CFE UPDATE

September-October 2002

Chapter Board of Officers

President: Linda L. Saunders, CFE, CPA, CGFM Owner, Forensic Accounting Consulting (206) 842-4809 forensicCPA1@cs.com Bainbridge Island, Washington

Vice-President: Norman J. Gierlasinski, PhD, CFE, CPA, CIA Professor, Central Washington University (206) 439-3800, Extension 3825 normang@cwu.edu SeaTac, Washington

Secretary-Treasurer: Joseph R. Dervaes, CFE, CIA (360) 710-1545 Association of Certified Fraud Examiners Fellow Chairman of the Board of Regents, Association of Certified Fraud Examiners Audit Manager for Special Investigations, Washington State Auditor's Office dervaesj@sao.wa.gov Port Orchard, Washington

Director-At-Large: Roger B. Gulliver, CFE, CPA, CISA, CBA Owner, Robert B. Gulliver, CPA (253) 735-2392 <u>RBG@halcyon.com</u> Auburn, Washington

Director-At-Large: Bernadette McBride, CFE, CPA Investigator, Medicaid Fraud Control Unit, Attorney General's Office (360) 697-3342 <u>bernadette7@sprintmail.com</u> Poulsbo, Washington

Association and Chapter Fraud Training and Meeting Dates

Be sure to mark the following calendar year 2002 fraud training meetings on your personal schedule and plan to attend:

October 30, 2002: Chapter Fraud Training Seminar; Downtown Seattle. The speaker will be Kathryn Ramoska, Chief Investigator, Washington State Employment Security Department. The topic of the fraud seminar will be: "Preventing, detecting, and prosecuting Unemployment Insurance fraud." A seminar registration form is attached.

<u>December 6, 2002</u>: Joint Chapter and WSCPA Sixth Annual Fraud Conference, Marriott Hotel, SeaTac. Register directly with the WSCPA by calling 1-800-272-8273 (Bellevue, WA). The cost of the conference should be \$175, and includes continuing professional education for six hours of Technical and two hours of Accounting and Auditing. The course registration form can also be obtained from the WSCPA's web site at "www: wscpa.org". You must call the WSCPA to actually register for the conference. Ask for Lisa Chin-Iwata in the Education Department.

Speakers and topics at the annual fraud conference will be as follows:

- Gene Robertson is from the Robertson Group. He will be speaking on the topic of video surveillance equipment use to detect fraudulent on-the-job injury claims.
- Jeff Slotnick is from Setracon. He will be speaking on the topics of executive protection, conduct of risk and vulnerability assessments, or expert witness testimony for fraud cases.
- Francis D'Addario, is the Vice-President, Partner and Asset Protection, Starbucks Corporation. He will be speaking on the topic of "Protecting the Starbucks Experience by the Numbers". This will be a fast-paced multimedia presentation that will provide participants with a broad strategic view of protection considerations for an ethically grounded multinational corporation.
- Martin Biegelman, CFE is the Group Manager, Financial Fraud Integrity Unit, Microsoft Corporation. He will be speaking on the topic of "Identity Theft".

The Chapter Board of Officers has done its work. The speaker agenda is full. All that is needed now is your support and presence at this outstanding annual fraud conference. Register today!

Chapter Vice-President, Norm Gierlasinski; and Chapter Secretary-Treasurer, Joe Dervaes will again serve as the Co-Chairs for the Annual Fraud Conference.

Be sure to mark the following calendar year 2003 fraud training meetings on your personal schedule and plan to attend:

<u>February 26, 2003</u>: Chapter Fraud Training Seminar; Downtown Seattle. The speaker and topic have not yet been determined.

<u>April 24-25, 2003</u>: Joint Chapter and Association of CFE's Two-Day Fraud Training Class; Doubletree Inn; SeaTac. The Association has not yet confirmed the speaker, topic, and date for this event.

