

# Virgin Super How to transfer your super to New Zealand (Trans Tasman Portability)

## NEED HELP?

Please refer to the information and relevant websites detailed below. You can call the Customer Care Team on **1300 652 770** if you need further assistance.

## ARE YOU ELIGIBLE?

In order to be eligible to transfer your super to a KiwiSaver Scheme in New Zealand, you must:

- have left Australia to permanently live in New Zealand; and
- be a current member of a KiwiSaver Scheme

#### Note:

- **1.** If you are a temporary resident of Australia, different rules may apply.
- **2.** If your benefit includes an untaxed element or is a defined benefit interest, you will not be eligible.

Please contact the Customer Care Team on **1300 652 770** if you have any questions.

#### IMPORTANT INFORMATION

- The whole of your benefit must be transferred to the nominated KiwiSaver Scheme in New Zealand. Payment of part of your benefit is not permitted under any circumstances.
- You will be able to access your Australian super when you reach age 60 and satisfy the Australian definition of retirement at that age. Your KiwiSaver portion (the amount accumulated in New Zealand, together with earnings on your Australian super) can only be accessed when you reach the New Zealand retirement age of 65.
- The Trustee recommends that you seek independent professional financial advice before proceeding.

# WHAT YOU NEED TO PROVIDE

1. An original copy of a letter of compliance from your KiwiSaver Scheme that (a) confirms the Scheme will accept payment and (b) provides details of the Scheme's bank account (refer Step 5 on the Trans Tasman Portability form for full details).

#### 2. Certified proof of identity.

#### What are the requirements?

You will need to provide a *certified copy* of either your current driver's licence or current passport **OR** your birth certificate **AND** one document from list two.

#### List One

Birth certificate

New Zealand utility bill (electricity, gas or water bill) issued in the last 3 months

New Zealand landline phone bill issued in the last 3 months (mobile phone bills will NOT be accepted)

Who can certify documents outside Australia?

List Two

The following people are authorised to certify your documents **outside** Australia:

- An authorised staff member of an Australian Embassy, High Commission or Consulate who is in a country or place outside Australia
- An authorised employee of the Australian Trade Commission who is in a country or place outside Australia
- An authorised employee of the Commonwealth of Australia who is in a country or place outside Australia
- A member of the Australian Defence Force who is an officer or a non-commissioned officer with 5 or more years of continuous service
- A notary public from a country ranked 129 or below in the latest Transparency International Corruption Perceptions Index (refer to **www.transparency.org**)

How to certify your documents

The authorised person needs to:

- a. Compare the photocopy to the ORIGINAL
- b. Include the following details on the photocopy
  - Write "Certified true copy" on the photocopy; and
  - Write their name, qualification and registration number (if applicable); and
  - Sign and date the photocopy

#### Continued over

Prepared by Virgin Money Financial Services Pty Ltd ABN 51 113 285 395 AFSL 286869. The Trust Company (Superannuation) Limited ABN 49 006 421 638, AFSL 235153, RSE 0000635 as Trustee for Virgin Superannuation ABN 88 436 608 094.

#### 3. Proof of New Zealand Residency

A copy of a New Zealand utility bill (electricity, gas or water bill) or landline phone bill issued in the last 3 months **OR** a copy of a tenancy/leasing agreement for a New Zealand property in which you reside.

#### 4. A completed statutory declaration witnessed by an eligible person.

You can provide a New Zealand **OR** an Australian<sup>3</sup> statutory declaration. A copy of each type of declaration is attached at the end of this form.

#### Witness to a statutory declaration

A statutory declaration must be witnessed by a person who is eligible to do so under the law in either Australia or New Zealand. The people who can witness your statutory declaration in New Zealand will generally be different to those who can certify your proof of identity documents (refer to item 2 on previous page). The table below is provided as a guide only.

For a full list of people who can witness a statutory declaration, please refer to the following websites: **New Zealand** – www.legislation.govt.nz/act/public/1957/0088/latest/whole.html **Australia** – www.ag.gov.au/Publications/Pages/Statutorydeclarationsignatorylist.aspx

	Can certify proof of identity documents	Can witness a New Zealand statutory declaration	Can witness an Australian statutory declaration
New Zealand Notary Public <sup>1</sup>	\$	1	×
Australian Notary Public	1	×	1
Person enrolled as a barrister and solicitor of the High Court of New Zealand	×	<i>J</i>	×
New Zealand Justice of the Peace	×	1	×
Consular or Diplomatic Officer at the Australian High Commission in Wellington <sup>2</sup>	<i>✓</i>	×	V
Consular or Diplomatic Officer at the Australian Consulate-General in Auckland <sup>2</sup>	<i>✓</i>	×	J

Notes and further information:

<sup>1</sup> If you elect to use a **New Zealand statutory declaration**, a Notary Public can also certify your proof of identity documents.

