

### **Wednesday, January 14** 8:30 a.m. – 11:30 a.m.

o:50 a.iii. — 11:50 a.iii. pre-registration @ 8:15 a.m.

## **Building Blocks for Non-Profits Basic Problem Solving Tools for Teams**

Problems with problems. Root Cause Analysis. Meeting challenges head on with data. These are just a few of the topics we will cover in *Basic Problem Solving Tools for Teams*.

Register Now

#### **Program Overview**

This will be an interactive workshop with practice using the techniques discussed. Attendees will have new continuous improvement tools to help their teams functionality when they return to their organizations.

#### The Presenter

Kim Fehring is a Program Manager with Paycor, Inc. in the Product Development and IT Department. She has been with Paycor for 11 years, leading teams and initiatives in a variety of ways. Her personal mission statement is "I do what I do to help you do what you do better, faster and with higher quality." This passion for improvement has steered her journey from Quality Assurance and Business Analysis to Enterprise Program Management responsible for Transformation and Change. She has helped teams at Paycor transform their customer service productivity and sales effectiveness. She often leads internal strategy sessions with Senior Leaders and helps departments plan the tactics around those strategies. Paycor recently moved to a new building in Norwood and Kim was the Project Manager for the Organizational Change that accompanied the address change. Kim is a Cincinnati native and University of Cincinnati graduate.









### Wednesday, January 14

8:30 a.m. - 11:30 a.m. pre-registration @ 8:15 a.m.

# **Building Blocks for Non-Profits Basic Problem Solving Tools for Teams**

1 Fill-in the form. 2 Mail form with check by: January 7th
Mail to: January 2015 Seminar Registration, ReSource, 3610 Park 42 Drive, Cincinnati, Ohio 45241 Cancellation: Please note we have a 24 hour cancellation policy in order to receive a refund.
Attendee's Name:
Job Title:
Organization's Name:
ReSource Member — \$25 ReSource Non-Member — \$35 make checks payable to ReSource
Street:
City / State / Zip:
Phone: Fax:
Email:
Seminar Location: Interact For Health, Rookwood Tower, 5th Floor, 3805 Edwards Rd, Cincinnati, OH 45209

Building Blocks is made possible in part by the following partners:



