

Accessing Membership Records through the Chapter Reporting System

How are members assigned to Chapters?

The **Chapter territory** is a grouping of postal ZIP codes that are defined at the time of Chapter formation. The boundaries are determined so that members who live within them can easily attend meetings and take part in Chapter activities, and in general become part of a local Audubon community.



Little Red River Audubon Society and Bordering Chapters





Created by Rebecca Sills, Audubon Chapter Services, 2/13/2012

Data Sources: Chapter data (12/31/2011) - Palm Coast Data State and City data - ArcGIS Online How are members added to a Chapter's territory?

New members:

- Chapter-recruited
- NAS-recruited

Current members:

• Transfer into territory



What is the procedure for recruiting members?



What is the procedure for recruiting members?

Full Name	
Street Address	
City	State/Province
Zip/Postal Code	Country
E-mail address	
Please Bill Me	Payment Enclosed
Audubon magazine is published 6 times per ye or the amount allocated to Audubon magazin -8 weeks to receive your first issue.	ear. Your gift to Audubon is tax deductible except e (\$750) for a one year membership. Please allow
f you have any questions al	bout your membership please
all: 1-800-274-4201.	
> 3 20	A 1 1
K I	Audubon
	www.joinaudubon.org
Off	icial use only

In order for a Chapter to be paid for recruited members, the membership form must be coded properly and mailed to the correct address in Palm Coast, FL.





BIRDS CONSER	RVATION EDUCATION G	ET OUTSIDE ABOUT US	SUPPORT US TAKE ACTION
			National Audubon Society
		IUIEKOINI	 Join Audubon
		ADA11	 Give a Gift Membership
			 Sign up for Monthly Giving
First Name:			 Donate to Audubon
Last Name:			MEMBERSHIP BENEFITS
Street Address:			Experience the World's Most Beautiful Magazine
Street Address (2nd line):			A 11
City:			Audi Audi
State:	Select A State		
Zip Code:			
Country:	USA		
Phone:		ex. 365-883-9992	Every issue of award-winning Audubon magazine features our signature blend
Chapter Code:	Select Chapter Code		of explanatory journalism and vibrant
The chapter selected above wil	I receive the full amount of members	hip paid for the first year of your mem	bership.

To renew a current membership, please click here.

Introductory one-year membership cost:

C USA: 1 Year \$20

ENJOY THE MANY OTHER BENEFITS OF MEMBERSHIP:

Membership Incentive Items

Incentive Items

Audubon branded items are available for Chapters to use as incentives for membership recruitment. While there is a small cost to cover shipping, the items themselves are free of charge. Specific items offered will change periodically.

Alternatively, you may order these items to give away or use for other purposes. However, they are not intended for resale and they should not be used for Chapter-only membership recruitment or any other form of gift in exchange for a donation.

Details below explain how to order and use the Audubon Garden Tote as an incentive item. Please note that the recruitment code will differ for each incentive item offered. National Audubon Society will pay your Chapter 100% of the amount paid by each new member recruited. Payments will be directly deposited to the Chapter checking account at the beginning of each quarter, and the payment record will be posted to the

quarterly incentive payment report. Contact Chapter Services at (800) 542-2748 with any questions.

Audubon Garden Tote

Box of 12 for \$15.00

- Use the Outreach Materials <u>order form</u> to place your order, or call or email your order to <u>Chapter</u> <u>Services</u>, (800) 542-2748.
- 2. Offer each item as a free gift with a new membership.



- ^o What is a Chapter?
- ^o Find Your Local Chapter
- ^o New Leader Orientation
- ° FAQs
- + Annual Reporting
- ^o Reporting System Login
- + Chapter Networker
- ^o Collaborative Funding
- + Conservation Programs & Projects
- + Outreach Materials
- ° Licensed Product Discounts
- + Meetings & Events
- + Regional Directors and Elections
- Update Leader Contact Info
- + Contact Us

Chapter Resources Handbook

- About this Guide
- Starting a Chapter
- Running a Chapter
- Leader Roles & Resources
- Conservation Tools
- Education Resources
- Membership
 - Using the Chapter Reporting System
 - Recruitment

What sorts of member outreach can Chapters do?

- Welcome letter to new members
- Chapter newsletter
- Calls to action
- Special appeals (e.g., Birdathon, annual appeal)
- Invitations to events
- Calls to volunteer
- Invitations to join Facebook page, follow Twitter or blog





Are there restrictions on use of the membership list?

