

West Side Pet Hospital's standard is to provide up-to-date quality care for your pets. We always try to provide you with recommendations for the best care of your pet. Of course, we also attempt to provide alternatives when financial restrictions need to be considered.

The fee structure West Side Pet Hospital has in place is based on the financial demands of providing the best facility for your pet's care. At your request, we are always happy to provide a written estimate before treating any condition.

All services are to be paid for at the time services are rendered.

If you are interested in check writing privileges with West Side Pet Hospital we require the following information.

Your Social Security number. _____	Spouse's Social Security number _____
Drivers License Number _____	Drivers License Number _____
State _____	State _____
Expiration Date _____	Expiration Date _____
Date of Birth _____	Date of Birth _____

The following financial policies insure we are able to provide a high level of care to all our clients:

We accept cash, checks (subject to approval), Visa, Mastercard, Discover and Care Credit for the amount of the purchase only. All professional service fees, routine services, over the counter items, prescriptions, bathing, boarding and grooming must be paid in full at the time services are rendered or the pet is released from the hospital.

- 2. A deposit may be required for patients being hospitalized.
- 3. If for any reason, West Side Pet Hospital does not receive full payment, a Finance Charge and Statement/Billing Fee will be applied after 30 days. The Finance Charge will be computed by rate of 1.5% per month (Annual Percentage Rate of 18%). Statement/Billing Fee will be \$10.00 per statement.
- 4. A return check fee will be applied in the amount of \$27.50 or 5% of the check, which ever is greater, to the clients account for each returned check. No checks will be accepted after a client has a returned check. Cash, Credit Card or Care Credit will be accepted.
- 5. The client is responsible for attorney's fees and collection costs in addition to Finance and Statement/Billing Charges on accounts referred for collection.
- 6. Care Credit is also available to help clients deal with large, unexpected veterinary expenses. Please see the Receptionist for details and how you apply for Care Credit.

By signing below, you are verifying that you have read and understand this Payment Policy and that you are the person financially responsible for this pet.

Owner _____ Date _____ Spouse _____ Date _____

Owner _____ Spouse _____
Printed Name Printed Name