

Honda Independent Repair Website User's Guide

What is ServiceExpress?

ServiceExpress is American Honda's Web-based system for delivering electronic service publications to the aftermarket. In ServiceExpress, technicians have access to the same service information available to Honda and Acura dealers: service manuals, service bulletins, newsletters, wiring diagrams, body repair manuals, accessory installation instructions, owner's manuals, and the parts catalogs in one convenient place.

Key code and immobilizer information is also available to qualified subscribers for an additional fee.

When you use ServiceExpress, you get the latest parts and service information available, and you can search across many types of publications simultaneously.

How does it work?

You search in ServiceExpress by selecting the Model and Year of the vehicle you're working on, then choose a subject or enter a keyword. ServiceExpress will retrieve all service information related to the subject or keyword to help you repair the vehicle.

What is ISIS?

ISIS (Integrated Service Information System) is American Honda's Web-based system for delivering electronic service publications to technicians.

ISIS provides technicians access to the latest Repair Procedures, Service Bulletins, ServiceNews, Electrical Troubleshooting Manual

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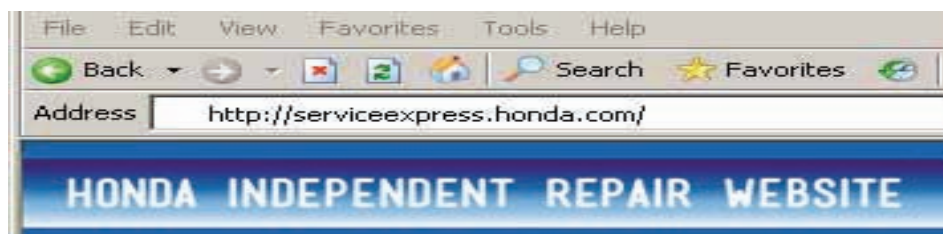
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Note: We continually update ServiceExpress and ISIS, so a printed copy of the Honda Independent Repair Website User's Guide may not actually match what you see on your computer screen. However, the basic searching and navigation procedures do not change.

How to Access ServiceExpress

1. Open Internet Explorer, and go to the Honda Independent Repair Website by entering <http://www.ServiceExpress.Honda.com>, or <https://techinfo.honda.com>.



2. The Honda Independent Repair Website page opens. Fill in your Username and Password, and click the **LOG ON** button.
3. If you don't currently have a Username and Password, you will need to subscribe to ServiceExpress and complete the registration process.

Click here to obtain a Standard Subscription.

A screenshot of the Honda Independent Repair Website. The page has a blue header with 'HONDA INDEPENDENT REPAIR WEBSITE' and a language dropdown set to 'English'. On the left, there are login fields for 'Username' and 'Password' with a 'Log On' button and a 'Forgot password' link. Below the login fields are sections for 'CANADA RESOURCES' and 'USA RESOURCES', each with a list of links. The main content area is divided into several sections: 'ServiceExpress' (with a description and subscription options: 3 Days - \$10.00 USD, 30 Days - \$50.00 USD, 365 Days - \$350.00 USD, and a 'SUBSCRIBE' button), 'ISIS' (with a description and subscription options: 3 Days - \$20.00 USD, 30 Days - \$100.00 USD, 365 Days - \$1,000.00 USD, and a 'SUBSCRIBE' button), 'Security Professionals' (with a description, key codes, and immobilizer codes, and a 'SUBSCRIBE' button), and 'Diagnostic Tools' (with a description and a 'click here' link). On the right, there is a table comparing 'ServiceExpress' and 'ISIS' content and search capabilities. A 'Contact Us' link is in the bottom right corner. Two arrows point from the text 'Click here to obtain a Standard Subscription' to the 'SUBSCRIBE' button in the ServiceExpress section, and another arrow points from the text 'Click here to obtain a Security Professionals Subscription' to the 'SUBSCRIBE' button in the Security Professionals section.

Click here to obtain a Security Professionals Subscription

Standard Subscription (Service & Parts Information only)

Online service information is available for 1990 through the current model year, plus all active bulletins back to the early 70's. There are 3 types of standard subscriptions: 3-day, 30-day, or 365-day.

The screenshot shows the Honda Independent Repair Website interface. On the left, there is a login section with fields for 'Username' and 'Password', a 'Log On' button, and a 'Forgot password' link. Below the login section are two boxes: 'CANADA RESOURCES' and 'USA RESOURCES', each containing links to 'Hybrid and other Emergency Response Guides', 'Order Paper Manuals', 'Training Information', 'Useful Industry Links', 'User's Guide', and 'What's in Service Express'. On the right, there is a banner for 'Service information' with the text 'The easiest and'. Below the banner is a navigation bar with links: 'CATALOG | SIGN IN | BILLING | TERMS & CONDITIONS | PAYM'. Underneath the navigation bar, a section titled 'Subscriptions available for purchase:' lists three options: 'Service Express/ISIS Subscriptions', 'HDS Standard Diagnostic Software Subscriptions (USA Models)', and 'Security Professionals (USA only)'. At the bottom of the page, there is a footer with the text 'Do you have an active HDS subscription from HELM? Click here to migrat' and '© 2013 American Honda Motor Co., Inc.'.

Security Professional Subscription (Includes Key Code Information) (USA Only)

