

## RICHMOND PUBLIC LIBRARY: COMMUNITY LIBRARY NEEDS ASSESSMENT

The Richmond Public Library is in the process of planning future library services to the City of Richmond. Please take a moment to help us gather information by answering a few questions:

| 1.  | What is your home zip code?<br>94801<br>94802   | 94803<br>94804  | 94805<br>94806   | Other |
|-----|---|---|--|-------|
| 2.  | Please indicate your age group (if yo<br>10 to 14<br>15 to 19<br>20 to 24   | <b>DU represent a young child, plea</b><br>25 to 34<br>35 to 44<br>45 to 54 | se circle both age groups):<br>55 to 59<br>60 to 64<br>Over 65 |       |
|     | Do you have children under the age<br>If yes, please indicate the number an<br>Under 5#<br>5 to 9#  |   |  |       |
| 5.  | Do you have access to a computer?   | YESNO   |  |       |
| 6.  | Do you have Internet access?  | YESNO   |  |       |
|     | If yes, where?<br>Home<br>School<br>Have you used a public library or b   | Work<br>Public Library<br>ookmobile in the last year?                       | Other<br>YES NO  |       |
|     | If yes, how often do you visit (Check<br>Daily<br>Several times a week<br>Weekly  | -   | Once a year<br>Other   |       |
| 10. | Which public libraries or bookmobil   | les have you used in the past ye  | ear?   |       |
| 11. | If you don't use a public library reg<br>Not enough time<br>Doesn't have what I need<br>Hours are not convenient<br>Use my computer at home<br>Buy my own books | No transj<br>None in a<br>Don't kn  | portation/location inconvenient                                |       |
| 12. | How do you usually get to the librar<br>Walk<br>Bike  | ry (please check one)?<br>Car/truck<br>Bus/Public Transport                 | ation <u>Taxi</u><br>Other                                     | _     |

## 13. If you do use the library, what do you use it for? (Please check all that apply.)

| Best sellers/ Popular Materials | Large print materials | Use world language materials |
|---------------------------------|-----------------------|------------------------------|
| Borrow books                    | Sit and read          | Children's programs          |
| Borrow audio books              | Bring own work        | Children's books             |
| Borrow videos/DVD               | Do homework           | Teen programs                |
| Borrow music CDs                | Attend programs       | Tax forms                    |
| Browse magazines                | Tutoring              | Government publications      |
| Use library's computers/email   | Literacy assistance   | Friends of Library store     |
| Use Internet                    | Community Room events | Teen books                   |
| Electronic resources            | Meet friends          |                              |
| Reference Materials or help     | Business reference    |                              |
| Children's audiovisual          | Attend a seminar      |                              |
| Special events                  |                       |                              |

## 14. What materials do you think should be emphasized at the Richmond Library (please circle up to 8)?

| Adult basic education                                   | Community information                   | Reference collections        |
|---|---|------------------------------|
| Adult fiction   | Consumer information                    | School curriculum support    |
| Adult non-fiction                                       | DVDs                                    | Self-help collections        |
| Audio books (Tape or CD)                                | Early childhood                         | Special needs                |
| Business information                                    | Large Print                             | Teen books                   |
| Career guidance/job hunting                             | Local history                           | World language materials     |
| CDs   | Magazines                               |                              |
| Children's a-v (DVD, CDs)                               | New books & bestsellers                 | Other:                       |
| Children's books  | Pre-school collections                  |                              |
| 15. Would you use materials in lang<br>Which languages? | uage(s) other than English?YES          | NO                           |
| which languages:  |   |                              |
|   | uld be emphasized at the Richmond Libr  |                              |
| Adult education   | Computer training                       | Local history                |
| Arts programs   | Continuing Education                    | Preschool Story time         |
| Arts Programs   | Cultural/Holiday programs               | Public computer access       |
| Baby (under 3) story time                               | English Language Skills                 | Reference assistance         |
| Basic literacy  | Entertainment programs                  | Teen programs                |
| Book discussion groups                                  | Genealogy                               | Programs on (please list):   |
| Children's Reading Programs                             | Homework programs                       |                              |
| 17. What qualities do you think sho                     | ould be emphasized at the Richmond Libi | cary (please check up to 8)? |
| Art exhibits  | Group study                             | Public meeting room          |
| Browsing areas  | Homework center                         | Quiet areas                  |
| Café with refreshments                                  | Individual Study                        | Study carrels                |
| Career guidance center                                  | Internet stations                       | Technology training center   |
| Children's area   | Local history                           | Used bookstore               |
| Comfortable seating                                     | Places for group study                  | Wireless access              |
| Dedicated children's area                               | Places for individual study             |                              |
| Exhibit spaces  | Program space                           |                              |
|   |   |                              |

Please attach an additional piece of paper if you would like to include any further comments. Thank you again for your time and input.