



भारतीय प्रबंध संस्थान बेंगलूर
INDIAN INSTITUTE OF MANAGEMENT
BANGALORE

PGPEM ADMISSION TEST

The **PGPEM Admission Test** consists of questions that evaluate a candidates quantitative, verbal, logical and data interpretive abilities. Duration of the test will be 120 mins. A set of sample questions that illustrate the nature of the test is provided along with these guidelines. (Please note that actual questions may or may not be of the same pattern)

Instructions:

- a. You should be in your assigned seat at the test center latest by 9 a.m. Latecomers will not be admitted.
- b. You should bring the following to the Test Centre:
 - i Your Test Admit Card, without which you will not be allowed to take the test.
 - ii HB pencils, erasers, and sharpeners. (Calculator/watch calculator/ cell phones etc. will not be allowed in the examination hall. You are advised not to bring these to the center, as they may be lost/stolen if they are left outside the room. IIMB bears no responsibility for any such loss.)
- c. The test begins with the distribution of OMR Answer sheet. You will be required to complete the application portion of the form (including signature in pencil) before the test using HB pencil only.
- d. Next, a SEALED Test Booklet will be distributed.
- e. **DO NOT TEAR OPEN THE SEAL** .The Test Supervisor will announce the beginning of the test. After the announcement, you may tear the seals of the test paper and begin the test. The paper will consist of several sections. Each section will contain several items/questions. You should read the directions for each section of the test carefully. If you skip the directions, you may miss the main idea and lose credit for some questions in that section.
- f. **Wrong answers carry negative marks.**
- g. You should remain seated after completing the test. The invigilator will collect the Test Booklet and the OMR Answer sheet. You will be allowed to leave the hall only after the Test Booklets and OMR Answer sheets from all candidates in your hall have been collected and accounted for.

Candidates found violating the instructions of the Test Supervisor will be disqualified. Any candidate giving assistance or seeking/receiving help from any source in answering questions or using unfair means in any manner in the test will forfeit his/her chance of being considered

for admission.

In all matters concerning the Admission, the IIMBs decision will be final and binding on the applicant.

Instructions for filling OMR Answer sheet

The information provided in the OMR Answer sheet will be used during the admission process. In order to avoid errors in filling up the actual OMR Answer sheet, it is advisable that you practice darkening ovals in the sample application form by downloading the sample OMR sheet at home. Check it for completeness and accuracy. **(You will NOT be allowed to bring the sample OMR sheet to the examination hall.)**

Please adhere to the following instructions for filling the sample application form. For marking each item on the form, specific instructions are given below.

Please use only HB Pencil (not pen) for filling up/markings the application form.

ANSWERS

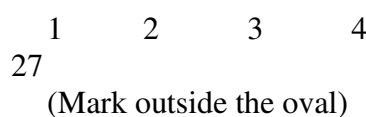
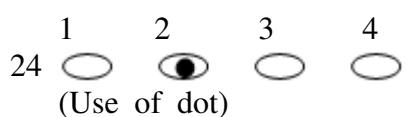
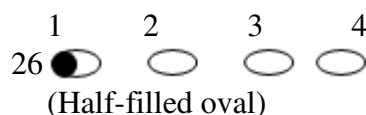
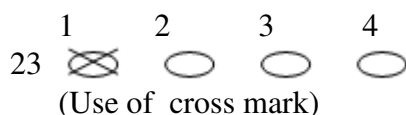
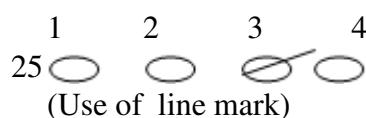
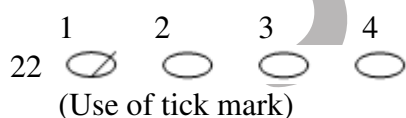
Correct method of marking answers



Please note that oval should be dark and should be filled in as completely as possible.

Wrong methods of marking answers

Some incorrect methods of marking are shown below:



How to change your answer: If you wish to change your answer, ERASE completely the already darkened oval by using a good quality eraser and darken the new oval indicating the

Signature of Candidate

This document provides a selection of questions that have been asked in the past. It is indicative of the nature of questions that will appear in the PGPEM Admission Test. The sections, number of questions in each section, instructions etc. are provided to allow candidates to familiarize themselves with the nature of the test.

PLEASE NOTE THAT THE NUMBER OF SECTIONS, TYPE OF QUESTIONS, NUMBER OF QUESTIONS, INSTRUCTIONS FOR QUESTIONS ARE SUBJECT TO CHANGE FROM YEAR TO YEAR.