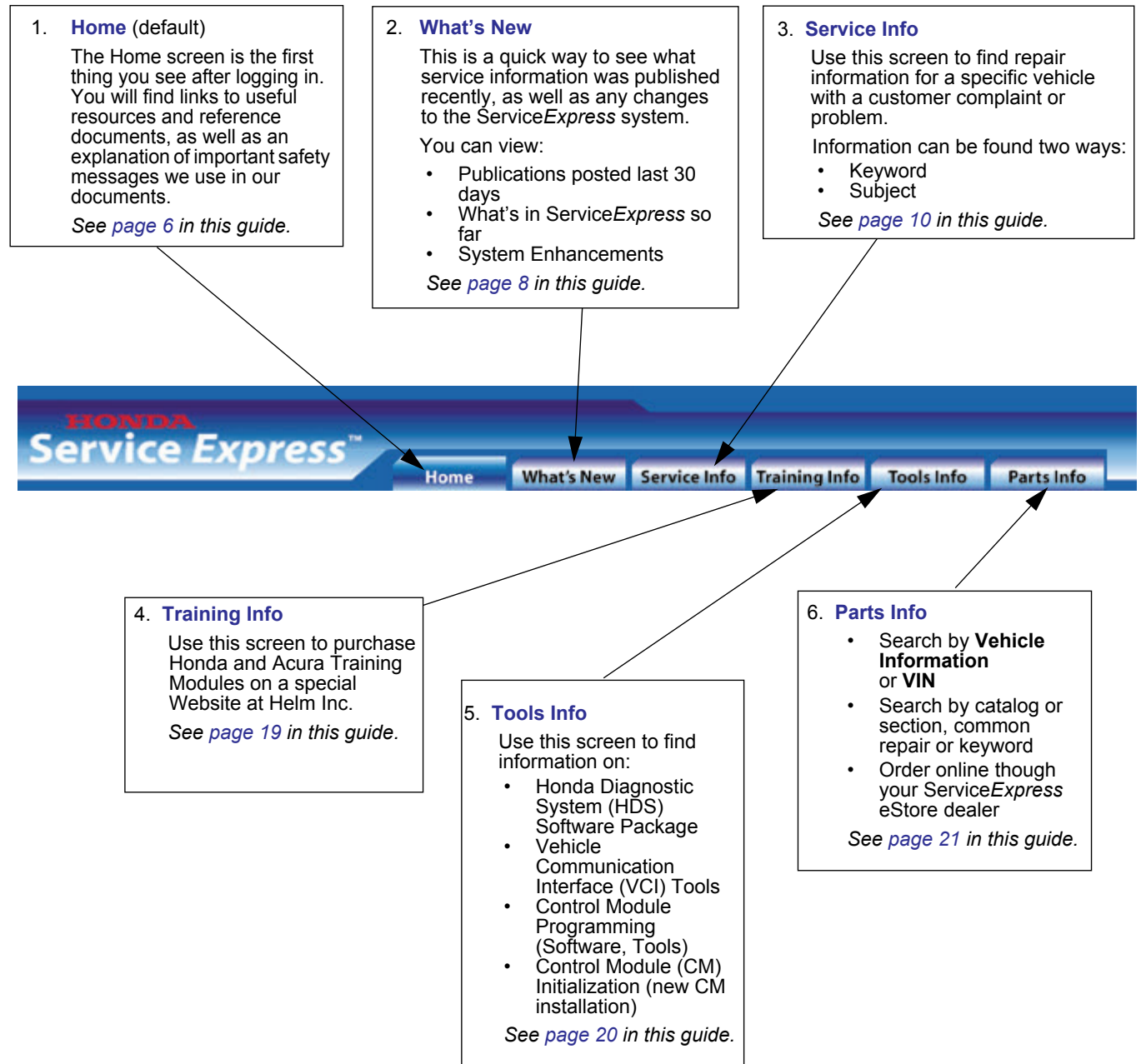
You must be a registered member of the National Automotive Service Task Force Secure Data Release Model (NASTF SDRM) registry. Key codes on this site are for U.S. vehicles only. HDS Security Professionals Diagnostic Software includes Immobilizer functionality.

HDS Standard Diagnostic Subscriptions (USA Models)

This subscription will give you access to software updates.

Overview of U.S. ServiceExpress Search Screens

Before starting the tutorial, take a quick look at the six main screens used in U.S. ServiceExpress.



Overview of Canada ServiceExpress Search Screens

Before starting the tutorial, take a quick look at the five main screens used in Canada ServiceExpress.

1. Home (default)

The Home screen is the first thing you see after logging in. You will find links to useful resources and reference documents, as well as an explanation of important safety messages we use in our documents.

See [page 7](#) in this guide.

2. What's New

This is a quick way to see what service information was published recently, as well as any changes to the ServiceExpress system.

You can view:

- Publications posted last 30 days
- What's in ServiceExpress so far
- System Enhancements

See [page 8](#) in this guide.

3. Service Info

Use this screen to find repair information for a specific vehicle with a customer complaint or problem.

Information can be found two ways:

- Keyword
- Subject

See [page 10](#) in this guide.



4. Training Info

Use this screen to purchase Honda and Acura Training Modules.

See [page 19](#) in this guide.

5. Tools Info

Use this screen to find information on:

- Honda Diagnostic System (HDS) Software Package
- Vehicle Communication Interface (VCI) Tools
- Control Module Programming (Software, Tools)
- Control Module (CM) Initialization (new CM installation)

See [page 20](#) in this guide.

Subscription Types: USA Models and Canadian Models

The screenshot displays the Honda Service Express website interface. At the top, the Honda logo is on the left, and a banner image shows a technician working on a car wheel. To the right of the banner, the text reads "Service information at your fingertips. The easiest and fastest way to find it online." Below the banner, there are links for "order history" and "my account". A navigation bar contains links for "CATALOG", "SIGN IN", "BILLING", "TERMS & CONDITIONS", "PAYMENT", and "CONFIRMATION".

The main content area is titled "Subscriptions available for purchase:". Below this title, there is a section for "ServiceExpress/ISIS Subscriptions". This section is divided into two main categories: "USA Models" and "Canadian Models".

Under "USA Models", there are two sub-sections: "ServiceExpress" and "ISIS (Integrated Service Information System)". Each sub-section has a "Select one:" dropdown menu with options for "Honda" and "Acura".

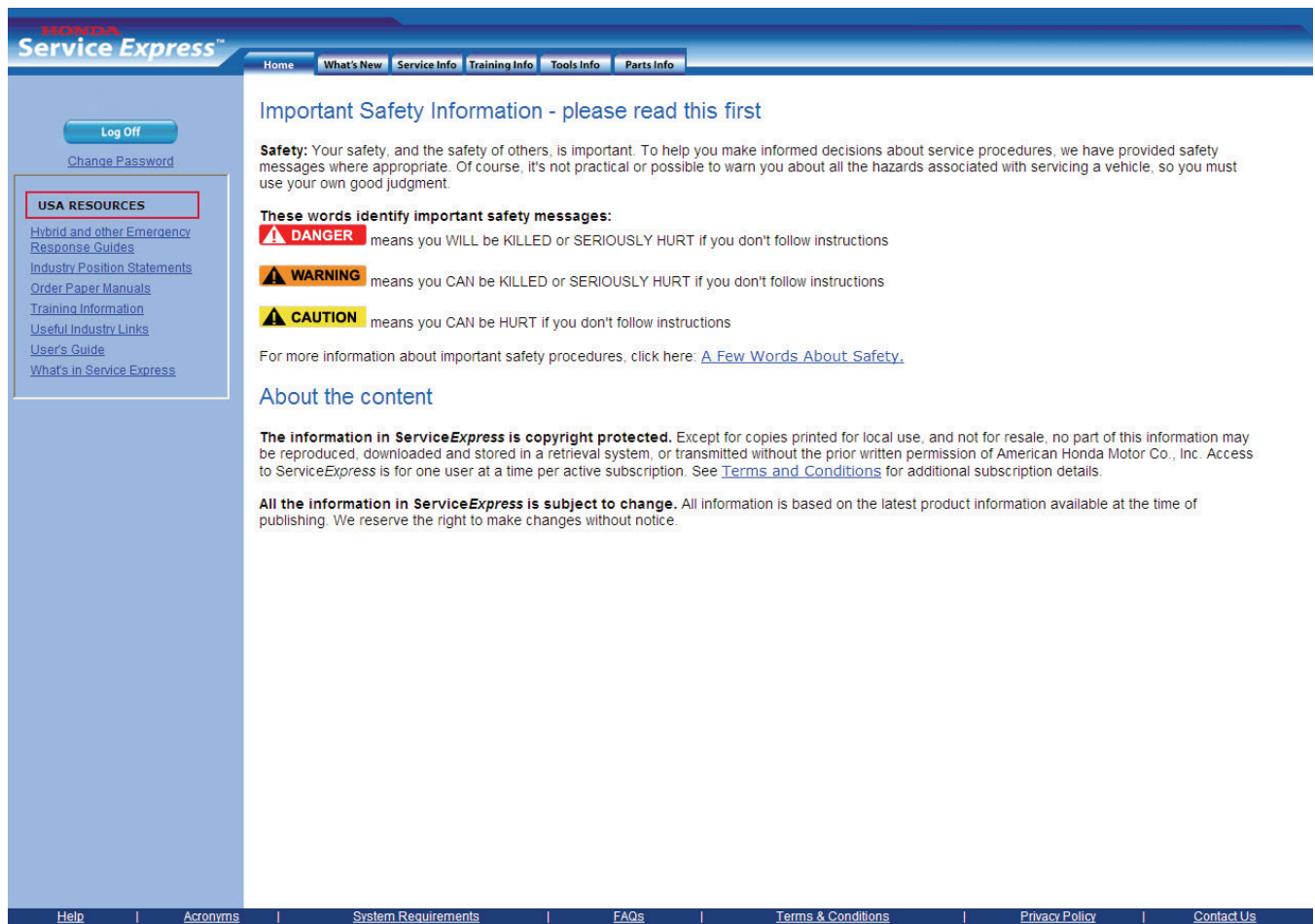
Under "Canadian Models", there is a "ServiceExpress" sub-section with a "Select one:" dropdown menu with options for "Honda" and "Acura".

