



Derby City Council

Dear Friends

The next meeting of the Peartree Neighbourhood Forum will take place on:

Thursday 30 July 2015, 6pm start
St Thomas Road Methodist Church
St Thomas Road, Derby DE23 8RL

Making Normanton Stronger and Safer.

Please find enclosed a copy of the agenda.

The Forum meets every four months and aims to give residents both an opportunity to have a say on the issues that affect the Peartree and Normanton communities and to find out what is happening in the community. The meeting will be attended by your three local ward Councillors and officers from a variety of local service providers.

As always you will have the opportunity to meet other people who care about the neighbourhood and raise your views and concerns.

The Safer Neighbourhood Team will provide an update on activities in the area. You will also be able to discuss the Safer Neighbourhood Team Policing priorities.

This document also includes: a copy of the agenda, 'You Said We Did' from the last meeting, an update on Board funding and local information.

If you would like to discuss any matters before the meeting, please do not hesitate to contact me.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Hardyal Dhindsa'.

Cllr Hardyal Dhindsa

Chair of Normanton Neighbourhood Board

Agenda

Thursday 30 July 2015, 6pm start

St Thomas Road Methodist Church

St Thomas Road, Normanton.

Meeting starts at 6pm	
Welcome and introductions	<i>Cllr Hardyal Dhindsa</i>
Policing and Community Safety Update from Pear Tree Safer Neighbourhood Team (SNT) and to agree the Police priorities for Pear Tree Section	<i>Pear Tree SNT</i>
Environmental Protection Team	Nicola Cokayne
Neighbourhood Team update	Gary Robinson
Public Question Time	Cllr Hardyal Dhindsa
Date of next meeting: Thursday 19 November 2015	

Visit www.derby.gov.uk/neighbourhoods for more information

Your Neighbourhood Officer is: Gary Robinson, City and Neighbourhood Partnerships, Neighbourhoods Directorate, Derby City Council, Council House, Corporation Street, Derby, DE1 2FS, Telephone 01332 643032, or email: gary.robinson@derby.gov.uk



At the last Forum on 9 April 2015

You said, we did ...

<i>You said...</i>	<i>Your Neighbourhood Team did...</i>
Crime and Community Safety	
Resident raised concerns that young children believed to be of Eastern European origin are begging and gambling in the street	Police to give verbal feedback regarding patrols and any action.
Highways Maintenance	
Resident asked when the Cavendish island will be complete	Works to the culvert under the roundabout have been completed. The roundabout has now been reinstated with a temporary planting scheme installed. Cavendish is part of the Council's Vibrant District Centre improvement programme. Consultation will soon start to ask residents'; businesses' and visitors' views on what improvements they would like to see for the centre. A copy of the survey form is attached. Please take the time to complete and return the form or complete the on line questionnaire.
Highways and Transport	
Trucks have been taking up parking spaces on Havelock Road.	The owner of the truck has been spoken to and asked to be more considerate.
Resident raised concerns about parking at the new B & M	Neighbourhood Officer has spoken to the manager and there have been no concerns to date.
Resident raised concerns regarding the condition of the car park.	The car park is litter picked three times a week and all fly tipping is removed.
Environmental	
Noise nuisance Sackville Street	Following a further complaint the resident causing noise nuisance has been visited by the Neighbourhood Officer and warned that any further breeches will result in removal of noise equipment if witnessed. There have been no further complaints.
Fly tipping by Silly Sids	This has been removed and possible CCTV relocation.
Recycling sites	Recycling sites are to be installed on Havelock Road near the junction with Brunswick Street and Lower Dale Road by the Sure Start building. There are no further installations planned for the ward.
Sofa on the corner of Chatsworth Street	This has been removed. For incidences of fly tipping, please report them by using the online tool – visit www.derby.gov.uk and follow the links. If you are experiencing problems reporting incidences of fly tipping, then please contact a member of the neighbourhood team on 01332 643032.

DON'T ZIP IT UP

have a voice!

Councillor Surgeries

Your local Councillors are holding regular surgeries in the ward throughout the year.