Section I

Number of Questions: 25

Directions for questions 1 to 10: *In the following passage, there are blanks, each of which has been numbered. These numbers are printed below the passage and against each, five words are suggested, one of which fits the blank appropriately. Identify the appropriate word in each case.*

For half a century, Peter G Drucker has been teacher and adviser to senior managers in business, human service organizations, and government. Sometimes called the godfather of modern management, he _____ (1) _____ an acute understanding of socio-economic _____ (2) _____ with practical insights into how leaders can turn _____ (3) _____ into opportunity. With a rare _____ (4) _____ for synthesis, Drucker nourishes his _____ (5) _____ mind on a full range of intellectual disciplines, from Japanese art to network theory in higher mathematics. Yet he learns most from in-depth conversation with clients and students: a global network of men and women who _____ (6) _____ their ideas from action and act on ideas.

Since 1946, when his book *Concept of the Corporation* redefined employees as a resource rather than a cost, Drucker's works have become an ever-growing _____ (7) _____ for leaders in every major culture, particularly among Japan's top decision makers in the critical stages of their _____ (8) _____ to world business leadership. A _____ (9) _____ share of productive organizations world-wide are led by men and women who consider Drucker their intellectual guide, if not their personal _____ (10) _____.

1.

(1) co-exists (2) combines (3) cooperates (4) coordinates

2.

(1) steps (2) layers (3) stratas (4) forces

3.

- (1) turbulence (2) power (3) advocacy (4) authority

- (1) view (2) feeling (3) position (4) gift

- (1) perplex (2) doubling (3) insatiable (4) forceful

- (1) draw (2) establish (3) comment (4) provoke

- (1) strength (2) contribution (3) resource (4) discussion

- (1) fate (2) destiny (3) future (4) rise

- (1) possessive (2) goodly (3) lamentable (4) projective

- (1) manager (2) philosopher (3) co-worker (4) mentor

11. If he would have prepared/ his lecture well in advance

- (1) it would have been/ the best lecture in the entire conference.

No error
(4)

12. While going to the office yesterday I suddenly realized that/

- I have forgotten the key /to my office room at home.

No error
(4)

13. No other library in town has so many books/

- (1)

which belong to different disciplines/ as this library.

(2)

(3)

No error

(4)

14. People pay tribute to him on account of his/

dedicated and selfless service/for the nation and its people.

(2)

(3)

No error

(4)

Directions for questions 15 to 19: Choose the word which is most nearly the same in meaning to the word given in bold letters.

15. **Dormant:**

(1) Harmful

(2) Prosperous

(3) Quiescent

(4) Gentle

16. **Germane:**

(1) Pertinent

(2) Accustomed

(3) Prejudiced

(4) Attractive

17. **Laconic:**

(1) Expansive

(2) Operational

(3) Realistic

(4) Terse

18. **Prodigious:**

(1) Outstanding

(2) Dramatic

(3) Wasteful

(4) Phenomenal

19. **Melancholic:**

(1) Possessive

(2) Gloomy

(3) Refreshed

(4) Derogatory

Directions for questions 20 to 23: Choose the word which is MOST OPPOSITE in meaning to the word given in bold letters.

20. **Assiduous:**

(1) Timid

(2) Precarious

(3) Indolent

(4) Inelegant

21. **Rampant:**

(1) Dubious

(2) Restrained

(3) Critical

(4) Derogatory

22. **Salubrious:**

(1) Unfavourable

(2) Unjustified

(3) Unthinkable

(4) Unscrupulous

23. **Perilous:**

- (1) Cheerless (2) Grimy (3) Advantageous (4) Safe

Directions for questions 24 and 25: Identify the most effective word from the given words to fill in the blank to make the sentence meaningfully complete.

24. He tends to _____ any suggestion I make in meetings.

- (1) venture (2) precipitate (3) clement (4) discount

25. He _____ the children to open their eyes and ears to the beauty of life.

- (1) admonished (2) promised (3) exhorted (4) complemented

SECTION II

Number of Questions: 50

Directions for questions 26 to 42: The questions below are independent of each other. Answer each independently.

26. Free note books were to be distributed equally among 60 children of a class. Since 15 children were absent on the day of distribution each child got 5 notebooks extra. What was the total number of notebooks available for distribution?