Below the "ServiceExpress/ISIS Subscriptions" section, there are two additional subscription options: "HDS Standard Diagnostic Software Subscriptions (USA Models)" and "Security Professionals (USA only)".

Annotations with arrows point to specific elements: "Canada" points to the "Canadian Models" section; "U.S." points to the "USA Models" section, the "HDS Standard Diagnostic Software Subscriptions (USA Models)" option, and the "Security Professionals (USA only)" option.

U.S. Home Screen

This screen comes up automatically after you log in. From here, you can begin your search for information by clicking on the **What's New**, **Service Info**, **Training Info**, **Tools Info**, or **Parts Info**. navigation tabs.



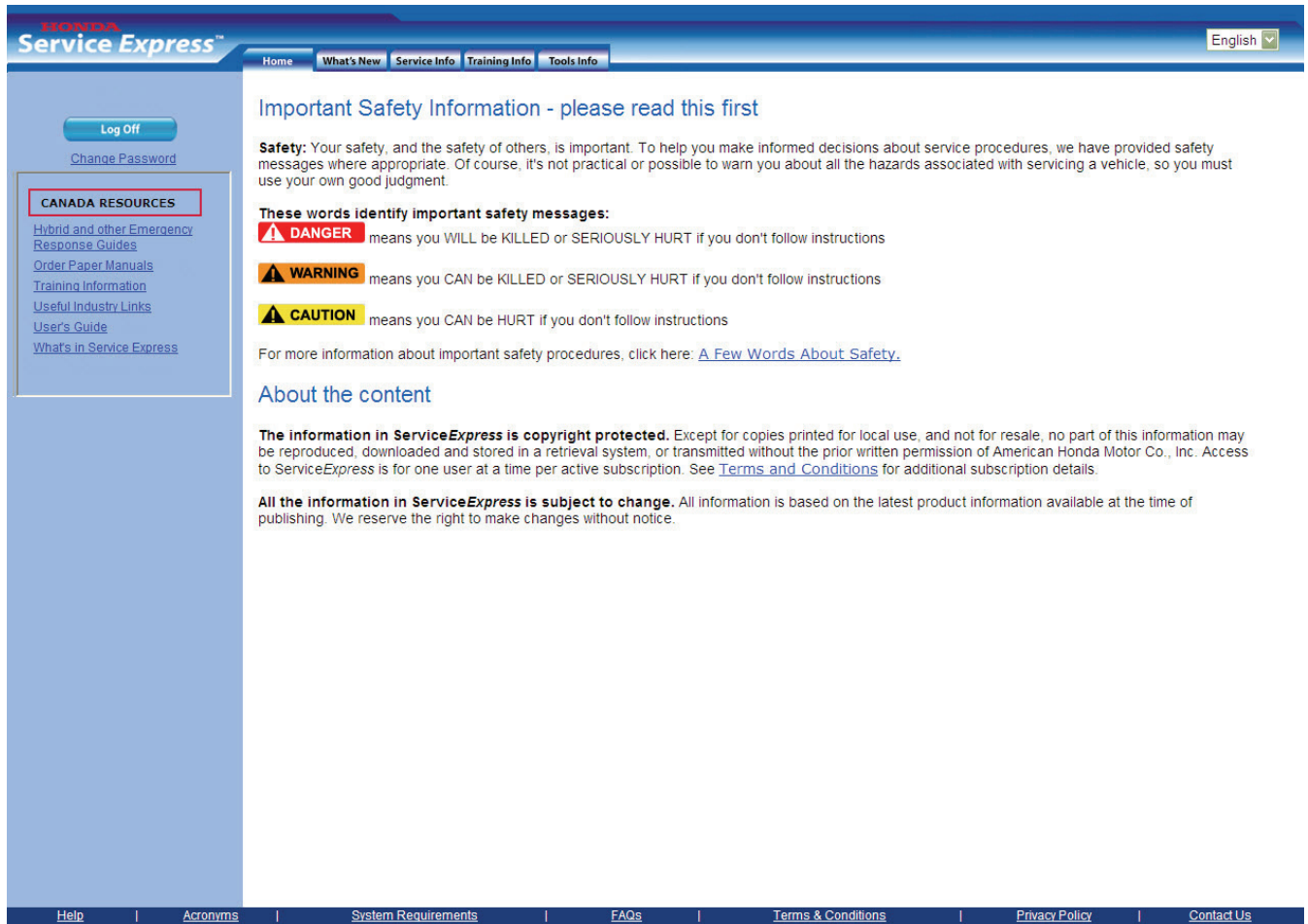
The screenshot shows the ServiceExpress U.S. Home Screen. At the top, there's a navigation bar with tabs: Home, What's New, Service Info, Training Info, Tools Info, and Parts Info. Below the navigation bar, there's a sidebar on the left with a 'Log Off' button and a 'Change Password' link. Under 'USA RESOURCES', there are links for 'Hybrid and other Emergency Response Guides', 'Industry Position Statements', 'Order Paper Manuals', 'Training Information', 'Useful Industry Links', 'User's Guide', and 'What's in Service Express'. The main content area has a heading 'Important Safety Information - please read this first'. Below this, there's a 'Safety' section with a warning message. Then, there's a section titled 'These words identify important safety messages:' with three items: 'DANGER' (means you WILL be KILLED or SERIOUSLY HURT), 'WARNING' (means you CAN be KILLED or SERIOUSLY HURT), and 'CAUTION' (means you CAN be HURT). Below this, there's a link 'A Few Words About Safety.' and a section 'About the content' with a copyright notice and a statement that all information is subject to change. At the bottom, there's a footer with links: Help, Acronyms, System Requirements, FAQs, Terms & Conditions, Privacy Policy, and Contact Us.

