

Customer feedback

Date:

Customer name:

Address:

Postal code and city :

Email:

Telephone:

Order number:

Date of order:

Date of departure:

Date of return:

Destination/hotel:

Return address:

Seat24 / SRG Finland Oy
Urho Kekkosen katu 7 B 6.kerros
00100 Helsinki
FINLAND

www.seat24.de

We reserve 2 months time to study
your claim.

During this period we will not give
any information concerning your
claim.

Type of reservation

☐ Flight only ☐ Hotel

☐ Flight and hotel

Description:

When was problem noticed?

When was Seat24 informed?

How and who was contacted from Seat24?

Your claim:

Attachments:

All original receipts has to be delivered to Seat24 within 21 days.

- 1.**
- 2.**
- 3.**
- 4.**
- 5.**
- 6.**

Other remarks (bank details etc.):

Signature:

Kindly post this form with attachments to:

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Urho Kekkosen katu 7 B 6.kerros
00100 Helsinki
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