- (1) 750 (2) 1200 (3) 900 (4) None of these

27. Three of the following four parts numbered (1), (2), (3) & (4) are exactly equal. The number of the part which is **not** equal to the remaining three parts is the answer.

$$\begin{array}{cccc} 145 \times 6 + 15 \times 3 = & 146 \times 5 + 85 \times 2 = & 65 \times 11 + 37 \times 5 = & 84 \times 5 + 32 \times 15 \\ (1) & (2) & (3) & (4) \end{array}$$

28. The area of a rectangular garden is 375 sq. metres and the length and the breadth are in the ratio of 5:3 respectively. What will be the cost of making a 80 cm broad pathway around boundary on all sides of the garden if cost of making the pathway is Rs.50/- per square metre?

- (1) Rs.3200/- (2) Rs.3328/- (3) Rs.3228/- (4) None of these

29. In how many different ways can the letters of the word 'ORANGE' be arranged so that the three vowels never come together?

- (1) 144 (2) 720 (3) 360 (4) 576

30. Compound interest accrued on an amount of Rs.10,000/- in two years was Rs.3,225/- . What was the rate of interest p.c.p.a?

- (1) 15 (2) 12 (3) 11.5 (4) None of these

31. Which of the following values of x will satisfy the inequality $x^2 - 2x - 3 < 0$?

- (1) $x < -1$ & $x < 3$ (2) $-1 < x < 3$ (3) $-1 > x$ or $x > 3$ (4) None of these

32. If $A > B > C > D > E$ are positive non-zero integers, $A-D$ can be

- (X) greater than $B - C$ (Y) smaller than $D - E$ (Z) greater than $C - E$

Correct deduction/s is/are

- (1) X only (2) Y only (3) Z only (4) X and Z only

33. A fashion-clothing store has the policy of reducing the price of any item by 10% (ignoring fraction of a rupee) at the beginning of every month till the item is sold off. An item introduced for the first time in January 2002 was finally sold off in March 2002 for Rs. 656. The introductory price of the item must have been

- (1) Rs. 800 (2) Rs. 820 (3) Rs 810 (4) none of above

34. Hari has three children. The difference in age between his middle child and the eldest is exactly the same as the age of the middle child. The difference in age between the youngest and the middle also is exactly the same as his youngest child. The sum of his childrens ages is 21 years. His middle child Rama must be of age

- (1) 2 (2) 4 (3) 3 (4) none of these

35. The product of two integers is 24. How many values are possible for their sum?

- (1) 3 (2) 4 (3) 8 (4) 14

36. If $A \times B$ means B is the mother of A , $A + B$ means B is the husband of A , then which of the following shows M is the son of N ?

- (1) $N \times M + P$ (2) $K + M \times N$
(3) $L + M \times P + N$ (4) None of these

37. Ashish, Bhaskar, Chaitanya and Damodar each play one of the following games: cricket, hockey, football and badminton. Each game in turn is played by exactly one of them. Ashish cannot play cricket or badminton, Bhaskar cannot play cricket or football, Chaitanya cannot play football or hockey, and Damodar cannot play hockey or badminton. The games played:

- (1) Cannot be determined because the data is inconsistent.
(2) Cannot be determined since two solutions are possible.
(3) are as follows: Ashish football, Bhaskar hockey, Chaitanya badminton, Damodar cricket.
(4) None of the above.

38. Samrat Ashok had ten chiefs, each of whom had to pay obeisance to him. They were

numbered from 1 to 10 and the chief with number n had to give him n gold coins each weighing 10gms. The total weight of all coins received turned out to be 532gms. Ashoks Mantri suspected that one of the chiefs had mixed brass with the gold and reduced the weight of each coin by a small amount, by 20%. The possibility of more than one chief cheating does not exist. Based on this information, we can conclude that

- (1) It is impossible to find who had cheated Ashok.
- (2) Either Chief number 6 or Chief number 8 had cheated.
- (3) Chief number 9 had cheated.
- (4) No one had cheated and the Mantri was unnecessarily worried.

39. Both diagonals of a four sided figure are equal. Therefore,

- (1) The figure is a square.
- (2) The figure is either a square or a rhombus.
- (3) The figure is a rhombus.
- (4) None of the above.

40. Given two fixed points,

- (1) Exactly one straight line and exactly one circle can pass through them.
- (2) Many straight lines and exactly one circle can pass through them.
- (3) Exactly one straight line and many circles can pass through them.
- (4) None of the above.

41. The diagonal of an isosceles right angled triangle is $10\sqrt{2}$ cm. A circle with centre as the vertex with the right angle and passing through the other two vertices is drawn.

