## **Housing Benefit & Council Tax Benefit Claim**

Please use this form if you do not already have a claim.

Please make sure you answer all the questions. Answer all Yes or No questions by putting a ' $\checkmark$ ' in the relevant box. You will find detailed notes to help you fill in this form on the next page.

### Supporting evidence

If you fill in this form correctly with all the evidence required we will process your claim more quickly. **Original documents must be provided. Photocopies are not acceptable.**However, if you do not have all the evidence required, **please do not delay returning this form** as you can normally only get benefit from the week following your claim. We will write to you if we need to ask you for more evidence. It is important that you do not delay making your claim.



#### Our name and contact details:

Bristol Benefits Service
Housing and Council Tax Benefits
PO Box 43
Bristol
BS99 1BF
Telephone 0117 922 2300
www.bristol.gov.uk/benefits
benefits@bristol.gov.uk

### **About Housing Benefit and Council Tax Benefit**

Housing Benefit may be able to help you with your rent payments, but cannot be paid for some services included in your rent. Council Tax Benefit can help you with your Council Tax payments.

#### Second Adult Rebate

Second Adult Rebate may be able to help you with your Council Tax payments if you live with someone who is on a low income.

Your name and address (for which you are claiming):	
Name:	
Address:	
Postcode:	
Telephone:	

OFFICIAL USE ON	ILY
Date to Customer	Day / Month / Year
Date of Contact	Day / Month / Year
DATE RECEIVED	AT DESIGNATED OFFICE
CLAIM NUMBER:	



### **Housing Benefit and Council Tax Benefit**

## Notes for filling in this claim form

- About this form
- If you need help to fill in the form
- About Housing Benefit and Council Tax Benefit
- Second Adult Rebate
- Proof
- Filling in the form
- What to do next

### **About this form**

We have designed this form to be easy to fill in. It may look rather long, but there needs to be enough questions to make sure that everyone who claims gets the right amount of benefit.

You may not have to fill in all parts of the form (for example, questions about work do not apply to most pensioners) but you must fill in any part that is relevant to you. Every part starts with a question to help you decide whether you need to fill in that part.

## If you need help to fill in the form

If you need any help contact us. Our contact details are shown on **page 32** of this form. This includes our telephone number and the addresses of our Customer Service Points.

### **About Housing Benefit and Council Tax Benefit**

Housing Benefit can pay all or part of your rent. It may also give you some extra money towards services you have to pay your landlord for, like children's play areas and cleaning shared areas. Council Tax Benefit can pay all or part of your Council Tax. It cannot help with water charges.

#### **Second Adult Rebate**

Second Adult Rebate is for people who may not qualify for Council Tax Benefit based on their own income or capital, but who share their home with someone who:

- Is 18 or over
- Is on a low income, and
- Does not pay them rent

and as a result of that person living with them the Council Tax payer is prevented from getting a Council Tax discount. If you want to claim Second Adult Rebate, just fill in parts 1, 3 and 14 – 17 of this form.

#### **Proof/Evidence**

We will need to see proof/evidence of some of the things you write about on the form. There is a checklist included at part 19 of this form. If you are not sure whether to send proof/evidence of something, get in touch with us (see contact details on **page 32**). We will tell you what we need to see. We cannot pay you benefit until we have seen the proof/evidence we need.

### Filling in the form

We will scan this form into our computer system, so please **use black ink**. Do not use pencil, and do not use correction fluid or tape – otherwise it can look as if someone else has changed the form after you completed it. Answer Yes or No questions by placing a tick '✓' in the relevant box – do not use a cross 'x' because it can make your answers confusing and delay the processing of your claim.

#### What to do next

When you have filled in the form and signed it, please send it with the proof we need to the Benefits Service address on **page 1**, or you can send or hand deliver it to one of the contact addresses on **page 32**.

Do not send valuable items such as passports or building society books in the post. Bring them to one of the addresses on **page 32** where we can copy them.

If you do not have the proof we need straightaway, **please do not delay returning this form.** We will write to you if we need to ask you for more evidence. If you post this form to us, it will require a 'large' stamp. Send the form now with whatever proof you do have. We will write to you if we need to ask you for more evidence.

Remember that we must see original documents as proof – photocopies are not acceptable.

## A Claim form for Housing Benefit and Council Tax Benefit

ir you are just claiming Second Adult Repate, you only	need to fill in parts 1, 3 and 14 – 17 of this form.	
Are you (please tick one box) a council tenant? □ a	private tenant?   a housing association or social land	dlord tenant? ☐ an owner occupier? ☐ other ☐
Part 1	About you and your partner	
<b>Do you have a partner who normally lives with you?</b> By <i>partner</i> we mean someone of the opposite or same sex who:	No □ Yes □ If you have a partner, you must an	swer all the questions about them as well as yourself.
<ul> <li>Is married to you, or who lives with you as if you are married, or</li> </ul>		
<ul> <li>Is your civil partner, or who lives with you as if you are civil partners</li> </ul>	You	Your partner
Surname or family name		
Other names		
Any other names you or your partner have used		
Title (Mr, Mrs, Miss, Ms, other)	Mr Mrs Ms Miss Miss	Mr □ Mrs □ Ms □ Miss □
	Other	Other

If you or your partner do not have a National Insurance number, or cannot find it, please tick this box

### You Your partner Have you or your partner claimed Housing Benefit or Yes 🗌 No Yes No 🗌 **Council Tax Benefit before?** Please provide the last address where you and your partner lived before you moved to the address you are claiming for **Postcode** Please tell us if you were either a homeowner, private tenant or council tenant at this address. What is your nationality? No 🗌 No Yes Yes 🗌 Have you or your partner ever lived outside the British Isles? By "British Isles" we mean the UK, Republic of Ireland, Channel Islands and the Isle of Man If yes, when did you and/or your partner most recently come to live in the British Isles? No 🗆 **Yes** Tell us if this is full time or part time No ☐ Yes ☐ Tell us if this is full time or part time Are you or your partner a student? Full time Part time Full time Part time No 🗆 Yes No Yes Do you or your partner make a contribution towards a student's loan, grant or living expenses?

