



# SUBWAY® TV & Radio

## How to Order & Installation Information



A single TV installation takes up to 3 hours. Any additional installation requests that are not listed under the “What is included in your Installation” section will be considered out of scope work and will be billed at \$80 per hour. If you require out of scope work, you will be required to sign the Authorization for Out of Scope Work Order with the technician.

### How to Order:

#### 1. What you need to submit prior to faxing order form:

- Provide these 4 pictures listed below
  - Beginning of Queue Line (Order Here Location)
  - View from Entrance of the Queue Line and Menu Board
  - View from start of Queue Line towards POS Register
  - Where you would like the TV installed (use cardboard cutout)
- Email all 4 pictures to [IPCorderinfo@avnet.com](mailto:IPCorderinfo@avnet.com)

#### 2. What to expect 24 hours after pictures have been submitted:

- You will receive an email from our installation team suggesting where the TV should be installed.
  - Whether you agree or disagree with the suggested spot for your TV, you can respond to the email to request more information or ask questions.

**Note: Please wait to receive email suggesting where your TV should be installed before faxing in your order form.**

#### 3. Fax/Email Order Form:

- Based on the email/phone discussions, complete the Subway TV & Radio Order Form.
  - Page 1 – Select your equipment package/upgrade your mount
  - Page 2 – Electrical and Cabling requirements (please read carefully)
  - Page 3 – Pre-Install form (please complete the entire form)

### What you need prior to installation:

- Dedicated electrical outlet for TV to plug into located within 4 feet of TV – **NOTE: Make sure the electrical outlet is not on a time or controlled by a switch that is turned off at night.**
- Electricity and High Speed Internet
- CAT5 cable run from your router through the ceiling to TV location
- Audio cable (3.5 mm RCA cable) run from your amplifier through the ceiling to TV location
- Clear workspace for technicians (relocate any furniture, chip racks, coolers, etc.)
- Plastic to cover food and bain area
- Router with at least one free port for CAT5 cable/Internet connection
- If you have Static IP, you must have your Static IP address available (contact your Internet Service Provider for this information).

### What is included in your installation:

- Installing Wall/Ceiling Mount and Samsung LCD Screen in Queue Line (Order Here) area – **NOTE: Site Survey required for ceiling mounts.**
- Connecting TV screen, media player, CAT5, power cable, audio and video cable
- Validating the media player is online, Subway Radio Music is playing, and content is on TV
- Cord Management – **NOTE: All cables are run through the ceiling. Custom running of cables will result in out of scope charges.**
- Clean up of workspace and removal of all boxes

### What is NOT included in your installation:

- Installation of DSL/Cable Modem
- Installation of Router/Network setup and/or network troubleshooting
- Installation of networking cable
- Supplying CAT5, Audio, and/or network cables
- Moving the TV after it has already been installed
- Custom cable work (ie. Tapping cables to the floor, running through conduit, running through/behind walls, or any cosmetic work to hide cables not run through the ceiling)

*Franchisee or an authorized person must be onsite to make decisions (if decision needed); if not, this could result in rescheduling the installation (additional fees will apply).*

For questions please email Subway TV Support [Services@ipcoop.com](mailto:Services@ipcoop.com)

# SUBWAY® TV & Radio Order Form

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Store #: \_\_\_\_\_ Name: \_\_\_\_\_

Cell Ph# \_\_\_\_\_ Alt. Ph#: \_\_\_\_\_

Email: \_\_\_\_\_

Billing Address: \_\_\_\_\_  
 Address City State Zip

Physical Store Address: \_\_\_\_\_  
 Address City State Zip

## EQUIPMENT

### 40" SUBWAY® TV STANDARD PACKAGE

**Includes:**

- 40" Samsung Commercial Grade High Definition LCD Screen,
- Nexcom Fanless Z Player with Dual Core Processor
- Wall Mount for LCD Screen
- Surge Protector Power Strip
- Video cables
- Universal Stud Kit
- Remote Control for Media Player
- Software License (one time cost per store)
- 5 year onsite warranty for LCD and Media Player
- Subway Radio Basic (Royalty Free Content)
- Standard Professional Wall Installation (mounting Media Player to LCD and LCD to wall)\*

\*Electrical, Internet, and Audio Cabling Installation available at additional cost.

