

Victoria Management School

HRIR 402 Industrial Relations

Trimester One 2012

COURSE OUTLINE

Names and Contact Details

COURSE COORDINATOR & LECTURER ADMINISTRATOR
Carol Jess Tania Loughlin

Room: RH1031 Rutherford House Room: RH 1022, Rutherford House

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Website: <u>www.vuw.ac.nz/vms</u>

Trimester Dates

Teaching Period: Monday 5 March – Friday 8 June 2012

There is no examination scheduled for this course.

Class Times and Room Numbers'

Monday 5 th March	1240-1530	RHG03
Wednesday -Thursday $28^{th} - 29^{th}$ March	930-1220; 1300-1620	RH1024
Wednesday -Thursday 2 nd - 3 rd May	930-1220; 1300-1620	RH1024
Wednesday -Thursday 16 th – 17 th May	930-1220; 1300-1620	RH1024

Withdrawal from Course

- 1. Your fees will be refunded if you withdraw from this course on or before Friday 16 March 2012.
- 2. The standard last date for withdrawal from this course is Friday 18th May for courses with 12 teaching weeks, otherwise the Friday closest to the three-quarter point between the start and end dates. After this date, students forced to withdraw by circumstances beyond their control must apply for permission on an 'Application for Associate Dean's Permission to Withdraw Late' including supporting documentation

The application form is available from either of the Faculty's Student Customer Service Desks.

Communication of Additional Information

Information on course-related matters will be announced at class and posted on the **Blackboard** website at http://blackboard.vuw.ac.nz/. It will be crucial for you to regularly check Blackboard for messages, announcements and materials.

Class Representative

A class representative will be elected in the first class, and that person's name and contact details made available to VUWSA, the Course Coordinator and the class. The class representative provides a communication channel to liaise with the Course Coordinator on behalf of students.

Email Contact

Students wishing to contact staff by email should adhere to the following instructions:

Include the **Course Code**, your **Name**, your **Student ID** and the **Topic** in the subject area of the email,

e.g., HRIR402_Smith_Pauline_3000223344_Ass1 Query

All students must use their VUW SCS email account and ID. Otherwise, email will be classified as 'spam' and will be dumped without being read. All emails with attachments will be dumped, unless requested by staff.

Introduction

Industrial relations (IR) is a multidisciplinary field that studies the interaction of employees, employers, and the government in work relationships, and the social and economic outcomes of those relationships. The field of industrial relations has historically focused on labour relations (union-management relations), but it also includes other legal and institutional factors affecting the relationship between workers and managers.

BCA Honours Learning Objectives

- Directly access, comprehend, critically assess and draw on the published international scholarly research in their discipline.
- Display insight in adapting and applying a theoretical framework(s) to real world situations.
- Design and implement a research project or demonstrate advanced analytical skills
- Explain, discuss and use a range of concepts, theories, and/or techniques in their discipline.
- Convey key discipline-specific concepts concisely in an appropriate written format.
- Display articulate oral communication skills.
- Provide direction and/or present new ideas persuasively.

Overall Course Objectives

The course has three principal aims:

- to enhance knowledge of the evolution of industrial relations theory, theories of the labour movement, theories of employer/managerial behaviour, and the interrelationship between theory, research, and practice;
- to provide an understanding of the ways in which the processes of employment relations are conducted around the world;
- to gain insight into industrial relations systems in selected industrially developed, newly-industrialised, and developing economies; and
- to place industrial relations in its wider legal, economic, and political environments.

Programme and Course- Related Learning Objectives

The purpose of this course is to introduce students to industrial relations with primary emphasis on industrial relations systems and practices in a comparative and international context, examining topical themes as well as historical developments. It provides advanced study for persons seeking a career in human resource management or industrial relations or proceeding to Masters or PhD level. Delivery is via class discussion.

Course- Related Student Learning Objectives

On successful completion of the course, students should be able:

- to demonstrate an understanding of the major theoretical frameworks and concepts relevant to the study of industrial relations;
- to use such frameworks to describe and critically evaluate employment relations practices in various national and international contexts; and
- to offer a reasoned assessment and analysis of changes in industrial relations systems.

Expected Workload

Students can expect the workload to be approximately 16 hours per week, including both scheduled contact time (i.e., lectures) and outside class. Students will note that required readings amount to an average of approximately 70 pages per week, calculated over the teaching period.