## **About your children**

Page 6

We need to know about any children who live with you and are:

- Aged under 16, or
- Aged 16 or over and you or someone else receives Child Benefit for them

Are there any children in your household as described above?

Benefit, please write your Child Benefit number in this box

If you or your partner get Child

Your Child Benefit reference number beginning "CHB" can be found at the top right of your Child Benefit letters and on your bank statement

**Second Child** 

No Go to part 3

Yes If you have more than four children living with you, please use part 15/page26 to provide details about the other children, as requested in this part.

**First Child** 

Child's surname or family name Child's other names Male Female Male Female Child's gender and date of birth Is there another address where the child stays or lives, apart from the address you are claiming for? Please provide details and say why the child stays there (e.g. shared custody) Who gets Child Benefit for this child? Do you or your partner receive any fostering or adoption payments for this child? Yes Yes Is this child registered blind? Yes Yes Does this child get Disability Living Allowance Yes No Yes Answer Yes even if someone else receives Disability Living Allowance on behalf of the child

We must see proof of Child Benefit

Part 2	About your children Page			Page 7
	Third Child		Fourth Child	
Child's last name				
Child's other names				
Child's gender and date of birth	Male 🗌 Female 🔲	DD/MM/YYYY	Male Female	DD/MM/YYYY
Is there another address where the child stays or lives, apart from the address you are claiming for? Please provide details and say why the child stays there (e.g. shared custody)				
Who gets Child Benefit for this child?				
Do you or your partner receive any fostering or adoption payments for this child?	No ☐ Yes ☐		No □ Yes □	1
Is this child registered blind?	No 🗆 Yes 🗀		No ☐ Yes ☐	
Does this child get Disability Living Allowance?	No ☐ Yes ☐		No ☐ Yes ☐	
About paying for child care				
Do you or your partner pay for a registered childminder, a nursery or an after-school club?	Which of your children	are cared for?		

No Go to part 3 Yes 🗆

How much do you/your partner pay?

Do you/your partner only pay during school term time?

Wha

every

£

No ☐ Yes ☐

What is the name, address and OFSTED number (if known) of the provider(s)?

If you use more than two child care providers, please use **part 15** to tell us about the others

1.

2.

## About other people who live with you

Page 8

Tell us about any other people that live with you or your partner: For example grown-up children; lodgers; joint occupiers who share the rent or Council Tax with you To tell us about more than three people, use part 15.

To tell us about more than three people, use <b>part 13</b> .			
Is there anyone else who normally lives with you?	No Go to part 4 Yes Fill in t	this part	
	First person	Second person	Third person
Surname or family name			
Other names			
Is this person the partner of anyone else who lives with you? If so, say who By "partner" we mean spouse, civil partner or living together as if they were a spouse or civil partner	No Partner of:	No Partner of:	No  Yes  Partner of:
Do they pay rent money for board and lodgings to you or your partner? If so, how much? Please tick no if this is paid by a grown up friend or relative.	No ☐ Yes ☐ £ per week	No ☐ Yes ☐ £ per week	No ☐ Yes ☐ £ per week
Does this include food?	No □ Yes □	No □ Yes □	No □ Yes □
Does this include gas/electricity for heating?	No ☐ Yes ☐	No □ Yes □	No ☐ Yes ☐
Are they a joint owner or joint tenant who shares the rent or Council Tax with you?	No ☐ Yes ☐	No ☐ Yes ☐	No ☐ Yes ☐
Only answer the remaining questions in part 3 if you have an tenants). You do not need to answers any further questions you apart from joint owners, joint tenants and people who pages.	unless the person living with you is a fr	iend or relative of you or your partner.	
	First person continued	Second person continued	Third person continued
Date of birth	DD/MM/YYYY	DD/MM/YYYY	DD/MM/YYYY
Do they get one of the following benefits: Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance or Pension Credit?	No Yes We need to see proof of this	No Yes We need to see proof of this	No Yes We need to see proof of this
Do they get Disability Living Allowance or Attendance Allowance?	No Yes We need to see proof of this	No Yes We need to see proof of this	No Yes We need to see proof of this
It will help us to check their entitlement to the above benefits if you can provide their National Insurance	LL/NN/NN/NN/L	LL/NN/NN/NN/L	LL/NN/NN/NN/L

## About other people who live with you continued

	First person continued	Second person continued	Third person continued
Are they registered blind?	No ☐ Yes ☐ We need to see proof of this	No ☐ Yes ☐ We need to see proof of this	No Pes We need to see proof of this
Are they a full time student or on a Training Scheme?	No ☐ Yes ☐ We need to see proof of this	No ☐ Yes ☐ We need to see proof of this	No ☐ Yes ☐ We need to see proof of this
Do they normally work for 16 hours or more a week?  This means paid work employed or self-employed	No □ Yes □ Tell us their gross earnings before deductions	No ☐ Yes ☐ Tell us their gross earnings before deductions	No ☐ Yes ☐ Tell us their gross earnings before deductions
	£	£	£
	We need to see proof of earnings	We need to see proof of earnings	We need to see proof of earnings
Do they have any other income?	No ☐ Yes ☐ Tell us about it		No ☐ Yes ☐ Tell us about it
Make sure you tell us about all other income they have. This includes any benefits or allowances you have not already mentioned and dividends or interest from savings	below  If they have more than two other items of income, use <b>part 15</b>	below  If they have more than two other items of income, use part 15	below  If they have more than two other items of income, use <b>part 15</b>
1. What is this income?			
How much is it before deductions?	£	£	£
2. What is this income			
	£	£	£
How much is it before deductions?			
Is this person currently living or staying away from your home temporarily?	No □ Yes □	No □ Yes □	No □ Yes □
If so, tell us the date they went away and the reason for their absence			

