Claim Form for Housing Benefit and Council Tax Reduction





- If you delay in returning your form, you may lose money.
- Return the application form even if you do not have all the evidence we have requested.
- If you need help or advice check our website at www.oxford.gov.uk
- Or, contact us immediately.
- You can ring us to make an appointment to bring in your application form so that we can check that the form has been completed correctly.
- This will reduce the time it takes us to assess your application and make payment to you.

How to contact us

Click Email us at benefits@oxford.gov.uk



Call T: 01865 249811 Option 4

Phone lines open from 8am to 6pm, Monday to Friday. All calls to and from Oxford City Council may be recorded and may be used for quality monitoring and for the detection of fact or fraud.



Come in to see us Our Customer Services Centres are open at:

- St Aldate's Chambers. St Aldate's
- Templar's Square Shopping Centre, Cowley (by appointment only)

Monday to Thursday 9am to 5pm, Friday 9am to 4.30pm.



Write to us at Oxford City Council Benefits Service, PO Box 10, St Aldate's, Oxford OX1 1EN

If you need a translation, a larger print version or a copy of this form in another format please contact us on T: 01865 249811 Option 4.

Building a world-class city for everyone

Notes to help you fill in this form

- Use a black ink pen to complete the form.
- If you make a mistake, cross it out and put the correct answer next to it.
- Do not use correction fluid or tape.
- Answer all the questions.
- Every part starts with a question to help you decide if you need to complete that part.
- If you do not answer a question, we may not be able to make a decision on your claim.
- Check what evidence you need to provide on page 31.
- You must sign the declaration on page 30.

Second Adult Council Tax Reduction

Even if your income or capital is too high for you to get help with your Council Tax, you could still get Second Adult Council Tax Reduction.

To qualify:

- You must be the only person responsible for paying Council Tax, and
- have someone else living with you who is 18 or over, and
- is not your partner and
- is on a low income and
- does not pay rent to you on a commercial basis.

If you are only claiming Second Adult Council Tax Reduction you only need to complete Part 1, Part 11 and Part 18 of this form.

What happens when we receive your application?

- We check that you have answered all the questions.
- We check that you have provided all the supporting documents.
- If we need to ask you further questions we will contact you so please let us know the best way to contact you in Part 1.
- We will calculate how much Housing Benefit/Council Tax Reduction you are entitled to and provide you with a written notification of your award/reduction and how we have calculated it.
- Your notification will tell you what you need to do if you do not agree with our decision.

How will you be paid?

- **Council Tax Reduction:** Your Council Tax account will be reduced by the amount of the reduction that you are entitled to. When a decision is made on your application, you will also receive a new Council Tax bill telling you if you still have some Council Tax to pay.
- **Council Tenant:** Your Housing Benefit will usually be paid directly to your rent account.
- Housing Association Tenant: We can pay your Housing Benefit into your bank account fortnightly in arrears or direct to your landlord every 4 weeks in arrears. Please make sure you complete Part 14 if you want to receive payments direct to your bank account.
- **Private Landlord Tenant:** We will usually pay your Housing Benefit direct to you into your bank account fortnightly in arrears, so please provide the details of the account where you would like to receive these payments.

Are you (please tick one box)		
		omo ownor/occupior2
_		ome owner/occupier?
A housing association or so	cial landlord tenant?	
Dout 1. About you		
Part 1: About you		
'Partner' means someone of th may be married, in a civil partn partners.		
Do you have a partner who live	es with you?	
Yes No If yes, ple	ease complete all partner sect	ions.
	You	Your partner
Surname		
Other names		
Title (Mr/Mrs/Ms/Miss/Dr)		
National Insurance number		
Date of birth	/ /	/ /
Other names you use, or are known by		
Address you wish to claim for		
		_
		Postcode
	You	Your partner
Email address		
Daytime telephone number		
How should we contact you by phone or email?		
Have you lived in a hostel?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
If yes, please give the address and the dates you lived there		
		/ / to / /

If you are claiming Second Adult Council Tax Reduction, only fill in Part 1, Part 11 and Part 18

(If you have lived at more than one hostel, please list the hostel addresses and dates at each address in Part 16).

FOR OFFICE USE
Claim no
Property
Ctax a/c
Rent a/c

Part 1: About you and your partner - continued

	You		Your partne	er
Are you a British citizen?	Yes	🗆 No	Yes	🗆 No
What is your nationality?				
Have you come to live in the UK from another country?	Yes	🗆 No	Yes	🗆 No
If yes, please tell us the date that you arrived in the UK	/ /		/ /	
Did you come to the UK under sponsorship?	Yes	🗌 No	Yes	🗌 No
Date sponsorship ends	/ /		/ /	
What was your previous address?				
Date you left this address	/ /		/ /	
Did you own or rent this property?	Own	Rent	🗌 Own	Rent
Were you living with relatives at this address?	Yes	🗆 No	Yes	🗆 No
Did you claim Housing Benefit or Council Tax Benefit/Reduction there?	☐ Yes	🗆 No	☐ Yes	🗆 No
Have you received Housing Benefit in the last 52 weeks?	Yes	🗆 No	Yes	🗆 No
Are you registered blind?	Yes	🗆 No	Yes	🗆 No
If yes, registration number				
Are you in receipt of Attendance Allowance, Disability Living Allowance, Personal Independence Payment or Armed Forces Independence Payment?	Yes	🗆 No	Yes	🗆 No
Does anyone get Carer's Allowance for looking after you?	Yes	□ No	☐ Yes	🗆 No
If yes, please say who gets it and their address				

