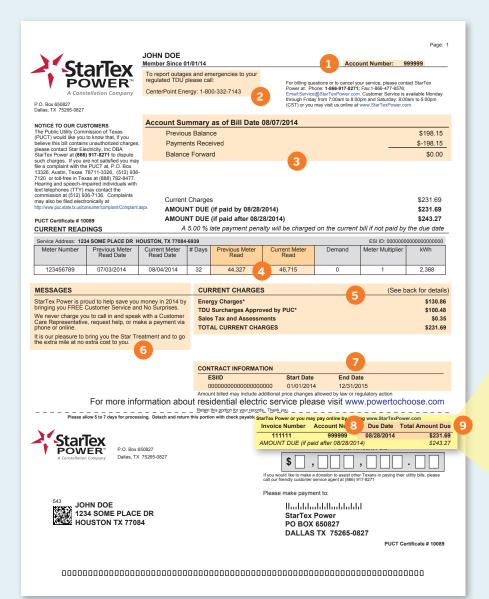
How To Read Your StarTex **Power Bill**



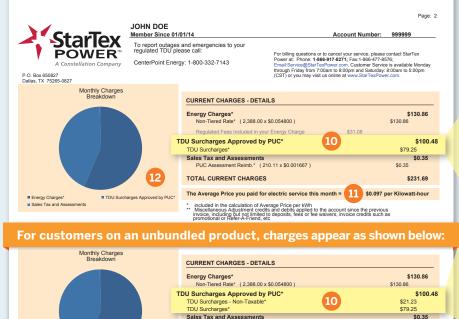
Your Account Number. Your Local Transmission and **Distribution Utility (TDU)** contact information – where you can call directly to report a power outage or emergency situation. **Detailed payment information.** Meter read information. Current and previous meter readings as provided by your TDU. Summary of current charges. Detailed information can be found on the back. 6 Messages section – Used to provide important information from StarTex Power, your TDU, or the Public Utility Commission of Texas (PUCT). **Current Contract Information**, which includes your ESI ID and Contract Dates. Your Start and End dates will turn RED when "End Date" is within 90 days. Your Due Date. 9 Your Total Amount Due. If you are an AutoPay customer you will see a message below this area stating "Do not pay, payment will be



made electronically. Thank you!"

8

For customers on a partially bundled product, charges appear as shown below:



(12) TOTAL CURRENT CHARGES TDU Surcharges Approved by PUC Energy Charges*
 Sales Tax and As 13 Recent Payment History 08/04/2014 CC SPEEDPAY \$-192.15 07/21/2014 CC SPEEDPAY \$-1.00 07/21/2014 CC_SPEEDPAY \$-5.00

| | TUTAL CURRENT CHARGES \$231.69 |
|---|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | The Average Price you paid for electric service this month = 11 \$0.097 per Kilowatt-hour |
| | included in the calculation of Average Price per KMh Miscelinence Adjustment (redfs and delbis applied to the account since the previous invoice, including but not limited to deposits, tees or fee waivers, invoice credits such as promotional or Refer-A-Frend, etc |
| | |
| 5 | |
|) | |
| | 14 |
| | Monthly Consumption History (KWh) |
| | 2,500 |
| | |
| | |
| | |
| | a state state state state state state state states |
| | = Current Read = Billed Usage |

\$0.35

\$231.69

t Reimb.* (210.11 x \$0.001667)

If you are on a variable rate plan your rate/kWh may increase or decrease on a monthy basis based on market conditions. Visit www.StarTexPower.com/m2m.aspx to view current month to month variable rates. If you would like to avoid these fluctuations go to www.StarTexPower.com and renew your account on a LOW and SECURED Fixed Rate Contract.

15 * DEFINITIONS

- Min Usage Fee -- assessed when the energy consumption value is less than or equal to the specified contract kWh amount per billing period.
- · kW -- Kilowatt, the standard unit for measuring electricity demand, equal to 1,000 watts
- . kWh -- Kilowatt-hour, the standard unit for measuring electricity energy consumption, equal to 1,000 watt-hours
- Assessments -- Includes Gross Receipts Reimb. and PUC Assessments R
- · Avg. Price Average price you paid for electric service this month (in cents per Kilowatt hour)
- · For a comprehensive list of billing terms, please visit www.StarTexPower.com/BillTerms.aspx

To contact us or for questions about your bill:



Call: 1-866-917-8727 Mon. - Fri. 7:00 a.m. - 8:00 p.m. Saturday 8:00 a.m. - 5:00 p.m.



Email: Service@StarTexPower.com

Pay your bill online at: startexpower.com/MyAccount

10 **Detailed Billing information for** current activity.

What are TDU Surcharges?

TDU Surcharges are what your local Transmission and Distribution Utility (TDU) charges each meter(ESI ID) for the cost of maintaining electricity poles & wires, meters, storm restoration, etc. These charges are approved by the Public Utility Commission of Texas and are passed through to you without any markup. These charges apply to all residential meters (ESI IDs), serviced by the TDU, regardless of who the retail electric provider is. The TDU charges are displayed under a separate section on the monthly bill under the description "TDU Surcharges," so it's easier to distinguish the Energy Charges from your local utility company charges.

Your Average Price per kWh. 11

- Graphical display of how your electricity bill is allocated:
 - Energy Charge: A charge based on the electric energy (kWh) consumed.
 - Regulated Fees: Charges by your local TDSP for power delivery.
 - Add'l App PUC: Additional fees approved by the PUC.
 - Taxes: Federal, state, local, or municipal taxes.
 - Assessments: Regulated assessment fees and charges.
- **Detailed payment history.**
- Graphical display of your current and historical usage.
- **Reference information about the** terms used on your electricity bill.



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