## About Income Support, Jobseeker's Allowance, Employment and Support Allowance and Pension Credit

Page 10

	You	Your partner	
Are you or your partner getting Disability Living Allowance, Attendance Allowance or Constant Attendance Allowance?	No Yes We need to see proof of this	No Yes We need to see proof of this	
Are you or your partner getting Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance or Pension Credit (Guarantee Credit)?	No ☐ Yes ☐ Go to part 11	No ☐ Yes ☐ Go to part 11	
Are you or your partner getting Pension Credit (Savings Credit) only, without Guarantee Credit?  If so, are you or your partner also getting:	No ☐ Yes ☐ Go to <b>part 11</b> If Yes, are you are also getting:	No  Yes  Go to <b>part 11</b> If Yes, are they also getting:	
War Disablement Pension or a pension from the Armed Forces Compensation Scheme?	No ☐ Yes ☐	No □ Yes □	
War Widow's Pension or a widow's pension from the Armed Forces Compensation Scheme?	No □ Yes □	No □ Yes □	
Maintenance (for you/your partner or your children)?	No □ Yes □	No ☐ Yes ☐	
	If you are getting Savings Credit, go to part 11	If they are getting Savings Credit, go to part 11	
If you are unsure as to what type of Job Seeker's Allowance or Employment and Support Allowance you receive please contact Jobcentre Plus. Similarly if you unsure as to what type of Pension Credit you receive please contact the Pension Service.			
Are you or your partner waiting to hear about a claim for Income Support, Jobseeker's Allowance, Employment and Support Allowance or Pension Credit?	No Yes Go to part 5	No Yes Go to part 5	

We must see evidence of your earnings, allowances or pension before we can decide how much benefit you can get. Read the checklist with the guidance notes to see what you can use as evidence

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## About being self-employed

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Are you or your partner self employed?  By "self-employed" we mean working as a sole trader or in a partnership, normally paying Class 2 and 4 National Insurance contributions. We do <b>not</b> mean a director of a limited company.	accounts for th the business a	estions on this page. You must send us your trading the last financial year. If you have only recently set up and do not have a full year's accounts, we will need to be exercised as a condition of your income. We will write to you about
	You	Your partner
What kind of work do you do?		
When did the business start?	Day / Month / Year	Day / Month / Year
Do you or your partner work under a business name that is different from your personal name?  If yes, please give the business name.	No  Yes	No  Yes
Do you or your partner have a business address that is different from the address you are claiming for?  If yes, please give details.	No  Yes	No  Yes
How many hours a week do you usually work?		
Do you pay into a private pension scheme?	No  Yes  How much and how often?  £ every	No  Yes  How much and how often?  £ every

We must see evidence of your earnings before we can decide how much benefit you can get. Read the checklist with the guidance notes to see what you can use as evidence

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## About working for an employer

Page 12

Are you or your partner employed by an employer?		No 🗆	Go to part 7	
Answer Yes and complete this part if you are in paid employn currently absent from work and getting sick pay, maternity pay paternity pay. But do not use this part to tell us about working limited company.	y, adoption pay or	Yes 🗆		uestions on this page. If you or your partner work for e employer, tell us in <b>part 15</b>
	You			Your partner
What kind of work do you or your partner do?				
What is the employer's name and address?				
	Pos	stcode		Postcode
When did you start this job?	Day / Mo	onth / Year		Day / Month / Year
How much do you get paid?	£ eve	ery		£ every
How many hours a week do you usually work?				
When will your next pay rise be? (if known)	Day / Mo	onth / Year		Day / Month / Year

We must see evidence of your earnings before we can decide how much benefit you can get. Read the checklist with the guidance notes to see what you can use as evidence.

## **About working for an employer** continued

Page 13

	You	Your partner
Do your or your partner's earnings change according to how many hours you work every week or month?	Yes, earnings change with hours worked  No, earnings are the same every week/month	Yes, earnings change with hours worked  No, earnings are the same every week/month
Do you or your partner receive any tips, bonus or other additions?	No ☐ Yes ☐ Please give details below	No ☐ Yes ☐ Please give details below
Do you or your partner pay into a private or company pension scheme?	No ☐ Yes ☐ How much and how often?	No ☐ Yes ☐ How much and how often?
This includes a scheme run by your employer or a private scheme that you pay into separately.	£ every	£ every
Are you or your partner currently receiving any of the following?		
<b>Sick pay</b> (including Statutory Sick Pay or other sick pay from your employer)	No □ Yes □	No □ Yes □
<b>Maternity pay</b> (including Statutory Maternity Pay or other maternity pay from your employer)	No □ Yes □	No □ Yes □
<b>Paternity pay (</b> including Statutory Paternity Pay or other paternity pay from your employer)	No □ Yes □	No □ Yes □
<b>Adoption pay (</b> including Statutory Adoption Pay or other adoption pay from your employer)	No ☐ Yes ☐	No □ Yes □

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## About any other work

Page 14

	You	Your partner
Do you or your partner work as a Director of a limited company?	No 🗆	No 🗆
	Yes ☐ We will write to you about this	Yes ☐ We will write to you about this
Do you or your partner hold elected office (for example, as a local Councillor)?	No 🗆	No 🗆
u 100m 00m.o.y.	Yes ☐ We will write to you about this	Yes ☐ We will write to you about this
Do you or your partner do any other paid or unpaid work that you have not already mentioned on this form?	No ☐ Yes ☐ Please give details below	No ☐ Yes ☐ Please give details below

If you or your partner are currently receiving any of the benefits listed below, or waiting to hear about a claim you have made for any of the benefits listed below, please tick the "Yes" box next to each benefit that you or your partner are getting or waiting to hear about. Tick the "No" box for each benefit that you or your partner are neither getting nor waiting to hear about

