 in value or if you are self employed we must see proof of all savings, investments or property before we can decide how much Housing Benefit/LCTS you can get. Please read the 'Proof Letter' to see what you can provide as evidence.

Part 11 About bank accounts, savings, investments and property continued page 17 Do any of your savings or investments No include: We will write to you about this. Yes money from the sale of your house, or • money from a charity? Apart from your home, do you or your No partner own or are buying any other We will write to you about this. Yes property or land in this country or abroad? If it is on a mortgage or a loan, still tick **Yes** Have you or your partner received: No a Far Eastern Prisoner of War What payment did you receive? Who received the payment? **Compensation payment?** • a compensation payment made to victims A Far Eastern Prisoner of War Compensation payment Your partner You of atrocities that happened during the You A compensation payment made to victims of atrocities Your partner Second World War? that happened during the Second World War We need to know this to make sure we do not count it as part of your savings. Have you or your partner received a No payment from the vCJD (Creutzfeldt-Jakob We will write to you about this. **Disease) Trust?**

If your total capital exceeds £6,000 in value or if you are self employed we must see proof of all savings, investments or property before we can decide how much Housing Benefit/LCTS you can get. Please read the 'Proof Letter' to see what you can provide as evidence.

Any other capital or cash not included above, including capital owned jointly with

anyone other than your partner.

Part 12 About where you liv	/e Council tenants	and home owne	rs do not cor	nplete go to I	Part 15		page	18
What sort of building do you live in? Tick one box only.	House Bungalow Maisonette Flat in a house Flat in a block Flat over a sho		Hostel Caravar	Flat n a house n, mobile or houseboa	L L	Hotel Reside Reside	and lodgings ential nursing hon ential care home - give details	ne
What type of property is it?	Terraced	Semi-detacl	ned	Detached				
Does your home have central heating?	No	Yes						
Is the landlord responsible for decorating inside your home?	No	Yes				•		
How many floors are there and which floors do you live on? For example, ground floor, first floor.				/	,			
Do you and your household rent a flat, bedsit or room in a shared house?	Where in the b	Yes uilding do you I	ive? At the		At the	middle front/road?	At the back	
If you rent a room, bedsit or flat what number is it?								
How many rooms are there in the building?	Living Dinii rooms room	_	Bedsits	Kitchens	Bath rooms	Separate Toilets	Other rooms number & type	Tota roon
Total number of rooms in your house or flat								
Number of rooms used only by you and your family								
Number of rooms you share with other people								
Do you use your home for business?	No	Yes					If you need more space to complet this use Part 17.	e

What is your landlord's full name and business address?

By landlord we mean the person or organisation who owns the property you live in.

Does your landlord live in the same property as you?

If your landlord has an agent, tell us their full name and address.

By agent we mean the person or organisation who you actually pay your rent to.

Are you, your partner, or any of your or your partner's children related to the landlord or agent, or to your landlord's partner or the agent's partner? Related includes related through marriage, even if the marriage has ended. Some examples are ex-wife, ex-husband, aunt, brother, daughter, father, grandson, grandmother, son-in-law or stepdaughter.

Have you ever owned this property?

When did you start renting your home?

What sort of tenancy do you have?

For example, shorthold, assured, tied rent or similar.

How long is the tenancy for?

What is the property let as?

How much rent do you pay and how often?

For example, every week, every fortnight, every four weeks or monthly.

Do you rent your property from the company for which you or your partner work or a trust for which you, your partner or child are a trustee or beneficiary?

Postcode	
No Yes	
Postcode	
No Total	
Yes What is the relationship?	
is	my landlord's or agent's
No Yes	
/ /	
/ / to / /	
Furnished Partly furnished Hardly any fu	rniture Unfurnished
£ every	
No Yes	

We must see proof of your rent and tenancy before we can decide how much Housing Benefit/LCTS you can get. Read the 'Proof Letter' to see what you can use as proof.