<u>June 25, 2003</u>: Annual Chapter Business Meeting and Fraud Training Seminar; Mayflower of China Restaurant; Tukwila (SouthCenter). The speaker and topic have not yet been determined.

<u>August 3-8, 2003</u>: Association of CFE's 14th Annual Fraud Conference; Chicago, Illinois. Register for this conference at <u>www.cfenet.com</u>.

<u>August 27, 2003</u>: Chapter Fraud Training Seminar; Downtown Seattle. The speaker and topic have not yet been determined.

October 29, 2003: Chapter Fraud Training Seminar; Downtown Seattle. The speaker and topic have not yet been determined.

<u>December 5, 2003</u>: Joint Chapter and WSCPA 6th Annual Fraud Conference; Marriott Hotel; SeaTac. The Chapter and WSCPA have not yet confirmed the four speakers, topics, and date for this event. Register for this conference at www.wscpa.org.

Important Chapter Fraud Training Meeting Information for Downtown Seattle Location

All fraud seminars conducted by the Chapter in downtown Seattle are held at this location.

We meet at 1000 Second Avenue in a 28th floor conference room of the Washington State Housing Finance Commission. This is the old Key Towers Bank Building; but, the building currently has no name on it. The building is located across the street and one block North of the Jackson Federal Building (corner of Second Avenue and Spring Street).

Please pay particular attention to the following rules for visiting our fraud seminar training location in downtown Seattle. Our host, the State of Washington Housing Finance Commission, controls the conference room where our meetings are held and has asked for our cooperation in implementing these security and access rules. The Chapter Board of Officers appreciates your cooperation with these requirements.

- First, building security. The staff has asked us to go to the Commission's main offices on the 27th Floor and sign-in with the receptionist before going to the 28th Floor conference room for the fraud seminar. A visitor's badge will be issued to you. Please turn-in this visitor's badge in the conference room before departing the building. The Chapter will turn-in all visitor badges at the end of the day.
- Second, the time of our fraud seminar. The staff has asked up to depart the facility promptly because their duty day ends at 5:00 p.m. Therefore, we will begin all meetings promptly at 2:30 p.m., hold a 30 minute networking session at 3:30 p.m., and complete all fraud seminars at 4:45 p.m. sharp. Visitor badges will be collected at this time.

Report on the Association's 13th Annual Fraud Conference and Trade Show

- (1) The Association of CFE's 13th Annual Fraud Conference and Trade Show was a huge success, with approximately 965 professionals gathering at the Renaissance Hollywood Hotel in Hollywood, California, during the period August 4-9, 2002. By attending all segments of the Conference, participants were able to earn up to 44 fraud-related continuing professional education (CPE) credit hours. The Conference is a great opportunity to network with fellow fraud professionals and participate in the premier fraud training event in the world!
- (2) Linda L. Saunders, CFE, CPA, CGFM represented the Pacific Northwest Chapter at the August 4, 2002, (Sunday) meeting of all Chapter Representatives held in conjunction with the Annual Fraud Conference. While Linda did not attend the Conference this year, the Chapter paid her travel expenses to attend this important meeting. Linda will be bringing the Chapter a report of what happened at this meeting in the next November/December 2002 newsletter. The joint Regent/Chapter Representative meeting results are reported separately below.
- (3) Joseph R. Dervaes, CFE, CIA represented the Pacific Northwest Chapter at the August 4, 2002, (Sunday) meeting of the Association's Board of Regents. As Chairman, he led the discussions dealing with the proposed changes to the Chapter By-Laws. The deliberations leading up to the meeting were intense, with almost all local Chapters providing input on the important issues undergoing revision. In fact, the issues were so important that the Regents held a special joint meeting with the Chapter Representatives just to make sure that their voice would be heard prior to and final action. The issues were as follows:
 - (a) There will only be two categories of members in the Association of Certified Fraud Examiners. These are Certified Fraud Examiners and Associates. Only CFE's have voting rights at the Association. The Affiliate membership category was eliminated at the February 2002 Regents meeting, and the Association immediately implemented this change.
 - (b) Only CFE's and Associates may be members of local Chapters. Local Chapters may grant voting rights to Associates and may allow Associates to hold certain Chapter offices (all offices except President and Chapter Training Director). Other persons interested in participating in local Chapter training activities and events will be called Affiliates. Affiliates are not required to join the Association of CFE's, and cannot be called members of the local Chapters. Affiliates may not vote or hold office. Local Chapters are responsible for disciplinary action in the event an Affiliate inappropriately identifies themselves as a member of the local Chapter or the Association of CFE's.
 - (c) Only CFE's may hold the local Chapter offices of President and Chapter Training Director. In the event a CFE President cannot complete his/her term of office, a non-CFE Vice-President may not automatically advance to the position of President. In such circumstances, local Chapters must either appoint a CFE as President, or hold elections to fill the position with a qualified CFE.