	You	Your partner
Child Tax Credit and Working Tax Credit	No ☐ Yes ☐	No ☐ Yes ☐
Jobseeker's Allowance (contribution based)	No □ Yes □	No □ Yes □
Employment & Support Allowance (contribution based)	No □ Yes □	No □ Yes □
Incapacity Benefit	No □ Yes □	No □ Yes □
State Retirement Pension	No □ Yes □	No □ Yes □
Carer's Allowance	No □ Yes □	No □ Yes □
Maternity Allowance	No □ Yes □	No □ Yes □
Bereavement Allowance	No □ Yes □	No □ Yes □
Widowed Parent's/Mother's Allowance	No □ Yes □	No □ Yes □
Widow's pension	No □ Yes □	No □ Yes □
Industrial Injuries Benefit	No □ Yes □	No □ Yes □
Industrial Death Benefit	No □ Yes □	No □ Yes □
Reduced Earnings Allowance	No □ Yes □	No □ Yes □
Retirement Allowance	No □ Yes □	No □ Yes □
Severe Disablement Allowance	No □ Yes □	No □ Yes □
War Disablement Pension	No □ Yes □	No □ Yes □
Armed Forces Compensation Scheme Pension	No □ Yes □	No □ Yes □
Others		
Benefits received by other people who provide you or your partner with care		
Does anyone get Carer's Allowance for caring for you or your partner?	No □ Yes □	No □ Yes □

We must see proof of all benefits, e.g. award letter(s) or payment into your account

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## About other money coming in

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Is there a private pension or work pension that you or your partner could take now if you wanted to, but you have decided to delay drawing?  Do you or your partner have any money coming in (or expect to have some money	No  Yes Tell us the name and address of the pension provider and, if possible, your policy/membership number.  No Go to part 10		
coming in (or expect to have some money coming in) that you have not already told us about on this form?	Yes If you have more than three so Examples of income that you should p	ources of money coming in, please use <b>pa</b> ut in this part:	art 15/page26 to provide details.
(You do not need to tell us about payments from the Independent Living Fund, the Eileen Trust or the MacFarlane Trust.)	Occupational or work pensions, annuities, from a trust fund, state benefits or pension money that is paid directly to someone els	ns from another country, rent from anothe	r property that you rent out. Also include
	Other money 1	Other money 2	Other money 3
Name of other income			
Who gets it?	You   Your partner	You  Your partner	You  Your partner
How is the money paid?			
How much is it?	£	£	£
How often is it paid?	Every	Every	Every
When did it start?	Day / Month / Year	Day / Month / Year	Day / Month / Year
When is it likely to go up?	Day / Month / Year	Day / Month / Year	Day / Month / Year

# Please read this before you answer the questions below. By "savings" we mean any bank, building society or Post Office account etc, even if it is empty or overdrawn.

Do you or your partner have any savings, investments, debts property in the UK or abroad?	owed to you, land or	Yes Answer the question No Go to part 11	uestions in this part	
Money in bank, building society and post office accounts etc.	If you and your partner h	nave more than four accour	nts, use <b>part 15</b> to tell us abou	ut the others
Account 1: Name of bank etc:	Type of account:		Account To	otal: £
Name of account holder:	Account number	:		
Account 2: Name of bank etc:	Type of account:		Account To	otal: £
Name of account holder:	Account number	:		
Account 3: Name of bank etc:	Type of account:		Account To	otal: £
Name of account holder:	Account number	:		
Account 4: Name of bank etc:	Type of account:		Account To	otal: £
Name of account holder:	Account number	:		
Do you or your partner have any Premium Bonds?	No □ Yes □ Value:	£		
Do you or your partner have any National Savings Certificates?	No Details:	Issue: Number held:	Issue: Number held:	Issue: Number held:

## **About savings, investments and property** *continued*

Page 18

Do you or your partner have any ISAs, PEPs or TESSAs?	No ☐ Yes ☐ Give the details below:					
UI ILOGAS:	Name/type:			Name/type:		
	Approxima	te value £		Approximate value	e £	
Do you or your partner have any other bonds, gilts or cash savings of any kind?	No 🗆 Y	es 🗌 Give the details	below:			
bondo, gino or odon ournigo or any mila.	Name/type	:		Name/type:		
	Approxima	te value £		Approximate value	e £	
Do you or your partner have any shares?	No 🗆 Y	es Give the details	below:			
Name of company:	Name of co	ompany:		Name of company	Name of company:	
Number held	Number held			Number held		
Do you or your partner own any land or prope	erty apart from	n the home you are cla	aiming for? No 🗆	Yes 🗌 We ı	will write to you	
Does anyone owe money to you or your partn	er?		No 🗆	Yes 🗌 We	will write to you	
Do you or your partner's savings and investm	ents include	money that came fron	n any of the following sou	rces? We may have	to write to you a	bout this
Money from the sale of a house or flat?	No 🗆	Yes 🗆	The vCJD (Creutzfeldt-J	lakob Disease) Trus	st? No 🗌	Yes 🗌
An insurance policy?	No 🗆	Yes 🗌	Compensation from the			
An improvement or repair loan?	No 🗆	Yes 🗌	Prisoners of War schem	ne?	No 🗆	Yes
A charitable donation?	No 🗆	Yes	Arrears of the benefits I	isted below?	No 🗆	Yes 🗆
Compensation for a personal injury?	No 🗆	Yes 🗆	Housing Benefit, Council Allowance, income-relate			
Compensation for atrocities committed by Germany in World War II?	No 🗆	Yes 🗆	Working Tax Credit, Pens Allowance, Attendance/M	sion Credit, Disability		

Please note that if you have less than £6.000, or £10,000 if you are a pensioner, we do not need to see evidence of your savings, investment or property.