Tip: To maximize the screen window, press F11 on your keyboard.



Canada Home Screen

This screen comes up automatically after you log in. From here, you can begin your search for information by clicking on the **What's New**, **Service Info**, **Training Info** or **Tools Info** navigation tabs.



The screenshot shows the ServiceExpress Canada Home Screen. At the top, there is a navigation bar with tabs for Home, What's New, Service Info, Training Info, and Tools Info. The left sidebar contains a 'Log Off' button, a 'Change Password' link, and a 'CANADA RESOURCES' section with links to Hybrid and other Emergency Response Guides, Order Paper Manuals, Training Information, Useful Industry Links, User's Guide, and What's in Service Express. The main content area features a heading 'Important Safety Information - please read this first' followed by a safety message. Below this, it lists 'These words identify important safety messages:' with three categories: DANGER (red triangle), WARNING (yellow triangle), and CAUTION (yellow triangle). A link 'A Few Words About Safety.' is provided. The section 'About the content' contains two paragraphs of copyright and change notices. The footer includes links for Help, Acronyms, System Requirements, FAQs, Terms & Conditions, Privacy Policy, and Contact Us.

ServiceExpress™ English

Home What's New Service Info Training Info Tools Info

Log Off
Change Password

CANADA RESOURCES
[Hybrid and other Emergency Response Guides](#)
[Order Paper Manuals](#)
[Training Information](#)
[Useful Industry Links](#)
[User's Guide](#)
[What's in Service Express](#)

Important Safety Information - please read this first

Safety: Your safety, and the safety of others, is important. To help you make informed decisions about service procedures, we have provided safety messages where appropriate. Of course, it's not practical or possible to warn you about all the hazards associated with servicing a vehicle, so you must use your own good judgment.

These words identify important safety messages:

- DANGER** means you WILL be KILLED or SERIOUSLY HURT if you don't follow instructions
- WARNING** means you CAN be KILLED or SERIOUSLY HURT if you don't follow instructions
- CAUTION** means you CAN be HURT if you don't follow instructions

For more information about important safety procedures, click here: [A Few Words About Safety.](#)

About the content

The information in ServiceExpress is copyright protected. Except for copies printed for local use, and not for resale, no part of this information may be reproduced, downloaded and stored in a retrieval system, or transmitted without the prior written permission of American Honda Motor Co., Inc. Access to ServiceExpress is for one user at a time per active subscription. See [Terms and Conditions](#) for additional subscription details.

All the information in ServiceExpress is subject to change. All information is based on the latest product information available at the time of publishing. We reserve the right to make changes without notice.

Help | Acronyms | System Requirements | FAQs | Terms & Conditions | Privacy Policy | Contact Us

Tip: To maximize the screen window, press F11 on your keyboard.



U.S. and Canada What's New Screen

To move to the What's New Screen, click on the **What's New** navigation tab on the ServiceExpress navigation bar.



This screen lists the service information that was published recently, the current summary, and the latest changes to the ServiceExpress system.

The What's New screen defaults to **Publications posted last 30 days**. This screen lists all the recently published service publication by category. The most current publications are located on the top of each category.

[Publications posted Last 30 days](#)
[What's in Service Express so far](#)

Honda Publications posted last 30 days

Service Bulletins

13-034	Safety Recall: Front Passenger's Airbag Inflator Can Be Over-Pressurized	05/01/2013
13-016	Power Steering Noise With the A/C Compressor On	04/30/2013
13-033	Speakers Pop	04/30/2013
13-041	Buzz or Rattle From the Dash When the Heater Is On	04/30/2013
12-081	Front Brakes Squeal or Scrape (Revised 4/30/2013)	04/29/2013
12-087	2008-11 Accord L4: Sticking Rings Resulting in Unusually High Engine Oil Consumption (Revised 4/30/2013)	04/29/2013
12-089	2010 CR-V: Sticking Rings Resulting in Unusually High Engine Oil Consumption (Revised 4/29/2013)	04/29/2013
12-073	2013 CR-Z: New Model PD1 Information (Revised 4/25/2013)	04/24/2013
13-038	Keyless Remote Does Not Lock or Unlock the Doors or Vehicle Will Not Start (Push Button Start)	04/24/2013
06-027	Warranty Extension: IMA Battery (Revised 04/24/2013)	04/23/2013
13-040	Non-Compliance Recall: VSA System Software Update	04/23/2013
13-035	Safety Recall: 2012-13 CR-V Shift Interlock Stopper (Revised 4/19/2013)	04/18/2013
13-036	Safety Recall: 2012-13 Odyssey Shift Interlock Stopper (Revised 4/19/2013)	04/18/2013
11-033	Engine Oil Consumption; MIL May Be On With DTC P3400 and/or P3497 (Revised 04/17/2013)	04/16/2013
13-023	MIL Comes On With DTC P0420	04/16/2013
13-031	MIL Comes On With DTC P3400 and/or P3497	04/16/2013
13-037	Product Update: Fuel Fill Pipe Leaks	04/15/2013
13-027	Trunk Lid Does Not Stay Up With Accessory Wing Spoiler Installed (Revised 4/11/2013)	04/10/2013
12-032	Wind Whistling or Howling Noise From the Top of the Windshield (Revised 4/9/2013)	04/09/2013
06-001	Audio, Navigation, RES, and i-MID Unit In-Warranty Exchange and Out-of-Warranty Repair (Revised 04/09/2013)	04/08/2013
13-024	Product Update: Audio and Audio-Navigation Unit Software Update (Revised 4/6/2013)	04/05/2013

NewsLetters

13040E	April 2013, ServiceNews	04/26/2013
13040D	Follow Proper A/C Diagnostic Procedures	04/23/2013
13040A	Get Your Insulated Gloves Recertified!	04/17/2013
13040B	Hard or Delayed Shifting With A/T DTCs P0756 and P08547	04/17/2013
130300	March 2013, ServiceNews	04/04/2013

You can open, review, and print any item displayed on the right by clicking on the *blue text links*.

[illegible]

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U.S. and Canada Service Info Screen

Use this screen to find repair information for a specific vehicle with a customer complaint or problem. Search for DTC, symptom, or repair information; along with related bulletins, newsletter articles, and body repair information.



