

THE DIRECTV DEALER SERVICING YOUR PROPERTY IS

PLEASE CALL THE DIRECTV DEALER FOR SERVICE AND EQUIPMENT NEEDS AT ____

Thank you for choosing DIRECTV! This MDU PRE-LOADED Equipment Lease Agreement ("ELA") has important terms and conditions regarding your lease of equipment from DIRECTV. By "Equipment," we mean the DIRECTV Receiver, Genie Mini(s), access card, and/or remote control (not the cabling and/or dish, if any). The Equipment may be reconditioned. You understand and agree that you did not buy the Equipment, do not own the Equipment, and must use the Equipment as explained DIRECTV Customer Agreement. You have no right to sell, give away, transfer, pledge, mortgage, alter or tamper with the Equipment. When you vacate your unit, you must leave the Equipment in your unit.

You received the DIRECTV Customer Agreement with your DIRECTV Order Confirmation. The Customer Agreement, together with this ELA, comprise the terms of your service agreement with DIRECTV. Please be sure to read and keep copies of both. They are also available at www.directv.com/legal.

You accept this ELA by doing any of the following: (i) providing your written or electronic signature or acknowledgement; (ii) activating service; or (iii) paying for service.

Please remember that you are responsible for all charges on your account until you notify DIRECTV or your DIRECTV dealer to terminate your account. DIRECTV is not responsible for any content viewed from the recorded programming from a previous tenant's DVR.

MONTHLY FEES FOR DIRECTV RECEIVERS, GENIE MINIS AND/OR DIRECTV-READY TVs/DEVICES.

Do I have to pay monthly Equipment fees? As a resident of a DIRECTV Pre-Loaded Bulk property, the first receiver is provided at no additional charge. There is a fee of \$7.00/mo. for each additional receiver and/or Genie Mini/DIRECTV-Ready TV/Device on your account unless your landlord or homeowners association pays for more than one receiver. Sales, use or other taxes may apply. Fees are subject to change at any time.

CANCELLATION

What happens when I stop being a customer? If you wish to vacate your residence, you must leave your Equipment in your unit and you must contact your DIRECTV dealer or DIRECTV at 1-800-531-5000. Leased Equipment must be left in good working order, normal wear and tear excepted. Moreover, if you cease to be our customer (whether voluntarily or involuntarily), you must contact DIRECTV. IF YOU FAIL TO PROPERLY TERMINATE YOUR ACCOUNT, YOU MAY BE SUBJECT TO CHARGES INCURRED BY SUBSEQUENT RESIDENTS USING RECEIVERS IN YOUR FORMER UNIT.

WARRANTY DISCLAIMER. You are responsible for the loss of, damage to or the entire cost of any necessary service or repair of the leased DIRECTV Equipment. EXCEPT AS PROVIDED HEREIN, WE MAKE NO WARRANTY OR REPRESENTATION, EITHER EXPRESS OR IMPLIED, REGARDING ANY SERVICE OR YOUR RECEIVING EQUIPMENT, WHICH IS PROVIDED TO YOU AS IS AND WITH ALL FAULTS. ALL SUCH WARRANTIES, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY EXCLUDED. YOU BEAR THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE RECEIVING EQUIPMENT. YOU MAY BE RESPONSIBLE FOR THE LOSS OF, DAMAGE TO OR THE ENTIRE COST OF ANY NECESSARY SERVICE OR REPAIR OF YOUR RECEIVING EQUIPMENT. JOUR RECEIVING EQUIPMENT. YOU ARE RESPONSIBLE FOR THE LOSS OF, DAMAGE TO OR THE ENTIRE COST OF ANY NECESSARY SERVICE OR REPAIR OF YOUR RECEIVING EQUIPMENT. DIRECTV IS NOT RESPONSIBLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RELATING TO THE RECEIVING EQUIPMENT PROVIDED TO YOU.

<u>CUSTOMER SERVICE.</u> In the event your leased Equipment does not operate, please contact your DIRECTV dealer at the number above. ALL REPLACEMENT EQUIPMENT WILL BE SUBJECT TO THIS AGREEMENT.

ARBITRATION. You and DIRECTV agree that both parties will resolve any dispute under this ELA, the DIRECTV Customer Agreement, or regarding your DIRECTV service, through binding arbitration as fully set forth in the DIRECTV Customer Agreement.

AUTOMATIC PAYMENT REAUTHORIZATION. If you enrolled in Auto-Bill Pay when signing up for service over the phone or through a retailer, by signing below, you confirm and reauthorize automatic payments for your DIRECTV service to the credit or debit card or bank account that you selected.

BY SIGNING, I AUTHORIZE AND AGREE THAT DIRECTV MAY, AT ITS SOLE OPTION, CHARGE THE FEES DESCRIBED HEREIN. I WARRANT THAT I AM 18 YEARS OLD OR OLDER AND THAT ALL INFORMATION SUPPLIED BY OR ABOUT ME IS ACCURATE. I AGREE TO THE ABOVE TERMS AND CONDITIONS.

Customer Signature	Print Name	Date	SKU# MDU CLA (0116)
White copy: Dealer/HSP Office	Yellow Copy: Customer		
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