

OD Services Evaluation Form Template - Overall Engagement

1. Welcome

Recently you used one of OHCM's organization development (OD) services.

Service: [INSERT TITLE OF SERVICE/ENGAGEMENT]

Dates: [INSERT DATE RANGE OF SERVICE/ENGAGEMENT]

Consultant(s): [INSERT NAME(S) OF CONSULTANT(S)]

Your feedback regarding the quality of this service and the performance of the consultant(s) is important. Where possible, please provide specific examples.

We appreciate your taking the time to complete this survey.

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2. Goal Achievement

To what extent did [the service] achieve the agreed upon goals?

	Very Little/No Extent		Some Extent		Very Great Extent
Goal #1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Goal #2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Goal #3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Goal #4	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments:

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3. Broader Impact

To what extent do you think [the service] will have an impact on achieving broader organizational goal(s)?

	Very Little/No extent		Some Extent		Very Great Extent	N/A
Organizational goal #1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organizational goal #2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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4. Consultant Effectiveness

Throughout this effort, to what extent did the consultant(s) demonstrate proficiency in the areas listed below?

	Very Little/No Extent		Some Extent		Very Great Extent	N/A
Helping clarify and/or define specific outcomes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assisting in setting timelines that worked	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using relevant tools, methods, and examples to support success in meeting the desired outcomes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working with you to identify lessons learned, areas for action, and next steps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitating connections to other OCHM staff and services, as needed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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5. Consultant Professionalism

To what extent did the consultant(s) demonstrate the following characteristics?

	Very Little/No Extent		Some Extent		Very Great Extent	N/A
Being responsive to your needs and input	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working with you collaboratively -- sharing decisions, information, and responsibilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Displaying professional competence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Treating people with respect	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attending to diversity and inclusion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintaining confidentiality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing constructive feedback that helped you learn	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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6. Skill Transfer and Capacity Building

From working with the consultant(s) on this effort, to what extent have you gained new awareness and/or skills you will be able to apply on the job?

	Very Little/No Extent		Some Extent		Very Great Extent
Extent of awareness gained	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Extent of skills gained	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide specific examples:

7. Other Comments about this Effort

Do you have any other comments about the consultants' work with you on this effort?

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8. Recommendations for OHCM

The mission of OHCM's Organizational Leadership and Culture Office is to "ignite human and organizational excellence by building the capacity of Goddard's leaders to effectively lead people, lead change, and lead high-performing organizations."

Do you have any recommendations for improving OHCM's Organization Development Services?

Thank you for providing your valuable feedback!

If you wish to send comments directly to OHCM management, please email

Ron Brade, Director of OHCM (Code 110): Verron.M.Brade@nasa.gov

and/or

Karen Weaver, Chief, Organizational Leadership and Culture Office (Code 111):

Karen.R.Weaver@nasa.gov