After identifying the vehicle by model and year, you can begin your search two different ways:

Type in a Keyword (see [page 11](#))

This screenshot shows the search interface on the Honda Service Express website. At the top, the "HONDA Service Express™" logo and navigation tabs are visible. The "Service Info" tab is active. Below the header, there are two dropdown menus for "1. Select Model and Year", with "ACCORD" and "2008" selected. Under "2. Type-in Keyword", the word "navi" is entered in the text box. Below the text box are three radio buttons: "Any Word", "All Words" (which is selected), and "Exact Phrase". Below these is a section labeled "OR Select Subject" with an empty dropdown menu. At the bottom right is a button labeled "3. SEARCH".

Select a Subject (see [page 13](#))

This screenshot shows the search interface on the Honda Service Express website, similar to the previous one but with the "Select a Subject" option chosen. The "HONDA Service Express™" logo and navigation tabs are at the top. The "Service Info" tab is active. The "1. Select Model and Year" dropdowns show "ACCORD" and "2008". The "2. Type-in Keyword" text box is empty. The radio buttons for "Any Word", "All Words" (selected), and "Exact Phrase" are present. The "OR Select Subject" dropdown menu is now populated with a list of subjects: "Accessory Info", "Campaign & Recall Bulletins" (which is highlighted), "Maintenance Schedules", "ServiceNews (Tech newsletter)", "Service Specifications", "S/M Diagnostic Codes (DTC)", "Symptom/Repair & Body Info", "Service & Tool Bulletins", "Mode \$06 Test Results", and "Owners Manual".

How to Search by Keyword

1. After identifying the vehicle by model and year, enter your keyword or words.

The keyword search looks for words that match:

- Words in the title of a document or article
- System or component name
- Symptom name (see [page 12](#) for a list of standard symptom categories)
- DTC Codes

Note: Keywords are not case sensitive but must be spelled correctly (see [page 12](#) for *Basic Tips for Using Keywords*).

2. Choose one of the following options:

- **Any Word:** Gives you a list of documents that contain *at least one* of the search terms you enter, in any order. This is a good option when doing a keyword search. **Any Word** will return the largest list of documents, so you may need to scroll through to find the desired document.
- **All Words:** Gives you a list of documents that contain *all* the search terms you enter, in any order. This is the default choice and is generally the best option if you want a more focused and narrowed list of documents. However, using **All Words** may prevent you from finding similar documents that don't contain *all* of the keywords you enter.
- **Exact Phrase:** Gives you a list of documents that contain the exact phrase you enter, in the exact order. This option is generally used when you already know the name of the document.

3. Finally, click on the **SEARCH** button.

The screenshot displays the Service Express search interface. On the left, the search criteria are set to '1. Select Model and Year' with 'ACCORD' and '2008', and '2. Type-in Keyword' with 'navi'. The search options are 'Any Word', 'All Words' (selected), and 'Exact Phrase'. Below these is a '3. SEARCH' button. The main area shows '169 Items found for ACCORD, 2008, Keyword: navi'. The results are listed in a table with columns 'Description' and 'Pub ID'. The first few results include '2008-11 Accord: PDI of the Navigation System (Revised August 5, 2010)' with Pub ID 07-054, and 'Navigation System Information (Rev. 10/29/10)' with Pub ID 05-032. The table continues with numerous 'Navigation System DTC Troubleshooting' entries for various codes (1101, 1301, 1302, 1303, 1304, 1305, 1306, 1501, 2607, 2610, 2701, 2702, 2705, 2706, 2707) and their corresponding versions (L4:With Navigation and V6). The bottom of the page features a navigation bar with links: Help, Acronyms, System Requirements, FAQs, Terms & Conditions, Privacy Policy, and Contact Us.

Description	Pub ID
2008-11 Accord: PDI of the Navigation System (Revised August 5, 2010)	07-054
Navigation System Information (Rev. 10/29/10)	05-032
Navigation System DTC Troubleshooting: 1101 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 1101 (V6)	
Navigation System DTC Troubleshooting: 1301 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 1301 (V6)	
Navigation System DTC Troubleshooting: 1302 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 1302 (V6)	
Navigation System DTC Troubleshooting: 1303 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 1303 (V6)	
Navigation System DTC Troubleshooting: 1304 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 1304 (V6)	
Navigation System DTC Troubleshooting: 1305 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 1305 (V6)	
Navigation System DTC Troubleshooting: 1306 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 1306 (V6)	
Navigation System DTC Troubleshooting: 1501, 2703 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 1501, 2703 (V6)	
Navigation System DTC Troubleshooting: 2607 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 2607 (V6)	
Navigation System DTC Troubleshooting: 2610 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 2610 (V6)	
Navigation System DTC Troubleshooting: 2701 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 2701 (V6)	
Navigation System DTC Troubleshooting: 2702 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 2702 (V6)	
Navigation System DTC Troubleshooting: 2705 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 2705 (V6)	
Navigation System DTC Troubleshooting: 2706 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 2706 (V6)	
Navigation System DTC Troubleshooting: 2707 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 2707 (V6)	
How to Troubleshoot the Navigation System (L4:With Navigation)	
How to Troubleshoot the Navigation System (V6)	
Navigation System DTC Troubleshooting: 1101 (L4:With Navigation)	
Navigation System DTC Troubleshooting: 1101 (V6)	
Navigation System DTC Troubleshooting: 1301 (L4:With Navigation)	

How to Search by Keyword (Continued)

Basic Tips for Using Keywords

Keywords **must** be spelled correctly to work. If you're not sure how to spell a word, you can use a part of the word,

- Use the *shortest form* of the word. For example, try "evap" instead of "evaporative."
- Use the singular form of the word. For example, try "belt" not "belts."

Standard Symptom Categories

In many cases, the symptom your customer is describing will fit into a standard ServiceExpress symptom category. If so, use that exact category name for the keyword. Standard ServiceExpress symptom categories are:

- Driveability
- Performance
- Fluid Leaks
- NVH (Noise, Vibration, Harshness)
- Smell
- Water Leak
- Wind Noise

Keywords that Work Well

These are examples of some common keywords:

System names

- ABS
- immobilizer (or immobi)
- SRS
- evaporative (or evap)

Component names

- bumper
- hood
- filter
- trunk

Specific Diagnostic Troubleshooting Codes (DTCs)

- P1457
- P0740
- 15-3
- 12-4

How to Search by Subject

To perform a broad search across all relevant information, select either the **S/M Diagnostic Codes (DTC)** subject, or the **Symptom/Repair & Body Info** subject. Then click **SEARCH**.

Both of these subjects are designed to give you service manual information and other relevant information.