- (d) Local Chapters must hold elections for the Board of Officers at least every two years. However, local Chapters may decide to hold elections annually. A member of the Board of Officers may be elected to the same position, and may remain on the Board of Officers in any position as long as he/she is continually elected to those positions by the local Chapter membership.
- (e) There will be no restriction on the amount of local Chapter training that is permitted. However, Chapters must coordinate all such training with the Association and cannot compete with any other Association training.

Once these proposed changes are formalized into the Chapter By-Laws, the revised document will be circulated to the local Chapters for final review. After that, the Association will ask the local Chapters to implement the changes by formally amending their Chapter By-Laws to incorporate these new procedures.

(4) Joseph R. Dervaes, CFE, CIA, gave an opening ceremony speech at the Conference on behalf of the Board of Regents. His theme during his four-year term of office has been the Fellow Program and the **Fraud Common Body of Knowledge**. His final speech to the membership on August 5, 2002, continued this theme. The speech follows:

"Albert Schweitzer once said: 'You must give time to your fellow men, even if it's a little thing, do something for others, something for which you get no pay but the privilege of doing it.'

That quote is an appropriate description of what we do for the Association as Members of the Board of Regents. I believe ordinary people can do extraordinary things, and that life is a journey, not a destination. We're all doing our part, and enjoying the trip. Serving as Chairman of the Board of Regents and as an Association Fellow is undoubtedly the greatest honor of my 38-year audit career in federal and state government. I know that the other Regents feel the same way about their service on the Board of Regents as well.

But today, I want to address the Fellow program. This important Association program recognizes and awards exceptional service, personal achievement in, and contributions to, the field of fraud examination. Fellows bring stature to the field of fraud examination and the Association of Certified Fraud Examiners. Fellows continue to make substantial contributions to the field by working, teaching, writing and serving the Association, and through other appropriate educational endeavors and activities.

I maintain that there are five steps to becoming a Fellow:

(1) <u>Be a self-starter</u>. Set goals, work hard, and pursue your goal with vim and vigor. But, no big project can ever be completed all at once. Start by tackling just one piece at a time. It's manageable and doable that way. Eventually, the work will be completed. Each of you has the ability to become a Fellow. But first, you have to decide this is an imperative for you or it simply won't happen.

- (2) <u>Take risks</u>. As everyone always says, nothing ventured, nothing gained. The ceiling and visibility are truly unlimited if you choose the road to becoming a Fellow. Think of it this way. If you don't write the material, who will? I say, do it now. You will never regret making the effort.
- (3) <u>Share the information</u>. Make it your mission to tell others about your life experiences in the world of fraud, whether it be through seminars, classes, articles for "The White Paper", or more importantly, through a Fellow thesis. Every CFE has a responsibility to help increase the **Fraud Common Body of Knowledge**. The Fellow thesis is one of the most important contributions that an individual CFE can make. So, start your quest today.
- (4) Show that you care. Put your heart and soul into the material and have a passion for the goal. Use initiative and creativity to tell your story. Able listeners are awaiting your material and are eager both to learn from you and to put your methods into practice. So, tell them and show them exactly how you do it. Others will emulate your actions.
- (5) <u>Be a leader</u>. If your goal is to be a Fellow, don't look back to see if the crowd is still behind you, because they are. You can be anything you want to be. But, remember why you're doing it and that's to serve your professional community. So, support your CFE Chapter, work through the Chapter Representatives Forum to support your Association, network with your fellow professionals, file an application to become a Regent and serve with distinction if elected, but finally, and most importantly, write your thesis and become an Association Fellow. I'm waiting for you. Are you on your way yet? If not, I say: 'Why not!'