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## About where you live

Do	~~	4	0
Pa	ge		y

Do you or your partner own your home (on you	r own or jointly with so	meone else	)?	No 🗆	Yes  If Yes, go to part 13
By "own" we mean freehold, or a long lease that wa	as granted for at least 21	1 years when	it started.		
Do you or your partner have a shared ownershi By "shared ownership" we mean that you own a pe the rest.		your home a	and your landlord owns	No 🗆	Yes ☐ If Yes, go to <b>part 13</b> We will write to you
Are you or your partner a Council tenant?				No 🗆	Yes ☐ If Yes, go to part 13
Are you or your partner a Housing Association	tenant or a tenant of a	Registered	Social Landlord?	No 🗆	Yes If Yes, go to part 13
Name of Housing Association/RSL					
Only answer the remaining questions in this part an <b>not</b> a Housing Association tenant and <b>not</b> a tenant			not own your home, d	o not have a share	ed ownership lease, are <b>not</b> a Council tenant,
What sort of building do you live in?	Detached house		Flat over a shop		Board and lodgings
Tick one box only	Semi-detached house		Bedsit, room or		Hotel
	Terraced house		studio flat		Residential nursing home
	Maisonette		Hostel		Residential care home
	Bungalow		Caravan, mobile	_	Other  give details:
	Flat in a house		or houseboat		
	Flat in a block				
Is the property let as:	Furnished	Parti	y furnished 🗌	Minimally furr	nished Unfurnished
Does your home have any of the following:	Central heating	No 🗆	Yes	A garage	No ☐ Yes ☐
	A garden	No 🗆	Yes 🗆	A parking space	No Yes 🗆
Who is responsible for decorating your home?	Tenant 🗌 La	ndlord 🗌	Don'	t know 🔲	
	No 🗌 Yes 🗌 If Ye	s, where in t	he building do you live?	At the front	
part of the building you have ticked?				In the middle	
Room number if known				At the back	

How many floors are there in the property?						
Which floor or floors do you live on? For example ground floor, first floor, whole house						
How many of the following kinds of room are there in the whole building? (If you live in a flat/bedsit, please answer these questions regarding your flat/bedsit only)	In the whole bu flat/bedsit	ilding/	Just for you and yo household	our	That you share wi	th other
Bedrooms						
Bedsitting Rooms						
Living Rooms						
Dining Rooms		]				
Bathrooms or Shower Rooms						
Separate Toilets						
Kitchens						
Other Rooms						
Describe the other rooms						
Do you use your home for business?	No 🗆	Yes □				

Part 12	About rent Page 21					
Are you or your partner charged rent for your home? "Rent" includes any payments you have to make to a landlord for paick Yes if you would pay rent but you already get Housing Benefit						
How much rent are you charged and how often?	£ every					
Who is liable for Council Tax at this address?						
What is the landlord's full name and business address?  By "landlord" we mean the person or organisation with whom	Name					
you or your partner have a tenancy or licence agreement – this is usually the owner of the property.	Address					
	Postcode Telephone					
If the landlord uses a managing agent, please provide their full name and business address	Name					
The managing agent is usually the person or company you pay rent to and contact about things like repairs.	Address					
	Postcode Telephone					
Are you, your partner or any of you or your partner's children related to the landlord or managing agent?	No ☐ Yes ☐ Please give details of the relationship:					
By "related" we mean by blood or by marriage/civil partnership, even if the marriage/civil partnership has ended, e.g. father, daughter, mother-in-law, step-son, grandson, sister, aunt.	is the landlord's/agent's					
Were you or your partner ever the spouse, civil partner or cohabiting (live-in) partner of the landlord or managing agent?	No ☐ Yes ☐ We will write to you about this.					
What kind of agreement do you or your partner have? For example assured shorthold tenancy, tied, licence.						
What period does the current or most recent agreement cover?  Day / Month / Year	To:    Day / Month / Year   On what date did you or your partner's first agreement at this address begin?   Day / Month / Year					

## **About rent** continued

Page 22

Is someone else (apart from you and you	ır pari	tner) j	jointly	liable fo	r the rent on your	h(	ome? No □ Yes □	]		
By "jointly liable" we mean someone who is Tell us about up to three joint payers below.						at y	you have with your landlord, even if they	do n	ot curi	rently live with you.
You and your partner's share of the rent	Sha	are of	f the re	ent paid l	by joint payer 1	S	Share of the rent paid by joint payer 2	Sh	nare o	f the rent paid by joint payer 3
£ per	£			per			£ per	£		per
Has the rent been registered as a fair rent by a Rent No No Please send us the notice of registration form RO5  Officer?							RO5			
Are there any weeks or months of the ye does not have to be paid?  Your landlord might call this a "rent-free per		en th	e rent	No	☐ Yes	:S	☐ Please say how many weeks/month	s _		Weeks / Months
Are you or your partner behind with the				No	☐ Yes	:S	☐ By how many weeks/months?			Weeks / Months
Does the rent include money for any of t	he fol	lowin	ıg serv	rices?						
Water charges	No		Yes		Laundry serv	vic	ce (for example, clean sheets or towels)	No		Yes
Fuel (gas/electric) for:							Cleaning rooms or windows	No		Yes
Heating	No		Yes				Personal care or support	No		Yes
Hot water	No		Yes				Subscription TV service	No		Yes
Cooking	No		Yes				Private parking space or garage	No		Yes
Lighting	No		Yes		If yes, do yo	ou ·	or your partner have to rent the garage	No		Yes
							as part of your agreement?			
Meals:							Any other services	Ple	ase pr	ovide details:
Breakfast only	No		Yes							
Full board (Breakfast, midday meal and evening meal)	No		Yes							
Part Board (Any other meals)	No		Yes							
Do you or your partner pay any service charges separately from the	No	☐ If ∨∠	Yes	ase provid	Type of servi	/ice	e:			
rent? For example, a separate bill for lift maintenance or a concierge.		11 16	ss, pic	detail		£ t	every			

We must see evidence of your rent and tenancy before we can decide how much benefit you can get. Read the checklist in the guidance notes to see what you can use as evidence.

## How your benefit will be paid and the choices you have

Page 23

- If you are awarded help with your Council Tax, we will pay your Council Tax Benefit into your Council Tax account
- If you or your partner are a Council tenant, we will pay any Housing Benefit you are awarded into your Council rent account
- If you or your partner are a Housing Association tenant, you can normally choose whether your Housing Benefit is paid directly to your landlord or paid to you
- If neither you nor your partner are a Housing Association tenant or a Council tenant, we will normally pay your Housing Benefit by transferring the money into a bank account that you nominate, unless there is an important reason why we should not do so.

