

CENTRAL PROVIDENT FUND BOARD
TAMPINES CENTRAL POST OFFICE
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BUSINESS REPLY SERVICE
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More than **100,000** employers are using
Direct Debit to pay CPF.
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Payment within your control

1. Choose your preferred deduction date when you submit your CPF via CPF e-Submit@web and pay via Direct Debit.
2. Deduction will only take place after you have submitted your CPF contribution details.

Direct Debit Authorisation (Employer's CPF Contributions)

Contact Us

www.cpf.gov.sg • giro@cpf.gov.sg
CPF Call Centre : 1800-227-1188

Information On Direct Debit Authorisation

- Your Direct Debit Authorisation application will be sent to your bank and will be processed within 21 working days. You will receive a letter on the status and effective date of the Direct Debit arrangement upon approval.
- You can also check the status of your Direct Debit Authorisation application at www.cpf.gov.sg under E-Services > Direct Debit Authorisation / GIRO Application Status.
- Please ensure you have enough balance in your bank account before the deduction date. If you have set a payment limit on your Direct Debit deduction with your bank, ensure that the limit is sufficient to pay for all Mandatory and Voluntary CPF Contributions. Some banks may charge an administrative fee for each unsuccessful deduction.
- If you have an existing Direct Debit arrangement with CPF Board and wish to change your bank account, you will need to complete a new Direct Debit Authorisation form. The deduction for your CPF contributions from your existing bank account will continue until the new Direct Debit Authorisation application is approved.

For CPF contribution for employee(s):

- Email us at employer@cpf.gov.sg for queries on CPF Submission Number (CSN), which consists of Unique Entity Number (UEN) and CPF Payment code.
- You are required to submit the CPF contribution details by the 14th of the month (or the next working day if the 14th falls on a Saturday, Sunday or public holiday) for deduction to take place. Otherwise, a late payment interest will be charged.
- If the first deduction is unsuccessful, a second deduction will be made 7 calendar days later and a late payment interest will be charged if your CPF contributions are not paid on time.