An anonymous writer once said: 'Everything is possible if you believe it's possible. Your mind sets your limits. What you envision you can do, you can do. What your mind can conceive and believe, your mind can achieve. Success is a state of mind. Start thinking of yourself as a success. Believe in yourself. Know if your heart that you can do the job you've set out to do. If you think you can, you can.' "

(5) Joseph R. Dervaes, CFE, CIA, gave a closing ceremony speech at the Conference on behalf of the Board of Regents. The speech introduced the first annual awards presentation and winners to the membership. It began as follows:

"The members of the Association of Certified Fraud Examiners are second to none. They work hard and they devote a lot of their professional and personal time to promoting fraud detection and prevention in their jobs and their communities. Because so many of our members "go the extra mile," we thought it was only right that we acknowledge their contributions to the Association and to fraud prevention by establishing awards that recognize the accomplishments of our members in a number of different categories. I am pleased to present these awards for the first time on behalf of the Association and the Board of Regents."

During the awards presentations, the award for **Outstanding Achievement in Anti-Fraud Education** went to a member of the Pacific Northwest Chapter. This is great news! While Norm Gierlasinski did not attend the Conference this year, the Chapter Board of Officers approved the payment of his travel expenses to Hollywood so that he could personally accept this important award from Regent Chairman Joe Dervaes. A description of the award and the award presentation remarks follow:

"The Outstanding Achievement in Anti-Fraud Education Award is presented to a qualified Association member who has made an outstanding contribution in promoting education related to fraud prevention, detection, and investigation. Factors considered in selecting the recipient are 1) anti-fraud curriculum development efforts; 2) design or production of anti-fraud education materials; 3) number of students or participants taught in anti-fraud education efforts; 4) pedagogies developed to teach anti-fraud methodologies; and 5) influence in encouraging anti-fraud education.

I am pleased to announce that **Dr. Norman Gierlasinski** is the recipient of this year's award, and it was my pleasure to nominate him for the award.

Dr. Gierlasinksi is a Professor of Accounting for Central Washington University where he serves as the Accounting Department Program Director at the University's SeaTac Center. Norm is a previous recipient of the Central Washington University's Professional Service Award, the Washington Society of CPAs' Outstanding Education Award, and the Association's Distinguished Achievement Award.

Norm is an active member of the Pacific Northwest Chapter of the Association. He developed the Chapter's scholarship program, and has devoted an enormous amount of time to making contacts with all the institutions of higher learning in Washington and promoting the availability of the scholarship to students and the academic community.

Norm has written dozens of articles for professional and educational journals, but he is most proud of his program to introduce fraud examination into the accounting curriculum at CWU. The program has met with much success and the students in the program are fortunate to have such a knowledgeable and dedicated professor. Therefore, it is with great honor that we present Dr. Gierlasinksi with the award for Outstanding Achievement in Anti-Fraud Education."

Other awards were presented as follows:

- <u>Certified Fraud Examiner of the Year B. Edward Madge, CFE</u>. Detective Sergeant Madge is the Supervisor of the Economic Crime Unit of the Broward County Sheriff's Office in Fort Lauderdale, Florida. He has more than 35 years of law enforcement experience, with over 24 of those years investigating economic crimes. Ed has been actively involved in many aspects of the Association including the South Florida Chapter, as Chairperson of the Financial Institution Fraud Committee, and as a Regent Emeritus.
- <u>Associate Member of the Year Paul Vaccaro</u>. The Association also gave the recipient of this award a complimentary copy of the computer examination for the Certified Fraud

Examiner credential. Paul is the senior fraud investigator for Mutual of Omaha. He is a frequent public speaker on fraud topics and is currently working with the University of Nebraska at Omaha to implement the Association's three-hour class in fraud examination.

