



BUY GENUINE BROTHER CONSUMABLES AND RECEIVE

- ☐ Upgrade to Onsite Warranty*
- ☐ Free Phone Access on 0800 329 111

** Read overleaf for Terms and Conditions*

brother®
at your side

Genuine Brother Consumables Offer terms and conditions.

- Please complete and retain this form and keep it with your original proof of purchase for both your printer or fax and any subsequent consumables purchases.
- Participants in this promotion must be resident in New Zealand and all participants are deemed to have agreed to be bound by these terms and conditions.
- Brother International (NZ) Limited (Brother) will make provision for the service and/or upgraded warranty, to be made available to the customer stated on this form.
- You will not receive any notification that you now have access to the upgraded warranty or 0800 Free Phone service, therefore it is important you retain this form along with the original purchase receipt and subsequent consumable purchase receipts. You may need to present this form in the event of a warranty claim.
- The criteria for qualifying for the warranty upgrade and/or the Free Phone 0800 329 111 service are listed below. Under scenario A & B below, you may not be able to take advantage of this offer once your initial warranty period has expired.
 - Scenario A: When purchasing any Brother machine, purchase an additional Brother Genuine consumable (toner for laser machines, ink cartridges for inkjet multifunctions and fax consumables) at the same time and your warranty will be upgraded from 12 months return to base warranty to **12 months onsite warranty**. You will also have access to our Free Phone 0800 329 111 service to address any machine or consumable related query you may have relating to the machine/consumable you have just purchased.
 - Scenario B: Buy any Brother Genuine consumable(s) before your Brother machine warranty period expires and be upgraded from return to base warranty to **onsite warranty and Free Phone 0800 329 111 service** (as outlined in Scenario 1 above) for the balance of the machine's warranty period.
 - Scenario C: Once your machine warranty has expired and you buy any genuine Brother consumable(s) you receive access to the **Free Phone 0800 329 111 service**.
- Brother reserve the right to refuse any additional warranty or phone service offer should we determine that you are not eligible to claim these offers either as a result of deficient information or fraudulent representation of information needed to determine whether a claim upon these services is valid or not, or should we determine that the period to successfully claim these services has expired.
- You will not have access to these services or be able to claim on any upgraded warranty offering until Brother are satisfied that your claim meets the relevant criteria for a valid claim and Brother has viewed all evidence reasonably required by Brother for a valid claim.
- To qualify for this offer the participant must have purchased a Brother machine and/or consumable from a participating, authorised Brother retailer and retain the original receipts for future verification.
- This offer is valid only for purchases made within New Zealand.
- It is the participant's responsibility to ensure that information and evidence reasonably required by Brother to assess the validity of a claim upon the services offered, is provided for claims to be processed.
- This offer is subject to the continued use of Genuine Brother Consumables. Should you make a claim against your onsite warranty upgrade and upon inspection, third party consumables are discovered, you may void your warranty and will be liable for the call out fee.
- This offering is subject to Brother's standard terms and conditions relating to warranty which can be viewed in full at www.brother.co.nz. **For onsite warranty claims where the machine is over 30 km from an authorised Brother service centre, you will be liable for the additional travel costs.**
- All Brother decisions are final and this offering cannot be used in relation to other goods and services.
- Brother will not be liable for any failure to fulfil this offer owing to circumstances reasonably beyond its control.
- Brother will not be liable for any loss, damage or injury of any nature however caused sustained by any participant in relation to this offering.
- This promotion is governed by New Zealand law.
- This offer does not include purchases of Brother P-Touch labelling machines, sewing machines or any accessories or consumables connected to these products.

Name.....

Address.....

.....Postcode.....

Email.....

Contact Phone.....

Date of Purchase.....

Product Purchased.....

Where Purchased.....

Brother Serial No.....

Attach proof of purchase/receipt here
Register your product on line at www.brother.co.nz