Please use the space below to provi	de the information we need to decide how to pay you	ır Housing Benefit.						
Tick the relevant box:  Please pay my Housing Benefit into the bank account nominated below  This should normally be you and/or your partner's bank account. If you want us to pay someone else (such as a friend or relative), there is a space in the bank account details area below where you can explain why								
Please pay my Housing I	Benefit to my landlord because:							
I am a Housing Associ	ation tenant/my partner is a Housing Association ten	ant and I prefer you to pay my b	enefit to the landlord					
My partner and I are no	ot Housing Association tenants, but I would prefer yo	ou to pay my benefit to the landlo	ord because:					
Paul assessment de telle								
Bank account details	Name(s) of account holder(s):							
If the account holder is someone other	her than you or your partner, please say why:							
Name of bank/building society:		Sort code:						
Roll /Reference No (including		Account number:						
Bristol Credit Union ref.)								

## About living or staying at another address

Do you or your partner have another home somewhere else (as well as the one you are claiming for)? This includes a home in the UK or abroad, even if you do not pay rent for it What is the address of the other home?	No  Yes	If yes, No	do you or y		rtner pay rent for  How much?	the other home?  £ every
					Postcode	
Are you or your partner staying away from the h		Yes	☐ Tell u	ıs about	it below	
"Staying away" means you are spending nights awa during the day time	ay from home and not returning	No	☐ Go to	part 15	5	
Who is staying away from home? Why are you or your partner staying away from	Just you   home? Give the reasons in the	•	ur partner w – for exan	mple in h	ospital, visiting rel	You and your partner   atives, studying
On what date did the absence begin?	Day / Month / Year		On what da expect to re		ou/your partner ome?	Day / Month / Year
Has the home you are claiming for been	Please pro	vide the	address wh	here you	ـــ الاسمارية المارية	staying
rented out to someone else while you or your partner are away?						
No ☐ Yes ☐ If Yes, to whom?						
					Postcode	

### **Backdating and any other information**

Page 25

Depending on your age benefit can be backdated for up to 3 or 6 months. The time limit depends whether you are of working or pension age. Generally a pensioner is someone who has reached the age to qualify for state retirement pension.

## **Backdating: Pension Age**

If you or your partner are a pensioner, we can backdate your Housing Benefit and Council Tax Benefit (including Second Adult Rebate) for up to three months. If you think that you might have been entitled to benefit at any time in the last three months, please answer the questions below:

I am a pensioner and I would like my benefit backdated: for the whole three months [ (please tick) or to this date:

Day / Month / Year

Please note that we need to see evidence of your income and capital during the period you want to claim backdating for

## **Backdating: Working Age**

If you and your partner are working age, we can backdate your Housing Benefit and Council tax Benefit (including Second Adult Rebate) for up to six months, but only if there was a good reason why you could not make the claim earlier. There must have been continuous good reasons why you did not claim throughout

the whole period you want your claim backdated for. If you think that you might have been entitled to benefit at any time in the last six months and you want to claim backdating, please answer the guestions below:

I am of working age and I would like my benefit backdated: for the whole six months (please tick) or to this date:

Day / Month / Year

Reasons for delay in claiming (please attach any relevant evidence, for example letters from doctor, social worker, support worker)

Please note that we need to see evidence of your income and capital during the period you want to claim backdating for

## Other information

Use the space below and on the next page to tell us about anything you did not have room to put in the rest of this claim form, or anything else you think we should know that we have not asked about.

Other information continued

### Sharing information with your landlord or managing agent

If your Housing Benefit is paid directly to the landlord or managing agent, we have to tell them some basic information such as the amount of benefit you are entitled to and when from. If there is an overpayment of benefit to your landlord or agent, we have to tell them how it happened. We might also have to contact your landlord to check that the information in this form is accurate, such as the date when the tenancy began.

Other than that, we will not disclose any information to your landlord or managing agent without your permission. Sharing information with your landlord or agent could help us deal with your claim more quickly and reduce the risk of you falling behind with your rent because of your claim being delayed. If you have no objection to us sharing information with your landlord or agent in order to help us deal with your claim more quickly, you can authorise us to do so in the space below.

### **Sharing information with others**

Your signature:

If there is someone else helping you with your claim (such as a friend, relative, support worker or social worker) and you are happy for them to deal with us on your behalf, please provide their name and contact details in the space below.

## I give my permission for Bristol City Council to share information about my Housing Benefit and Council Tax Benefit claim with:

The landlord Yes No The landlord's managing agent Yes No The person named below:

Their name:

Their connection with you:

Their telephone/email details:

#### Data Protection Act 1998: How we collect and use information

We will use the information you give in this form, and in any supporting evidence that you send, to process your claim for Housing Benefit and Council Tax Benefit. We may share information with other organisations involved in the administration of benefits, in particular the Department for Work and Pensions, other local authorities and Her Majesty's Revenue and Customs; and we may obtain information about you from those organisations from time to time in order to process your claim and ensure that your award remains correct.

Bristol City Council is under a duty to protect the public funds it administers, and to this end may use the information you have provided on this form for the prevention and detection of fraud. It may also share this information with other bodies responsible for the auditing or administering public funds for these purposes. This may include the Department of Work and Pensions and Credit Reference Agencies. For more information, see <a href="http://www.bristol.gov.uk/nfi">http://www.bristol.gov.uk/nfi</a>.

Where the Data Protection Act allows it, we may:

- use the information you have provided for other purposes, such as Council Tax collection; and
- disclose the information to third parties for lawful purposes, such as the prevention or detection of crime.

Bristol City Council is the data controller for the information on this form for the purposes of the Data Protection Act. Information will be held for at least three years, and for as long as necessary after that to fulfil the purposes described above.