GROUP WORK

While the course has a tradition of study group collaboration, there are important elements in the assessment process that are strictly individual. Collaboration on individual assignments is <u>not</u> allowed beyond general discussion as to how one might interpret the nature of the assignment question. Please do not work together to formulate a response and do not loan out your completed assignments.

Assessment Requirements

Assessment for this course consists of three assignments—three 4000-word essays, each worth 25%; 2 in-class presentations of critical literature reviews, each worth 10%; and class participation, worth 5% of the total assessment.

Assignment	Title	% of Marks Available	Due Date
1	Formative Assignment 1	•	Noon, Monday 26March 2012
1	Completed Essay Assignment #1	25	Noon, Thursday 5 April 2012
2	Formative Assignment 2	-	Noon, Monday 30 April 2012
2	Completed Essay Assignment #2	25	Noon, Monday 21st May May 2012
3	Formative Assignment 3	-	Noon, Monday 28 May May 2012

3	Completed Essay Assignment #3	25	Noon, Tuesday 5 June 2012
4	Critical Reviews of the Literature	20	Various dates
5	Participation	5	Each Module
	TOTAL	100	

Essay Assignments

The **1st essay** due **Thursday** 5th **April** is to take the form of a theoretical critique—no more than 4,000 words in length— of the following:

In his book <u>Employment with a Human Face</u>, John Budd contends that "Research in human resource management, industrial relations, and other disciplines as well as public debates should be grounded in the employment relationship objectives – the goals of employers, employees and also of society. These objectives are efficiency, equity and voice" (p.13).

Discuss.

You should, in your discussion draw on the various paradigms of industrial relations, locating this assertion within those.

The 2nd essay due 14th May and 3rd essay due 5th June will be assigned later in the trimester and will be posted on Blackboard as well as discussed in class.

Critical Reviews (2 x 10% or 20% of the final grade)

Students will make **two** (2) **in-class presentations** during the term based on the lecture topic and readings for the given module in which the presentation is made. These presentations will each take the form of a critical review of the readings assigned for that module. Presentations should be at least 1 hour in duration and may take up to a maximum of 3 hours. The framing of issues covered in the student's presentation must be grounded in the week's reading assignment but may also include material derived from outside sources and the student's own research. The critical review incorporated in the presentation should include careful appraisal, assessment and engagement with those readings. The student should begin by constructing a question and framing the question within the literature. The student should then lay out the issues that need to be addressed, identify the issue they plan to address, and then make an argument to support a particular perspective. A written outline of the presentation (including a list of any reference sources) must be submitted by the student on the day of the presentation.

Further details regarding in-class presentations will be discussed during the 1st class session. Students will be graded on the quality of their presentation and the critical arguments they make. Students will select the weeks and, therefore, topics for these critical reviews in the 2nd class session.

HRIR 402 <u>Assigned Readings—1st Trimester 2012</u>

(DOWNLOADABLE FROM BLACKBOARD FOR HRIR 402)

PLEASE NOTE THAT THE FOLLOWING ARE THE REQUIRED READINGS FOR EACH OF THE TOPICS. FURTHER READINGS ARE AVAILABLE FROM BLACKBOARD AND IN THE READINGS HANDOUT.

MODULE 1

28 March Ways of Thinking About Industrial Relations

- Kaufman, B. E. (2004). Employment relations and the employment relations system: A guide to theorizing. In B. E. Kaufman (Ed.), *Theoretical Perspectives on Work and the Employment Relationship* (2004 ed., pp. 41-76). Ithaca: Cornell University Press.
- Kaufman, B. E. (2008). Paradigms in industrial relations: original, modern and versions in-between. *British Journal of Industrial Relations*, 46(2), 314-339.
- Kochan, T. A., & Bamber, G. J. (2009). Industrial relations and collective bargaining. In A. Wilkinson, N. Bacon, T. Redman & S. Snell (Eds.), *The Sage Handbook of Human Resource Management* (pp. 308-321). London: Sage.
- Clarke, L., Donnelly, E., Hyman, R., Kelly, J., McKay, S., & Moore, S. (2008). What's the point of industrial relations? Paper presented at the British Universities Industrial Relations Association Conference.
- Provis, C. (1996). Unitarism, Pluralism, Interests and Values. *British Journal of Industrial Relations*, *34*(4), 473-495.
- Kaufman, B. E. (2007). The Core Principle and Fundamental Theorem of Industrial Relations. *International Journal of Comparative Labour Law and Industrial Relations*, 23(1), 5-33.

