

October 6, 2015

Riverside Water Polo

RE: Riverside Water Polo

It was a pleasure speaking with you in regards to hosting **Riverside Water Polo**. Thank you for bringing this opportunity to The Orleans Hotel and Casino. The following contract outlines your requirements.

This contract (hereinafter referred to as "*Agreement*") is between **Riverside Water Polo** (hereinafter referred to as "*Meeting Group*") and Coast Hotels and Casinos, Inc., a Nevada Corporation, d.b.a. **The Orleans** (hereinafter referred to as "*Hotel*") for **Riverside Water Polo** (hereinafter referred to as "*Event*").

ROOM and RATE COMMITMENT

Hotel offers Meeting Group the following room and rate commitment:

	Fri 11/13/15	Sat 11/14/15
Total Room Block	40	40
Room Rates	\$110.00	\$110.00

Single or double occupancy is considered the same regarding units blocked and rates.

The pattern for *Meeting Group* is not cumulative. For example, rooms not used on Thursday or Friday night will not be carried over to the Saturday night allocation.

Please be advised that all rates quoted are net, per room, per night, allowing for single or double occupancy. Any rooms requiring triple or quad occupancy will be surcharged an additional \$15.00 per guest, per room, per night. (Children age fourteen and under, in the same room with parents in existing bedding, are free.) All rates are subject to a Clark County room tax, currently twelve-percent (12%). This tax is subject to increase without prior notice.

BELLMAN GRATUITY

It is presumed that each arrival of *Meeting Group's* contingency will be on a separate and individual basis. Should these circumstances change, any/all pre-registered and group arrivals/departures will be subject to a \$4.50 per person, round trip, bellman gratuity to allow for in-house baggage handling. The gratuity is subject to increase without notice.

A delivery fee of \$10.00 per cart will apply to deliveries to and from non-guest room areas of the hotel.

RESORT FEE

There is a mandatory Resort Fee, currently \$12.99 per room, per day, plus tax. The Resort Fee includes in room Wi-Fi, access to the Fitness Center, in-room coffee, in-room safe, unlimited local & 800 calls as well as free Wi-Fi in Java Vegas Coffee Shop & High-Speed Internet Access in our Business Center. The Resort Fee and its inclusions are subject to increase without prior notice.

CHECK-IN/CHECK-OUT

Check-in for individual arrivals begins at 3:00 p.m. Check-in for group arrival begins at 4:00 p.m. Check-out time is at 12:00 noon. *Hotel* agrees to make rooms available prior to the stated check-in time and to extend late check-out to guests on a preferential basis, if available.

GENERAL HOTEL POLICIES

Guestrooms must be occupied and registered to at least one adult, who is twenty-one years of age or older. **PHOTO IDENTIFICATION WILL BE REQUIRED UPON CHECK-IN**. *Hotel* reserves the right to refuse or terminate service to any individual(s) when not in compliance with this policy.

Meeting Group reservations cannot be accepted until *Hotel* receives a fully executed Agreement and the space has been converted to a definite basis.

Upon arrival, all guests will be required to post a \$100.00 security deposit via a credit card to secure their individual room accounts. *Hotel* reserves the right to retain the security deposit and charge the credit card utilized for the security deposit any additional amounts necessary to fully compensate *Hotel* for: (1) any damage to any of the hotel rooms (including the cost of repair and lost revenue for any time during which the hotel room cannot be utilized because of such repair work); and (2) the costs associated with any excessive cleanup of any hotel room that may be necessary as a result of the condition of any hotel room used by *Meeting Group*.

Hotel reserves the right to refuse or terminate service to any individual(s) who are not in compliance with or fail to abide by these policies.

Meeting Group acknowledges that *Hotel* has informed *Meeting Group* that the number of nonsmoking rooms at the *Hotel* is limited. As such, although *Hotel* will make every attempt to accommodate requests for such rooms, *Hotel* cannot guarantee availability. *Meeting Group* agrees to advise its staff, VIP's, and attendees of this limited availability to avoid any undue disappointment. All such requests must be indicated on a rooming list prior to any guest arrival. Lastly, *Hotel's* suites are also not designated smoking or non-smoking.

COMPLIMENTARY POLICY

Hotel will provide one (1) room night per each forty (40) room nights utilized, calculated on a cumulative basis. Earned complimentary room nights must be assigned **two weeks** prior to arrival. Unused complimentary room nights have no value.

RESERVATION PROCEDURES

Direct Call and On-Line

Prior to cut-off date, individuals are encouraged to book their reservations **on-line**. To receive your special group rate members will need to enter the assigned Reservation ID: <u>A5RWC11</u> through the *Hotel's* website at the following URL: <u>www.orleanscasino.com/groups</u>. This URL is not found on the *Hotel's* website and must be provided by the *Meeting Group* to its attendees.

Prior to cut-off date, individuals may also call *Hotel's* Room Reservations Department direct at (800) 675-3267 and identify themselves as members of a group or convention with Group Name: **Riverside Water Polo** or by the assigned Reservation ID: <u>A5RWC11</u>. Please advise callers that without this Group Name, they will not receive the special rate as noted in this *Agreement*, and may be advised that *Hotel* is sold out. Operating on Pacific Time, hours of operations are Monday through Friday from 6:00 am to 11:00 pm; Saturday and Sunday 7:00 am to 11:00 pm. Please be advised the Room Reservations Department may have reduced hours on holidays. Reservations will not be accepted until this *Agreement* has been countersigned and required deposits have been received.

