



For customers on a partially bundled product, charges appear as shown below:

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**StarTex POWER™**  
A Constellation Company

P.O. Box 650827  
Dallas, TX 75265-0827

**JOHN DOE**  
Member Since 01/01/14

Account Number: 999999

To report outages and emergencies to your regulated TDU please call:  
CenterPoint Energy: 1-800-332-7143

For billing questions or to cancel your service, please contact StarTex Power at: Phone: 1-866-917-8271; Fax: 1-866-477-8576.  
Email: Service@StarTexPower.com. Customer Service is available Monday through Friday from 7:00am to 8:00pm and Saturday: 8:00am to 5:00pm (CST) or you may visit us online at www.StarTexPower.com.

Monthly Charges Breakdown

**12**

CURRENT CHARGES - DETAILS	
<b>Energy Charges*</b>	<b>\$130.86</b>
Non-Tiered Rate* (2,388.00 x \$0.054800)	\$130.86
Regulated Fees Included in your Energy Charge	\$31.08
<b>TDU Surcharges Approved by PUC*</b>	<b>\$100.48</b>
TDU Surcharges*	\$79.25
<b>Sales Tax and Assessments</b>	<b>\$0.35</b>
PUC Assessment Reimb.* (210.11 x \$0.001667)	\$0.35
<b>TOTAL CURRENT CHARGES</b>	<b>\$231.69</b>

**10**

**11** The Average Price you paid for electric service this month = **\$0.097 per Kilowatt-hour**

\* included in the calculation of Average Price per kWh  
\*\* Miscellaneous Adjustment credits and debits applied to the account since the previous invoice, including but not limited to deposits, fees or fee waivers, invoice credits such as promotional or Refer-A-Friend, etc.

For customers on an unbundled product, charges appear as shown below:

Monthly Charges Breakdown

**12**

CURRENT CHARGES - DETAILS	
<b>Energy Charges*</b>	<b>\$130.86</b>
Non-Tiered Rate* (2,388.00 x \$0.054800)	\$130.86
<b>TDU Surcharges Approved by PUC*</b>	<b>\$100.48</b>
TDU Surcharges - Non-Taxable*	\$21.23
TDU Surcharges*	\$79.25
<b>Sales Tax and Assessments</b>	<b>\$0.35</b>
PUC Assessment Reimb.* (210.11 x \$0.001667)	\$0.35
<b>TOTAL CURRENT CHARGES</b>	<b>\$231.69</b>

**10**

**11** The Average Price you paid for electric service this month = **\$0.097 per Kilowatt-hour**

\* included in the calculation of Average Price per kWh  
\*\* Miscellaneous Adjustment credits and debits applied to the account since the previous invoice, including but not limited to deposits, fees or fee waivers, invoice credits such as promotional or Refer-A-Friend, etc.

**13** Recent Payment History

08/04/2014	CC_SPEEDPAY	\$-192.15
07/21/2014	CC_SPEEDPAY	\$-1.00
07/21/2014	CC_SPEEDPAY	\$-5.00

Monthly Consumption History (kWh)

**14**

If you are on a variable rate plan your rate/kWh may increase or decrease on a monthly basis based on market conditions. Visit [www.StarTexPower.com/m2m.aspx](http://www.StarTexPower.com/m2m.aspx) to view current month to month variable rates. If you would like to avoid these fluctuations go to [www.StarTexPower.com](http://www.StarTexPower.com) and renew your account on a LOW and SECURED Fixed Rate Contract.

**15** DEFINITIONS

- Min Usage Fee -- assessed when the energy consumption value is less than or equal to the specified contract kWh amount per billing period.
- kW -- Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts;
- kWh -- Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours
- Assessments -- Includes Gross Receipts Reimb. and PUC Assessments Reimb
- Avg. Price -- Average price you paid for electric service this month (in cents per Kilowatt hour)
- For a comprehensive list of billing terms, please visit [www.StarTexPower.com/BillTerms.aspx](http://www.StarTexPower.com/BillTerms.aspx)

**10** Detailed Billing information for current activity.

### What are TDU Surcharges?

TDU Surcharges are what your local Transmission and Distribution Utility (TDU) charges each meter (ESI ID) for the cost of maintaining electricity poles & wires, meters, storm restoration, etc. These charges are approved by the Public Utility Commission of Texas and are passed through to you without any markup. These charges apply to all residential meters (ESI IDs), serviced by the TDU, regardless of who the retail electric provider is. The TDU charges are displayed under a separate section on the monthly bill under the description "TDU Surcharges," so it's easier to distinguish the Energy Charges from your local utility company charges.

**11** Your Average Price per kWh.

**12** Graphical display of how your electricity bill is allocated:

- **Energy Charge:** A charge based on the electric energy (kWh) consumed.
- **Regulated Fees:** Charges by your local TDSP for power delivery.
- **Add'l App PUC:** Additional fees approved by the PUC.
- **Taxes:** Federal, state, local, or municipal taxes.
- **Assessments:** Regulated assessment fees and charges.

**13** Detailed payment history.

**14** Graphical display of your current and historical usage.

**15** Reference information about the terms used on your electricity bill.

To contact us or for questions about your bill:

**Call:** 1-866-917-8727  
Mon. - Fri. 7:00 a.m. - 8:00 p.m.  
Saturday 8:00 a.m. - 5:00 p.m.

**Email:** [Service@StarTexPower.com](mailto:Service@StarTexPower.com)

**Pay your bill online at:**  
[startexpower.com/MyAccount](http://startexpower.com/MyAccount)



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