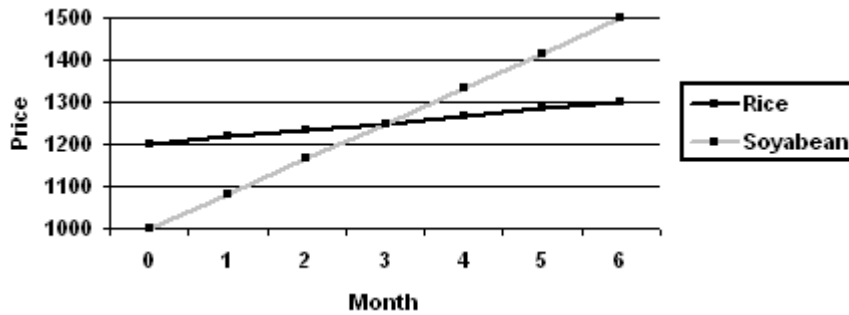
- (1) The area of the circle is not known since many such circles can be drawn.
- (2) The area of the triangle is slightly less than one sixth the area of the circle (50 vs 100π).
- (3) The area of the triangle is 100 and that of the circle is 200π .
- (4) None of the above.

42. Abduls mother is twice his age and his grandmother is thrice his age. He was born when his mother was more than twenty but was not yet thirty. His grandmother is at most seventy eight. Choose the best answer.

- (1) Abdul is 25.
- (2) To determine Abduls age you need to know how old his grandmother was when his mother was born.
- (3) Abdul is 26.
- (4) Abduls mother is 48.

Directions for questions 43 to 47 : Answer with reference to the graph below

The prices of soyabean and rice (per quintal) vary as follows:



The costs of cultivation per acre are Rs.2000 and Rs.16000 for soyabean and rice respectively. The yield per acre is 5 quintals and 30 quintals respectively. With reference to this data, answer the following questions.

43. The return on investment or profitability per acre (ratio of profit to cost) in month 0 of soyabean is

- (1) Higher than that of rice.
- (2) Lower than that of rice.
- (3) Same as that of rice.
- (4) Cannot be computed.

44. The profit and profitability of rice in month 6 are

- (1) Rs.25000 and 1.6 respectively.
- (2) Rs.21000 and 1.4 respectively.
- (3) Rs.23000 and 1.4 respectively.
- (4) Rs.23000 and 1.6 respectively.

45. If the inventory cost is 12% per annum, then the net profit per quintal for a trader who buys in month 0 and sells in month 6 is

- (1) Rs.380 for soyabean and Rs.16 for rice.
- (2) Rs.380 for soyabean and Rs.28 for rice.
- (3) Rs.440 for soyabean and Rs.28 for rice.
- (4) None of the above.

46. The profitability ratios of growing soyabean, rice in month 0, and that of inventory holding from month 0 to month 6 for soyabean and rice respectively (approx. to nearest decimal) are:

- (1) 1.5, 1.25, 0.42 and 0.022
- (2) 1.5, 1.25, 0.84 and 0.048
- (3) 2.75, 1.6, 0.42 and 0.22
- (4) None of the above

47. A farmer with fixed irrigated land holding and a trader with fixed amount of capital should respectively

- (1) Grow rice and trade in rice.
- (2) Grow soya and trade in rice.

- (3) Grow soya and trade in soya.
- (4) Grow rice and trade in soya.

Directions for questions 48 and 49: In each question below two equations denoted by I & II are given. You have to solve them and find out the relation between p and q .

Give answer if

- (1) $p < q$
- (2) $p \leq q$
- (3) $p > q$
- (4) $p \geq q$

48. I. $p^2 + 4p = 12$
II. $q^2 - 5q + 6 = 0$

49. I. $p^2 + 3p + 2 = 0$
II. $q^2 - 3q + 2 = 0$

Directions for questions 50 and 52: In each of these questions, a question followed by data in three statements I, II and III is given. You have to study the question along with the data in all the statements and decide which of the statement(s) contain(s) information necessary to answer the question.

50. What is the strength of the school?
- I. Number of girls is 125% of the number of boys
 - II. Number of girls is more than the number of boys by 45
 - III. Number of boys and the girls are in the ratio of 4:5 respectively
- (1) Only I & II (2) Only I & III (3) Only II & III
Only I & II or only II & III

51. What is the volume of the cylindrical tank?
- I. Height of the tank is twice the diameter of the base
 - II. Perimeter of the base is 44 cms
 - III. Perimeter of the base is more than the height of the tank by 16 cms

(1) I & II only (2) I & III only (3) Any two of the three (4) None of these

52. What was the length of the train?

- I. Speed of the train was 60 kmph
- II. The train takes 30 secs to cross a 250 metres long platform
- III. The train takes 15 secs to cross a signal pole

(1) I & II only (2) I and III only (3) All I, II & III (4) Any two of the three

Directions for questions 53 to 55. These questions are based on the following information.