Price	Shipping	Total Cost
\$1,850	\$149	\$1,999

<b>Downgrade to a 32" Screen</b>	<b>-\$200</b>	<b>\$149</b>	<b>\$1,799</b>
<b>Swing Arm Mount Upgrade</b>	<b>\$40</b>	<b>INCLUDED</b>	<b>\$40</b>
<b>Ceiling Mount Upgrade</b>	<b>\$70</b>	<b>INCLUDED</b>	<b>\$70</b>

**TOTAL EQUIPMENT COST**

**All prices are in USD. Applicable sales tax will be added to your order (CA, CO, CT, FL, GA, IL, MA, MI, NY, SC, TN, TX, and WA). In all other states where sales tax is not collected, the purchaser is liable for paying sales/use tax as required by local law. ALL SALES ARE FINAL.**

**Upgrade your SUBWAY® Radio Basic to include Premium Stations for only \$299 per year.**

(Billed directly by SUBWAY® Radio)

Upgrade at [www.subwayradio.net](http://www.subwayradio.net) or 800.827.3120

**ANNUAL SOFTWARE MAINTENANCE FEE:** I understand that IPC will automatically process the \$20 Annual Software Maintenance Fee (every January) against the payment information listed below.

**INITIAL HERE**

By my signature below, I hereby authorize IPC to initiate debit entries to my Checking Account and/or authorize Credit Card transaction as indicated below at the depository financial institution named below and to debit the same to such account and/or charge the same to such credit card. I acknowledge that the origination of ACH transactions to my account must comply with the provisions of U.S. law. This authorization is to remain in full force and effect until IPC has received written notification from me of its termination in such time and in such manner as to afford IPC and DEPOSITORY a reasonable opportunity to act on it. I also certify that I have read and agree to the provisions set forth in this purchase order and to the terms and conditions posted at <https://www.ipcoop.com/Share/Files/softwaretermsandconditions> which terms and conditions are incorporated into this purchase order by reference. The terms and conditions applicable to this purchase order are those set forth on the referenced website at the time of the execution of this purchase order. The terms and conditions are subject to change and therefore should be reviewed before executing this purchase order.

**Payment Option:** You must complete IPC's Credit Application with this order form for the selections:

12 Months Same As Cash  Monthly Installments

Subject to credit approval. Complete application at <https://ipc.lendedge.com>.

**Credit Card Authorization: Visa, MC, or AMEX**

Credit Card #: \_\_\_\_\_

Exp: \_\_\_\_\_

Signature (required to process order): \_\_\_\_\_

Please Contact IPC Services for Questions 888-445-9239 or [Services@ipcoop.com](mailto:Services@ipcoop.com)

Fax Form to 305-670-4573

# SUBWAY® TV & Radio Order Form

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Store #: \_\_\_\_\_ Name: \_\_\_\_\_

Cell Ph# \_\_\_\_\_ Alt. Ph#: \_\_\_\_\_

Email: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Address

City

State

Zip

Physical Store Address: \_\_\_\_\_

**IF YOU REQUESTED A CEILING MOUNT, YOU WILL AUTOMATICALLY BE BILLED FOR A SITE SURVEY AND CONTACTED TO SCHEDULE AN APPOINTMENT.**

<b>SITE SURVEY: REQUIRED FOR ALL CEILING MOUNTS (Optional for Flat/Swing Arm Mount)</b>	<b>\$150</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>\$150</b>
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**NOTE: IT IS MANDATORY FOR YOU TO EITHER ACCEPT OR DECLINE THE PROFESSIONAL SERVICES LISTED BELOW. ORDERS WILL NOT BE PROCESSED WITHOUT INTIALS.**

## ACCEPT PROFESSIONAL SERVICES

ELECTRICAL PACKAGE	SELECT ONE		
<b>Electrical Extension Includes:</b> Extension of existing electrical w/in 50' (labor and wiring included): Installer will locate electrical junction box; determine if electrical extension can be added to LCD site and run electrical wiring.* *Additional charges will apply if a new electrical line is required to the Breaker Panel (local permitting costs not included and may cost extra).	<b>Market Price (Free quote available upon request)</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>BILLED BY AVNET</b>
<b>New Electrical Outlet Includes:</b> Add new electrical wiring to new receptacle using like or equivalent material meeting or exceeding all local and National Electrician Codes. New line will be run to breaker box.* *Any local permitting costs not included and may cost extra. **Cosmetic work not included and additional charges may apply if longer cable lengths required.	<b>Market Price (Free quote available upon request)</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>BILLED BY AVNET</b>

## DECLINE PROFESSIONAL SERVICES:

**IF YOU ELECT NOT TO HAVE PROFESSIONAL SERVICES, YOU MUST READ AND INTIAL STATEMENT BELOW.**

It will be the franchisee's responsibility to ensure that proper electrical, internet and audio cabling is in place within 4 feet of TV installation area prior to the technician arriving at the store. It will be the franchisee's responsibility to ensure that the same or equivalent quality/type of material will be utilized for wiring and cabling. If the electrical and cabling work is not ready at time of installation, there will be a \$250 cancellation fee for the technician to return once the site is appropriately prepared. If any of the electrical or cabling work is not completed to specifications or according to standard industry practices which in turn causes the Subway TV components to not functional properly, I may be charged a fee for a technician visit and/or my warranties may be voided.	<b>INTIAL HERE</b>
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## CABLING OPTIONS (HIGHLY RECOMMENDED)