- Outstanding Achievement in Accounting Jerome Gardner. He is the Vice President of Audit Services for Integris Healthcare in Oklahoma City, and is on "The White Paper" Editorial Committee.
- Outstanding Achievement in Government James Petro. Jim is the Auditor of State for the State of Ohio and will be retiring in 2003 after eight years in this important audit position.
- Outstanding Achievement in Law Enforcement David Burris. He is a Special Agent with
 the Internal Revenue Service Criminal Investigation for 25 years. David has received Letters
 of Commendation from the IRS, the Customs Department, the FBI, and the U.S. Attorney's
 Office.
- Outstanding Achievement in Commerce James F. Smith II. He is the Area Manager for Asset Protection for SBC Communications where he formed an Interdepartmental Bypass Fraud Task Force that saved millions in revenue losses.
- <u>Chapter of the Year The Heartland Chapter</u>. The award was accepted by Judy Carter, CFE, Chapter President. The Heartland Chapter aggressively engages in fighting fraud and white-collar crime in the Omaha, Nebraska, area. This chapter is committed to community education and is devoted to keeping their members well informed and educated.
 - Newsletter of the Year Greater Pittsburgh Area Chapter. The award was accepted by Craig Workman, CFE, Chapter President. The Chapter has done an outstanding job publishing a monthly newsletter. The Chapter summarizes the speeches presented at its meetings and also includes investigation tips, fraud facts, and useful websites.
- Outstanding Achievement in Outreach/Community Service Golden State Chapter of Sacramento. The award was accepted by Les Cochren, CFE, Past Chapter President. This is one of the most generous Chapters of the Association. In addition to its training programs, it awards scholarships for local college students, conducts an educational fair for senior citizens, and it even sponsors a youth basketball team.
- Outstanding International Member Douglas Watson, CFE. Doug is from Saudi Arabia and is the Chairman of the Association's International Fraud Committee

Inaugural Group of Accredited Health Care Fraud Investigators

On August 9, 2002, Bill Mahon, National Health Care Anti-Fraud Association (NHCAA) Executive Director, formally announced the membership role for the inaugural group of Accredited Health Care Fraud Investigators (AHFI's). A member of the Pacific Northwest

Chapter is among that elite group, and the Chapter is justly proud of this personal accomplishment! The announcement was made as follows:

"It is with great pleasure that we announce the names of the first 26 men and women to be granted NHCAA's new professional credential, "Accredited Health care Fraud Investigator," or "AHFI"!

The NHCAA Accreditation Review Board has approved their applications following an extremely thorough review and verification of their respective qualifications under the AHFI program's stringent criteria. (Nearly 40 percent of the applications reviewed thus far have NOT been approved.)

Our inaugural group of Accredited Health Care Fraud Investigators are as follows:

Thomas Cantwell, AHFI, Managing Director, Corporate Special Investigation Unit, Health Insurance Plan of Greater New York, Woodbridge, NJ.

Louis A. Collado, Jr., AHFI, Senior Investigator, Blue Cross Blue Shield of South Carolina, Miramar, FL.

Melvin L. Curran, AHFI, Senior Investigator, Anthem Blue Cross Blue Shield, Mason, OH.

Michael F. Devlin, AHFI, Supervisor - Payment Safeguard Unit, National Heritage Insurance Co., Chico, CA.

Brandon R. Duffek, AHFI, Manager of Investigations, Blue Cross Blue Shield of South Carolina, Palm Harbor, FL.

Robert Evraets, AHFI, Manager - Special Investigations, Guardian, Bethlehem, PA.