If you want to know more about the information we hold about you or the way we use it, please contact us (see pages 1 and 32 for contact details).

Their address:	
	Postcode

#### Your declaration as the person making the claim

- I am the person claiming Housing Benefit and Council Tax Benefit
- I declare that the information I have given on this form is correct and complete
- I understand that as soon as there is any change of circumstances that
  might affect my Housing Benefit or Council Tax Benefit I must inform Bristol
  City Council Benefits Service in writing at one of the contact addresses
  provided on pages 1 and 32 of this form
- I have read the examples at the bottom of this page of the kinds of change that I must inform the Council about
- I understand that if I give information that is inaccurate or incomplete, or if I fail to inform Bristol City Council Benefits Service about a change of circumstance, I could be prosecuted

Signature of person making the claim:	Date:			
	Day / Month / Year			

#### Your partner's declaration

- I am the partner of the person making this claim for Housing Benefit and Council Tax Benefit
- I have read the information that my partner has given on this form and I declare that the information is correct and complete
- I have read the examples at the bottom of this page of the kinds of change that my partner must inform the Council about
- I understand that if I cause or allow my partner to give information that is inaccurate or incomplete, or if I cause or allow my partner to fail to inform Bristol City Council Benefits Service about a change of circumstances, I could be prosecuted

Signature of partner:	Date:
	Day / Month / Year

#### Declaration by the person who filled in the form for you

- I am the person who filled in this claim form on behalf of the person making the claim
- I declare that I have as far as possible confirmed with the person making the claim that the information given on this form is correct and complete

Name:	
Address:	
	Postcode:
Signature:	Date: Day / Month / Year

### **Changes of circumstance**

You must inform Bristol City Council Benefits Service in writing immediately if you have a change of circumstance that might affect your Housing Benefit or Council Tax Benefit. Changes can be reported to the addresses shown on pages 1 and 32 of this form.

### Examples of the kinds of change that you must report:

- You, your partner or someone in your household stops getting Jobseeker's Allowance, Employment and Support Allowance or Income Support
- The earnings, pensions, benefits or other income of anyone in your household changes (including your income and your partner's income)
- Either your or your partner's savings or investments change
- If you, your partner or anyone else moves into your home, moves out or goes to stay temporarily at another address
- A child in your household leaves school or college
- You, your partner or someone in your household starts work
- Generally, if anything that you have told us about on this form is no longer correct

### **Monitoring our services**

Bristol City Council works towards eliminating discrimination and promoting equal opportunities. Collecting the following information can help us achieve this. Data collected will be used to help us to plan and deliver services more effectively to individuals and service users. It will also be used to report on the needs of different groups of people. Information provided will be treated confidentially in accordance with the Data Protection Act 1998.

### How would you describe your ethnic origin?

<u>White</u>		Black	or Black British	<u>Other</u>	ethnic groups		would you describe your ality?
	English/Welsh/Scottish/ Northern Irish/British' Irish Gypsy (including English, Scottish and Roma Gypsy) or		Caribbean Somali African African (non Somali) Please describe:		Arab Iranian Iraqi Kurdish Turkish		Lesbian Gay Bisexual Heterosexual (straight)
	Irish Traveller Eastern European Any other white background Please describe:		Any other Black background Please describe:		Any other ethnic groups  Please describe:	☐ Are y	Prefer not to say  ou transgender? (Is your er identity different from the
Mixed	Race/Dual Heritage	Asian	/ Asian British Chinese		South East Asian  Please describe:	gend birth	er you were assigned at ?) Yes No
	White and Black Caribbean White and Black African White and Asian Any other mixed background Please describe:		Indian Pakistani Bangladeshi Any other Asian background Please describe:		Any other ethnic background Please describe:	-   <sup>-</sup> -	

Do you consider yourself to be a disabled person?  Yes No If you have answered yes please tick which of the following apply (you may tick more than one):	The Disability Discrimination Act 1995 defines disability as "a physical substantial and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability as "a physical substantial and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability as "a physical substantial and long-term adverse effect on your ability as "a physical substantial and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal data and long-term adverse effect on your ability to carry out normal	
What is your religion?  Christian Buddhist Hindu Jewish Muslim Sikh No religion Any other religion Please describe:	What is your preferred language of communication?  Spoken  English Dither Please specify:	ecify:

Please tick to say what evidence you are sending with this form. We must see original documents, not copies. Please do not send valuable items through the post. If you can, bring them into one of our Customer Service Points. We will take the details we need and give you the documents back straight away. If you cannot get into the office, phone us for more advice.

If you do not provide all the evidence we need, we might not be able to pay you any benefit. We need the same evidence for your partner, if you have one.

If you cannot send the evidence we need at the moment, send the form back to us now and send the evidence later. We can start to process your claim, but we will not be able to pay you any benefit until we have all the evidence.

Evidence should be sent or delivered to Bristol City Council Benefits Service at one of the contact addresses given on pages 1 and 32 of this form.

#### Evidence of National Insurance Number

We need this for both you and your partner. Such as a National Insurance number card, payslips or letters from the DWP or the tax office.

### Evidence of earnings

We also need this for any other adults living in your home, apart from joint tenants or lodgers.

This means your last five payslips if you are paid every week, your last three payslips if you are paid every two weeks, or your last two payslips if you are paid every month. If you or your partner are self-employed, we need to see your accounts for the last financial year or, if you have been trading for less than six months, a summary of your trading records so far.

### Evidence of benefits, allowances or pensions

We also need this if any of your children are entitled to benefits, and for other adults living in your home apart from joint tenants or lodgers.

Such as current award notices or letters from the DWP confirming how much you get.

### Evidence of capital, savings, and investments

If you have less than £6.000, or £10,000 if you are a pensioner, we do not need to see evidence of your savings, investment or property. If not we need this for all your bank, building society or Post Office books, full bank statements, or certificates for Premium Bonds, National Savings Certificates, ISAs, stocks, shares and unit trusts. The evidence you send must show details for at least the last two months.

