



AT&T ILEC CENTREX SERVICE
Confirmation of Service Order
Pursuant to Standard Service Publication Rates and Terms

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|---|--|
| Customer | AT&T |
| NORTON CITY SCHOOLS 4128 S CLEVELAND-MASSILON RD NORTON, OH 44203 | AT&T ILEC Service-Providing Affiliate |
| Customer Contact (for notices) | AT&T Sales Contact Information and for Contract Notices <input checked="" type="checkbox"/> Primary Contact AT&T |
| Name: Angie Wagler Title: Technology Coordinator Street Address: 4128 Cleveland Massillon Rd City: Norton State/Province: OH Zip Code: 44203 Country: USA Telephone: 3308252091 Fax: Email: awagler@nortonschools.org Customer Account Number or Master Account Number: 3308252091 | Name: LINDA WIDLOE Street Address: 65 W WEBSTER FLR2 City: JOLIET State/Province: IL Zip Code: 60432 Country: USA Telephone: 8157278074 Fax: 8473262696 Email: lw4871@att.com Sales/Branch Manager: SCVP Name: Sales Strata: Sales Region: <u>With a copy to:</u> AT&T Corp. One AT&T Way Bedminster, NJ 07921-0752 ATTN: Master Agreement Support Team Email: mast@att.com |
| AT&T Solution Provider or Representative Information (if applicable) <input type="checkbox"/> | |
| Name: Company Name: Agent Street Address: City: State: Zip Code: Telephone: Fax: Email: Agent Code | |

Customer agrees to purchase Service according to the prices, terms and conditions set forth in this Service Agreement, as well as the AT&T Business Service Agreement ("BSA") http://www.corp.att.com/agreement/docs/serviceagreement_2009.pdf, which is incorporated herein by this reference.

The order of priority of the documents is: the applicable Service Publication(s), this Service Agreement, and then the BSA.

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| Customer (by its authorized representative) | AT&T (by its authorized representative) |
| By: | By: |
| Printed or Typed Name: | Printed or Typed Name: |
| Title: | Title: |
| Date: | Date: |

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1. SERVICE, SERVICE PUBLICATION and SERVICE PROVIDER(S)

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|-----------------------------|--|
| Service | Centrex Service |
| Service Provider | The Ohio Bell Telephone Company d/b/a AT&T Ohio |
| Service Publications | AT&T Ohio Guidebook: http://www.att.com/gen/public-affairs?pid=9700 |

2. SERVICE TERM, EFFECTIVE DATES AND LINE COMMITMENT

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| Minimum Payment Period (Service Term) | the minimum period for which Customer is required to pay recurring charges for the applicable Service component and is subject to early termination liability |
| Start Date of Minimum Payment Period | Effective Date of this Confirmation of Service Order |
| Effective Date of Rates | Start Date of the Minimum Payment Period |
| Rate Stabilization per Service Component | Rates as specified for each Service Component are stabilized until the end of its Minimum Payment Period. |
| Rates Following end of Minimum Payment Period | applicable Service Publication rates then in effect |
| Line Commitment* and Line Commitment Start Date | following Start Date of Minimum Payment Period |
| *Does not apply for 12 and 24 month Service Term | |

3. MINIMUM PAYMENT PERIOD

| Service Components | Percentage of Monthly Recurring Rate Applied for Calculation of Early Termination Charges* | Minimum Payment Period |
|---|--|-------------------------------|
| All Service components | The present value of the Line Commitment (using AT&T's current cost of capital) x the monthly Centrex Line charge x the number of remaining months in the Service Agreement Term | 24 months |
| *The early termination charge will be equal to the stated percentage of the Monthly Recurring Rates for the terminated Service multiplied by the number of months remaining in the Minimum Payment Period at the date of termination. **Monthly Recurring Rate" is the sum of network access monthly price and contracted monthly Centrex Line charge. | | |

4. UNDER UTILIZATION CHARGE

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| Under Utilization Charge | If the number of lines billed in a month is fewer than the Line Commitment, Customer shall pay: Under Utilization Charge = contracted monthly Centrex Line price x (Line Commitment quantity – actual lines billed). |
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5. LOCATION OF SERVICE

Service Location (if different than Customer address): 4128 S CLEVELAND-MASSILON RD NORTON OH 44203

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6. RATES

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|----------------------------|---|
| Rates: | Applicable Service Publication rates on Effective Date for selected Term |
| Rate Stabilization: | The Monthly Recurring Rate, and the Optional System Feature/Optional Line Feature rates as shown for 36 and 60 month Term Payment Plans in the Service Publication, may vary during the Service Agreement Term, but will not exceed applicable rates on the Effective Date. |

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| <i>For internal use only</i> | |
| Billing Telephone Number for Existing service, if applicable: | 3308252091 |
| Program Code: | |
| Order Type | <input type="checkbox"/> New Install <input type="checkbox"/> Conversion from Month-to-Month <input checked="" type="checkbox"/> Renewal |

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