<sup>2</sup> The **Australian statutory declaration** must be signed in front of the Consular or Diplomatic Officer and cannot be witnessed by mail. It is not necessary to make an appointment, but you will be charged a small fee. You will be required to present current photo ID, showing both your current name and signature. The Consular or Diplomatic Officer can also certify your proof of identity documents. Please refer to the Australian High Commission website for further information – www.newzealand.embassy.gov.au

<sup>3</sup> If you complete an Australian statutory declaration in Australia, please refer to the Australian website in point 4 above, for a full list of people who can witness your Australian statutory declaration in Australia.



# Virgin Super Trans Tasman Portability

# If you need help

For assistance call the Customer Care Team on 1300 652 770 or refer to the fund's website at www.virginmoney.com.au/super.

	Date of birth	/ /	
Given names			
urname			
Previous name (if applicable)			
Residential address (must be advised)			
		State	Postcode
Postal address (if different to above)			
		State	Postcode
Daytime telephone Mo	obile		
E-mail			
Membership number			
PROVIDE DETAILS OF YOUR PREVIOUS			
AUSTRALIAN ADDRESS			

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# ATTACH DOCUMENTATION IF YOUR PERSONAL DETAILS HAVE CHANGED

Name and date of birth changes – see the 'Completing proof of identity' fact sheet on the website www.virginmoney.com.au/ super.

Address changes – attach a copy of a recent bill, mail item or driver's licence that displays your new residential or postal address.

If the required supporting documentation is not provided, the payment of your benefit will be delayed.

# STEP Yer KiwiSaver Scheme name KiwiSaver registration number K S KiwiSaver Scheme address Suburb City Postcode Your KiwiSaver account number Your KiwiSaver account number Your IRD number

# KIWISAVER BANK ACCOUNT DETAILS AND LETTER

STEP

STEP

3

# OF COMPLIANCE

Please provide the following bank account details of your KiwiSaver Scheme:

ank name ank address uburb eneficiary name	City	Postcode
uburb	City	Postcode
	City	Postcode
eneficiary name		
eneficiary address		
uburb	City	Postcode
		Continued

5	KIWISAVER BANK ACCOUNT DETAILS AND LETTER OF COMPLIANCE (CONTINUED)
Ber Ban	neficiary account number Account number Suffix
	The above KiwiSaver Scheme can accept the transfer. I understand that if this is not correct, the KiwiSaver Scheme wil not be able to process my super and my benefit will be refunded to my super fund.
	less advised otherwise, we will make payment electronically in New Zealand dollars. The exchange rate will be calculated the date of transfer.
Υοι	u must attach the original of a letter of compliance from your KiwiSaver Scheme that confirms the above information.
EP	TRANS TASMAN DOCUMENTARY EVIDENCE
5	
	ase use the following check list to assist you in providing the correct documents. Please note that if we do not receive th rect documents your request will be delayed.
	Letter of compliance from your KiwiSaver Scheme confirming they will accept the transfer
	Bank account details as follows:
	Bank SWIFT code
	Bank name and address
	Bank name and address     Beneficiary name
	Beneficiary name
	Beneficiary name       Beneficiary address
	Beneficiary name         Beneficiary address         Beneficiary account number
	Beneficiary name         Beneficiary address         Beneficiary account number         Certified proof of identity documents
	Beneficiary name         Beneficiary address         Beneficiary account number         Certified proof of identity documents         Evidence of your permanent residence at a New Zealand address, for example:
lf y	Beneficiary name         Beneficiary address         Beneficiary account number         Certified proof of identity documents         Evidence of your permanent residence at a New Zealand address, for example:         a copy of an electricity, gas, water bill or landline phone bill issued in the last 3 months; or
lf y	Beneficiary name         Beneficiary address         Beneficiary account number         Certified proof of identity documents         Evidence of your permanent residence at a New Zealand address, for example:         a copy of an electricity, gas, water bill or landline phone bill issued in the last 3 months; or         a copy of a tenancy/leasing agreement for a New Zealand property
	<ul> <li>Beneficiary name</li> <li>Beneficiary address</li> <li>Beneficiary account number</li> <li>Certified proof of identity documents</li> <li>Evidence of your permanent residence at a New Zealand address, for example: <ul> <li>a copy of an electricity, gas, water bill or landline phone bill issued in the last 3 months; or</li> <li>a copy of a tenancy/leasing agreement for a New Zealand property</li> </ul> </li> <li>ou have used a New Zealand statutory declaration</li> <li>The statutory declaration has been witnessed by a person authorised to take statutory declarations in New Zealand un</li> </ul>