Christopher Ferrara, AHFI, Supervisor, Medical Mutual of Ohio, Toledo, OH.

Patricia S. Fiorini, AHFI, Enterprise Anti-Fraud Officer, Health Care Service Corporation, Chicago, IL.

Kelli Garvanian, AHFI, Assistant VP - Special Investigations, Trustmark Insurance, Co., Lake Forest, IL.

Joanne Green, AHFI, Senior Investigator, Wisconsin Physicians Service, Madison, WI.

John H. Harrison, AHFI, Assistant VP of Fraud Control, Empire Blue Cross Blue Shield, New York, NY.

Kim Ann Kingsbury, AHFI, Senior Investigator, HealthNow New York Inc., Albany, NY.

Jeffrey G. Lewitzke, AHFI, Director of Special Investigations, Wisconsin Physicians Service, Madison, WI.

Cynthia A. Lucas, AHFI, Senior Manager, Anthem Blue Cross Blue Shield, Mason, OH.

John Malloy, AHFI, Director of Special Investigations, Humana, Green Bay, WI.

Harry S. Miller, AHFI, Senior VP, BCS Insurance Co., Chicago, IL.

Francisco J. Moll, AHFI, Senior Investigator, Blue Cross Blue Shield of Florida, Orlando, FL.

John G. Morris, Jr., AHFI, Manager - Special Investigations Unit, Blue Cross Blue Shield of Florida, Jacksonville, FL.

Elizabeth Oberle, AHFI, Technical Analyst III, Conseco Medical Insurance Co., Rockford, IL.

Roger Palmer, CFE, AHFI, Manager - Special Investigations, Blue Cross Blue Shield of Kansas, Topeka, KS.

S. Douglas Quave, AHFI, Senior Investigator, United Concordia Company, Inc., Harrisburg, PA.

Daniel Reutlinger, AHFI, Bethlehem, PA.

Gayle Seyl, AHFI, Medicare Fraud Team Leader, Premera Blue Cross, Seattle, Washington. Congratulations Gayle!

Mindy Stadel, AHFI, Second VP - Claims, Conseco Medical Insurance Co., Rockford, IL.

Barbara Stencil, AHFI, Manager of Special Investigations, Humana, Green Bay, WI.

Michael P. Stergio, AHFI, Director of Special Investigations, Aetna, Inc., Middletown, CT.

NHCAA is very proud to recognize this pioneering group of "AHFIs," who exemplify the specialized skills, knowledge and experience that lie at the

heart of the effective detection and investigation of health care fraud, and we look forward to welcoming many more of their fellow professionals into AHFI Accreditation.

As a reminder, applications for accreditation on the 2002 waiver-of-examination basis may be submitted only until December 31, 2002. Individuals applying after that date must achieve a passing score on the AHFI Examination, in addition to meeting all other qualifications.

For information or for an application for AHFI Accreditation, please contact Director of Investigation Support Mike Costello (mcostello@nhcaa.org)."

Chapter Web-Site Change

The hosting company for the Pacific Northwest Chapter's web-site will be changing effective October 1, 2002. The current provider has not been as reliable as we would like. There will be a one to three day window of time when the web-site will not be up and running due to the switch-over. The domain name will stay the same (www.fraud-examiners.org), so members will still be able to conveniently find us without making any changes in their records. The Chapter believes that the change is needed, and that the members will hardly notice the difference as we make the change.

The Board of Officers is making sure that the September-October 2002 Chapter Newsletter is issued prior to the switch-over. This will give us two full months of operation with the new hosting company before the next Chapter Newsletter is issued. If there are any bugs to work out, this should give us plenty of time to make any needed adjustments.

Thanks for your patience during the transition! This should be a seamless event. Kent Hansen, CFE, CPA is our Chapter webmaster (kent@qhcpa.com).