Select **S/M Diagnostic Codes (DTC)** to get all service manual DTC troubleshooting info, plus:

- DTC-related advanced diagnostic info
- DTC-related campaign bulletins
- DTC-related technical service bulletins
- DTC-related *ServiceNews* articles

Select **Symptom/Repair & Body Info** to get all service manual symptom and repair procedures, plus:

- Maintenance schedules
- Service specifications
- Campaign and recall bulletins
- Technical service bulletins
- *ServiceNews* articles
- Wiring diagrams

Select one of the following subject categories to narrow your search:

- Accessory Info
- Campaign & Recall Bulletins
- Maintenance Schedules
- *ServiceNews* (Tech newsletter)
- Service Specifications
- S/M Diagnostic Codes (DTC)
- Symptom/Repair & Body Info
- Service & Tool Bulletins
- Mode \$06 Test Results
- Owners Manual

HONDA Service Express™

Home What's New Ser

1. Select Model and Year
ACCORD 2008

2. Type-in Keyword

☐ Any Word ☒ All Words ☐ Exact Phrase

OR Select Subject
Campaign & Recall Bulletins

Accessory Info
Campaign & Recall Bulletins
Maintenance Schedules
ServiceNews (Tech newsletter)
Service Specifications
S/M Diagnostic Codes (DTC)
Symptom/Repair & Body Info
Service & Tool Bulletins
Mode \$06 Test Results
Owners Manual

HONDA Service Express™

Home What's New Service Info Training Info Tools Info Parts Info

1. Select Model and Year
ACCORD 2008

2. Type-in Keyword

☐ Any Word ☒ All Words ☐ Exact Phrase

OR Select Subject
Symptom/Repair & Body Info

3. Select System
4. SEARCH

Vehicle General Information
Engine
Charging System
Chassis and Paint Codes
Cooling System
Cruise Control System
Cylinder Head Assembly
ECM/PCM
Engine Assembly and Mounts
Engine Block Assembly
Exhaust System
Identification Number Locations
Ignition System
Lubrication System
PCM
Starting System
Fuel and Emissions
Suspension
Brakes
Trans/Driveline
Steering
HVAC
Driving Support & Restraints
Body
Symptom

75 Items found for ACCORD, 2008, Engine>Charging System

Description	Pub ID
Alternator Testing With the GR8 Alternator/Starter Tester (AST) (Revised 2/27/2013)	12-002
Service Manual Update: Alternator Testing (Replaced By A12-002)	10-054
Don't Overtighten Those Battery Hold-Down Nuts	09010C
Don't Use Volts to Compare MAP Sensor to BARO Sensor Values	07120B
Electronic Component Troubleshooting Tips	07080G
Excessive Parasitic Draw? Check If the B-CAN System Is Awake	08070K
Headlights & Dash Lights Dim With Electrical Load (Normal ELD)	001201
Charging System Electrical Schematic (L4)	
Charging System Electrical Schematic (V6)	
Alternator and Regulator Circuit Troubleshooting (L4)	
Alternator and Regulator Circuit Troubleshooting (V6)	
Alternator Control Circuit Troubleshooting (L4)	
Alternator Control Circuit Troubleshooting (V6)	
Battery discharged (L4)	
Battery discharged (V6)	
Battery overcharged (L4)	
Battery overcharged (V6)	
Charging System Indicator Circuit Troubleshooting (L4)	
Charging System Indicator Circuit Troubleshooting (V6)	
Charging system indicator does not come on with the ignition switch in ON (II) (L4)	
Charging system indicator does not come on with the ignition switch in ON (II) (V6)	
Charging system indicator stays on (L4)	
Charging system indicator stays on (V6)	
Low or dead battery (L4)	
Low or dead battery (V6)	
Over-run alternator decoupler (OAD) pulley is making an abnormal noise ('11-12 models J35Z2 engine) (V6)	
Battery Charge Low Message: What it Means and What to do about it.	
Get To Know The GR8 Battery Charger	
GR8 New Tests Alternator	

Search Results

After you have selected your search criteria and clicked **SEARCH**, ServiceExpress retrieves all service information related to the subject or keyword. Search results are displayed on the right side of the screen, grouped by category. The publication titles are shown in blue. Click on the text to open the publication for viewing and printing.

In the search results, each publication has an icon to the left of the title which represents the publication type. You can determine the publication type by moving the mouse pointer over the icon and leaving it there for a second or two. A pop-up box appears with a description of that particular icon.

Publication icon

Pop-up description

HONDA Service Express™

Home What's New Service Info Training Info Tools Info Parts Info

1. Select Model and Year
ACCORD 2008

2. Type-in Keyword
Any Word All Words Exact Phrase

OR Select Subject
Symptom/Repair & Body Info

3. Select System 4. SEARCH

Vehicle General Information
Engine
Charging System
Chassis and Paint Codes
Cooling System
Cruise Control System
Cylinder Head Assembly
ECM/PCM
Engine Assembly and Mounts
Engine Block Assembly
Exhaust System

75 Items found for ACCORD, 2008, Engine>Charging System

	Description	Pub ID
	Alternator Testing With the GR8 Alternator/Starter Tester (AST) (Revised 2/27/2013)	12-002
	Service Manual Update: Alternator Testing (Replaced By A12-002)	10-054
	Don't Overtighten Those Battery Hold-Down Nuts	09010C
	Don't Use Volts to Compare MAP Sensor to BARO Sensor Values	07120B
	Electronic Component Troubleshooting Tips	07080G
	Excessive Parasitic Draw? Check If the B-CAN System Is Awake	08070K
	Headlights & Dash Lights Dim With Electrical Load (Normal ELD)	001201
	Charging System Electrical Schematic (L4)	
	Charging System Electrical Schematic (V6)	
	Alternator and Regulator Circuit Troubleshooting (L4)	
	Alternator and Regulator Circuit Troubleshooting (V6)	
	Alternator Control Circuit Troubleshooting (L4)	
	Alternator Control Circuit Troubleshooting (V6)	
	Battery discharged (L4)	
	Battery discharged (V6)	

After clicking on the link, a new window opens to display the publication you selected.

Service Bulletins and ServiceNews Articles

Once the publication is open, use the bar on the right to scroll through the document, or click the arrow on the

Advance to next page

Scroll bar

HONDA ServiceNews Article
Helping you fix it right the first time - every time Oct 2007

Excessive Steering Wheel Shimmy or Chassis Vibration - Part 1 of 5

Currently Applies To: General Information

Got a vehicle in your shop with a steering wheel shimmy or a chassis vibration that you feel at highway speeds and you know it's not just a normal characteristic of the vehicle? Lots of things can cause this problem, for example:

- Out-of-balance tires, rims, front wheel hubs, or front brake discs
- Wrong tire pressures
- Tire(s) that aren't fully seated on the rim(s)
- Excessive tire runout under load
- Damaged tires (cuts, missing rubber, etc.)
- Use of aftermarket parts (tires, rims, steering components, or suspension components)
- Damage

This article is the first in a five-part series of articles that will look at this whole issue of steering wheel shimmy and chassis vibration and what it takes to fix the problem. We begin this series with a discussion of test-driving the vehicle. In future articles, we'll be discussing interpreting vibrations; phase matching tires and rims; rim runout measurements and proper tire installation on rims; and finally, wheel balancers and calibration.

Test-Driving the Vehicle

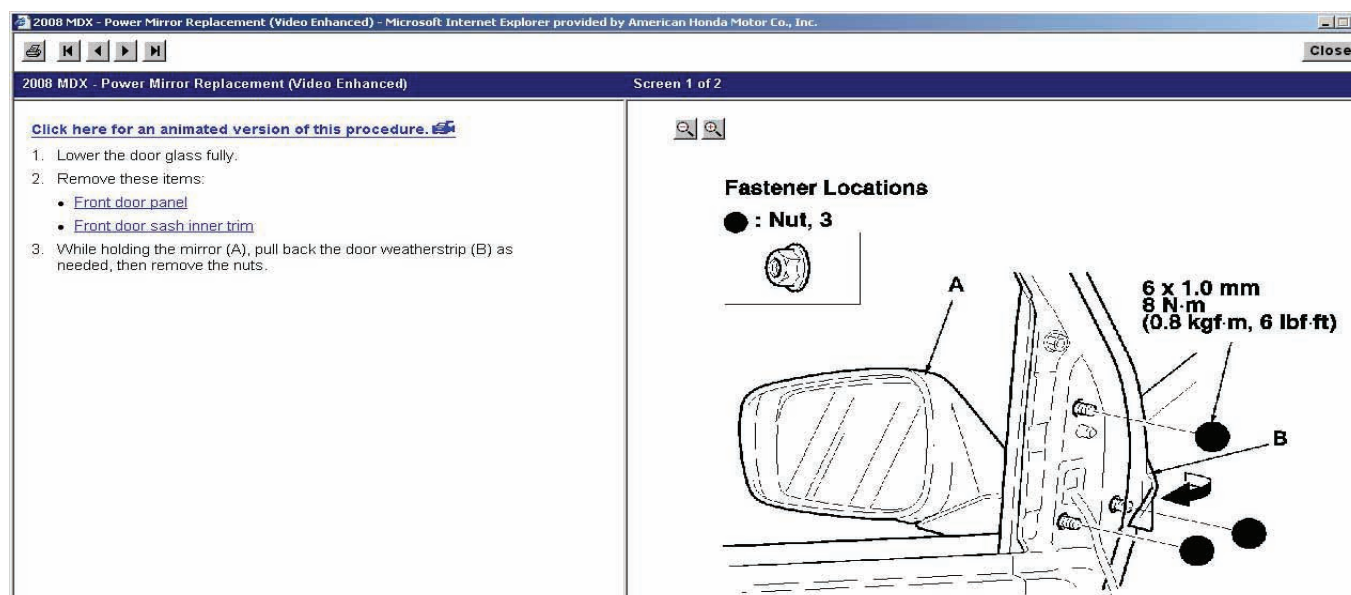
Follow these steps and answer the questions in the order they're asked. If possible, take someone along to write down your answers:

1. Test-drive the vehicle exactly as described on your RO.
2. Describe the vibration.

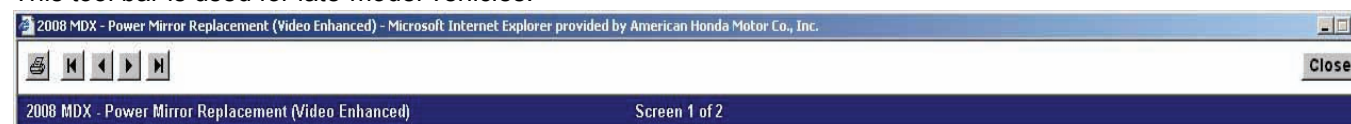
After reviewing the publication, you can return to the **Search Results** by clicking on the **Close** button on the toolbar.

Navigating Service Manual Information (Late-Model Vehicles)

When you select a service manual procedure for a late-model vehicle, you see a screen layout similar to the one shown, with the text on the left and the graphics on the right. (Navigation information for older, or “Legacy” vehicles, is found on [page 17](#).)



This tool bar is used for late-model vehicles:



You can view a brief description of each button’s function by moving the cursor over the button for a few seconds. A pop-up that describes the button’s function will appear.



To print a service manual procedure, click on the **Print Preview** button. Once the print preview is open, click **File**, then click **Print**. When the print window opens, choose the number of copies you want, then click **OK**.



Click on the **First Screen** button to go back to the first screen of a procedure.



Click on the **Previous Screen** button to go to the previous screen within a procedure.

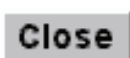


Click on the **Next Screen** button to go to the next screen within a procedure.

Note: If this button is white and you cannot click on it, look for blue text within the last step on the screen that says “Go to step _” and click on it. This takes you to the next step or screen.



Click on the **Last Screen** button to go to the last screen of a procedure.



Colored Links Within a Service Manual Procedure

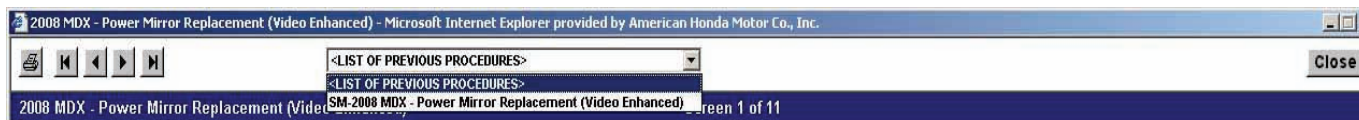
Clicking on a *blue link* within a procedure, will take you to the item specified in the text. For example, when you click a blue link for a part number under **Required Special Tools**, a new window opens with an illustration of that tool. Click the **Close** button to close that window.

- When you click on blue text that is a “go to” link (ex: Go to step 3), you are taken to the step specified in the text.
- When you click on blue text that is another procedure (ex.: “Remove the alternator”), you are taken to that procedure.

A *green link* within a procedure, usually the name of a component, opens a new window with a list of items directly related to that component. You can click on any link in this new window to view that information, or click on the “X” in the upper right corner to close the new window.

Purple text within any service manual procedure is an active link (blue or green) that has been previously viewed. You can click on the purple text to use the link again.

List of Previous Procedures



To quickly return to the original procedure, click on **LIST OF PREVIOUS PROCEDURES**, and select the procedure you want to return to. You will be taken back to the exact screen you left.



You can also click on the **Previous Screen** button and return one screen at a time.

Navigating Service Manual Information (Legacy Models)

Service manuals for legacy models are based directly on paper manuals (page-based), and you have two methods to find the information:

- **Navigation within a procedure:** By navigating page-by-page within a selected procedure
- **Navigation as a book:** By searching across the "Book" using the table of contents and menu buttons

Navigation within a procedure: The tool bar has buttons similar to those found on the service manual information screens for the late-model vehicles. You can view a brief description of each button's function by moving the cursor over the button for a few seconds. A pop-up that describes the button's function will appear.

You can also navigate link-to-link within a procedure. To do this, click your way back, step-by-step, using the **Previous Screen** button on the navigation bar.

Navigation as a book: Legacy service manual information can also be navigated by using the **Main Menu** or **Table of Contents** buttons located at the top of each page. Search the **Main Menu** by section, or search the **Table of Contents** for a specific procedure within a section.

