NIA – Provider Relations Training Evaluation and Feedback Form

| Arbor Health Plan | | | Leta Genasci | | 9/15/2014 | | | | | |
|--|------------|------------------------|-------------------------------------|---|----------------------|-----------|------|-----------|--|--|
| Training Session/Module | | | Presenter | | Date | | | | | |
| Please check all responses that apply (For on-line form: double click the box and click "checked" then ok) | | | | | | | | | | |
| The session/mod | ule was: | | | | | | | | | |
| Informative | | | | | | Too Quiet | | | | |
| Too Detailed | | | Too Formal | | | | | | | |
| Too General | | | Boring | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| The most outstanding feature(s) of this session was: | | | | | | | | | | |
| | | | | | | | | | | |
| I was trained on what I was expecting Yes No (please explain) | | | | | | | | | | |
| | | | | | | | | | | |
| Improvements I suggest for this training: | | | | | | | | | | |
| | | | | | | | | | | |
| Additional training or topics that need | | | | | snt | | | | | |
| further reinforcement: | | | | | Needs Improvement | Fair | Good | Excellent | | |
| | | | | | Ne npro | Ä | 5 | Exce | | |
| | | | | | In | | | | | |
| Fill in the appropriate | The presen | iter displayed knowle | edge of the material | | 1 | 2 | 3 | 4 | | |
| circle | - | iter was able to hold | _ | | 1 | 2 | 3 | 4 | | |
| | My overall | rating of the present | ter is | | 1 | 2 | 3 | 4 | | |
| | The course | objectives were exp | plained clearly | | 1 | 2 | 3 | 4 | | |
| | The course | content matched the | e stated objectives | | 1 | 2 | 3 | 4 | | |
| | The materi | als handouts and exe | ercises helped me understand better | - | 1 | 2 | 3 | 4 | | |
| | My overall | rating of the training | g is | | 1 | 2 | 3 | 4 | | |
| Additional Comments/Questions | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |

We value your feedback and appreciate you taking the time to complete this evaluation. Thank you!!