29 March Balancing Efficiency, Equity & Voice

- Budd, J. W. (2004). The Objectives of the Employment Relationship *Employment with a Human Face: Balancing Efficiency, Equity, and Voice* (pp. 13-31). Ithaca: Cornell University Press.
- Budd, J. W., Gomez, R., & Meltz, N. M. (2004). In B. E. Kaufman (Ed.), *Theoretical Perspectives on Work and the Employment Relationship* (pp. 195-228). Ithaca: Cornell University Press
- Adams, R. J. (2005). Efficiency, Equity, and Voice as Moral Imperatives. *Employee Responsibilities and Rights Journal*, 17(2), 111-117.
- Hyman, R. (2005). Striking a Balance? Means, Ends and Ambiguities. *Employee Responsibilities and Rights Journal*, 17(2), 127-130.
- Budd, J. W. (2005). Employment with a Human Face: The Author Responds. *Employee Responsibilities and Rights Journal*, 17(3), 191-198.

29 March Labour Market Regulation

- Friedman, M. (2007). The Social Responsibility of Business Is to Increase Its Profits. In W. C. Zimmerli, M. Holzinger & K. Richter (Eds.), *Corporate Ethics and Corporate Governance* (pp. 173-178): Springer Berlin Heidelberg.
- Epstein, R. A. (1984). In Defense of the Contract at Will. The University of Chicago Law

- Review 51(4): 947-982. Holcombe, R. G., & Gwartney, J. D. (2010). Unions, Economic Freedom, and Growth. Cato Journal, 30(1), 1-22.
- Kaufman, B. E. (2008). The Non-Existence of the Labor Demand/Supply Diagram, and other Theorems of Institutional Economics. *Journal of Labor Research*, 29, 285–299.

MODULE 2

2 May Industrial Democracy and Collective Voice

- Ackers, P. (2007). Collective Bargaining as Industrial Democracy: Hugh Clegg and the Political Foundations of British Industrial Relations Pluralism. *British Journal of Industrial Relations*, 45(1), 77–101.
- Lansbury, R. D., & Prideaux, G. J. (1981). Industrial Democracy: Toward an Analytical Framework. *Journal of Economic Issues*, 15(2), 325-338.
- Johnson, P. (2006). Whence Democracy? A Review and Critique of the Conceptual Dimensions and Implications of the Business Case for Organizational Democracy. *Organization*, 13(2), 245-274.
- Budd, J. W., Gollan, P. J., & Wilkinson, A. (2010). New approaches to employee voice and participation in organizations. *Human Relations*, 63(3), 303–310.

3 May Workers as Stakeholders

- Jansson, E. (2005). The Stakeholder Model: The Influence of the Ownership and Governance Structures. *Journal of Business Ethics*, 56(1), 1-13.
- Van Buren, H. J., & Greenwood, M. (2011). Bringing stakeholder theory to industrial relations. *Employee Relations*, 33(1), 5-21.
- Van Buren, H. J., & Greenwood, M. (2007). Enhancing Employee Voice: Are Voluntary Employer–Employee Partnerships Enough? *Journal of Business Ethics*, 81, 209-221.
- Guest, D E & Peccei, R (2001) Partnership at Work: Mutuality and the Balance of Advantage *British Journal of Industrial Relations* 39:2 207-236
- Tailby S, Richardson M, Upchurch M, Danford A, & Stewart, P (2007) Partnership with and without trade unions in the UK financial services: filling or fuelling the representation gap? *Industrial Relations Journal* 38:3 210-228

MODULE 3

23 May A Rights-Based Approach to Industrial Relations

- McIntyre, R. P. (2008). Are workers' rights human rights (and does it matter if they are)? *Are Workers Rights Human Rights?* (pp. 59-79). Ann Arbor: University of Michigan Press.
- Burtless, G. (2001). Workers' rights: Labor standards and global trade. *The Brookings Review*, 19(4), 10-13.