Study the information carefully and answer the questions.

The students of the ABC institute of Arts have an option to do specialization in either English or Philosophy or both English and Philosophy. Out of total 85 students boys and girls are in the ratio of 8:9 respectively. 45% of the boys have opted for only English. 40% of the total students have opted for only Philosophy. Out of the total girls in the institute 20% have opted for both. Number of boys opted for only Philosophy and both are in the ratio of 7:4 respectively.

53. How many boys have opted for only Philosophy?

- (1) 11 (2) 22 (3) 14 (4) None of these

54. How many students have opted for both the subjects?

- (1) 34 (2) 19 (3) 21 (4) None of these

55. How many girls have opted for English?

- (1) 20 (2) 25 (3) 18 (4) None of these

Directions for questions 56 to 58 : Use the information given below to answer questions that follow:

In a football league with seven teams, 3 points are awarded for a win and 1 point is awarded to each team in case of a tie. However, each team plays each other twice during the season, and in the case of a team winning both the games against a particular opponent, the winning team receives an additional bonus point. In the last year's league, the champion team C won all its games and the worst team L lost all its; (only) two teams, A and B, were tied for the second place and the teams D, E and F were in a deadlock in terms of the total points.

56. Which of the following situations are possible?

- a). Other than the team C, no team received any bonus point during the season.
b). D, E and F did not loose any game except for their losses to Team C.
(1) only a), but not b) (2) only b), but not a) (3) both a) and b) (4) neither a) nor b)

57. Which of the following is not a possible array of total points by the seven teams?

- (1) 42, 31, 31, 14, 14, 14, 0
(2) 42, 16, 16, 15, 15, 15, 0
(3) 42, 30, 30, 13, 13, 13, 0
(4) 42, 21, 21, 11, 11, 11, 0

58. What is the minimum possible point earned by team E?

- (1) thirteen (2) ten (3) eleven (4) none of the above

Directions for questions 59 to 62: Read the following information and answer the questions.

1. A,B,C and D are four consultants with four reputed software companies viz., Atharva, Technotech, Infosoft and Vedic (not necessarily in that order). They have done pioneering software work in the following languages: Java, Fortran, Pascal and Cobol which have fetched them the top four prizes in a world famous software exhibition.
2. D has won neither the first nor the second prize.
3. A's work is in Cobol.
4. Java software work bagged the second prize.
5. Technotech consultant has done work in Pascal.
6. C, the Atharva consultant won the fourth prize.
7. The Infosoft consultant won the first prize.

59. First prize is won by

- | | |
|------------------------|--------------------------|
| (1) Consultant B | (2) Consultant A |
| (3) Java software work | (4) Pascal software work |

60. D is the consultant of

- | | | | |
|--------------|-----------|----------------|-------------|
| (1) Infosoft | (2) Vedic | (3) Technotech | (4) Atharva |
|--------------|-----------|----------------|-------------|

61. Which of the following statements correctly list(s) the **descending** order of the prize-winning combination of consultants/companies/language work area ?

- I Cobol, Technotech, B
II Vedic, D, Pascal
III B, Technotech, Fortran

- | | | | |
|--------------|-------------|------------|-------------|
| (1) III only | (2) II only | (3) I & II | (4) I & III |
|--------------|-------------|------------|-------------|

62. Fortran work was done by

- | | | | |
|----------------------|-------------------------|-------|-------------------|
| (1) Vedic Consultant | (2) Infosoft Consultant | (3) B | (4) None of these |
|----------------------|-------------------------|-------|-------------------|

Directions for questions 63 to 66: Each of the questions below consists of a question and two statements numbered I and II are given below it. You have to decide whether the data provided in the statements are sufficient to answer the question. Read both the statements and

Give answer (1) if the data in Statement I alone are sufficient to answer the question, while the data in Statement II alone are not sufficient to answer the question.

Give answer (2) if the data in Statement II alone are sufficient to answer the question, while the data in Statement I alone are not sufficient to answer the question.

Give answer (3) if the data in Statement I alone or in Statement II alone are sufficient to answer the question.

Give answer (4) if the data in both the Statements I and II together are necessary to answer the question.

CAUTION: Do **NOT** mark your answer unless you consider **both** the statements carefully.