- Cannot share list with outside groups without NAS permission (conservation purpose generally o.k.; never for fundraising purposes)
- Be cautious of how the membership list is shared internally
 - •President
 - •Executive Director
 - •Membership Chair
 - •Treasurer
 - •Newsletter Editor
 - •Other leaders as deemed appropriate

Accessing membership lists, payments and labels through the Chapter Reporting System

http://app.audubon.org/chapter/



Step I

Register for a My Audubon account



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Accessing membership lists, payments and labels through the Chapter Reporting System



Step 2

Contact your Chapter or National Admin to notify him/her of your registration

Your Chapter or National Admin will notify you when your registration has been activated

Chapter Reporting System – Home page



Depending on your level of permissions, you may not have access to all pages shown.

Chapter Reporting System – Roster page



All files on this page updated monthly – by the Ist of the month.

Show data current through the end of the previous month

Rosters

- Current + 6 months expired members in the Chapter territory
- First row contains FIELD NAMES (column headers) find key at http://chapterservices.audubon.org/documents/key-roster-and-change-report-field-names
- Data can quickly be sorted by field name

8	А	В	C	D)	i	E		=	G	н		I	J			К	
1	ACS ID	Millennium I	D Chapte	r Full Name		Nan	e Prefix	First Nar	ne	Middle Initial	Last Name	Name	Suffix Add	ress1		Address2		Add
2	12563490	428089	18 JO7	Nancy Anderso	on			Nancy			Anderson		PO E	3ox 213				
3	106344649		J07	Carolyn Miller		1		Carolyn			Miller		4524	4 E 249th St				
4	106444084		J07	Nancy Cruce				Nancy			Cruce		331	E 4th St				
5	19736697	465050	IO JO7	Suzanne Burkd	loll			Suzanne			Burkdoll		PO E	Вох б				
6	106782598		J07	Dolores Robins	on			Dolores			Robinson		401	NW Summit	St			
7	101738639		J07	Jane Yocum				Jane			Yocum		3096	57 S Californ	ia Rd			
8	103603650		J07	Harold Scheetz	z	1		Harold			Scheetz		828	Main St				
9	107048225		J07	Mary L. Sextor	n			Mary		L.	Sexton		520	Ellinwood St				
10	108429515		J07	Leroy Kness		1		Leroy			Kness		257	Lord St				
11	106651918		J07	M. E. Cochran		1		М.		Ε.	Cochran		520	S 4th St				
12	19205121	430482	:3 J07	Debbi Jackson				Debbi			Jackson	-	1012	2 Lincoln St				
13	106814837	A 101 S 47 S 10 10 10 10	J07	Virgal & Mildred	d Armst	rong		Virgal &	Mildred		Armstrong		314	S 12TH St				· · · ·
14	20800278	524478	14 JO7	Linda Mollnow				Linda			Mollnow		114	5 N 15th St				· · · · ·
8	K		L	М	N	0	- 22	Р	80	Q	R		S	Т		U	V	
1	Address2	Ac	dress3 C	ity	State	Zip Code	Phone	e	Email		Start	Date Ex	pired Date	Date Paid	Promoti	onal Mail	Chapter Pre	ef
2			L	yndon	KS	66451-023	.3				1/1/	2005	6/30/2012	12/21/2010	Y			
3			L	yndon	KS	66451-94	-4				1/1/	2011 1	12/31/2012	8/30/2011	γ			
4			L	yndon	KS	66451-95	0				1/1/	2011 1	12/31/2011	12/8/2010	γ			
5			N	1elvern	KS	66510-000	16			Vir a	9/1/	2005	4/30/2014	8/9/2011	γ			
6			N	1elvern	KS	66510-922	:4		0	$ \vee 4$	2 3/1/	2011	2/29/2012	1/7/2011	γ			
7			N	1elvern	KS	66510-93	.5		5		> 3/1/	2009 1	10/31/2013	1/24/2011	Υ			
8			C	Isage City	KS	66523-124	-2				5/1/	2010	4/30/2011	2/15/2010	γ			
9			C	Isage City	KS	66523-133	0			$ \rightarrow $	3/1/	2011	2/29/2012	1/28/2011	γ			
10			C	Isage City	KS	66523-14	1				11/1/	2011 1	10/31/2012	9/16/2011	Y			
11			C	Isage City	KS	66523-150	12				1/1/	2011 1	12/31/2011	12/23/2010	γ			
12			C	sage City	KS	66523-160	3 785-5	528-3589			7/1/	2006	2/29/2012	1/29/2011	Υ			
13			C	sage City	KS	66523-164	-6				3/1/	2011	4/30/2013	8/24/2011	Y			
14			C	sage City	KS	66523-850	2 785-5	528-4486			5/1/	2008 1	12/31/2011	12/14/2010	Υ			

