

Fax to: 800-704-7002 Attn: Claims/Pre-existing Condition Review Or mail to: Claims/Pre-existing Condition Review PO Box 2344 Brea, CA 92822-2344

NO COVER SHEET NECESSARY

No. of Pages \_\_\_\_

because:

# **MEMBER INFORMATION**

Policy Number:

EVIEW REQUEST FORM

Member Name: \_\_\_\_\_

## **TYPE OF REQUEST**

### □ | would like to request a review of a noted pre-existing condition.

We recommend you submit your review requests when filing a claim. Your pet must be deemed cured and have remained treatment-free for a period of at least six months in order to be eligible for review. Chronic conditions or other conditions that cannot be cured are not eligible for coverage. Below, please indicate the condition(s) you would like to have reviewed.

Diagnosis Name	OR	Pre-Existing Condition Code
		(codes are listed on the Declarations Page of your policy)

Please provide a copy of all medical records for the past 12 months prior to the date of your request. These records may be handwritten or computer-generated, but must include the results of the physical exams performed, detailed doctor's notes and laboratory results.

#### □ I would like to request a review of claim number(s)\_\_\_\_

(Claim number is listed on your Explanation of Benefits)

☐ My claim was denied for denial code \_\_\_\_\_\_. (Denial codes are listed on your Explanation of Benefits) Please provide a copy of all medical records for the past 12 months prior to the date of your request. These records may be handwritten or computer-generated, but must include the results of the physical exams performed, detailed doctor's notes and laboratory results.

## □ My pet has a different diagnosis from that listed on the original claim form.

Please provide supporting documentation from the attending veterinarian(s) from the date your pet was first diagnosed to the present. Documentation may include handwritten or computer-generated medical records, along with any supporting laboratory results.

## □ Additional benefits may be available.

Please provide supporting documentation from the attending veterinarian(s) from the first date of treatment through the present. Documentation may include handwritten or computer-generated medical records, along with any supporting laboratory reports and biopsy results (if applicable).

## Comments: \_

Insurance plans are offered and administered by Veterinary Pet Insurance Company in California and DVM Insurance Agency in all other states. Underwritten by Veterinary Pet Insurance Company (CA), Brea, CA, an A.M. Best A rated company (2013); National Casualty Company (all other states), Madison, WI, an A.M. Best A+ rated company (2014). Nationwide, the Nationwide N and Eagle, and Nationwide Is On Your Side are service marks of Nationwide Mutual Insurance Company. ©2015 Nationwide. ISRET3299

Pet Name: \_\_\_\_\_

Phone: \_\_\_\_\_