



**PEAK ADVENTURE TRAVEL  
GROUP LEADER  
APPLICATION FORM 2016  
INTREPID TRAVEL EUROPE  
PEREGRINE TRAVEL EUROPE**

Please answer the following questions and send to  
**christian.schoeberl@peakadventuretravel.com** with a copy of your  
Curriculum vitae.

Please complete using a computer and provide the answers to the below questions  
(in either .doc or .pdf) and the CV in English language. Handwritten applications,  
applications in other languages than English and CVs without application form will be  
disregarded.

**Please provide us with the following base information about you:**

**Name**

**Nationality** (EU passport or work permit ABSOLUTELY necessary – PEAK will not be  
able to help to obtain one, a permit valid only for the United Kingdom is NOT  
sufficient):

**Current Address**

**Contact phone number**

**Email address**

**Skype contact**

**Application Questions:**

1. Do you have a tour guide license? If yes, please provide: License Number,  
Date of Issue, Location of Validity in Europe
2. Have you done any first aid training? If so, when and where was first aid  
course completed?
3. Outline any experience working as a local guide / tour leader or within the  
tourism industry.

Please provide us with the name of the company/companies you worked for,  
the position you held and the period you worked in this position.

4. Have you managed groups of people or worked in a customer service role?  
Give details.

5. Have you ever had to deal with a conflict situation with a customer or client? Please provide an outline of the situation and how you managed it.
6. Please list where you have traveled within Europe and internationally.
7. Of the places you have visited, which has had the most impact on you and why?
8. What do you find challenging about traveling within your country/region? If you are not from one of our European destinations, then explain us what is challenging in the area you would like to work in.
9. How do you usually travel (transport, accommodation, restaurants etc) when you travel by yourself or with friends or family
10. What do you think may be difficult for a passenger traveling in your country? How would you help them to overcome possible culture shock? As in question 8, if you are not from Europe pick the relevant European one
11. If you were taking a group of friends on a trip within your country, where would you take them and what would you like them to experience?
12. List the language(s) you speak and indicate the level of skill in this language (e.g. basic, conversational, fluent, etc.)
13. Please rate your experience using the following computer applications: Word, Excel, Email, Web (e.g. No experience, beginner, intermediate, advanced)
14. In your past career or private life have you been responsible for large sums of other people's money? If so, how much and in what capacity?
15. How would you rate your current level of fitness? What is the most physical activity you have successfully completed?
16. Our 'Responsible Travel' approach is all about traveling in a way that is respectful and positive for the local people, their culture and environment. How would you explain this philosophy to your group?
17. What have you done in your own travels or community that would provide good examples to your group of how to be a responsible traveler?
18. How would you facilitate your group's interaction with local people?
19. Imagine you are leading a group of 12 passengers on a 3 day trek in a remote area. One of the group falls and breaks their leg, and needs to be evacuated. The rest of the group needs to continue or they will miss their connecting train and flights home. None of the mobile phones in your group has reception, so you can't call your Manager. What would you do? How do you meet all the group's needs?

20. Imagine you are taking a small group of six on a three week overland trip. One of your passengers knows the region well and is constantly dominating the group with his stories and recommendations on what the group should do. By day 4 the others are either getting annoyed at his domineering behavior or wondering who is leading the trip - you or him. How would you handle the situation?
21. Is there anything else you would like to add to support your application?
22. Where did you hear about this vacancy? If it is a particular person, even within our organization we would like to know their name.
23. Please provide the details of 2 people who can act as professional referees (previous managers preferred, please add contact numbers and emails)

***Please note that due to the number of applications received only those accepted for an interview will be contacted.***

***To give you an idea beforehand – only about 20 to 25% of all the applications will be invited for an interview and only about 10% of all applicants will be offered a position.***

***Being a tour leader is not like “Getting paid for being on holidays”, you will be responsible for a number of customers who have paid for a great holiday and you will be there to make this happen for them.***

***Sometimes a work day starts early in the morning, involves long travel hours and finishes quite late at night.***

***On the other side there are moments where you definitely see why a lot of tour leaders consider their job as the best one in the world.***

***You will be away from home for several weeks and work without a day off for this time and you may have periods in low season where you are “off” for some weeks as well.***

***If your work performance is fine then you can expect a minimum of 70% working days during the length of your contract (usual length is 6 months)***

***Take your time filling out this application form, there are some questions which require more than a sentence, while others can be answered quickly.***