

Interview Questions – Volunteer Veterans Benefits Coach

Interviewer:

Candidate's Name

Date

Time

-
1. Please describe your qualifications for this volunteer position?

Suggested Answers

Patience, empathy, good listening skills
Familiarity with military life/veterans issues
Understand need for confidentiality and respecting personal boundaries
At least basic computer and internet skills
Previous volunteer or other appropriate work experience

2. What do you think would make a good volunteer in this position?

Suggested Answers

Good listener
Being dependable
Want to assist veterans and their families

3. Describe a project or activity for which you had total responsibility from beginning to end.

Suggested Answers

Give an outline of events
Expectations of you and how they were handled
Was it successful, not successful, reasons
How you learned from the experience and made the outcome better