Part 1: About	you and	your partner	- continued
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	You		Your partner	
Do you have a regular overnight carer who looks after you or your partner, who does not live with you?	Pres 1	🗆 No	□ Yes	🗆 No
Please provide details of their name and address, the reason for the overnight care and how many nights they provide overnight care in Part 16				
Are you or your partner caring for anyone who gets Attendance Allowance or the care component of Disability Living Allowance or Personal Independence Payment?	☐ Yes	□ No	☐ Yes	🗆 No
Are you or your partner in hospital or legal custody at the moment?	Yes	🗆 No	Yes	🗆 No
If yes, when did you go in?	/ /		/ /	
When do you expect to come out?	/ /		/ /	

Part 2: About your income (benefits, allowances, credits and other income)

Income Support (IS), Job Seeker's Allowance Income Based (JSA IB), Employment and Support Allowance Income Related (ESA IR), and Guarantee Pension Credit (GPC).

Are you or your partner	r in receipt	of IS, JSA(IB), ESA(IR) or G	PC? Yes	🗌 No
If yes, when did it start?	? /	/		
If you answered yes, ple	ease go to	Part 9.		
Are you or your partner JSA(IB), ESA(IR) or GPC?	<u> </u>	o hear about a claim for IS	, 🗌 Yes	🗌 No
Date claim made	/ /			

Part 2: About your income (benefits, allowances, credits and other income) - continued

Please tell us how you are currently meeting your day to day living expenses.

Are you or your partner receiving any of the following incomes? Please answer Yes or No against each one listed.

	You	Your partner
Contribution-based Jobseeker's Allowance	🗌 Yes 🗌 No	🗆 Yes 🗌 No
Contribution-based Employment and Support Allowance	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Working Tax Credit	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Child Tax Credit	🗌 Yes 🗌 No	🗆 Yes 🗆 No
Incapacity Benefit	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Attendance Allowance	🗌 Yes 🗌 No	🗆 Yes 🗌 No
Constant Attendance Allowance	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Severe Disablement Allowance	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Maternity Allowance	🗌 Yes 🗌 No	🗆 Yes 🗌 No
Disability Living Allowance (care component)	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Disability Living Allowance (mobility component)	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Personal Independence Payment (daily living component)	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Personal Independence Payment (mobility component)	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Armed Forces Independence Payment	🗌 Yes 🗌 No	🗆 Yes 🗌 No
Widowed Parents Allowance	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Universal Credit	🗌 Yes 🗌 No	🗆 Yes 🗌 No
Carer's Allowance	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Have you or your partner ever claimed Carer's Allowance but do not receive it? (This could have been because you were	🗌 Yes 🗌 No	🗌 Yes 🗌 No

better off getting another benefit or allowance but still have an underlying entitlement to Carers Allowance)

Part 2: About your income (benefits, allowances, credits and other income) - continued

If you and your partner get any of the following, please complete for all incomes listed. Where you do not receive this income write 'none'. Where we ask how often please write, for example: every week, every month or every 4 weeks.

	You		Your partner	
	How much?	How often?	How much?	How often?
Child Benefit	f	Every	f	Every
Industrial Injuries Disablement Benefit	£	Every	£	Every
Fostering Allowance	£	Every	f	Every
Guardian's Allowance	£	Every	f	Every
Bereavement Allowance	f	Every	f	Every
Maintenance you receive for you	£	Every	f	Every
Maintenance you receive for your children	£	Every	f	Every
Life Insurance Annuities	f	Every	f	Every
Payments from a trust fund	£	Every	f	Every
Payments from a charity or other voluntary payments	£	Every	£	Every
Any other income	£	Every	f	Every
(please give details)				
Have you or your partner recently applied for any benefit(s) or income but have not yet received payment?	☐ Yes	□ No	Yes	🗌 No
Please tell us which benefit(s) or income				
What date did you claim it?	/ /		/ /	
If you have no income, please tell us how you are meeting your day to day living expenses and why you have not applied for any benefits with the Department for Work and Pensions				

Part 3: About your pensions

	You		Your partner	
Do you receive any pensions?	Yes	🗆 No	Yes	🗆 No

If no, please go to Part 4. If yes, you must fill in every box below and write 'n/a' (not applicable) where you or your partner do not receive a pension.

	You		Your partne	r
	How much?	How often?	How much?	How often?
Pension Credit (Savings Credit)	f	Every	f	Every
Pension Credit (Assessed income figure - as shown on your letter from the Pension Service)	£	Every	£	Every
State Retirement Pension	f	Every	f	Every
Private Pension (after tax)	£	Every	£	Every
Please state when you are due to receive an increase in this pension	/ /		/ /	·
2nd Private Pension (after tax)	f	Every	f	Every
Please state when you are due to receive an increase in this pension	/ /		/ /	
Former Employer's Pension	£	Every	f	Every
Please state when you are due to receive an increase in this pension	/ /		/ /	
2nd former Employer's Pension	£	Every	f	Every
Please state when you are due to receive an increase in this pension	/ /		/ /	
Widow's Allowance	f	Every	f	Every
Widowed Mother's Allowance or Widow's Pension	£	Every	£	Every
War Widow's or War Dependent Pension	£	Every	£	Every
War Disablement Pension	f	Every	f	Every
Armed Forces Compensation Scheme	£	Every	£	Every
Armed Forces Pension	f	Every	f	Every
Any other pension(s) not previously stated	£	Every	£	Every