Change reports

- Changes to roster in the past month
- Similar format to roster
- Find key to change reasons at

http://chapterservices.audubon.org/documents/key-change-report-change-reasons

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	A	B	C	D	E	F	G	Н	I	J	K	L	M	N	1
1	ACS ID	Millennium ID	Chapter	Full Name	Name Prefix	First Name	Middle Name	Last Name	Name Suffix	Address1	Address2	Address3	City	State	Zip
2	108429515		J07	Leroy Kness		Leroy		Kness		257 Lord St			Osage City	KS	665
3	104022241		J07	Helen Pickert		Helen	1	Pickert		2102 Mount Vernon Ter			Emporia	KS	668
4	102949106		J07	Janett Eidman		Janett		Eidman		2612 260th Rd			Emporia	KS	668
5	19205703	449368	J07	John E. Peterson		John	E.	Peterson		2300 Industrial Rd			Emporia	KS	668
6	106576883		J07	Jon Camping		Jon		Camping		2182B 200th Rd			Cottonwd Fls	KS	668
7	106651918		J07	M. E. Cochran		М.	E.	Cochran		520 S 4th St			Osage City	KS	665
8				1										1	
9															
10															
11				1		·								1	

	0	Р	Q	R	S	Т	U	V	W	X	Y	Z	AA
1	Zip Code	Phone	Email	Start Date	Expired Date	Date Paid	Promotional Mail	Prefered Chapter	Change Status	Change Reason	Fields Changed	Chapter Recruited	
2	66523-1451			11/1/2011	10/31/2012	9/16/2011	γ		Add	New Paid			
3	66801-5931			7/1/2010	8/31/2013	9/28/2011	γ		Modify	Renewal Paid			
4	66801-9511			3/1/2010	2/28/2013	9/6/2011	Y		Modify	Renewal Paid			
5	66801-6636	620-343-3254		3/1/2005	2/28/2014	9/20/2011	Y		Modify	Renewal Paid			
6	66845-9846			1/1/2011	12/31/2011		Y		Modify	COA	Street-1 Zip-Code		
7	66523-1502			1/1/2011	12/31/2011		Y		Add	Transfer In			
8													
9													
10													
111													

Mailing labels

ter ID: J07 ster yments min	Mailing Labels	307
mber Lookup nual Reports	Select the label format you Enter a list of ACS IDs you v	wish to create. vish to omit from the mailing labels list.
	Layout:	C 2-Column © 3-Column
	Show "Or Current Resident" te	d: • Yes C No
		108429515 104022241 102949106 19205703 106576883 106651918
	ACS IDs to Omit:	
		Enter one ID per line or separate using comn Leave blank to include all members on the la
		Create Labels

I. Select 2- or3-columnlabels

2. Type/paste in any ACS IDs for members who have opted out of mailings

3. Click "Create Labels"

Mailing labels

Creates PDF labels

Remember to set scaling to "None" in Print dialog box

**Turn off 'Fit To Page' in print dialog before printing. Label Type: Av5160/8160 __Audubon Label Printing

ID:000106444084 Exp:12/11 NANCY CRUCE OR CURRENT RESIDENT 331 E 4TH ST LYNDON KS 66451-9550

ID:000101738639 Exp:10/13 JANE YOCUM OR CURRENT RESIDENT 30967 S CALIFORNIA RD MELVERN KS 66510-9315

ID:000019205121 Exp:02/12 DEBBI JACKSON OR CURRENT RESIDENT 1012 LINCOLN ST OSAGE CITY KS 66523-1603

ID:000017609090 Exp:10/12 STANLEY R. AUSEMUS



Payments

- Shows Chapter-recruited members and payments for each quarter
- Posted by the first of each month following quarter close



Payment report

- Chapter paid 100% of 1st-year member payment
- Directly deposited to Chapter checking account
- Field names defined at

http://chapterservices.audubon.org/chapter-leader-guide/payments-page-membership-incentive-payment-reports

		1.1 1-2-6-1		Contraction (Contraction)	1 A A A A A A A A A A A A A A A A A A A
4	Chp	Full Name	ACS #	Date Paid	Dollars
5					
6	Z22	LORI HARTSHORN	108115472	8/2/2011	20
7	Z22	STEVEN SVENDSEN	108115484	8/2/2011	20
8	Z22	MADISON JUDKINS CAMPO	108115496	8/2/2011	15
9	Z22	JAKE MYRE	108115508	8/2/2011	20
10	Z22	SHANNAN SEVERUD	108115510	8/2/2011	20
11	Z22	JODI KIFFMEYER	108115522	8/2/2011	100
12	Z22	CAREY WESTERBACK	108115534	8/2/2011	20
13	Z22	DEB KRAVIG	108115546	8/2/2011	20
14	Z22	LOREEN MORRELL	108115559	8/2/2011	5
15	Z22	CAROL L. WIDEN	108115561	8/2/2011	20
16	Z22	JOSH CARLISLE	108115573	8/2/2011	40
17	Z22	SANDT GIMPL	108115585	8/2/2011	20
18	Z22	KEN GAURKE	108115597	8/2/2011	20
19	Z22	KIMBERLY WHEELER	108518566	9/20/2011	20
20					
21	14				360
00					