New Chapter Member

It is with great pleasure that the Board of Officers welcomes the Chapter's newest member, Martin Biegelman, CFE. Marty retired from the U.S. Postal Service a few years ago and immediately joined the ranks of BDO Seidman in New York. He just recently joined the staff at Microsoft Corporation where he is the Group Manager for the Financial Fraud Integrity Unit. Marty is an Association Fellow, and Regent Emeritus. Marty was the Vice-Chairman of the Board of Regents during Chairman Joe Dervaes' first year of office (three years ago). Marty will be a great asset to the Chapter.

So, please give Marty a friendly welcome when you see him at a future Chapter fraud training event. We are also fortunate to have Marty be one of the four speakers at our Annual Fraud Conference jointly sponsored with the Washington Society of Certified Fraud Examiners on December 6, 2002. See the training schedule at the beginning of this newsletter for additional details about the Conference. So, welcome to the great Pacific Northwest Marty! We're glad that you're here.

PACIFIC NORTHWEST CHAPTER ASSOCIATION OF CERTIFIED FRAUD EXAMINERS

SEMINAR

TOPIC:	Preventing, detecting, and prosecuting Unemployment Insurance fraud.
SPEAKER:	Kathryn Ramoska, Chief Investigator, Washington State Employment Security Department.
DATE: Oct	ober 30, 2002 <u>TIME</u> : 2:30 – 5:00 p.m. <u>CPE</u> : Two Hours CPE Credit
Location of Training Facility: We meet at 1000 Second Avenue in a 28th floor conference room of the Washington State Housing Finance Commission. This is the old Key Towers Bank Building; but, the building currently has no name on it. The building is located across the street and one block North of the Jackson Federal Building (corner of Second Avenue and Spring Street). See additional instructions in the Chapter newsletter for information about access to the training facility. Note: We have entered into an agreement with the Washington State Board of Accountancy to meet its continuing professional education requirements.	
	SEMINAR REGISTRATION FORM
NAME:	
TITLE:	
PHONE:	FAX:
EMPLOYER:	

Please mail registration form with \$20 check for members or \$25 for non-members to: Pacific Northwest Chapter/ACFE; P. O. Box 215; Auburn, WA 98071-0215.

_____ STATE: ____ ZIP: ____

ADDRESS:

CITY:

SEMINAR DESCRIPTION

<u>Title</u>: Preventing, detecting, and prosecuting Unemployment Insurance fraud.

This fraud seminar presentation will cover the following:

- Overview of the Employment Security Department and the Office of Special Investigations (OSI);
- Overview of the type of cases investigated by OSI;
- Prevention and Detection Systems;
- High lights of two successfully prosecuted cases, methods of detection and investigation:
 - 1. 2002, Fictitious Employer case, prosecuted at \$106,000;
 - 2. 2002, Identity Theft case, prosecuted at over \$250,000; and,
- Questions and answers.

BIOGRAPHY

Kathy Ramoska has been with the Employment Security Department, Unemployment Insurance Division (UI) for 26 years, and has investigated administrative and criminal fraud cases for over 13 years. She has managed three statewide programs: UI Benefit Training, Collections, and the Office of Special Investigations. She began her career in the Lakewood Job Service Center where she worked as an adjudicator. As the New Hire project supervisor, she established a viable and exceptional detection and prevention process to reduce the abuse of the UI Trust Fund. She is currently the lead in designing, developing and implementing a social security cross-match that will be used to detect and prevent identity theft in the UI program.

The U.S. Department of Labor, Office of Inspector General has awarded her special recognition for providing continuing assistance and support of the joint mission that the two agencies share. Twice she has been recognized by her own peers and received an outstanding employee of the year award. She is now in her career dream job as Chief Investigator of the Office of Special Investigation.

Many organizations require the **Federal Tax Identification Number** of the Pacific Northwest Chapter/ACFE in order to pay for their employees to attend our fraud training events. The number is: **91-1592735**.

Important Fraud Training Meeting Information for the Downtown Seattle Location is Included in the Bi-Monthly Chapter Newsletter.