Has your rent changed in the last 12 months?	No Yes Send us proof of the date it changed and how much it changed						
When is the next rent increase due?	/ /						
Has your rent been registered as a Fair Rent by the Rent Service?	No Yes Please send us the notice of registration form RO5.						
Do you have any weeks when you do not have to pay rent?	when you do not No Yes How many in a year?						
Are you behind with your rent?	No	Yes	By how many weeks?				
Does your rent include money for the following?							
Meals	No	Yes	How much? £	every			
For which meals? Please tick			given breakfast foods st is cooked for you	Lunch Evening meal			
Water rates	No	Yes	How much? £	every			
Council Tax	No	Yes	How much? £	every			
Heating	No	Yes	How much? £	every			
Lighting	No	Yes	How much? £	every			
Hot water	No	Yes	How much? £	every			
Fuel for cooking	No	Yes	How much? £	every			
Personal laundry (i.e. clothes)	No	Yes	How much? £	every			
Cleaning rooms or windows	No	Yes	How much? £	every			
Gardening	No	Yes	How much? £	every			
Garage or parking space	No	Yes	How much? £	every			
Do you have to rent the garage as part of your tenancy agreement?	No Yes						

Part 13	About rent continued					page 21
Personal care and Other	support	No 📗	Yes	How much? £	every	
Do you pay any service charges separate from your rent, for example, for cleaning or lighting in shared areas, an alarm system, a warden, general counselling or support, meals, or lift maintenance?		No I	Yes	How much? £ What for?	every	
Part 14	Sharing informatio	n with y	our landlo	rd		
Sharing informatio	on with your private landlord cou	d help us to	deal with your c	aim more quickly and re	duce the risk of falling	

behind with your rent because of your claim being delayed.

We may need to confirm information with your landlord before we can make a decision on your claim, for example, when there may be rent arrears. In these circumstances, we can contact your landlord without your permission.

Under the Data Protection Act 1998 we need your permission to discuss anything else.

With your permission we could discuss whether

- you have a claim for Housing Benefit
- we have made a decision on your claim, or
- we need more information to make a decision on your claim, and what that information may be

We will not give your landlord any information about

- your personal or household circumstances, or
- your financial circumstances

You can withdraw your permission at any time.

It will not affect your entitlement if you do not give us permission to discuss your claim with your landlord.

If you want to give us permission to discuss your claim with your landlord, please complete the section below.

I give York's Benefits Service permission to share information about the progress of my Housing Benefit claim with my landlord and their representatives.

Customer Signature	_			
	Date	/	/	

Do you require a separate bedroom for an overnight carer	No Yes III If yes tell us about this in Part 17	
Do you or a joint tenant receive a Council Tax bill?	No Yes	
Does anyone else share the rent or Council Tax with you and your partner? Tell us their names and their relationship to you and your partner.	No Yes Tell us the details below.	
How much of the rent or Council Tax do they pay and how often? For example, every week, every fortnight, every four weeks or monthly.	£ every	
Are you living away from home at the moment?	No Yes Tell us about it below.	
Why are you not living at home?		
When did you last live at home?	/ /	
When do you expect to go back home?	/ /	
What is the address of where you are living at the moment?		
	Post code	
Have you sublet your home?	No	
	Yes Who lives there now?	
Do you or your partner have a main home		
somewhere else or a house you own, rent or	No	
are buying somewhere else? If your main home is somewhere else in the UK or	Yes What is the address?	
aboard, tick Yes , even if you do not pay rent for it.		
	Postcode	

Part 15	More about where y	you live continued		page 23
Do you pay rent on t	his home?	No Yes	How much? £	
Does anyone use you	r address as a 'Postal Address'?	No Yes	If yes, please give details in Part 1	7
Part 16	How you will be pai	id and the choices	s you have	
If you are awarded L	ocal Council Tax Support we will	I pay this into your Council	Tax account.	
If you are a council to	enant we will pay any Housing B	Benefit you are awarded int	o your rent account weekly.	
-			id depends on when your claim star nefit changed for private tenants mak	
social landlord tenan	•	e your money paid. We can	e before 7 April 2008, or are a Housir pay your Housing Benefit straight ir	•
Do you want your be	enefit paid directly:			
Into an account	You must complete Part	t 16a		
By cheque				
To your landlord	You must complete Part	16b		
			sually pay any Housing Benefit direc ociety account. You must complete F	
-	payments to your landlord in think this applies to you plea	•	or instance if you are unable or un	ilikely to pay
payment of Housing		ord' form or provide details	for and complete our 'Safeguards relin Part 17 of this form. Please provi ces to support what you say.	

