

**Duke Intensive Care Nursery  
(ICN) Conference Planning  
Committee**

*ICN Parent Advisory Board*

*Debra Brandon RN, PhD, CCNS*

*Martha Bordeaux RN, MSN, PNP*

*Pat Greybill RN, Staff Education and  
Development*

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*Shannon Brown RN, CN IV*

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Manager*

*Janet Robinson RN, MSN, CNE  
Women's Services*

Pat Greybill  
Duke Hospital/ICN  
Erwin Road  
Box 3688  
Durham NC 27710



**The 3rd Annual  
Duke Intensive Care  
Nursery  
Spring Conference**

**Improving  
Quality of Care  
with Family  
Centered Care**

**March 16, 2007  
7:45- 4:45**



**Duke  
School of Nursing**

**Trent Drive  
Durham, NC**

**Conference Sponsors:**

Duke Division of Neonatology

North Carolina March of Dimes

Duke Department of Educational Services

**The American Disabilities Act**

The department of Educational Services is committed to making it's activities accessible to all individuals. If you have a disability please submit a description of your needs to our office. Every attempt will be made to facilitate your participation in this activity. For further information, call Pat Greybill RN (919) 681-2553



## Improving Quality of Care with Family Centered Care

### Description

This conference will focus on a variety of topics related to Family Centered Care. It is designed to meet your educational needs of neonatal caregivers, including nurses, physicians, physical therapists, occupational therapists, speech therapists, lactation consultants and social workers.

### Learning objectives

At the conclusion of this activity, participants should be able to:

- Assess the individual emotional needs of ICN families
- Understand how emotional strengths and needs may vary among culturally diverse families.
- Discuss how partnering with families can improve patient safety and the quality of care provided.
- Understand the unique needs of families who have infants that require Palliative or end of life care.
- Discuss how nursing care impacts the families.

### Credit Designation

This educational activity has been approved for:

### 6 Contact Hours

Duke University Health System Educational Services is an Approved Provider of continuing nursing education by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

### Parking

Public parking is available across the street from the School of Nursing in Parking Garage #1 on Trent Street.

### Key Note Speaker

The planning committee is honored to announce **Beverley Johnson, RN, BSN- President and Chief Executive Officer of the Institute for Family Centered Care**, Bethesda, Maryland will be our keynote speaker. She has presented across the country and has co-authored books, articles and other publications on patient and family centered care.

### Tentative Agenda

7:45-825 AM Registration and Continental Breakfast

8:25-8:30AM Welcome

8:30-10:00AM Partnering with Families for Quality Improvement and Patient Safety  
*Beverley H. Johnson, RN, BSN*

10:00-10:30AM Refreshments and vendor exhibits

10:30-12:00PM *Partnering at the bedside-Special Ways to Make a Difference*  
*Beverley H. Johnson, RN, BSN*

12:00- 1:15PM Lunch and vendor exhibits

1:15-2:30PM Palliative and End of Life Care

2:30-2:45PM Refreshments and vendor exhibits

2:45 - 3:30PM Providing Culturally Sensitive Care

3:30- 4:30PM Parent Panel

4:30 - 4:45PM Wrap up and Evaluation



### Registration

Name\_\_\_\_\_

Address\_\_\_\_\_

City/State/Zip\_\_\_\_\_

Email address\_\_\_\_\_

Phone\_\_\_\_\_

Employer

DUHS-affiliated

Duke Hospital

Durham Regional

Alamance

Duke Unique ID\_\_\_\_\_

Other\_\_\_\_\_

### Conference Fees

**Registration fees** includes: registration, continental breakfast and lunch.

#### Prior to February 16, 2007

DUHS affiliates \$30.00      Make checks

others \$60.00      payable to

**After February 16, 2007**      Duke ICN

DUHS affiliated \$35.00

others \$70.00

Mail registration and check to

Pat Greybill, RN

ICN Coordinator Staff Education & Development

Duke University Hospital

Erwin Road

ICN Box 3688

Durham NC 27710

For more information contact Pat Greybill, RN at  
(919) 681-2553