Part 4: About money you pay out

	You		Your partne	er
Do you pay fees to an OFSTED registered childminder, nursery or after-school club for any of your children under 15? (under 16 if your child is disabled)	☐ Yes	🗆 No	☐ Yes	🗆 No
If yes, how much do you pay in total a week?	£]	f]
Please tell us the name and registration number of the childminder, nursery or club				
Do you or your partner pay a parental contribution towards a student grant or loan as assessed by the Local Education Authority?	Yes	🗆 No	P Yes	🗆 No
If yes, how much do you pay?	£	Every	f	Every
Part 5: About you	r emplo	yment and	earning	gs
Do you or your partner work for an employer or an employment agency, or are you a director or secretary of any company?	Yes	🗆 No	Pres	🗌 No
If no, please go to Part 6.				
How many jobs do you have?				
Tell us about your main job he	re, and use P	Part 16 to tell us ab	out any othe	r jobs.
Name of your main employer				
Your employer's address and postcode				
When did you start this job?	/ /		/ /	
Your job title or type of work				
Your payroll, employee or staff number				

Part 5: About your employment and earnings - continued

	You	Your partner
How many hours do you work on average each week?		
If you work on a casual or fixed-term basis, what date will it end?	/ /	/ /
How often do you get paid?	 Weekly Fortnightly 4-weekly Monthly 	 Weekly Fortnightly 4-weekly Monthly
 How much do you get paid? Ple If you are paid weekly please 	ease complete the table below. se give figures for 5 weeks	

- If you are paid fortnightly please give figures for 3 fortnights
- If you are paid monthly or every 4 weeks please give figures for 2 months

Your earnings

account)

	3					·		9		
Date	Gross Pay	Тах	Nat Ins	Pension	Date		Gross Pay	Тах	Nat Ins	Pension
/ /					/	/				
/ /					/	/				
/ /					/	/				
/ /					/	/				
/ /					/	/				

You

1

1

Your partner

Your partner's earnings

Is this a true reflection of your future earnings?	☐ Yes	🗆 No	Yes
If no, please state why			
Do you receive a bonus, tips or commission?	☐ Yes	🗆 No	Yes
If yes, please state when your bonus, tips or commission are paid and how much you			
receive			
How are you paid? (For example, by cash or cheque, or straight into your			

When was your last pay increase?

bank or building society

|--|

Part 5: About your employment and earnings - continued

	You	Your partner
When will your next pay rise be? Or write 'don't know'	/ /	/ /
Do you pay into a personal (not company) pension plan?	Yes No	Yes No
If yes, how much?		
How often?	Every	Every
Are you getting Statutory Sick Pay?	Yes No	□ Yes □ No
If yes what date did it start?	/ /	/ /
Are you getting Statutory Maternity Pay or Paternity Pay or Adoption Pay?	Yes No	🗌 Yes 🗌 No
If yes, what date will it end?	/ /	/ /

Part 6: About your self-employment

	You		Your part	ner	
Are you self-employed?	🗌 Yes	🗌 No	🗌 Yes	🗌 No	
If no, please go to Part 7.					
Are you or your partner a registered childminder?	Yes	🗌 No	Yes	🗆 No	

If yes, you only need to provide details of your business and your income; you do not need to provide details of your expenses.

If you have more than one self-employment, or you and your partner are both selfemployed, please answer all the questions about your other businesses on a separate piece of paper or ask us for a form.

Business name	
Business address	
Type of business	
Date business com	menced / /
Average number o	of hours worked weekly
Your current estim	ated weekly profit £
Have you registere	ed with the HM Revenue and Customs (tax office)? 🗌 Yes 🗌 No
If yes, what is your	r UTR number (unique taxpayer reference)?

Part 6: About your self-employment - continued

If you have not registered with the tax office, please state why:

Please note: it is a legal requirement to register with HM Revenues and Customs when you are self-employed.
Are you a partner in the business? Yes No
If yes, what is your share of the business?%
Is your husband/wife a partner in the business? Yes No
If yes, what is their percentage of the profit/loss? %
Are there any other people on the payroll? Yes No
If yes, please tell us how many
Do you use part of your home for business purposes? Yes No
If yes, please give details of rooms used, why, and the average number of hours weekly.
Do you pay into a pension scheme? Yes No
If yes, how much and how often? £ Every
What date does your financial year start? / /
Do you have accounts for your last financial year? Yes No
If yes, and these reflect your current income, please provide your latest set of accounts, we will use these until your next certified accounts are available or you tell us about a significant change in your business.
If no, when will these be available? / /
If you are not providing your latest set of accounts, please provide details of your income and expenditure in respect of a period that reflects your current situation. We require details for at least a 13 week period and no longer than a 12 month period. If you have just started a business or there has been a recent significant change in your business, you may need to estimate your income and expenditure for part of the period.
If you have been trading for more than 12 months but are providing details for a more recent period, please tell us why.

