



FMM Institute (475427-W) Perak

SBL
SCHEME

7 ALAT QC DAN PERLAKSANAAN QC

1 APRIL 8 & 9, 2015 (WEDNESDAY & THURSDAY)

8.45AM – 5.00PM FMM INSTITUTE PERAK

Shopfloor empowerment and engaging employees at all levels in a company-wide quality improvement programs will not just instill the quality awareness but, in longer term it transform the way employees think and see themselves as a value-adding entity in the organization. QCC approach therefore is proven to be an effective tool that can lead organizations towards achieving quality excellence and, hence thrive in the competitive marketplace.

~Objectives~

Upon completion of the course, participants should be able to:

- understand the underlying principles and applications of QCC tools and techniques,
- identify, organize and lead quality improvement initiatives plant-wide,
- facilitate QCC projects in their respective work area,
- cultivate a more systematic problem solving culture with preventive mindset.

Engineers, Executives, Supervisors, QA/QC, Line Leaders and selected Operators based on their performance track record.

~Who
Should
Attend~

~Course Contents~

PENGENALAN

- Pengenalan Kepada Konsep QCC
- Ringkasan Tentang Sejarah QCC
- Sumbangan Budaya Kerja Jepun Dalam Pembangunan QCC
- Kenapa Diperlukan Sekarang? & Apa Faktor Pendorong?
- Objektif & Manfaat QCC
- Prinsip Asas QCC

PROGRAM QCC

- Rangka Kerja & Pra-Syarat QCC
- Pengurusan QCC
- Dinamik Kumpulan Kerja
- Perancangan Program QCC
- Latihan & Fasilitasi Program QCC
- Proses Perlaksanaan QCC
- Komunikasi Pekerja

PERALATAN & TEKNIK QCC

- Mendefinisikan Masalah Melalui Kaedah 5W + 1H
- Pemetaan & Analisis Proses
- 7 Peralatan QC
- Pengurusan Sistemik & Kawalan Secara Visual Tempat Kerja
- Kaedah Pengesanan & Penghapusan Pembaziran Melalui Konsep 3M
- Analisis Kos-Faedah
- Papan Idea QC

PEMBENTUKAN & PENGKALAN BUDAYA KERJA QCC

- Penglibatan Pihak Pengurusan
- Sistem Pengukuran & Penilaian
- Mesyuarat Status Terkini & Laporan Kes
- Sistem Ganjaran & Pengiktirafan
- Cabaran & Isu Perlaksanaan
- Proses Pembelajaran & Perkongsian Ilmu

For further details, please contact

Ms Nicole / Pn Eda / Ms Harvindar at Fax (05) 548 8221 • Tel (05) 548 8660



~Trainer~

Mr Neelamegam A/L Subramaniam holds a B. Sc. (Chemistry) from UM and a MBA from UUM. He is also a certified Lean Six Sigma facilitator and trainer from Rogen (Singapore) and Six Sigma Green Belt Certification from Celestica. He has more than 20 years of working experience with hands-on capabilities and skill-sets in the area of Quality Management, Manufacturing Engineering and Operations Management. He has served as a QA Engineer with Globetronics, Product QA Engineer with Solectron Technology, Senior Process Engineer with Escatec Electronics, Customer Quality Manager and Operational Excellence Manager with Celestica and Functional Excellence General Manager with TSH Resources.

Mr Neelamegam has been conducting Training Courses since 1999 in areas such as SPC, 7 QC Tools, Poka Yoke, Measurement System Analysis, FMEA, QFD, Cost of Quality and DOE. He has conducted training for companies such as Phoenix Press, Escatec Electronics, Shanshin, Kong Guan, COB Technology, Chiyoda Malaysia, City Reserves, Precico Engineering, Latexx, Lumileds and etc. In addition, he has published papers on 6 Sigma and Lean Manufacturing.

~Course Details~

Date **April 8 & 9, 2015 (Wednesday & Thursday)**
Time **8.45am - 5.00pm**

Venue **FM M Institute Perak**
No 1, Lorong Raja DiHilir,
30350 Ipoh, Perak Darul Ridzuan

Medium of Instruction: **Bahasa Malaysia**

CPD: **14 hours**

Fees (Inclusive of GST): **M E M B E R S RM 530/ pax**
NON-M E M B E R S RM 636/ pax

(Fees include Course Materials, Refreshment, Lunch and Certificate of Attendance)

CLOSING DATE: APRIL 1, 2015

DISCLAIMER

The FMM Institute reserves the right to change the facilitator, date and to vary / cancel the course should unavoidable circumstances arise. All efforts will be taken to inform participants of the changes.

REGISTRATION

- Upon **Faxing/Mailing** the completed **Registration Form** to FMM Institute, you are **deemed** to have read and **accepted** the terms and conditions. The **course** would also be **deemed** as **confirmed** unless informed otherwise.
- Will be based on First-Come-First served basis.

PAYMENT

- Cheques** made in favour of "FMM Institute" should be forwarded to FMM Institute Perak.
- For **SBL Scheme**, an **Attendance of 100% is a must**, in any case, **employers will be billed in full**.
- FMM Institute GST Registration No. **001764515840**

CANCELLATION

- Must be in Writing with Reasons
- 7 days before the course – No payment charged
- 3 – 6 days before the course - 50% payment charged
- < 3 days before the course – Full payment charged
- Participants who did not turn-up will be charged full payment
- Replacements can be accepted at no additional cost.

REGISTRATION FORM

7 ALAT QC DAN PERLAKSANAAN QC

FMM Institute
No 1, Lorong Raja DiHilir, 30350 Ipoh, Perak

Fax: 05-5488221

Dear Sir / Madam, please register the following participant(s) for the above programme.

1.	Name:	Designation:
2.	Name:	Designation:
3.	Name:	Designation:

(Please attach a separate list if space is insufficient)

Enclosed cheque/bank draft No _____ for RM _____ being payment for _____ participant(s) made in favour of the "FMM Institute".

Submitted by:

Name:	Designation:	
Company:	Tel:	Fax:
Address:		
Email:	FMM Membership No	Company GST Registration No: