



Please fill in the whole form including official use box using a ball point pen and send it to:

Hull City Council- Council Tax Freepost RSJC-KKBE-ABXZ Hull Revenues and Benefits Po Box 15 Hull HU1 2AB

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DIRECT Debit

## Instruction to your bank or building society to pay by Direct Debit

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FOR KINGSTON UPON HULL CITY COUNCIL OFFICIAL USE ONLY This is not part of the instruction to your bank or building society.							
Please tick ✓ your preferred number of instalments and instalment payment date							
10 □ or 12 □ instalments							
1 <sup>st</sup> □ 7 <sup>th</sup> □ 14 <sup>th</sup> □ 21 <sup>st</sup> □ 28 <sup>th</sup> □							
Instruction to your bank or building society Please pay Kingston upon Hull City Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Kingston upon Hull City Council and, if so, details will be passed electronically to my bank/building society.							
Signature(s)							
Date							

Banks and building societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the payer.

## The **Direct Debit** Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Kingston upon Hull City Council will notify you ten working days in advance of your account being debited or as otherwise agreed. If you request Kingston upon Hull City Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Kingston upon Hull City Council or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Kingston upon Hull City Council asks you to
- · You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.