

Application Form



Please complete the details below (you are required to complete those marked *)

Your details

*Your surname:

*Your first name:

Your title:

*Your address:

*Your postcode:

Your date of birth:

Your telephone number:

Your email address:

How would you like us to contact you?

Do you need information in another language or format (eg large print)?

Yes/No

If yes, please give details:

Representative details

Is someone representing you?

Yes/No

(Please note, if someone is representing you we will correspond only with them.)

Name:

Address:

Postcode:

Telephone number:

Email address:

Your complaint or dispute details

*Name of scheme or policy number(s):

*Please tell us the name and address of who you are complaining about:

(Before contacting the Ombudsman, you should complain in writing to the people or bodies you would like to complain about. The Ombudsman will not normally be able to consider your complaint until you have done this.)

Employer:

Trustees:

Scheme Managers:

Scheme Administrators:

Previous referrals

*Have you referred your complaint to the Pensions Advisory Service? Yes/No

(You may find it useful to do so before contacting us.)

Can we request your papers from them? Yes/No

What is your Pensions Advisory Service reference number?

Has a Court or Tribunal been involved in your complaint? Yes/No
(If yes, please provide details and any supporting documents.)

*Please summarise your complaint

(Please complete this part even if you have referred the matter to the Pensions Advisory Service (TPAS) or are providing supporting documents. It may help you to list what each party has done wrong. Please provide a provide a copy of all documents if not held by TPAS.)

My complaint is...

*When did you first become aware of this matter?

*Please detail the injustice you have suffered

*How would you like the matter put right?

Declaration: I consent to the Office of the Pensions Ombudsman obtaining necessary information from the parties I am complaining about and other third parties to process my complaint and during any investigation. (We will not be able to deal with your complaint unless you consent to this.) Please note that any papers received may be copied to all parties you are complaining about. I have read the section headed "Your personal information" in the Pensions Ombudsman's leaflet "How we can help you with a complaint about a pension".

Signed: _____

Date: _____