Statement of self-employed income and expenditure

Income	Actual I	ncome Estim	nated Income	
F	rom /	/	/ /	
1	Го /	/	/ /	
Sales/takings f	:			
Expenditure	Actual Ex	penses Estim	nated Expenses	% for personal use
Buying stock	f	£		%
Wages paid to you	£	£		
Wages paid to spouse	£	£		
Wages paid to others	£	£		
Business rent	f	f		%
Business rates	f	f		%
Heating and lighting	£	£		%
Advertising	£	£		
Printing and stationery	£	£		
Postage	£	£		%
Phone	f	£		%
Broadband	f	£		%
Travel costs, bus, train	f	£		%
Business insurance	f	£		%
Accountant fees	f	£		
Business bank charges	f	£		%
Interest on business loa	ans f	£		
Repair of business asse	ts £	£		
Car lease	£	£		%
Road tax	£	£		%
Fuel costs	f	£		%
Motor insurance	f	£		%
Motor repairs	£	£		%
Other expense				
1.	£	£		<u>%</u>
2.	£	£		<u>%</u>
3.	£	£		<u> </u> %
4.	£	£		<u> </u> %
5.	£	£		<u>%</u>
Total expenses	£	£		

Part 6: About your self-employment - continued

If you have declared interest on a business loan, please give details of when the loan was taken out and the purpose for the loan.

If you have declared repair/replacement costs of a business asset please give details of what business asset was repaired or replaced and when.

If you are a partner in a business are the details you have provided above

Do you think you			three to si	x months v	vill be similar	to those
shown above?	Yes	🗌 No				

If no, when do you think they will change and why?

		respect of your self-employment that we have not
asked about? 🗌 Yes	🗌 No	

If yes, please give details

Do not provide any evidence of your expenses with this form. If we require evidence of any of your expenses we will contact you.

Part 7: Students

Most students do not qualify for benefit, but there are some exceptions. Students who can claim benefit include those who:

- Are in receipt of Income Support
- Are on a part-time course of study
- Are in further education, not higher education under the age of 21 providing they were enrolled or accepted on the course before their 19th birthday
- Are of pension age
- Have responsibility for a child
- Who have a disability premium or who have been classed as unfit for work for over 28 weeks.

This is not a full list of students who can claim. If you are not sure whether you can claim, please check our website at **www.oxford.gov.uk**, call us, drop in to our benefit office or send in this completed form.

Please note that student loans are taken into account as income even if they have not been applied for or received. They are normally treated as starting on the first Monday in September and ending on the last day of the last Sunday in June (a loan/grant is normally assessed over forty-two weeks). However, there are exceptions.

	You	Your partner
Are you a student?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
If no, please go to Part 8.		
What has your university, college or education establishment classified your course as?	☐ Full-time ☐ Part-time	🗌 Full-time 🗌 Part-time
How many Guided Learning Hours does your course have per week?		
What is the name and address of your college or university?		
Title of course		
Length of course		
Which year of study are you in? (i.e. 1st, 2nd etc)		
Course start date	/ /	/ /
Course end date	/ /	/ /

Part 7: Students - continued

	You		Your partne	r
Do you receive a student loan?	Yes	🗆 No	Yes	🗆 No
Amount of student loan	f		f]
Amount of student grant	£		£]
Amount of bursary	£		f]
How much is included in your grant or bursary in respect of:				
Parents' Learning Allowance?	f]	f	
Child Care Grant?	f]	f	
Special Support Grant?	f]	f	
Is your course NHS funded?	Yes	🗌 No	Yes	🗆 No
Are you on a sandwich course?	Yes	🗆 No	Yes	🗆 No
Do you receive sponsorship?	Yes	🗌 No	Yes	🗌 No
Are you on a scholarship?	Yes	🗆 No	Yes	🗆 No
If you receive any other income or grants, please give details				

We will contact you if we need evidence of your student income.

Part 8: About your capital, savings and investments

Please tell us about all your bank, building society accounts, savings and investments in the UK or abroad, regardless of whether they are overdrawn or not. This will ensure we pay you the correct benefit. 'Capital' means bank accounts, building society accounts, deposit accounts with other organisations (e.g. Post Office or insurance companies), cash, National Savings Certificates, Premium Bonds, shares, bonds, unit trusts and ISAs. We will also need to know if you have money in a trust fund. This is not meant to be a complete list - please telephone us if you have a query.

	You		Your partr	ner	
Do you or your partn any bank, building so accounts or investme	ociety 🗌 Yes 🗌	No	Yes	🗆 No	
Name of bank/ building society	Account number/ certificate number	Amount	You	Partner	Both
1.		f			
2.		f			
3.		f			
4.		f			
5.		f			
6.		f			
ISA accounts					
1.		f			
2.		f			
3.		f			
Post Office 1		f			
Post Office 2		f			
Post Office 3		f			
Premium Bonds		£			
Premium Bonds		£			
National Savings Certificate Issue num	Certificate number	Value	You	Partne	er Both
1.		f			
2.		£			
3.		£			

Part 8: About your capital, savings and investments - continued

Income Bonds Type of Income Bond	Account number/ certificate number	Amount	You	Partner	Both
1.		f			
2.		f			
3.					
Company Name of Share	es/unit trusts	How many	You	Partner	Both
1.					
2.					
3.					
	You		Your partr	her	
Do you have any savings in cash?	S Yes	No	Pres 1	🗌 No	
If yes, how much?	£		£		
Do you or your partner, o money or property held		have any	Yes	□ No	
If yes, please give details					
Are you, your partner, or	r any of your children :	honoficiary	Yes		
of a will which has not y		Deficitiony			
If yes, please give details	of the inheritance and	d when you ex	pect it to be	e paid	
Do you or your partner h which you have not inclu accounts, or have bank a than your partner?	uded in the lists above,	such as persor tries or a joint a	nal loans, Pa	ayPal, othei	r online
If yes, please give details	below.				
Please also tell us about have not been able to te room.					