Part 16a How you will be paid	d and the choices you have continued	page 24
Payment into an account		
What name or names is the account in? Please write the name or names as they appear on the cheque book, passbook or statement.		
Full name of bank or building society		
Sort code - of the bank, building society or other account provider. Please tell us all six numbers, for example:12-34-56.		
Account number. This is 7 to 10 numbers long		
More information if it is a building society accoun	t	
Building society roll or reference number		
	nce number. The number is on the passbook. The roll or reference number can not sure if the account has a roll or reference number, ask the building society. Iffice Card Account.	
Part 16b How you will be paid	d and the choices you have continued	
Paying your Benefit direct to your landlord		
If you wish us to pay your benefit straight to your land Please pay my Housing Benefit straight to my land I understand that I must always tell you about any change in my circle of If I do not tell York's Benefits Service of any change to pay back the extra benefit.	ndlord.	
I may be prosecuted if I do not tell York's Benefits S	Service about any change of circumstances.	
Customer Signature	Date / /	

Your landlord must complete and return the declaration on the landlord insert sheet

Part 17 Anything else you need to tell us		page 25
Please use this space to tell us anything else you think we should know about. Use a separate sheet of paper and attach it to this form if you need to.		
If you are sending any separate sheets of paper with this form, tell us how many.		
I am enclosing a filled-in Paying benefit to your landlord form.		
I will send you a filled-in Paying benefit to your landlord form later.		
Part 18 Backdating		
We can usually award Housing Benefit/LCTS from the Monday after the day we receive your claim. Sometimes we can pay Housing Benefit/LCTS from an earlier date if you have a good reason for not claiming earlier. If you	want us to consider paying your Housing Benefit/LCT tell us when you want benefit from and why you did	
Date you want to claim Housing Benefit/LCTS from	For this earlier period, were your circumstances to as on this form? If not please give details below.	
Tell us why you have not claimed before.		Yes

Part 19 Identity page 26

We need to see proof of you and your partner's National Insurance number (NINO) and identity. You must provide two proofs for you and two proofs for your partner.

For each of you one proof must come from **List A** and needs to show your NINO. The other proof can come from either **List A** or **List B**. The two proofs must be different types of document and should be for the current period when appropriate. Please tick the boxes to tell us what you have sent.

List A	You	Your Partner	List B continued	You	Your Partner
Department for Work and Pensions			Passport (current and valid)		
letter or Order book			National ID card (EU and other countries)		
Contributions Agency letter			Utility hill (gas, electricity, water rates or fixed telephone)		
H.M. Revenues & Customs (tax) letter			Utility bill (gas, electricity, water rates or fixed telephone)		
N.I. Number Card			Divorce, annulment or separation documents		
Pay slips from current employer			Bank or building society statement or passbook		
P45 or P60			Other bills relating to where you live (such as TV licence or		
Payment slips for private pension			property insurance)		
Job Centre letter			Life assurance policy		
List B			Letter from solicitor/social worker/probation officer		
Birth certificate			Building Industry sub-contractor's certificate		
Marriage certificate			Certificate of employment in HM forces/Merchant Navy		
Civil Partnership certificate			UK Residence Permit, Aliens Registration Card,		
Driving licence			Home Office Standard Acknowledgement letter, or Immigration and Nationality Directorate travel documents		
Medical Card			,		

If you have provided an item of proof already, for instance as proof of income or savings this will count as one of the items of proof of identity. If you are not sure that your documents are sufficient you can send more in. If you do not have enough documents please contact us for advice.

Please ask your partner to read and sign this as well.

