

DENPLAN DISCOUNT NETWORK

Making dental care more affordable and easier to access for employees

What is the Denplan Discount Network?

The Denplan Discount Network is made up of almost 2,000 dentists who offer a discount on the cost of dental treatments to employees who have Denplan as a dental benefit.

The Denplan Discount Network helps to make dental care more affordable for you. All employees who have Denplan as a dental benefit can choose to take advantage of the Denplan Discount Network.

How does it work?

All you need to do is make the participating practice aware that you have a Denplan corporate policy. They will then make the appropriate discount to your treatment charges before you pay in the normal way.

Where can I find a Denplan Discount Network dentist?

Denplan's Discount Network is made up of almost 2,000 Denplan member dentists throughout the UK. To find dentists close to you that are part of our Denplan Discount Network visit www.denplan.co.uk/discount-network where you will need to log into your online services.

Enter your postcode and you will be given a list of participating dentists with details of their discounts and a map showing their location or if you prefer to speak to someone call on 0800 838 951*.

My dentist isn't in the Network – what does this mean?

If your current dentist is not participating in the Discount Network you can continue to visit them as normal. You will still be able to claim up to the benefit limits applicable to your dental plan.

If they are interested in taking part, then they can call us on 0800 838 951* and we will discuss the network with them.

What should I take along to my appointment?

The arrangement we have with Denplan Discount Network dentists is exclusive to employees that have Denplan as a dental benefit so your dentist will need to verify your membership with us.

You can either:

- Take your letter that you received at the start of your policy or renewal which confirms your policy number; or
- Ask the practice to call a Denplan advisor on 0800 838 951* and we will confirm your membership

* Lines are open Monday to Thursday 8am – 5.30pm and Friday 8am – 4.30pm.



How do I make a claim?

Step 01 – At the Dentist

- Receive your treatment, pay the dentist and obtain an itemised receipt
- If you are receiving NHS treatment, make sure this is clearly stated on the receipt
- If you don't get an itemised receipt, your payment may be delayed



Step 02 – Submit your claim

- You can now submit your claim through Denplan Corporate Online Services, where you will also be able to track its progress and view the outcome of all the claims you have made in the last 12 months
- If you would prefer to complete a claim form and post it to us, they can be downloaded from our website at www.denplan.co.uk/corporateclaims or obtained by calling the number below
- Please complete a separate claim for each person – please give us as much information as you can, as this may prevent delays to your payment
- We will process your claim and send payment within five working days (providing we receive full information about your treatment)

How do I contact Denplan?

For more information on the Dental Discount Network or if you have any other questions regarding your plan please contact a Denplan customer advisor on:

Call

In the UK: 0800 838 951

Outside the UK: 0044 1962 828007

Email: corporate@denplan.co.uk

Web: www.denplan.co.uk/corporateclaims



Denplan Limited, Denplan Court, Victoria Road, Winchester, SO23 7RG, UK.

Tel: +44 (0) 1962 828 000. Fax: +44 (0) 1962 840 846. Email: denplan@denplan.co.uk

Part of Simplyhealth, Denplan Ltd is an Appointed Representative of Simplyhealth Access for arranging and administering dental insurance. Simplyhealth Access is incorporated in England and Wales, registered no. 183035 and is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Denplan Ltd is regulated by the Jersey Financial Services Commission for General Insurance Mediation Business. Denplan Ltd only arranges insurance underwritten by Simplyhealth Access. Premiums received by Denplan Ltd are held by us as an agent of the insurer. Denplan Ltd is registered in England No. 1981238. The registered offices for these companies is Hambleden House, Waterloo Court, Andover, Hampshire SP10 1LQ.