Second property Please note this question includes properties or land abroad.

	You	Your partner
Do you or your partner own any property or land other than your house you live in?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
If no please go to Part 9.		
House name or number		
Street		
Town		
County/State		
Postcode		
Country		
Is the property up for sale?	Yes No	Yes No
If yes, what date did you put it up for sale?	/ /	1 1
Who is it on the market with?		
What is the value of property?	£	£
What is the outstanding mortgage on it (if any)?	£	£
Are you renting out the property?	Yes No	Yes No
If yes, how much is the rent?	f	£
Do you pay an agent?	Yes No	Yes No
If yes, how much do you pay?	£ Every	£ Every
Do you pay Council Tax on the property?	Yes No	Yes No
If yes, how much do you pay?	£ Every	f Every
Do you pay water rates on the property?	Yes No	Yes No
If yes, how much do you pay?	£ Every	£ Every
Are you renting out the property to a relative who is pension age or who is incapacitated?	Yes No	🗆 Yes 🔲 No

If yes, please give details of their name, date of birth and what relation they are to you and the nature of their incapacity.

Part 9: About any children who live with you

This section is only to be used to provide information about children who live with you and you get Child Benefit and/or Child Tax Credit for. This would usually be your own children who are still at school or in further education and under 20. Adult children, or children who are in higher education (university), who still live with you should be included in Part 11. Foster children should also be included in Part 11.

Do you have any children who live with you? Yes

res 🗌 No

If no, go to Part 10.

	First child	Second child	Third child
Surname			
Other names			
Date of birth	/ /	/ /	/ /
Gender	Male Female	□ Male □ Female	Male Female
Relationship to you			
Do you receive Child Benefit for this child?	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Have you applied for, but not yet received Child Benefit?	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Are they registered blind?	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Do they receive Disability Living Allowance/PIP?	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
If they have savings or investments, how much do they have?	£	£	£

If you have more than three children, please give details below.

Part 10: About sub-tenants, boarders and lodgers

Is there anyone living with you who pays you rent to live in your home and who is not your partner or relative?

If yes, tell us about them here.

	First person	Second person	Third person
Surname			
Other names			
Date of birth	/ /	/ /	/ /
Date they moved in	/ /	/ /	/ /
How much rent do they pay?	£	£	£
Is rent paid per week or per month?			
Does the rent they pay include payment for meals?	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Are they full-time students? (if yes, please supply proof of their course)	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No

Part 11: About other people who live in your home

Does anyone else live with you in your own home, apart from your partner and people you have told us about in Part 9 and Part 10? Yes No

If no, go to Part 12.

	First person	Second person	Third person
Surname			
Other names			
Date of birth	/ /	/ /	/ /
Relationship to you or your partner			
Do they get Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance or Pension Credit?	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Do they get any other state benefits or allowances?	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
If yes, please say which one(s) and the amount they get each week			

Part 11: About other people who live in your home - continued

Are they full-time students or on a Youth Training Course? (if yes, please supply proof of their course)	🗆 Yes 🗌 No	🗆 Yes 🗌 No	🗆 Yes 🗌 No
Do they work?	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗆 Yes 🗆 No
If yes, how many hours?			
Are they an apprentice?	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
If yes, when does the apprenticeship end?	/ /	/ /	/ /
What are their (gross) earnings before tax and National Insurance?	f	£ Every	£
Do they have any other income?	Yes No	Yes No	Yes No
If yes, please give details, including the amount			
Do they provide care for someone in your home for more than 35 hours per week?	Yes 🗌 No	🗌 Yes 🗌 No	Yes 🗌 No
If yes, who do they provide care for?			
Are they in hospital or legal custody?	🗋 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
If yes, what date did they go into hospital or legal custody?	/ /	/ /	/ /
Are they severely mentally impaired?	🗋 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Are any of the people you have told us about married to each other or living together as if they are married or civil partners?	Is the partner of	Is the partner of	Is the partner of

If you want to tell us about more than three people, please tell us in Part 16.

Part 12: About the rent you pay

You should only fill in this section if you have to pay rent to a private landlord or housing association, or you live on a boat or in a caravan. If you are a council tenant or an owner/ occupier, please go to Part 15.

Have you or your partner ever owned the property you are claiming benefit for?

Yes	🗌 No
-----	------

If yes, please tell us in Part 16 the dates you owned the property and why you sold it.

What is vour landlord's till hame husiness	
What is your landlord's full name, business address and postcode? By landlord we mean the person or organisation who owns the property you live in.	
If your landlord has an agent, what is their full name, business address and postcode? By agent we mean the person or organisation you actually pay rent to.	
Are you, your partner or any of your or your	
partner's children related to your landlord or agent, or to your landlord's partner or the agent's partner?	🗆 Yes 🔲 No
Related includes related through marriage, eve examples are ex-wife, ex-husband, aunt, uncle, grandchild, grandparent, son/daughter-in-law	brother, sister, son, daughter, parent,
If yes, what is your relationship?	
Do you have a signed tenancy agreement?	□ Yes □ No
	 Yes No Shorthold Assured Don't know Other (please state)
Do you have a signed tenancy agreement?	Shorthold Assured Don't know
Do you have a signed tenancy agreement?	Shorthold Assured Don't know
Do you have a signed tenancy agreement? What kind of tenancy is it? Has your rent been registered with the	Shorthold Assured Don't know Other (please state)
Do you have a signed tenancy agreement? What kind of tenancy is it? Has your rent been registered with the rent service?	Shorthold Assured Don't know Other (please state)
Do you have a signed tenancy agreement? What kind of tenancy is it? Has your rent been registered with the rent service? When did you start renting your home?	 Shorthold Assured Don't know Other (please state) Yes No Don't know / / / / / / / / / / / / / / / / / /
Do you have a signed tenancy agreement? What kind of tenancy is it? Has your rent been registered with the rent service? When did you start renting your home? When did you move to this address? If you have not moved in yet, write the date yo	 Shorthold Assured Don't know Other (please state) Yes No Don't know / / / / / / / / / / / / / / / / / /