63. Who among A,B,C,D & E is the shortest ?

- I. B and C are taller than E.

II. D is taller than A but shorter than E.

64. Which code stands for artificial in a code language in which Human is denoted by pi ?

1. Artificial Intelligence is denoted by di ti in that code language.
2. Enormous Human Intelligence is denoted by mi di pi in that code language.

65. What is Raju's rank from the last if he is 19th from the top ?

1. There are 85 students in his class.
2. Dilip who ranks 20th in Raju's class is 66th from the last.

66. What is the area of a square field ?

1. The perimeter of the field is twice the sum of its two sides.
2. The cost of fencing around the field is Rs.4,000/- @ Re.1 per foot.

Directions for questions 67 to 72. In the following questions the symbols @, *, #, and \$ are used with the following meaning:

$A @ B$ means A is smaller than B

$A * B$ means A is greater than B

$A \# B$ means A is either greater than or equal to B

$A B$ means A is either smaller than or equal to B

$A \$ B$ means A is equal to B

Now in each of the following questions assuming the given statements to be true, find which of the two conclusions I & II given below them is/are definitely true?

Give answer (1) if only Conclusion I is true

Give answer (2) if only Conclusion II is true

Give answer (3) if either Conclusion I or Conclusion II is true

Give answer (4) if both the Conclusions I and II are true

67. Statement : $D \# P, Q @ R, P * R$

Conclusions : I. $Q @ P$

II $D * R$

68. Statement : $Y @ Q, R * T, Q \# R$

Conclusions : I. $Y \$ R$

II $Q * T$

69. Statement : $N \$ Y, Y @ Z, R * Y$

Conclusions : I. $R \$ Z$

II. $Y @ R$

70. Statement : $W * K, M @ L, K * M$

Conclusions : I. $L * K$

II. $M @ W$

71. Statement : U * E, G @ F, F \$ E
 Conclusions : I. G @ U
 II. E @ G
72. Statement : V * P, R @ P, Q @ R
 Conclusions : I. Q @ V
 II. P * Q

Directions for questions 73 to 75: Six students A,B,C,D, E & F have secured different marks in a competitive examination. A's marks are not more than E's. C, who has more marks than F, is fifth in the ascending order of marks. E has more marks than D, but not as high as F & B. D's marks are less than A.

73. Who amongst them has secured maximum marks ?
 (1) B (2) F (3) Cannot be determined (4) None of these
74. Which of the following represents them in the descending order of their marks?
 (1) DAEFCB (2) FCBEAD (3) DAEB CF (4) BC FEAD
75. Which of the following is true?
 (1) F secured more marks than B
 (2) C secured more marks than B
 (3) F stands 4th when all are arranged in the descending order of their marks
 (4) D has secured least marks

Section III

Number of Questions: 25

Directions for questions 76 to 100: Read the following passages carefully and answer the questions given below each. Certain words are underlined to help you to locate them while answering some of the questions

Passage 1

For more than a century, the Industrial Gases Division of BC, a huge British conglomerate, had joined the march of industrial progress across the British Empire. Its 35,000 people worked in fifteen countries around the globe to produce and deliver oxygen, nitrogen helium, and a wide variety of industrial gases to manufacturers of products ranging from steel and food to microchips.

Industrial Gases maintained a steady, if remarkable, course until 1993. Then, in a sharp break with its staid British traditions the company elevated C K Chow to its top post. Chow, head of Industrial Gases Hong Kong subsidiary, was an aggressive entrepreneur with a strong belief that the sluggish giant had lost touch with the competitive realities of the late twentieth century.

As he settled into the corporate headquarters outside London and surveyed the worldwide operation, Chow's concern only grew deeper. He saw an organization resistant to new ideas, focused on internal concerns rather than on customer needs, and fixated on geographic boundaries that discouraged collaboration. While the operation faced no imminent crisis, it was clearly an underperformer, seemingly content to pursue business as usual in a world where markets and technology were constantly changing. He came to believe that two

particular problems, if left unresolved, might soon become critical.

First, Industrial Gases was slow to develop new technology and slow to diffuse it throughout the company. A new manufacturing or delivery process developed by the company's Australian subsidiary might take years to show up at the other Industrial Gases operations. In the meantime, competitors were copying the Australian break-throughs and using them to gain advantage over Industrial Gases subsidiaries in other countries.

Second, from a historical standpoint, the industrial gases business had been intensely local; plants were located right next to steel mills, for instance, and few customers had global operations. By the early 1990s, that was changing. Major microchip producers, such as Intel and IBM, had little patience for dealing separately with BOC in a dozen different countries; they wanted to streamline their relationships and have just one BOC contact and if they couldn't they were more than willing to take their business elsewhere.