Individual accounts will be created for each guest and they will be responsible for their own account unless otherwise specified in writing. The equivalent of one (1) night's room and tax will be required in either the form of a credit card with expiration date, company/personal check, American Express; Diners Club; MasterCard; Discover; VISA; JCB or Cashier's Check. *Hotel* accepts company/personal checks for payment of deposits only and must be received a minimum of thirty (30) days prior to arrival date.

IT WILL BE *MEETING GROUP'S* RESPONSIBILITY TO NOTIFY *MEETING GROUP'S* ATTENDEES THAT THEIR CREDIT CARDS WILL BE CHARGED IMMEDIATELY BY THE *HOTEL* TO SECURE THEIR FIRST NIGHT DEPOSIT (ROOM & TAX).

All reservations must be reserved under the terms and conditions of the Reservation Procedures. Please be advised that all reservations made after the group's contracted cutoff date are subject to the hotel's prevailing rates.

The *Hotel* reserves the right to refuse all and any name change requests within any and all stipulated cut-off dates for each *Event*. Although *Hotel* will make every effort to accommodate such requests, requests may be declined at *Hotel's* sole discretion.

SPECIAL REQUESTS

Hotel will make every attempt to accommodate special requests. *Hotel* cannot guarantee that special requests will be honored.

CUT-OFF DATE

The cut-off date for room reservations will be <u>10/19/15</u>. Any rooms, which remain unsold and non-guaranteed after the cut-off date, shall revert back to the *Hotel's* general inventory for sale. However, the *Hotel* will work with *Meeting Group* to attempt to accommodate last minute or late reservations on a <u>space availability basis at prevailing rate</u>.

MEETING AND FUNCTION SPACE

The Hotel understands the Meeting Group does not require meeting space.

PAYMENT AND BILLING

Guest Responsible

Individuals shall be responsible for their own room, room tax, resort fee and incidental room charges. Upon check-in, each guest will have an individual account created and each guest will be responsible for their own account unless otherwise specified in writing.

INDIVIDUAL CANCELLATION POLICY

Hotel policy for cancellation of an individual guaranteed reservation is at least forty-eight (48) hours prior to scheduled arrival date. Rooms released less than forty-eight (48) hours prior to arrival date and all no-shows will be subject to a cancellation penalty equivalent to the first night's room and tax.

GROUP CANCELLATION POLICY

Cancellation of entire group must be in writing. It will be *Meeting Group's* responsibility to notify attendees of event's cancellation. Reservations attached to this event made by attendees & not on a master rooming list, will not be automatically cancelled.

ACCOMMODATION OF DISABLED PERSONS

The *Hotel* shall take all reasonably necessary steps to ensure the accessibility of its facilities to the *Meeting Group's* disabled attendees and to accommodate their special needs. The *Meeting Group* shall advise *Hotel*, prior to arrival, of the anticipated needs for such accommodations.

MINORS

Hotel is an entertainment/casino business governed by the laws of the State of Nevada and licensed by the State of Nevada Gaming Control Commission. As such, each governing entity requires *Hotel* to notify all arriving groups that it is against the law for any minor (under the age of 21) to loiter in, or near, any gaming area. Should any minor be discovered participating in gambling or creating a disturbance, said minor and guardian would be required to leave the property. Under no circumstances will a minor be allowed to check-in or occupy a hotel room without the accompaniment of at least one person 21 years of age or older.

INDEMNIFICATION

The *Hotel* hereby covenants and agrees to save and hold the *Meeting Group*, it officers, directors and employees harmless for, from and against any and all liability, loss, cost, expenses (including reasonable attorneys' fees and costs), judgments, claims, and demands of any kind whatsoever directly and solely arising out of any negligent act or omission of *Hotel* or *Hotel's* officers, directors or employees in connection with any accident, injury (including death), or damage whether to person or property which occurs at the *Hotel* in connection with the *Event*. Under no circumstances shall the *Hotel* be liable for the acts or omissions of *Meeting Group* attendees.

Neither party shall not be entitled to recover damages in the nature of lost profits or coincidental damages as a result of a breach of this *Agreement* by the other party.

VALIDITY

Failure to sign and return this *Agreement* to the *Hotel* on or before <u>October 08, 2015</u> shall entitle the *Hotel* to accept or reject the signed *Agreement* based on a re-evaluation of availability. Notwithstanding, the timely return of a signed copy of this *Agreement*, the *Agreement* shall not be effective until accepted and counter-signed by the Director of Sales. *Meeting Group* will be notified of acceptance of the *Agreement* by one of the following methods of communication: FACSIMILE; MAIL; or ELECTRONIC.

CONCLUSION

The *Hotel* is extremely confident that *Hotel* will be able to provide *Meeting Group* with excellent facilities and the service necessary to support *Meeting Group*'s organization.

Hotel is looking forward to working with *Meeting Group* and if there is anything *Hotel* can do to assist *Meeting Group* further, please do not hesitate to call *Hotel* at 888-365-7111 ext. 7050, 702-365-7050 or by fax at 702-365-7535.

Sincerely,

Lele Luong Sales Manager

AGREED TO & ACCEPTED BY:	AGREED TO & ACCEPTED BY:	AGREED TO & ACCEPTED BY:
Riverside Water Polo	Coast Hotels and Casinos, Inc., a Nevada Corporation, d.b.a. The Orleans Hotel and Casino	Coast Hotels and Casinos, Inc., a Nevada Corporation, d.b.a. The Orleans Hotel and Casino
	Sales Manager	Director of Sales
Signature	Signature	Signature
Date	Date	Date