## **OSF Saint Francis Medical Center**

530 NE Glen Oak Avenue, Peoria, IL 61637 Phone: (309)655-2000

## Advanced Educational Program in General Practice Dentistry Complaint Form

The Commission on Dental Accreditation will review complaints that relate to the GPR program's compliance with accreditation standards. A complaint is defined by the Commission on Dental Accreditation as one alleging that a Commission-accredited educational program, or a program which has an application for initial accreditation pending, may not be in substantial compliance with Commission standards or required accreditation procedures.

The commission is interested in the sustained quality and continued improvement of dental and dentalrelated education programs but does not intervene on behalf of individuals or act as a court of appeal for treatment received by patients or individuals in matters of admission, appointment, promotion or dismissal of faculty, staff or students. A copy of the appropriate accreditation standards and/or the Commission's policies and procedures for submission of complaints may be obtained by contacting the Commission of Dental Accreditation at 211 East Chicago Avenue, Chicago, Illinois 60611-2678 or by calling 1-800-621-8099.

Only written, signed complaints will be considered by the Commission; oral and unsigned complaints will not be considered. Any information you give will be considered confidential. [Please print or type]

Specific Complaint:

Provide a detailed statement of the circumstances and evidence [as an attachment] Please include any supporting evidence, witnesses, or documentation. Please include your resolution for the problem.

Print Name:	Signature:	Date:

Phone number where you can be reached:

The program will maintain a record of resident complaints related to the Commission's accreditation standards and/or policy received since the Commission's last comprehensive review of the program.