



Cookie Booth Etiquette

Thank you for participating in Cookie Booth Sales for Service Unit _____. In order to be consistent in our customer service and leave a very positive impression so businesses will invite us back in future years, we ask that your troop adhere to the following guidelines:



Respect the retailer's policy regarding Cookie Booth Sale procedures.



Hang signs on your table, not on the retailer's property.



All girls should wear their uniform, a Girl Scout shirt, or a cookie costume.



Stay out of doorways, walkways and parking lots. Be sure you are far enough away from the door so you do not trigger it to open.



Leave the area cleaner than you found it. Take away all empty boxes. (Please recycle them.)



Bring your own change and your own bags for customer purchases.



Say hello to the manager or customer service staff upon your arrival and thank them for allowing us the opportunity for a cookie booth sale.



Since Girl Scout Cookie sales is a girl-led business, the girls should be doing the bulk of the cookie sales and girls' voices should be heard more than adults.



Girls will share all the roles of booth sales. They each will get the chance to approach and speak with customers and handle and exchange money.



There will not be yelling or overly loud voices heard.



No one will be running or climbing on walls, ledges, etc.



Use of personal electronic devices and phones, will be limited to emergency phone calls and credit card purchases (if credit accepted as payment).



Eating and drinking will be done discretely and away from customers.

Girl's Signature: _____ Date: _____

Parent/Guardian Signature: _____ Date: _____