**NOTE: IF YOU PURCHASE THE CABLES WITH YOUR ORDER, THE THECHIAN WILL RUN THE CABLES FOR FREE (UP AND OVER THROUGH THE CEILING). CUSTOM CABLE WORK IS AVAILABLE FOR AN ADDITIONAL CHARGE.**

<b>Audio Cable:</b> 100' of RCA/3.5 MM Audio cable** **Cosmetic work not included and additional charges may apply if longer cable lengths required.	<b>\$27.99</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>\$27.99</b>
<b>CAT5 Ethernet Cable (Internet Cable):</b> 100' of CAT5E, UTP, RJ45M/M 100' Black Patch Cable** **Cosmetic work not included and additional charges may apply if longer cable lengths required.	<b>\$15.75</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>\$15.75</b>

Please Contact IPC Services for Questions 888-445-9239 or [Services@ipcoop.com](mailto:Services@ipcoop.com)  
 Fax Form to 305-670-4573

# SUBWAY® TV & Radio Pre-Installation Form

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The standard LCD screen installation process typically takes about 2 hours (assuming that all required wiring and cabling is in place before hand). A site survey is optional, but strongly recommended for each install. If Avnet is not performing Electrical Services, then it will be your responsibility to ensure that the store is set up correctly for the technician on the date of installation. If the Electrical Services are not completed or done correctly, it could result in additional Out of Scope costs or a cancellation fee. Should this be the case, an AVNET Representative will advise what the incremental cost would be (approximately \$80 per hour) and the specific reasons for the charges. You will be required to sign an "Authorization for Out of Scope Work Order" which ensures nothing is done without your specific understanding and permission.

### Before order is processed, this form must be completed.

<b>Store Number:</b> _____	<b>Store Hours:</b>	<b>Open</b>	<b>Close</b>
<b>Franchisee Name:</b> _____	<b>Monday:</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Franchisee Phone #:</b> _____	<b>Tuesday:</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Franchisee Email:</b> _____	<b>Wednesday:</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Alternate Contact:</b> _____	<b>Thursday:</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Alt. Contact Number:</b> _____	<b>Friday:</b>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Store Address:</b> _____	<b>Saturday:</b>	<input type="checkbox"/>	<input type="checkbox"/>
_____	<b>Sunday:</b>	<input type="checkbox"/>	<input type="checkbox"/>

**What is your Store Type:**

Inline <input type="checkbox"/>	Office Building <input type="checkbox"/>
Free Standing <input type="checkbox"/>	Hospital <input type="checkbox"/>
Mall <input type="checkbox"/>	University <input type="checkbox"/>
Wal-Mart <input type="checkbox"/>	Military <input type="checkbox"/>
Convenience Store/Gas Station <input type="checkbox"/>	Other <input type="checkbox"/>

**Does your Store:**

	<b>Yes</b>	<b>or</b>	<b>No</b>	
1. Serve Breakfast	<input type="checkbox"/>		<input type="checkbox"/>	What type of ceiling do you have? (check one below)
2. Serve Coffee	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/> <b>Open</b> <input type="checkbox"/> <b>Drop</b>
3. Offer Bottle Beverages	<input type="checkbox"/>		<input type="checkbox"/>	Does your store have STATIC IP or DYNAMIC IP? (check one below)
4. Serve Soup	<input type="checkbox"/>		<input type="checkbox"/>	Contact your Internet Service Provider if uncertain.
5. Have a Drive-Thru	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/> <b>STATIC</b> <input type="checkbox"/> <b>DYNAMIC</b>
5. Have High Speed Internet	<input type="checkbox"/>		<input type="checkbox"/>	If <b>STATIC</b> , please provide the following information:
6. Have Speakers, Amp, & Receiver	<input type="checkbox"/>		<input type="checkbox"/>	IP Address (that you would assign to SUBWAY® TV Media Player)

**Please provide the following information:**

Height of your ceiling near the start of the Queue Line (measure from floor to roof)? \_\_\_\_\_

Netmask: \_\_\_\_\_  
 Gateway: \_\_\_\_\_  
 DNS: \_\_\_\_\_

What type of wall will the TV be mounted on?  
 (ex: Decorative, Solid, Concrete, Tile) \_\_\_\_\_

**Photograph requirements:**  
**Provide a landscape view of:**

1. Beginning of Queue Line (Order Here Location)
2. View from Entrance of the Queue Line and Menu Board
3. View from start of Queue Line towards POS Register
4. Where you would like the TV installed (use cardboard cutout)

**For questions contact IPC Services at 888-445-9239**  
**Email pictures to [lpcOrderInfo@avnet.com](mailto:lpcOrderInfo@avnet.com)**  
**Fax completed form to 305-670-4573**