

Basingstoke & Deane Borough Council PO Box 191 Civic Offices London Road Basingstoke Hampshire RG21 7EA Telephone (01256) 844844 Britdoc Code DX3008 Facsimile (01256) 845405 www.basingstoke.gov.uk

Telephone Helpline (01256) 358555

## The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid, or the payment dates change, you will be told of this in advance by at least 14 days as agreed
- If an error is made by Basingstoke and Deane Borough Council, or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of the letter to us.



Please cut along this line if you are returning the form below

## DIRECT DEBIT INSTRUCTION Instruction to your Bank/Building Society to pay Direct Debits

Please complete parts 1-7 to instruct your branch to make payments directly from your account. Then return the form DIRECT TO: BASINGSTOKE AND DEANE BOROUGH COUNCIL																		
Please write full postal address of your branch in the box below						Originator's Identification Number						5	6	3	3	4		
To:The Manager							Account Reference (originator's reference)											
Bank/Bldg Society																		
Address						Image: Generative preferred instalment date5th20th13th28th												
PostCode							Your instructions to the Bank/Bldg Society and signature(s)											
Name of Account holder	Please pay Basingstoke and Deane Borough Council Direct Debits from the account detailed on this instruction subject to the safeguards assured by the Direct Debit Guarantee.																	
Account Number								Signa	Signature(s)							-		
Sort Code		- [			-			Date									-	
Banks/Building Societies may refuse to accept instructions to pay Direct Debits from some types of account																		