Convinced that the company's plodding performance was rooted in fundamental organizational problems, Chow secluded himself with the dozen members of his senior team near the ancient village of Runnymede. There, they spent days thrashing out the company's problems with regard to organizational structure and processes and hammering out a new vision for the future. They resolved that in order to be truly competitive in a full range of local and worldwide markets, they would have to become the most customer-focused company in the industrial gases business through innovation and service created by working together around the globe.

76. What did Chow realize after taking over the top post at Industrial Gases ?

1. The organization was open to new ideas.
2. It served its customers well.
3. It was focused on internal concerns.
4. It faced great crisis.

77. Which of the following statements about C K Chow is NOT correct ?

1. He was an aggressive entrepreneur.
2. He believed that industrial gases was not in touch with ground realities.
3. He belonged to the Australian subsidiary.
4. He was stationed at the corporate headquarters.

78. What was Chow's diagnosis about the Company's poor performance ?

1. Basic problems related to organization structure and processes.
2. Constantly changing markets and technology.
3. Better performance of its competitors.
4. None of these

79. What was decided by Chow and his colleagues at Runnymede ?

1. Make the company as productive as possible.
2. Give a strong push to performance.
3. Make the operations of Company more competitive.

4. Lay maximum focus on customer needs and expectations.
80. Which of the following problems was considered to be critical by Chow ?
1. Underperformance of Industrial Gases.
 2. Smooth adoption of technology.
 3. Resistance to new ideas.
 4. Strong local nature of business.
81. Which of the following statements is TRUE in the context of the passage ?
1. Industrial Gases had headquarters in Australia
 2. Runnymede is an ancient suburb of London.
 3. Chow was head of Industrial Gases Hongkong subsidiary.
 4. Industrial Gases manufacture products which are poisonous and having health hazards.
82. What did Chow do with his colleagues at Runnymede ?
1. He defined and decided the functions of management at Industrial gases.
 2. Identified the problems of Industrial Gases with solutions.
 3. Decided to develop new technology for Company's progress.
 4. None of these
83. Which of the following statements is NOT TRUE in the context of the passage ?
1. Industrial Gases was neither technologically innovative nor customer focused.
 2. At Runnymede Chow hammered out a new vision for Industrial Gases.
 3. Industrial Gases had an edge over its competitors in the market
 4. Industrial Gases was in existence for more than 100 years.
84. Which of the following words is OPPOSITE in meaning to the word sluggish as used in the passage ?
- (1) fast-moving (2) inactive (3) strong (4) durable

Passage 2

Over the years, there has been pressure for increased productivity and higher earnings for workers in industry. Employee earning can be increased by raising the selling price of the firm's products and services, reducing profits or costs of raw materials, or augmenting labour productivity. However, increasing employee earnings by means other than increased labour productivity jeopardizes the firm's competitive strength in the market. Higher prices usually mean fewer customers, reduced profit means less capital investment, and low-cost materials mean poor product quality. But, increasing labour productivity by enhancing skills and motivation creates an almost unlimited resource. The development of economic resources, human as well as nonhuman, is the product of human effort, and the quality of human effort in large part depends on human motivation.

Motivating employees with traditional authority and financial incentives has become

increasingly difficult as employees become economically secure and their dependency on any one particular organization decreases. According to expectancy theorists, the motivation to work increases when an employee feels his performance is an instrument for obtaining desired rewards. Nevertheless, in many organizations today employees are entitled to organizational rewards just by being employed. Unions, governmental regulations, and the nature of the job itself in some cases prevent management from relating financial rewards to performance. People may be attracted to join and remain in organizations to receive organizational rewards, but being motivated to join an organization is not the same as being motivated to exert effort in an organization. The challenge to management is to find and administer alternative forms of incentives which will induce employees to improve work performance. Such alternative forms of reinforcement will require increased understanding of motivational theories and programmes.

85. Which of the following factors create unlimited resources for organizations ?

1. Satisfying employees with financial incentives.
2. Increasing labour productivity by enhancing skills and motivation.
3. Encouraging employees to spend greater physical energy.
4. Inducing employees to improve work performance and control their demands.