## Your Privacy

The information you provide in this form is collected by and held for Virgin Super by the fund administrator, Mercer in accordance with the National Privacy Principles of the Commonwealth Privacy Act. For further information about privacy, please read the 'Virgin Super Product Disclosure Statement (PDS) and Member Guide', contact our Customer Care Team on **1300 652 770**, or visit **www.virginmoney.com.au/super** to view the Privacy Policy.

#### SIGN THE FORM

By signing this form:

STEP

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- I understand the information contained in this form will be relied upon and used by the trustee to process my Trans Tasman Portability request. It may be disclosed to the administrator, government agencies, my employer and other parties as required, including the trustee of my nominated KiwiSaver Scheme.
- I understand and consent to my information being collected, disclosed and used in the manner set out in this form. If I do not provide the information, my payment request may not be processed.
- I request and consent to the payment of the whole of my withdrawal benefit to my nominated KiwiSaver Scheme.
- I understand there may be a delay in payment if my details have changed or if I do not provide the correct documents.
- I can access my personal information by contacting my superannuation fund's Privacy Officer.

Signature

Х

Date		
/	/	

Send your completed form with your documentary evidence to Virgin Super, GPO Box 4650, VIC 3001.

		one statutory declaration.
2		rised person. Refer to the Fact Sheet attached.
l	Full name of person making the declara	
Of		ation
JI	Address	
	Occupation	
request the transfer of my total with	ndrawal benefit from Virgin Super to	to my nominated KiwiSaver Scheme.
I solemnly and sincerely declare		
1. I permanently emigrated from Au	istralia to New Zealand on	/ / and;
2. all the information I have provide	d in this form regarding my applicat	ation is true and correct <b>and I make this solemn</b> tue of the <b>Oaths and Declaration Act 1957.</b>
Signature of member		
Declared at	this	day of 20
Location	Day	Month Year
Refore me (Please print)		
	Name*	Please specify office held

# AUSTRALIAN STATUTORY DECLARATION

### Note: You only need to complete and return one statutory declaration.

This statutory declaration can be made before a person who is able to witness statutory declarations under the Australian *Statutory Declarations Act 1959*. This includes an Australian Consular or Diplomatic Officer at the Australian High Commission in Wellington, or at the Australian Consulate-General in Auckland. **New Zealand Justices of the Peace, solicitors etc. are unable to witness this statutory declaration**.

Commonwealth of Australia STATUTORY DECLARATION Statutory Declarations Act 1959

1	Insert the name, address and occupation of person making the declaration	I, <sup>1</sup> make the following declaration under the Statutory Declarations Act 1959:
2		1. I permanently emigrated from Australia to New Zealand on
		2. all the information I have provided in this form regarding my application is true and correct.
		I understand that a person who intentionally makes a false statement in a statutory declaration is guilty of an offence under section 11 of the Statutory Declarations Act 1959, and I believe that the statements in this declaration are true in every particular.
3	Signature of person making the declaration	×
4	Place	Declared at <sup>4</sup>
5	Day	on <sup>5</sup> of <sup>6</sup>
6	Month and year	
7	Signature of person before whom the declaration is made (see over)	Before me,
8	Full name, qualification and address of person before whom the declaration is made (in printed letters)	8

**Note 1.** A person who intentionally makes a false statement in a statutory declaration is guilty of an offence, the punishment for which is imprisonment for a term of 4 years — see section 11 of the *Statutory Declarations Act 1959*.

**Note 2.** Chapter 2 of the *Criminal Code* applies to all offences against the *Statutory Declarations Act* 1959 – see section 5A of the *Statutory Declarations Act* 1959.

**Note 3.** Please refer to the following website for further information on who can witness an Australian statutory declaration – www.ag.gov.au/Publications/Pages/Statutorydeclarationsignatorylist.aspx