Part 12: About the rent you	pay - con	tinued			
Does anyone else share the and your partner?	rent with	you	Yes	🗆 No	
If yes, tell us their names an relationship to you and you					
How much of the rent do yo	ou pay?				
Do you have any weeks whe have to pay rent?	en you do	not	Yes	🗌 No	
If yes, how many a year?					
Are you behind with your re	ent?		Yes	🗆 No	
If yes, by how much?			£	You or your partner Your landlord omeone else (please tell us who)	
Who receives the Council Ta home?	ax Bill for y	vour	Vour lan	dlord	l us who)
N	C - 1	C 11 · ·			
Does your rent include mon	_	_	-		
Meals	☐ Yes				
If yes, please tick which meals are included	Breakt	fast 📙 L	unch 📙 D	Dinner	
Council Tax	Yes	🗌 No	How much	1? £	Every
Water charges	🗌 Yes	🗌 No	How much	n? £	Every
Heating	🗌 Yes	🗌 No	How much	ו? £	Every
Lighting	Yes	🗌 No	How much	ו? £	Every
Hot water	Yes	🗌 No	How much	1? £	Every
Fuel for cooking	🗌 Yes	🗌 No	How much	1? £	Every
Laundry	Yes	🗌 No	How much	1? £	Every
Cleaning rooms or windows	Yes	🗌 No	How much	1? £	Every
Gardening	Yes	🗌 No	How much	1? £	Every
Personal care and support	🗌 Yes	🗌 No	How much	1? £	Every
Garage or parking space	Yes	🗌 No	How much	1? £	Every
Do you have to rent the garage as part of your tenancy agreement?	☐ Yes	🗌 No			

22

Part 12: About the rent you pay - continued

Are you currently living away from this address? Yes No
If yes, tell us why you are not living here
When did you last live here? / /
When do you expect to return? / /
Tell us the address and postcode of where you are living at the moment.
Are you getting or have you claimed Housing Benefit for this address?
Is anyone living in your home whilst you are away? 🛛 Yes 🗌 No
If yes, please tell us who is living there
We may need to contact your landlord about details concerning your tenancy. Please tick the relevant box below:
Yes, I give my permission to contact my landlord
No, please do not contact my landlord

Part 13: More about where you live

What sort o	[:] building	is your	home?
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House	Flat in a hou	use	🗌 Carava	n, mobile home
Bungalow	Flat in a blo	ck	🗌 Houseb	ooat
Maisonette	Flat over a s	hop	🗌 Board a	and lodgings
Room or bedsit	Hostel		🗌 Hotel d	or guest house
Other - please give details				
Is the property you live in?	Detached	🗆 Se	emi-detached	Terraced
Is your accommodation?	Fully furnish	ned 🗌 Pa	artly furnished	Unfurnished
Does your home have central h	neating?	🗌 Yes	🗌 No	
Does your home have a garder	ו?	🗌 Yes	🗌 No	
Does your home have a garage	?	🗌 Yes	🗌 No	
Do you occupy the whole of th	e property?	🗌 Yes	🗌 No	
If no, what floors do you occup	by?			
If you rent a room or bedsit what is your room number?				

Part 13: More about where you live - continued

If you rent a room or a bedsit where in the building is it?						
Basement Groun	d floor	First floo	or 🗌	Second floo	r 🗆 T	Third floor
Other - please give details						
Is your room or bedsit?	🗆 At	t the front	🗌 In t	he middle	At th	e back
Looking at the property fro	m the fro	ont, is your ro	om or b	edsit on the	?	
□ Right hand side of property □ Left hand side of property □ Centre of the property						

How many of the following rooms are there in the building?

	In the whole building	Just for you and your household	That you share with other people
Living rooms			
Bedsitting rooms			
Bedrooms			
Bathrooms or shower rooms			
Separate toilets			
Kitchens			
Other rooms (please specify)			
ls your home a boat? If yes please provide:	□ Yes □ No	lf no, go	to Part 13A
The boat name			
The length of the boat			
Do you pay mooring fee separa	ately from the rent?	Yes 🗌	No
If yes, how much do you pay?	£	Every	
Do you pay for the boat licence	e? 🗌 Yes 🗌] No	
If yes, how much do you pay?	£	Every	
Part 13A			
Is your home a caravan?	Yes] No	
If yes, what is the pitch number	r?		

Part 14: Paying your Housing Benefit

If you rent your home from a private landlord and you are making a new claim, we will pay your benefit direct to you under Local Housing Allowance. We can pay your Local Housing Allowance to your landlord if you are 8 weeks or more in arrears, or if you have difficulty in managing your affairs. Please contact us for a form to request this.