Your local Councillors

Councillor Hardyal Dhindsa, telephone 643640,

Email: hardyal.dhindsa@derby.gov.uk

Councillor Jangir Khan, telephone 64 3640,

Email: jangir.khan@derby.gov.uk

Councillor Balbir Sandhu, telephone 64 3640,

Email: Balbir.sandhu@derby.gov.uk

Normanton Councillors' Surgery Dates

Normanton	Sunnyhill Community Centre	Coleridge Street	Sunnyhill	DE23 8AF	Friday	21.08.2015	5:30 - 6:30 PM
Normanton	Guru Ravidass Community Centre	Brunswick Street	Derby	DE23 8TP	Friday	18.09.2015	5:30 - 6:30 PM
Normanton	St Augustine's Community Centre	Almond Street	Derby	DE23 6LX	Friday	16.10.2015	5:30 - 6:30 PM
Normanton	Indian Community Centre	Rawdon Street	Derby	DE23 6QR	Friday	20.11.2015	5:30 - 6:30 PM
Normanton	Sunnyhill Community Centre	Coleridge Street	Sunnyhill	DE23 8AF	Friday	18.12.2015	5:30 - 6:30 PM

Normanton Neighbourhood Forum meetings

Forums are open public meetings that provide a direct link between you and public services. They offer a way for residents to get involved in their neighbourhood and make sure that public services are held responsible for the services they provide in their area. Forums also shape and direct the work of the Neighbourhood Team and Board and give them tasks. Please come along and give your views at your next neighbourhood forum. The forums are spread across the ward and regardless of where you live in Normanton you can attend any one of the meetings below and raise an issue.

All meetings start at 6.00pm.

New Normanton	Thursday 29 October 2015	St Augustine's Community Centre
New Normanton	Thursday 11 February 2016	St Augustine's Community Centre

Peartree	Thursday 30 July 2015	St Thomas's Methodist Church
Peartree	Thursday 19 November 2015	Peartree Junior School
Peartree	Thursday 3 March 2016	St Thomas's Methodist Church

Austin	Tuesday 6 October 2015	Sunnyhill Community Centre
Austin	Tuesday 2 February 2016	Sunnyhill Community Centre

DON'T ZIP IT UP

have a voice!

Neighbourhood Working

In Normanton Ward a partnership of services, residents and organisations has come together to create your Neighbourhood Team. Together they work to resolve problems and issues affecting the local community.

Normanton Ward has a Neighbourhood Board that consists of the three local ward councillors, local residents, and representatives from local communities and many partners including: Community Safety Partnership, the Council, the Police, Derby Homes, NHS Derby City, Derbyshire Fire and Rescue Service and community and voluntary groups.

The Neighbourhood Board sets local priorities and plans, encourages local people to take part in decisions about their lives and communities, aims to create better relationships between communities and public services and helps services to be 'closer' to local communities

Your Neighbourhood Board meets every six weeks. For information about your Neighbourhood Board representatives, current activities, and how to get involved, contact your local Neighbourhood Manager, Sarah Dosunmu, 643041 or email: sarah.dosunmu@derby.gov.uk

Aged 40-74? Find out about Livewell's new free NHS Health Checks

Even though you might be feeling great, if you're over forty you may be at risk of heart disease, stroke, kidney disease, diabetes or dementia.

Livewell's NHS Health Check is a simple 30 minute appointment that checks things like your height, weight, blood pressure and cholesterol. Following the tests, our friendly Livewell advisors will help you find ways to prevent health problems in the future which could include joining Livewell's healthy lifestyle service to manage your weight or stop smoking.

Apply and book at www.livewellderby.co.uk/healthcheck to find out if you're eligible and to book an appointment. If you have problems completing the online form, please call 01332 641254.



Local news and information

Derbyshire Fire and Rescue Service

Derbyshire Fire and Rescue continue to encourage everyone – especially older and vulnerable residents to consider the risk of fire and take steps to prevent themselves becoming a victim.

For more details about fire prevention visit their website at www.derbys-fire.gov.uk



A helping hand with home repairs for older people

Handyperson Service

Carrying out small jobs around the home for older people Our Handyperson Service helps you to deal with small jobs around the house.