#### Evidence of other income

We also need this for any other adults living in your home, apart from joint tenants or lodgers.

Such as pension slips from a former employer or a letter from the court showing how much maintenance you are getting. We need to see evidence of any money people pay you for board and lodgings.

### Evidence of private and Housing Association rent

Such as a rent book, a tenancy agreement or a letter from your landlord.

### Evidence of money paid out

Such as letters about student grants or maintenance, agreements or receipts from registered child carers.

Some documents can be used as evidence in more than one category: for example, a letter from the DWP might prove how much Employment and Support Allowance you are receiving and your National Insurance number; or a bank statement might prove how much capital you have in the bank as well as the amount of a pension paid into the bank.

#### Contacting us

Phone: 0117 922 2300 Email: benefits@bristol.gov.uk

Web: www.bristol.gov.uk/benefits

Post: Benefits Service, Housing and Council Tax Benefits, PO Box 43, Bristol,

BS99 1BF

In person at one of our offices below

#### **Bedminster:**

2-3 Waring House Redcliffe Hill Redcliffe BS1 6TB

#### **Fishponds:**

Robinson House Hockeys Lane Fishponds BS16 3HL

#### **Phoenix Court:**

Bond Street South Bristol BS1 3PH

#### Knowle:

Salcombe House 147 Salcombe Road Knowle BS4 1AB

#### **Lawrence Weston:**

One Stop Shop Ridingleaze Lawrence Weston BS11 0QE

#### Southmead:

Southmead House Greystoke Ave Southmead BS10 6BQ

#### Hartcliffe:

Symes House Peterson Square Hartcliffe BS13 0BD

#### Housing Association Partners (tenants of the following):

Bristol Community Housing Foundation, Places for People, Self Help, Solon, Guinness Trust, Guinness Housing Association, Guinness Hermitage, and United.

#### Complaints, comments or compliments

Bristol City Council is committed to providing a high quality service to all its customers. We welcome feedback from customers and, therefore, if you would like to submit a complaint, comment or compliment, further information can be obtained by contacting us using the details at the top of this page.

#### **Independent Advice**

Anyone claiming Housing or Council tax benefit from Bristol City Council can get independent advice on claiming benefits or making an appeal. A list of advice agencies can be obtained by contacting us at the details at the top of this page.

## This is a Housing Benefit and Council Tax claim form. If English is not your first language and you need a translation, we can get one for you.

#### Albaniar

Ky është një formular kërkese për Ndihmën e Pagesës së Shtëpisë & Ndihmën për Taksat e Bashkisë. Nëse anglishtja nuk është gjuha juaj amtare dhe keni nevojë për përkthim, ne mund t'ua sigurojmë atë.

#### Bengal

এটি একটি হাউসিং বেনেফিট ও কাউন্সিল ট্যাক্স বেনেফিট দাবি করার ফর্ম৷ ইংরেজী আপনার মাতৃভাষা না হলে এবং আপনার কোন অনুবাদের প্রয়োজন হলে আমরা তা আপনার জন্য করিয়ে দিতে পারি৷

#### Chinese

这是住房和地方议会税福利计划(Housing Benefit & Council Tax Benefit) 申领表格。如果英文不是您的第一语言,而您需要翻译的话,我们可以为您安排。

#### Gujarati

આ હાઉસિંગ અને કાઉન્સિલ ટેક્સ બેનિફિક ક્લેઇમ ફોર્મ છે. જો અંગ્રેજી તમારી માતૃભાષા ન હોય અને તમારે ભાષાંતરની જરુર હોય, તો અમે તમારા માટે કરી આપી શકીશં.

#### Hindu

यह आवासन प्रसुविधा एवं परिषद कर प्रसुविधा मांगने का प्रपत्र है | यदि अंग्रेजी आपकी पहली भाषा नहीं है और आपको अनुवाद की आवश्यकता है तो यह हम आपको प्रदान कर सकते हैं |

#### Kurdish

#### **Polish**

To jest formularz podania o przyznanie zasiłku mieszkaniowego (Housing Benefit) i zasiłku na podatek lokalny (Council Tax Benefit). Jeśli język angielski nie jest Twoim językiem ojczystym i potrzebujesz tłumaczenia, możemy je zapewnić.

#### Portuguese

Este é um impresso de reclamação de Subsídio de Habitação e de Subsídio de Imposto Municipal sobre Imóveis. Se o inglês não é a sua primeira língua e prec de uma tradução, podemos obter-lhe um

#### Puniabi

ਇਹ ਹਾਊਜ਼ਿੰਗ ਬੈਨੀਫਿੱਟ ਅਤੇ ਕਾਊਂਸਲ ਟੈਕਸ ਬੈਨੀਫਿੱਟ ਕਲੇਮ ਫਾਰਮ ਹੈ। ਜੇ ਅੰਗਰੇਜ਼ੀ ਤੁਹਾਡੀ ਮਾਤ ਭਾਸ਼ਾ ਨਹੀਂ ਹੈ ਅਤੇ ਤੁਹਾਨੂੰ ਅਨੁਵਾਦ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਅਸੀਂ ਤੁਹਾਡੀ ਲਈ ਪ੍ਬੰਧ ਕਰ ਸਕਦਣ ਹਾਂ।

#### Somali

Foomkan waxaa lagu dalbadaa Gunooyinka Guryaha & Cashuurta Degmada. Haddii Ingiriisku aanu ahayn afkaaga kowaad oo aad u baahan tahay turjumaad, annagaa kuu samayn karra.

#### Urdu

#### Vietnamese

Đây là mẫu đơn để xin Trợ cấp Nhà Cửa và Thuế Hội Đồng Địa Phương. Nếu quý vị không thạo Anh văn và cần bản dịch, chúng tôi sẽ cấp cho quý vị bản dịch này.

Remember to tell us about any changes in your circumstances – if you do not tell us, your benefit may be reduced or stopped. You can report changes using any of the contact methods shown on this page and on the front of the form.