

Satisfaction Survey

Name _____

Date _____

Directions: Please circle your answer to the following questions.

- | | | |
|---|-----|----|
| 1. Are you satisfied with the program? | Yes | No |
| 2. Do you feel that the program needs improvement? | Yes | No |
| 3. Would you recommend the program to a friend? | Yes | No |
| 4. Are you satisfied with program staff? | Yes | No |
| 5. Are you satisfied with the content of the program? | Yes | No |

Please circle the answer that best describes your feelings.

- | | | | | |
|---|-------|---------|----------|-------------------|
| 6. I feel that the program did what it set out to do. | | | | |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
| 7. I feel good about the outcome of the program. | | | | |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
| 8. The program staff were well trained. | | | | |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
| 9. The program staff were helpful. | | | | |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
| 10. I think very highly of the program. | | | | |
| Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |

Administrative use only:

Score _____

Scorer Name _____

Program Name _____

Youth entrance into program date _____

Satisfaction Survey Scoring Instrument

Name _____

Date _____

Directions: Please circle your answer to the following questions.

1. Are you satisfied with the program?	Yes	No
Score	1	0

2. Do you feel that the program needs improvement?	Yes	No
Score	0	1

3. Would you recommend the program to a friend?	Yes	No
Score	1	0

4. Are you satisfied with program staff?	Yes	No
Score	1	0

5. Are you satisfied with the content of the program?	Yes	No
Score	1	0

Please circle the answer that best describes your feelings.

6. I feel that the program did what it set out to do.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Score	5	4	3	2	1

7. I feel good about the outcome of the program.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Score	5	4	3	2	1

8. The program staff were well trained.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Score	5	4	3	2	1

9. The program staff were helpful.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Score	5	4	3	2	1

10. I think very highly of the program.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Score	5	4	3	2	1

Scoring:

Sum the scores for each question (scores in gray). Higher scores indicate greater satisfaction.