23 May Varieties of Capitalism and the Role of Institutions

Thelen, K. (2001). Varieties of labor politics in the developed democracies. In P. A. Hall & D. Soskice (Eds.), *Varieties of Capitalism* (pp. 71-104). New York: Oxford University Press.

24 May The Critical Political Economy Perspective

Stephens, J. D. (2007). Democratization and Social Policy Development in Advanced Capitalist Societies. In Y. Bangura (Ed.), *Democracy and Social Policy* (pp. 33-61). New York: Palgrave Macmillan.

24 May Global Production Systems and the Challenge of Decent Work

Barrientos, S. (2007). *Global Production Systems and Decent Work*. Geneva: International Labour Office.

Class Participation

Regular attendance in lectures is required of all students. Attendance is obviously a prerequisite for class participation. In addition, students are expected to have read and studied the material prior to class. This means that the student should be prepared to discuss the week's material and ask questions. This is a small class and will be treated as a seminar. This implies students must be prepared to join in the discussion. Nothing crystallises learning more than participation in a discussion about that learning. Participation includes informal class discussion of the readings and in-class presentations. When determining class participation, emphasis will be placed the quality of the student's statements rather than the frequency with the student speaks. Class participation marks will be assigned according to the following scale:

- 8/10—Well prepared for class, excellent and consistent participation, good questions & answers.
- 7/10—Prepared for class, consistent participation, good questions, good attempts to answer.
- 6/10—Occasional or inconsistent participation, evidence of preparation for class.
- 5/10—Inconsistent and minimal participation, generally present for class.
- 4/10—Minimal or non-existent participation, excessive unexcused absences, lack of preparation.

Marks above or below those indicated here will be assigned in rare cases.

Mandatory Course Requirements

To meet Mandatory Course Requirements, students are required to:

- 1) attend all class sessions;
- 2) submit a draft of each assignment;
- 3) submit the three graded assignments;
- 4) conduct two in-class presentations during the trimester; and
- 5) participate in discussions of course material and in-class presentations by others.

Requirements will be posted on Blackboard.

Handing in Assignments

Completed HRIR 402 assignments are to be submitted to the course coordinator electronically via email no later than the time and date indicated herein. Submitted assignments will be automatically checked for academic integrity by the electronic search engine www.turnitin.com. Turnitin is an online plagiarism prevention tool, which identifies material that may have been copied from other sources including the internet, books, journals, periodicals or other students. Turnitin is used to assist your lecturer in detecting misreferencing, misquotation, and the inclusion of unattributed material, which may be forms of cheating or plagiarism. The decision about whether any copying is plagiarism will be made in the first instance by the lecturer based on the information supplied by Turnitin. You are strongly advised to check with your lecturer if you are uncertain about how to use and cite material from other sources. Turnitin will retain a copy of submitted materials on behalf of the University for detection of future plagiarism, access to the full text of submissions will not be made available to any third party.

Referencing and Formatting of assignments

There are many different styles of referencing and the Faculty of Commerce & Administration at VUW has decided to make APA (American Psychological Association) referencing style the common standard across the Faculty. The Commerce and Central Libraries hold the APA Style Guide. You can also access the information from the online VUW library site http://www.vuw.ac.nz/library/research/reference/referencingguides.aspx.

For all written assignments, margins should be no less than 2.5cm on both sides and 2.5cm top and bottom. Written submissions completed outside of class are to be typed and double-spaced. Any written assignment produced on a word processor should be done in a 12-point font.

Students who find they are having difficulty meeting the requirements of university essay writing are directed to Victoria's Student Learning Support Service at http://www.vuw.ac.nz/st_services/slss/.

Penalties- for Lateness & Excessive Length of Assignments

- (i) In fairness to other students, work submitted after any deadline will incur a penalty for lateness. The penalty is 5 percent of the marks available for an assignment submitted after the due time on the due date for each part day or day late. Saturdays, Sundays and public holidays will be included when counting the number of days late. Assignments received more than 7 days after the due date will not be accepted and the student will automatically fail the Mandatory Requirements.
- (ii) Course Outlines provide a signal to student of forthcoming workload, dates of submission etc, and thus student study plans should take account of course requirements across all courses. Consequently, workload issues related to other courses and employment will not be accepted as reason for dispensation from mandatory requirements or waiver of penalties. **Extensions** to submission deadlines for any assigned work will only be granted in **exceptional circumstances.**
- (iii) Students who are unable to comply with any of the mandatory requirements should make a written application for an extension to the due date for submission of assigned work or for waiver of a penalty, **in advance**, to the Tutorial Coordinator, providing documentary evidence of the reasons of their circumstances.
 - All such applications must be made **before** the deadline and be accompanied by documentary evidence, eg a medical certificate, or counsellor's report that indicates the degree of impairment, and for how long the student has been impaired. Please be sure