Who can use our Service? You need to:

- live in Derby
- be aged 75 or
- be aged 60 and over and getting income-related benefits (like Council Tax Benefit) or health-related benefits (like Attendance Allowance).

Why use our Service? We

- only use our own handy people to carry out the work.
- charge only for the materials needed to do the job and there are no labour charges.
- will discuss any costs for materials (like new taps) with you before the job is done.

What types of jobs does our Service cover?

- We can do small jobs around the home including:
- assembling small, flat pack furniture
- putting up shelves or mirrors
- repairing toilet cisterns
- adjusting overflow
- replacing taps or tap washers
- unblocking sinks
- fitting extra locks on windows and doors.

Home Improvement Agency Service

Supporting older people through every stage of home improvement Our Home Improvement Agency Service offers advice on home repairs or improvements and tells you how much they will cost. It offers peace of mind knowing that you are getting a reasonable price for larger work done to a Council-inspected standard by reliable contractors.

Who can use our Service?

You need to:

- live in Derby
- be aged 60 and over or under 60 and getting Disability Living Allowance
- be a homeowner or renting privately with responsibility for maintaining the property.

Why use our Service?

We:

- carry out a survey of the repairs/improvements you need and get estimates of the cost
- check if you qualify for any funding for the work
- put you in touch with a reliable contractor
- monitor the repairs or improvements as they are carried out
- help at every stage until the repairs or improvement are finished
- point you to other Council services that may help you, such as welfare benefits advice.

What type of repairs and improvements does the Service cover?

The Service covers:

- general building repairs
- electrical rewiring
- central heating installations
- replacement bathrooms and kitchens
- roofing work
- damp-proof course and dry rot treatment
- drainage repairs
- replacement windows, double glazing.

Contact us to discuss what we can do for you

To discuss how the Handyperson Service or Home Improvement Agency Service can help you, call 01332 640134 or email: homerepairs@derby.gov.uk



Ways to contact us

There are a number of other ways to raise a local issue or report a complaint without waiting for your next Forum.

Please contact one of the following to report issues:

Derby Direct - 293111

General enquiries or email customerservices@derby.gov.uk

Streetpride - 0333 2006981 (calls charged at a local rate)

To report potholes, fly tipping, litter, dog fouling, grounds maintenance, graffiti, vandalism and damage to street furniture, abandoned vehicles and broken/ faulty street lights

Derby Direct for pest control - 641994

Police - 101 - non-emergency calls.

Police - 999 - For emergencies only

Crime Stoppers - 0800 555 111

To report information anonymously

Patient Advice and Liaison Service – 0800 032 32 35

When you need advice, help or information about your local health service

Your local Councillor

Councillor Hardyal Dhindsa, telephone 64 3640, email hardyal.dhindsa@derby.gov.uk

Councillor Jangir Khan, telephone 64 3640, email jangir.khan@derby.gov.uk

Councillor Balbir Sandhu, telephone 64 3640, email balbir.sandhu@derby.gov.uk

Or attend a local councillor's surgery - details are available from Derby City Council Members' Services - telephone **643640**. This number is charged at local rate.

Your Neighbourhood Manager is:

Sarah Dosunmu

City and Neighbourhood Partnerships, Neighbourhoods Directorate, Derby City Council, The Council House, Corporation Street, Derby, DE1 2FS

Telephone 01332 643041, Mobile 07812 300160 Minicom 01332 640666

sarah.dosunmu@derby.gov.uk





Under the Dogs (Fouling of Land) Act 1996 if you are in charge of a dog and it fouls on any land to which the public have access, you are responsible for cleaning it up. If you fail to clean it up immediately, you commit an offence and may receive a:

- **Fixed penalty notice of £50.00**
- **Fine of up to £1000 if you are convicted in court.**

The legislation states that, if you did not know your dog had fouled it is not a reasonable excuse and a fixed penalty notice can still be issued. Please consider this when walking your dog off the lead.

How you can help

Your Neighbourhood Team advises dog walkers to Pick Up or Pay Up however, in some cases this isn't enough! We need you to be our eyes to help stop dog mess on our streets and open spaces.

