

MPD (BC) 19950 - 84th Ave. Langley BC V2Y3C2
 MPD (AB) 130 - 16th Ave. NW Calgary AB T2M0H2
 MPD (AB) 10448 170th St. Edmonton AB T5S1M5

**MOPAC ALBERTA
 MERCHANDISE RETURN FORM**

(must accompany ALL returns)

Shaded Areas For Internal Use Only

RG# _____

The number will be provided once this form is returned.
 Return numbers must be visible on outside of package.
 It may take up to 7 days for a return number to be issued.
 Mopac Calgary Fax: 1-403-277-5371
 Mopac Edmonton Fax 1-780-486-4110

Customer Name: _____
 Return Date: _____
 Returned Via: _____

Your MPD Account Number: _____
 Your Name: _____
 Your Internal Reference: _____

For Repair
 Billing Error
 Special/Print Error
 Shortage/Overage

Credit
 Pricing Error
 Mfg. Error
 Other

Replace
 Defect/Warranty
 Wrong Part
 Ordered in Error/Lost Sale

| Return Qty | Rec'd Qty | Brand | Part Number | Orig. Invoice# | Reason for Return | New Stock | Submit Warranty | Re-pack | Re-build | Inspection Results Comments | Issue Credit |
|------------|-----------|-------|-------------|----------------|-------------------|-----------|-----------------|---------|----------|-----------------------------|--------------|
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**** MANUFACTURER'S RETURN POLICY WILL BE FOLLOWED FOR ANY AND ALL RETURNS - ITEMS MAY BE HELD FOR INSPECTION.**

**** RETURNS OLDER THAN 30 DAYS WILL BE CHARGED A 15% RESTOCKING FEE & RETURNS OVER 1 YEAR OLD ARE NOT PERMITTED.**

**** ALL WARRANTY ITEMS MUST HAVE A DETAILED DESCRIPTION OF THE ALLEGED DEFECT OR THEY WILL BE REFUSED .**

**** ALL RETURNS MUST BE RETURNED FREIGHT PREPAID.**

**** ALL SPECIAL ORDER ITEMS (NON-RETURNABLE) OR UNSALEABLE ITEMS WILL BE RETURNED TO THE CUSTOMER AT THEIR EXPENSE.**

**** WE RESERVE THE RIGHT TO REFUSE ANY ITEM FOR RETURN.**

| | | | |
|-----------------------------|---------------------|-----------------------|-------------------|
| Return checked in by: _____ | Processed by: _____ | Repack Fee 15% _____ | Credit Due: _____ |
| Date: _____ | Date: _____ | Restock Fee 15% _____ | _____ |