

Type 5 Change Request Form

C03-1334

Single LSR to Create and to Migrate Voice/Data

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Date request sent to Change Control	July 22, 2003
Identify the States that are affected by this change	ALL
Identify the products that are affected by this change	DSL
Identify the processes that are affected by this change	Ordering
Identify the transactions that are affected by this change	LSR
Identify the interfaces that are affected by this change	ALL
Identify the LSOG versions that are affected by this change	ALL
Describe the Change <i>Describe the functionality that you would like to enhance</i> <i>Note: Describe what your Change Request is. Do not specify how to implement it.</i>	<ol style="list-style-type: none">1. Verizon to allow CLECs to migrate voice and add DSL (Line Split) service using a single LSR when the customer has voice service only and wants to add DSL with the same due date.2. Allow CLECs to use a single LSR for new install of Voice and DSL Service (Line Split)

<p>Provide an example that justifies the change</p> <p><i>Include attachments if available</i></p>	<p>1. Today CLECs have to migrate voice service and with the receipt of BCN submit another request to Verizon for DSL service..</p> <p>2. For new installs, CLECs have to submit order for new voice line, with the receipt of a BCN submit another request to Verizon to add DSL service. Bottom line for a customer to get DSL and voice takes a long time</p>
<p>How will your company benefit from completing the Change Request?</p>	<p>The CLEC's would benefit by giving the end user more choices.</p>
<p>Describe the proposed solution to the change</p> <p><i>How do you propose the Change Request can be implemented?</i></p>	<p>AT&T would like Verizon to allow CLECs to move voice and add DSL via a single LSR ; and to use a single LSR to order new install of voice and DSL service.</p>
<p>What is the expected output resulting from the proposed solution?</p>	<p>A saving of time for the CLEC's and Verizon by only having to process one order instead of two and a high customer satisfaction.</p>
<p>Change Request #</p>	<p>To be completed by Verizon</p>
<p>Interface Usability</p>	<p>To be completed by Verizon</p>
<p>Benefit to CLECs</p>	<p>To be completed by Verizon</p>
<p>Productivity Impact</p>	<p>To be completed by Verizon</p>
<p>Cost/Time Explanation</p>	<p>To be completed by Verizon</p>
<p>LSOG Conformity</p>	<p>To be completed by Verizon</p>
<p>Remarks</p>	<p>To be completed by Verizon</p>