Help us catch the owner!

Dog fouling has been highlighted as a problem in this area and your Neighbourhood Team and Environmental Protection Team need your help to tackle it...

If you can supply information about who is responsible for not picking up dog mess please contact your Neighbourhood Team at

Centralwest.neighbourhoods@derby.gov.uk Information such as:

- **Times the dog fouling is happening**
- **The place where the dog is fouling**
- **A description of the dog and the owner**
- **If the owner is using the car, the registration number**
- **The address of the owner if known**

Your support, evidence and information will help Derby City Council to issue a fixed penalty notice (FPN) or fine. If you are willing to provide a witness statement identifying the perpetrator this increases the chance of issuing a Fixed Penalty Notice or fine.

For more information about providing a witness statements please contact the Environmental Protection Team on: **01332 642020**

environmental.services@derby.gov.uk



Dear Resident

The Occupier

Your ref
Our ref
Contact
email
Tel
Fax
Minicom
Date

Cavendish District Centre Improvements

As part of Derby City Council District Centre improvement program we will be investing in improvements to the shops and surrounding area of the Cavendish.

We would like to invite you to give us your input and feedback about what changes you would like to see. As you know, your feedback is very important as it's you, the community who use it.

We would be grateful if you would take some time to answer the following questions to give us a better understanding of the local community's needs.

Alternatively you can fill it in online at www.goo.gl/PDDoht

When you have finished please return this questionnaire to us using the freepost envelope provided or alternatively drop it into us at the District Centre on either the 21st or 22nd August between 10am and 3pm, where we will be talking to shoppers about the improvements they would like to see.

Yours faithfully

Cavendish District Centre Project Team

Neighbourhoods | Derby City Council, Corporation St, Derby. DE1 2FS | www.derby.gov.uk



Cavendish District Centre Improvements Questionnaire

Please tick all that apply.

How often do you visit Cavendish District Centre?

- ☐ Daily
- ☐ Once or twice a week
- ☐ 3-4 times a week
- ☐ Less often

Why do you usually visit this area?

- ☐ Shopping
 - ☐ Passing through
 - ☐ Work here
 - ☐ Live here
 - ☐ Post Office
 - ☐ Use public telephone
 - ☐ Other
-

How do you usually get to the District Centre?

- ☐ Bus
 - ☐ Walk
 - ☐ Cycle
 - ☐ Car
 - ☐ Other
-

What are the strengths of this location?

- ☐ Community spirit
 - ☐ Range of shops
 - ☐ Friendly atmosphere
 - ☐ They are local
 - ☐ Quiet
 - ☐ Easy to get to
 - ☐ Other
-

Which facilities would you like to remain at the Centre?

- ☐ Public Telephone
- ☐ Public Toilet
- ☐ Pedestrian Crossing



What issues, if any do you face in the area?

- | | |
|--|--|
| <input type="radio"/> Difficulty parking | <input type="radio"/> Litter |
| <input type="radio"/> Anti-social behaviour | <input type="radio"/> Difficulty crossing the road |
| <input type="radio"/> Parked cars on pavements | <input type="radio"/> Dog fouling |
| <input type="radio"/> Other _____ | |

What improvements to the area would you like to see?

- | | |
|--|---|
| <input type="radio"/> Pavements resurfaced | <input type="radio"/> Improved parking |
| <input type="radio"/> Better seating areas | <input type="radio"/> Level access to all shops |
| <input type="radio"/> More litter bins | <input type="radio"/> Better bus provision |
| <input type="radio"/> Better Landscaping | <input type="radio"/> More pedestrian crossing points |
| <input type="radio"/> Better links to Normanton Park | |
| <input type="radio"/> Other _____ | |

On a scale of 1 to 10 where one is poor and 10 is excellent, how would you rate your experience of using the District Centre overall?

Please circle your answer.

1 2 3 4 5 6 7 8 9 10

Thank you for taking the time to give us your feedback.

Please return this questionnaire to us using the freepost envelope provided or alternatively drop it into us at the District Centre on either the 21st or 22nd August between 10am and 3pm.