Paying your benefit direct into your bank (or building society) account is the easiest and safest way because cheques can get lost, stolen or delayed in the post. You must have an account for us to pay you direct.

Do you want us to pay your Housing Benefit straight	🗌 Yes	🗌 No	
into your bank or building society account?			

If yes, please fill in your account details below:

Bank name	
Branch address	
Sort code	
Account number	
Account name	
Reference numbe	r/Roll number/Credit Union reference

If you are a tenant of a housing association or you are a private tenant who is not assessed under Local Housing Allowance, you can choose to have your benefit paid direct to your landlord.

Who would you like us to pay your Housing Benefit to?	🗌 You	Your landlord
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If you want your Housing Benefit payments to be made to you, please give us your bank account details above.

If you are a Council Tenant we will usually pay any Housing Benefit direct to your rent account.

Part 15: When do you want to be paid from?

Backdate request

We usually award payment of Housing Benefit and Council Tax Reduction from the Monday after we receive your application. Sometimes, we can pay from an earlier date if you have a good reason for not making your application earlier.

If you want us to consider paying you from an earlier date, tell us what date you want to be paid from and why you did not make your application earlier.

In order to consider a request for an application to be backdated, you will need to show continuous 'good cause' for failing to make your application from the earlier date.

Reasons which might be considered 'good cause' might be things such as if you were too ill to contact this office, or ask someone to contact this office on your behalf, bereavement, an inability to manage your own affairs or you were given incorrect advice by an official agency such as the Jobcentre or this office.

Your reason(s) must cover the entire period that you are requesting the backdated award to be paid for; meaning that you must be able to show why you did not contact the benefit office at any point from the date you wish your award to start, and the date we received your application form.

What date do you want your Housing Benefit and/ or Council Tax Reduction to be awarded from?



Please explain the reason(s) for the delay in making your application.

Part 15: When do you want to be paid from? - continued

If you were ill or unable to manage your affairs, you will need to provide evidence to support your backdate request. This can be a copy of your medical certificates or a letter from your doctor, the hospital or support worker.

If you were incorrectly advised, please provide details of the department you contacted, the date of contact and the officer's name.

Part 16: Anything else you need to tell us about

Please use this page to tell us any additional information we need to know.

Part 17: Changes you must tell us about

We will assess your claim using the information you have given to us. You must tell us straight away if there are any changes to your circumstances. Below are some examples of changes you must tell us about. You must tell us about anything that is different from what you have told us on the form.

- You or anyone living with you stops receiving Income Support (IS), Jobseeker's Allowance (JSA), Incapacity Benefit or Employment and Support Allowance (ESA) or any other benefit or allowance
- Your rent changes
- You and/or your partner will be away from home for 4 weeks or more
- You receive a decision from the Home Office/UK Border Agency
- Your Working Tax Credit or Child Tax Credit changes
- Your income, or the income of anyone living with you, goes up or down
- Someone starts to receive Carer's Allowance for looking after you or your partner
- You move (even if you only move to a different room or flat within the same property)
- You change the bank account we are paying your Housing Benefit into
- A child leaves school or leaves home
- You have a baby
- Your child starts to be cared for, or stops being cared for, by a registered childminder, or nursery or playgroup
- You or your partner inherit any property or money from a will
- Your capital increases above or decreases below £6,000 if you are working age, or if over £6,000 changes by £250
- Your capital increases above or decreases below £10,000 if you are pensionable age, or if over £10,000 changes by £500
- Someone moves into or out of your home (including boarders and sub-tenants)
- You or anyone living with you becomes a student, or takes up a Government Training Scheme
- You return to work after a period of illness
- You or anyone living with you starts or stops work or changes their job
- You or anyone living with you goes into hospital or a nursing home, or goes into prison (even if this is on remand)
- You or anyone living with you takes on more than one job.

Important – Tell us about these changes as soon as you can so that we can pay you the correct money. You must tell us about any changes within one calendar month; if you don't you may lose money that you are entitled to. If we pay you too much money we will ask you to repay it. If you are not sure whether you need to tell us about a change, call us on 01865 249811 Option 4.

Part 18: Declaration

Even if someone else has filled in this form for you, you must sign this declaration, if you can. If you have a partner, it would be helpful if they sign below to confirm all the details about them are correct.

Please read the declaration carefully before you sign and date it.

I understand the following:

- If I give information that is incorrect or incomplete, you may take action against me. This may include court action.
- You will use the information I have provided to process my claim for Housing Benefit and Council Tax Reduction or both.
- You may check the information with other sources as allowed by law.
- You may use the information I have provided in connection with this and any other claim for benefits or tax credits that I have made or may make.
- You may give some information to other organisations, such as government departments, local authorities and private sector companies such as banks and organisations that may lend me money, if the law allows this.

I know I must let the Benefit Department of Oxford City Council know about any changes to my circumstances which might affect my award(s) to either Housing Benefit and or Council Tax Reduction.

I declare that the information I have given on this form is correct and complete.

Your signature	Your partner's signature
Date / /	Date / /
If this form has been filled in by someone why you are filling in the form for them.	other than the person claiming, please tell us
	erson claiming. All the information I have given iven by them. The person claiming agrees that
Name of the person who filled in the form	n
Address of the person who filled in the fo	rm
Signature of person who filled in the form	Date / /
Relationship to the person claiming	
To the person claimingAre you happy for us to discuss the detailsYesNo	of your claim with this person?
Signature of person claiming	If there is someone else who you would like us to be able to discuss your claim with, please give details in Part 16

Checklist

- Please tick box(es) to tell us what proof you are sending with this form.
- For all claims, we need proof of yours and your partner's National Insurance number and identity.
- If you cannot send the proof we need at the moment, return the form to us now and send the proof within one month.
- We may not be able to pay you any benefit until we have all the proof.