86. Which of the following does not contribute to the increased employee earnings, in the context of the passage ?

1. Increasing the selling price of company's products
2. Reducing profits in favour of employees
3. Providing incentives and fringe benefits
4. Augmenting labour productivity

87. Which of the following statements is TRUE in the context of the passage ?

1. Development of economic resources is the product of market conditions
2. Employee earnings can be increased by lowering the selling price of company's products.
3. Employees can be best motivated by providing financial incentives.
4. Employees are entitled to organizational rewards just by being employed

88. Which of the following factors, according to the passage, imperils the organization's competitive strength ?

1. Ability of making performance contingent on rewards.
2. Anti-productivity and anti-management activities of labour unions
3. Motivating employees with traditional authority.
4. Increasing employee earnings regardless of their productivity.

89. Which of the following factors determine the quality of human efforts ?

1. Desire and willingness of an individual to excel in whatever he undertakes.
2. Economic resources available with the organization.
3. Readiness of an individual to experiment with new ideas and his innovativeness.

4. Higher wages, fringe benefits and job security.

90 Employees feel motivated to work when they

1. experience good working conditions in the organization.
2. decide to produce goods and services as a result of team work
3. think that performance is a tool for obtaining rewards.
4. relate rewards to material prosperity

91. Which of the following words is most OPPOSITE in meaning of the word jeopardize as used in the passage ?

- (1) safeguard (2) endanger (3) project (4) devalue

92. In the context of the passage, company's competitive strength in the market is affected mainly because of

1. slump in the international market.
2. faulty company policies and procedures.
3. poor inter-departmental coordination
4. lack of improvement in labour productivity

93. Which of the following statements is/are NOT TRUE in the context of the passage ?

1. Human effort is the cause of development of economic resource.
2. Management is free to relate financial rewards to performance.
3. Employees can be easily motivated with traditional authority.

- (1) A and B only (2) C only (3) A and C only (4) B and C only

Passage3

Man's growth from barbarism into civilization is supposed to be the theme of history but sometimes, looking at great stretches of history, it is difficult to believe that this ideal has made such progress or that we are very much civilized or advanced. There is enough of want of cooperation today, of one country or people selfishly attacking or oppressing another, of one man exploiting another.

It is well to remember that man in many ways has not made very great progress from other animals. It may be that in certain ways some animals are superior to him. Still we look down upon the insects as almost the lowest of living things, and yet the tiny bees and ants have learnt the art of cooperation and of sacrifice for the common good far better than man. If mutual cooperation and sacrifice for the good of society are the test of civilization we may say that the bees and ants are in this respect superior to man. In one of our old Sanskrit books there is a verse which may be translated as follows: For family, sacrifice the individual, for community, the family, for the country, the community, and for the soul, the whole world. What a soul is, few of us can know or tell, and each one of us can interpret it in a different way, but the lesson this Sanskrit Verse teaches us is the same lesson of cooperation

and sacrifice for the larger good. We in India had forgotten this sovereign path of real greatness for many a day. But again we seem to have glimpses of it and all the country is astir. How wonderful it is to see men and women, and boys and girls, smilingly going ahead in India's cause and caring about any pain or suffering ! Well, may they smile and be glad for the joy of serving a great cause is also great. They will also be fortunate enough to get the joy of sacrifice.

94. What is the theme of history ?

1. The rise and fall of empires.
2. Man's moral and spiritual development.
3. Man's search for truth.
4. The process of man becoming civilized.

95. In what respects are some animals superior to man ?

1. Physical strength
2. Having no worries in their lives
3. Having greater instinct for cooperation and sacrifice
4. Not oppressing or exploiting one another.

96. What does the soul signify ?

1. A divine essence in all of us.
2. Different things for different people
3. Self-righteousness
4. The element of life

97. What lesson does the Sanskrit Verse in question teach us ?

1. To inculcate spirit of cooperation and self-sacrifice for the large good of the society.
2. To behave well with one another.
3. To help each other in difficulties.
4. To work constantly.

98. We say that man is not yet civilized because -

1. there are colossal disparities between the rich and the poor.
2. most of us are illiterate.
3. we ill-behave with one another.
4. most of us oppress and exploit others and lack the spirit of cooperation.

99. We should not look down upon the insects as almost the lowest of living things because -

1. they are of immense use to mankind.
2. they can cause harm to us out of proportion to their size.
3. they have a sense of sacrifice and cooperation.
4. small size does not necessarily make anything low.

100. What does the sentence All the country is astir mean in the passage ?

1. The whole country is up in revolt.
2. A wave of zeal and vivacity, vigour and dynamism is perceptible in the whole country.
3. There is an upsurge of political and economic fervour in the whole country.
4. The whole country is flooded with lofty ideas and thoughts.

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