Chapter Administrator page

- One Admin per Chapter
- Can add/remove/adjust permissions for any number of users

Audu	ibon «	CHAPTER REPORTIN	G	Ň	H My Acco	elp Logout unt My Projects
Chapter ID: J07	Chapter	Admin				
- Roster - Payments - Admin - Member Lookup - Annual Reports	1	anza Audubon Society Chapter Leader: Becca	J07 Sills (becca	i)	E E	
		Chapter Delegates	Roster	Payments	Member Lookup	Annual Reports
		No delegates currently assign	ed			

Search user database

Auduł	OON CHAPTER REP	ORTING	Help Logout My Account My Projects
Chapter ID: J07 - Roster - Payments - Admin - Member Lookup - Annual Reports	User Lookup Kanza Audubon Socie Enter a first and/o If the individual ha account. First Garry	ety J07 or last name to search the list as not yet registered, you will Last George	t of already registered users. be able to create a new user
	Select Name C Garry Geo Didn't find the righ Create User	Address 926 S. Citrus Ave Los Angeles, CA 9003 Cancel Add Selec nt person? You can create a ne	Username garrygeorge@pacbell.net cted User ew user.



Delegate added

- Adjust permissions by checking/unchecking checkboxes & save
- Remove user by unchecking all & save

Audu	lbon «	CHAPTER REPORTING	My /	Help Account	Logout My Projec
hapter ID: J07 - Roster - Payments - Admin - Member Lookup - Annual Reports	Chapter	Admin anza Audubon Society J07 he following changes have been saved successful he user has been added as a delegate.	lly:		
	8	Chapter Leader: Becca Sills (becca)			
		Chapter Delegates Roster	Payments	Member Lookup	Annual Reports
		Garry George (garrygeorge@pacbell.net)	শ	V	
		Cancel Add	Save		
		You can grant access to your chapter data by assigni	ng users as	chapter o	delegates.

Member Lookup **DO NOT USE THE LOOKUP FEATURE ON THIS SITE IT'S BUGGY!** Audubon chapter reporting Help | Logout My Account | My Projects **Chapter Reporting** Chapter ID: J07 Roster Payments

- Admin
- Memour conku
- Annual Reports

(Roster:
	Membership rosters, change reports and mailing labels
	Payments:
	Quarterly membership incentive payment reports
	Admin:
	Administrators can add and remove delegates and control their access to roster, payments and member lookup
	Member Lookup:
	Search for current members by ACS ID.
	Annual Reports:
	Access to enter current Chapter Annual Report Form or view archived reports

Member Lookup

Go to the "Member Center on Audubon.org



Member Lookup

Option A)	Email Address:		
	Zip Code:		
		Submit	
Option B)	Membership #:		Where do I find this?
	Zip Code:]
		Submit	
Option C)	First Name:]
	Last Name:		
	Street Address:		
	Street Address (2nd line):		
	City:		
	State:	Select A State 💌	
	Zip Code:		
	Country:	USA	
		Submit	

Enter info in either Option A, B, or C and submit the form

Member Lookup

To update your profile, click here.

Personal Information:

Email Address:	Please provide your email	address, click <u>here</u>
First Name:	LILLIAN	
Last Name:	DOVE	
Street Address:	23 VIRGINIA DR	Z J3
Street Address (2nd line):	City:	MISSOULA
State:	MT	
Zip Code:	59803-1233	

Local Audubon Chapter: Click here to find your local chapter online

Membership Information:

Member Number:	000106324484
Magazine Expiration Date:	09/01/2014
Last Membership Payment Date:	04/18/2012
# of 2012 Gift Memberships:	0
Balance Due:	\$0.00

Click here to print your Membership Card

Results of search

Reporting Corrections to Records

For any notifications or questions about specific records, including:

- Address or other contact info updates
- Duplicate records
- Deceased members
- Change Chapter affiliation requests
- Remove from mailing list requests

Contact Membership Customer Service:

(800)274-4201 or audubon@emailcustomerservice.com

Include:

- ACS ID
- First & Last Name
- Old and new/corrected information

We're here for you!



Lynn Tennefoss Vice President State Programs & Chapter Services Itennefoss@audubon.org



Chapter Services Office Missoula, Montana (800)542-2748





Rebecca Sills Program Associate Chapter Services rsills@audubon.org or chapter_services@audubon.org

http://chapterservices.audubon.org



http://chapterservices.audubon.org