Please read this declaration carefully before you sign and date it.

I understand the following:

- At the time of completing this form I believe I am entitled to the benefits and income I have declared. If I knowingly give false information, or if I give information that is incorrect or incomplete, or fail to report changes that may affect my benefit, you may take action, (including prosecution) against me.
- You will use the information I have provided to process my claim for Housing Housing Benefit and Local Council Tax Support. You may check some of the information with other sources within this and other councils.
- You may use any information I have provided in connection with this and any other claim for Social Security benefits that I have made or may make. You may give some information to other government organisations, if law allows this. You may disclose this information with other council departments who are assisting with my housing, benefit and social care needs.
- I **know** I must let the council know about any changes in my circumstances, which might affect my claim (for example, changes in my/our income or personal circumstances as listed in the notes).
- If I am paid too much Housing Benefit I will usually have to repay it. You may cancel cheques or suspend payments to help prevent overpayments, and the Council will not be liable for costs resulting from this.

I declare the information I have given on this form is correct and complete.

Your Signature	D	ate			
			/	/	
Your Partner's Signature	D	ate			
			/	/	

If this form has been filled in by someone other than the person claiming Please tell us why you are filling in this form for the person claiming.

I declare that as far as possible, I have confirmed with the person claiming that the answers I have written on this form are correct.

Name of the person who filled in the form

Signature	Contact telephone number
Relationship to the person claimin	g Date
	/ /

Part 21 What to do next

You should now have:

- filled in the claim form for Housing Benefit and Local Council Tax Support
- collected any proof to support your claim but remember not to send valuable items, and
- given part of the insert sheet to your landlord (if benefit is to go directly to your landlord) for them to complete and return.

Send the above documents to: **Benefits Service, West Offices, Station Rise, York, YO1 6GA (for both by post and in person).**

If you are going to send proof in at a later date, return these to the same address.

Questionnaire page 28

This section will NOT be used in the assessment of your Housing Benefit/LCTS. The information you provide is confidential and will be used only to help us make sure that we provide appropriate services for everyone, irrespective of individual differences like age, gender, disability,

race, religion and belief, and sexual orientation. It is our policy and also a Government requirement to ask these questions so that we can improve life in the city for all.

Gender	Ethnic Origin	
Male Female	White	Mixed
Trans(gender)	British [wb] Turkish [wt]	White and Black Caribbean [MC]
	Irish [wɪ] Kurdish [wĸ]	White and Black African [мв]
Age Group	Irish Traveller [wɪt] Polish [wp]	White and Asian [MA]
under 16 16-19 20-24	Roma/Gypsy [wrg]	Any other mixed background [MO]
25-29 30-44 45-59	Any other white background (wo)	Asian or Asian British
60-64 65-74 75-84	Black or Black British	Indian [AI]
85-89 90 and over	Caribbean [BC] African [BA]	Pakistani [AP]
Do you consider yourself to have a disability?	Any other Black background [BO]	Bangladeshi [AB]
Yes No	Other Ethnic Groups	Any other Asian background [AO]
I do not wish to disclose whether or not I	Chinese [сн]	I do not wish to disclose my ethnic group [RE]
have a disability	Any other ethnic group [OT]	This information can be provided in your own language.
If you are comfortable giving us the following	s information it will halp us shook everyone	本侧4.甲伦侧4.落写信息 (Carteress)
If you are comfortable giving us the following getting the same standard of service:	g information it will help us check everyone	Ta informacja może być dostarczona w twoim (Polish) własnym języku.
Sexual orientation	Religion or Belief	Bu bilgiyi kendi dilinizde almanız mümkündür. (Turkish)
Lesbian Gay	Atheist Buddhist	T 01904 551550
Bisexual Heterosexual	Christian Hindu	If you would like this information in an
I do not wish to disclose my sexual	Jewish Muslim	accessible format (for example in large
orientation	Sikh Other	print on CD or by email) or another
	I do not wish to disclose my religion/beli	language please telephone: 01904 551556 or email: benefits@york.gov.uk