



**FASTENERUSA**  
SYSTEMS, INC.

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\*updated August 21, 2015

## RB SERVICE DEPT. WORK ORDER FORM

**MAX** Authorized Rebar Tier Repair Service Center

Date Shipped:

Please complete and submit this form with your Rebar Tier(s)

Company Name	Phone	Fax
Contact Person	Email	
Return Shipping Address	City	State Zip

\* Please fill out this section completely to ensure proper return of all your equipment

**MAXIMUM 5 UNITS PER WORK ORDER FORM**

\* Feel free to describe any tool problems on the back of this form.

Model: RB215 RB217 RB395 RB397 RB515 RB517 RB650A RB655

Unit Qty:							
Charger Qty:							
Battery Qty:							
Tool Case Qty:							



### RUSH SERVICE REQUESTED

\*Based on parts availability. Contact us for Rush Service lead times.

\*Limit two (2) units per Rush Service request

\*Please select which applies to you

- ☐ MAX CTD
 ☐ Rental Yard  
☐ Contractor/User
 ☐ Re-Seller

(Please do not write below this line - space reserved for RB Technicians only, Thank you)

Model	Model	Model	Model	Model
S/N	S/N	S/N	S/N	S/N
WO#	WO#	WO#	WO#	WO#

#### CHECKLIST:

- 1 Notify customer upon arrival and project service lead time
- 2 360° visual inspection
- 3 Battery life inspection (limit 2 batteries per unit)
- 4 Preliminary tie test
- 5 Complete teardown of all parts
- 6 Visual inspection of all internal parts
- 7 Review updates according to MAX USA Service Bulletins
- 8 Retrieve tool history through circuit board test
- 9 Complete internal electronic diagnostic
- 10 Provide service estimate, await customer approval

Battery Life Report	
1)	%
2)	%
3)	%
4)	%
5)	%
6)	%
7)	%
8)	%
9)	%
10)	%

WO#	Date:	Time:
	*Amount:	Approved by:

\*99.00 Diagnostic Fee per tool + Return Shipping applied to declined repairs (waived upon approval of service)

- 11 100% internal and external parts cleaning
- 12 Replace worn and/or damaged parts, install updates if applicable
- 13 Re-grease with new factory approved grease
- 14 Re-assemble and restore to MAX factory settings
- 15 Tie testing (minimum 30-40 ties)
- 16 Notify customer upon completion, arrange shipping

WO#	*Amount

Comments:

RB Technician:

Thank you for choosing FastenerUSA to service your MAX Rebar Tier

We appreciate your feedback. Please leave us a testimonial at www.fastenerusa.com regarding our service! Thank you.