- to ask at the time of consultation for the degree of impairment to be stated in any certificate you provide to support your case.
- (iv) In the event of unusual or unforeseeable circumstances (e.g. serious illness, family bereavement), that precludes an application in advance, students should make contact with the Tutorial Coordinator as soon as possible, and make application for waiver of a penalty as soon as practicable.
- (v) Word limits should be adhered to, especially so when they provide a guide to limiting the student's coverage of a topic. For example the penalty will be proportional to the percentage over the limit X% of the grade for an assignment which is X% over the word limit.

Policy on Remarking

Every attempt is made to ensure that the marking is consistent and fair to students. Students may ask for their written work to be remarked. A different academic staff member will do the remarking and provide comments. The original marking sheet is removed to ensure the process is independent. If the mark differs by 10% or less the two marks are averaged. If it exceeds 10% then it is independently marked by a third marker and the average of the two closest marks is taken. Experience from previous years is that almost all remarks are within 10% and where there is a change in mark, half the assignments go up and half go down. Occasionally there is a significant shift in the mark.

Application for remarks must be made within 5 days after the marks are available. To apply for a remark, complete the request for re-examination of assessed work form (Annex) stating which sections (criteria listed in the mark sheet) you wish re-examined. Write on why you think the mark does not, in your view, fairly reflect the quality of your work. Hand this with your assignment at Reception Level 10. Allow for up to 5 days for remarks to be completed.

Use of Assessed Work for Quality Assurance

As an essential component of its accreditations, Victoria University of Wellington frequently measures student learning to assure the quality of program learning outcomes in an on-going and systemic manner. To facilitate this, students' assessed work may be used for quality assurance purposes, such as to assess the level of achievement of learning outcomes as required for accreditation and audit purposes. The information obtained during the accreditation and audit process may be used to inform changes aimed at improving the quality of the Victoria University of Wellington's programs. All material used for such processes will be treated as confidential and will not be used or disclosed except for the purposes outlined above. The outcome of the accreditation process and audit will not affect any student's grade in this or any other course.

Academic Integrity and Plagiarism

http://www.victoria.ac.nz/home/study/plagiarism.aspx

General University Policies and Statutes

Find key dates, explanations of grades and other useful information at www.victoria.ac.nz/home/study

Find out about academic progress and restricted enrolment at

http://www.victoria.ac.nz/home/study/academic-progress.aspx

The University's statutes and policies are available at www.victoria.ac.nz/home/about/policy, except qualification statutes, which are available via the Calendar webpage at http://www.victoria.ac.nz/home/study/calendar.aspx (See Section C).

Further information about the University's academic processes can be found on the website of the Assistant Vice-Chancellor (Academic) at

www.victoria.ac.nz/home/about_victoria/avcacademic/default.aspx

AVC (Academic) Website: information including: Conduct, Academic Grievances, Students with Impairments, Student Support

http://www.victoria.ac.nz/home/about_victoria/avcacademic/Publications.aspx

Faculty of Commerce and Administration Offices

http://www.victoria.ac.nz/fca/studenthelp/

Te Putahi Atawhai Maori and Pacific Mentoring Programme

http://www.victoria.ac.nz/tpa/

ANNEX

TE WHARE WĀNANGA O TE ŪPOKO O TE IKA A MĀUI



Victoria Management School

HRIR 402

Request for re-examination of assessed work

	e.g. Individual Assign	gnment, In-class Test
Student ID	Name As it appears in	ı your enrolment
Contact Details	Phone	
- **	t ion (criteria specified in e-examine "all" criteria	in the mark sheet) you wish to be re-examined a will not be considered.
	you believe each of the worth more," is insuffic	ese sections should be re-examined:
	examination of my submase in the mark obtained	nitted work, I understand that the result may be and it.
Signatu	re	Date