Proof of National Insurance numbers for you and your partner Such as a National Insurance card, payslip, P60 or letters from The Department for Work and Pensions or HM Revenue and Customs.

Proof of identity for you and your partner

Such as passport, birth certificate, marriage certificate, up to date driving licence, medical card, UK residence permit, EEC identity card or recent gas or electricity bill.

Proof of immigration status for you and your partner if you have come to live in the UK from another country
Such as parameter latter from the Upme Office or Designmentation

Such as passport, letter from the Home Office or Residence Documentation.

Self-employed accounts for the last financial year

Proof of Student Status

(for anyone in the household who is a student, but Child Benefit is not in payment for them). Such as a Council Tax exemption certificate or a letter from the place of study stating whether it is a full-time or part-time course, and the start and end dates.

If we require further evidence or information to process your claim we will contact you.

How we collect and use information

We will use the information you have given us in this form and any supporting proof you send us to process your application for Housing and/or Council Tax Reduction. We will not give information about you to anyone else, or use the information about you for other purposes, unless the law allows us to.

This authority is required by law to protect the public funds it administers. In order to prevent and detect fraud it may share information provided to it with other bodies responsible for auditing or administering public funds. Data held by the authority will be for cross system authority comparisons. We may give and receive information to organisations including credit reference agencies to check the accuracy of information. This can include checks on undeclared cohabiters or others resident in a household.

Data Protection Act

Under the Data Protection Act we cannot discuss your claim with anyone other than you unless you give your permission. Sometimes it may be useful for others to help you with your benefit claim. If you would like someone else to help you with your claim, please confirm this in writing. If you give us permission to discuss your claim with another person we will be able to discuss any aspect of your claim including your circumstances and income.

Sharing information with your landlord

If you have given permission for us to talk to your landlord in Part 12 we will be able to tell your landlord:

- Whether or not you have claimed Housing Benefit.
- What further information we need to make a decision on your claim.
- When we have made a decision on your claim.

With or without your permission, we may check some information, such as the date you moved into the property, but we will not do this unless it is absolutely necessary and we will not give your landlord any information about your personal circumstances or finances.

For further information about how we collect and use information go to www.oxford.gov/privacy

Monitoring our services

We are committed to making sure that residents have equal access to services. Please help us to keep track of how successfully we are achieving this by ticking the appropriate question boxes below.

All information is confidential and will only be used to help us monitor whether views differ across the community.

Are you male or female?	🗆 Male 🗌] Female		
How old are you?	Under 16	16-24	25-34	35-44
	45-54	55-64	65+	
Are your day to day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?	Yes, limited	d a lot 🗌	Yes, limited a	little 🗌 No
What is your ethnic group? (Ple	ease tick ONE b	oox only)		
White				
English, Welsh, Scottish, No	rthern Irish, Br	tish		
Irish				
Gypsy or Irish Traveller		r		
Any other white background (pl	ease write in)			
Black or Black British				
Caribbean				
African				
Any other Black background (pl	ease write in)			
Mixed or multiple ethnic group	DS			
White & Black Caribbean				
White & Black African				
White & Asian				
Any other mixed background (pl	ease write inj			
Asian or Asian British				
Pakistani				
Bangladeshi				
Any other Asian background (pl	ease write in)			
Arab				
Other ethnic group (please wri	te in)			

You may also want to contact some other agencies for help, support and advice:

Oxford Citizens Advice Bureau

95 St Aldate's, Oxford Telephone: 08444 111 444 Monday - Friday 10am - 4pm

Barton Advice Centre

Barton Neighbourhood Centre, Underhill Circus, Barton, Oxford Telephone: 01865 744152

Agnes Smith Advice Centre 96 Blackbird Leys Road, Blackbird Leys, Oxford Telephone: 01865 770206

Rose Hill & Donnington Advice Centre 60 Ashhurst Way, Rose Hill, Oxford

Telephone: 01865 438634

StepChange (Consumer Credit Counselling Service) Free confidential debt advice

Telephone: 0800 138 1111 freephone, including all mobiles. Monday - Friday 8am - 8pm, Saturday 9am - 4pm

National Debtline

Free confidential debt advice Telephone: 0808 808 4000 Monday - Friday 9am - 9pm, Saturday 9.30am - 1pm

Jobcentre Plus

7 Worcester Street, Oxford OX1 2BX Looking for work - Telephone: 0845 6060 234. Textphone: 0845 6055 255 New benefit claims - Telephone: 0800 055 6688. Textphone: 0800 023 488 Existing benefit claims - Telephone: 0845 608 8573 www.gov.uk/contact-jobcentre-plus

HM Revenue & Customs Tax Credits

Telephone: 0345 300 3900 Textphone: 0345 300 3909 Monday - Friday 8am - 8pm, Saturday 8am - 4pm www.hmrc.gov.uk/taxcredits

Pension Service

Telephone: 0845 6060 265 Textphone: 0800 7317 339 Monday - Friday 8am - 6pm www.gov.uk/contact-pension-service



Building a world-class city for everyone