Previous screen List of sections List of procedures within a section Close the current document

Rack Guide Adjustment

NOTE: Perform rack guide adjustment with the wheels in the straight ahead position.

1. Loosen the rack guide screw locknut with the special tool, then loosen the rack guide screw.

RACK GUIDE SCREW

LOCKNUT WRENCH, 40 mm
07916-SA50001

LOCKNUT
25 N·m
(2.5 kgf-m, 18 lbf-ft)

Fluid Replacement

Check the reservoir at regular intervals, and add the recommended fluid as necessary.

CAUTION: Always use Genuine Honda Power Steering Fluid-V or S. Using any other type of power steering fluid or automatic transmission fluid can cause increased wear and poor steering in cold weather.

SYSTEM CAPACITY:
1.1 liter (1.16 US. qt, 0.97 Imp.qt)
at disassembly

RESERVOIR CAPACITY:
0.4 liter (0.42 US. qt, 0.35 Imp.qt)

UPPER LEVEL LINE
LOWER LEVEL LINE
RETURN HOSE

1. Raise the reservoir, then disconnect the return hose

Navigating Electrical Troubleshooting Manual (ETM) Diagrams

The wiring diagrams for all vehicles are based on that model's electronic troubleshooting manual (ETM), and you use navigation methods similar to those for legacy service manuals. This means that you have the option of searching within a selected procedure, or you can search the ETM like a book.

The ETM navigation takes place on the page itself. You can search the content as a book, by section, or by circuit. When you've selected a circuit, you can change pages by using the arrow buttons at the top right of each page (if more than one page is used for a particular circuit).

List of sections
(not shown on all models)

List of circuits

Move page-to-page within a procedure (buttons also located at bottom-right of page)

Fuel and Emissions (DX, DX-G, LX, EX, EX-L)

– DLC Circuit

HOT AT ALL TIMES

Fuse 23
10A

Under-hood Fuse/Relay Box
PHOTO 44
VIEW 254

10

ABS Modulator-Control Unit
PHOTO 1
VIEW 235

LT BLU

Service check input (SCS)
A31

ECM/PCM
PHOTO 46
VIEW 242

BRN

Canada: DX-G M/T

See Service Check Signal Circuit, page 15-11.

If you click on a linked procedure and want to get back, use the **Back** button on the navigation bar.

Back Button

46. Left Side of Engine Compartment

ECM/PCM

Connector A (44-BLK/WHT)

Connector B (44-BLK/GRY)

Connector C (44-BLK/GRN)

Close document and return to list of procedures.

U.S. Training Info Screen

To purchase Honda and Acura training modules, click on the **Online Service Subscribers** drop down.

The screenshot shows the HELMINC.COM website, which is a factory authorized service and owner information site. The header includes the HELMINC.COM logo and navigation links: Home, What's New, Service Info, Training Info, Tools Info, and Parts Info. A sidebar on the left contains a 'Log Off' button, a 'Change Password' link, and a 'USA RESOURCES' section with links to Hybrid and other Emergency Response Guides, Industry Position Statements, Order Paper Manuals, Training Information, Useful Industry Links, User's Guide, and What's in Service Express. The main content area is titled '1. CHOOSE A CATEGORY' and features two columns. The left column is for 'VEHICLE OWNER, DO-IT-YOURSELF & PROFESSIONALS' and includes a 'CLICK HERE' link and a dropdown menu for 'ONLINE SERVICE SUBSCRIBERS'. The dropdown menu is open, showing options: (Select One), Ford Subscriber, Honda/Acura Subscriber, and UD Trucks Subscriber. An arrow points to the 'Honda/Acura Subscriber' option. The right column is for 'OEM DEALERS' and includes a 'CHOOSE YOUR: Dealership Type' dropdown menu. Below the main content area, there are links for About Us, Contact Us/Help, Privacy Statement, Advertising Information, Manufacturer Links, and Resources. At the bottom, it says 'Run Online or Call 1-800-782-2366'.

Canada Training Info Screen

To purchase Honda and Acura training modules, click on **Order**. Follow the directions to complete your purchase.

The screenshot shows the Honda Service Express website for Canada. The header includes the Honda logo, the 'service Express' logo, and the text 'Technician Training Resources'. The navigation bar includes links: HOME, ORDER, WHAT YOU WILL NEED, HOW IT WORKS, TERMS and CONDITIONS, and FRANÇAIS. A sidebar on the left contains a 'Welcome twobrand testuser' message, a 'Log Off' button, a 'Change Password' link, and a 'CANADA RESOURCES' section with links to Hybrid and other Emergency Response Guides, Order Paper Manuals, Training Information, Useful Industry Links, User's Guide, and What's in Service Express. The main content area is titled 'What is Service Express?' and includes a paragraph explaining that Service Express is Honda Canada's Web-based system for delivering electronic service training to the aftermarket. It also includes a section titled 'How Does It Work?' which explains the process of searching for a curriculum, selecting it, and completing the purchase using VISA, MasterCard, or a PayPal account. An arrow points to the 'ORDER' link in the navigation bar.

U.S. Tools Info Screen

Tool availability and functionality descriptions are provided on this page. Click on a procedure for detailed information, user's guide, and ordering instructions.

Log Off



Change Password

USA RESOURCES

- Hybrid and other Emergency Response Guides
- Industry Position Statements
- Order Paper Manuals
- Training Information
- Useful Industry Links
- User's Guide
- What's in Service Express

Honda Vehicle Diagnostics

To confirm the vehicle's latest ECU program software, enter current program ID:

Procedure	Features	Hardware	Software	Subscriptions
 Diagnostic and Control Module Programming	<ul style="list-style-type: none">Check and clear DTCs (diagnostic trouble codes)Vehicle data displaySnapshot functionControl module, PCM, ECU, reprogramming (aka re-flashing)	<ul style="list-style-type: none">Honda Tablet Tester*Honda/Teradyne Pocket Tester*Standard PC (Personal Computer)Honda Interface Module (HIM)*GNA600 interface device \$1997.00**	Honda Diagnostic System (HDS): Annual subscription fee \$840.00	You must be a current ServiceExpress subscriber.
 Control Module Update (J2534)	Control module, PCM, ECU reprogramming only (aka re-flashing or rewriting)	<ul style="list-style-type: none">J2534 interface deviceGNA600 interface device (J2534 compliant) \$1997.00**Standard PC (Personal Computer)	J2534 reprogramming software: Annual subscription fee \$300.00	You must be a current ServiceExpress subscriber.

Canada Tools Info Screen

Tool availability and functionality descriptions are provided on this page. Click on a procedure for detailed information, user's guide, and ordering instructions

Log Off



Change Password

CANADA RESOURCES

- Hybrid and other Emergency Response Guides
- Order Paper Manuals
- Training Information
- Useful Industry Links
- User's Guide
- What's in Service Express

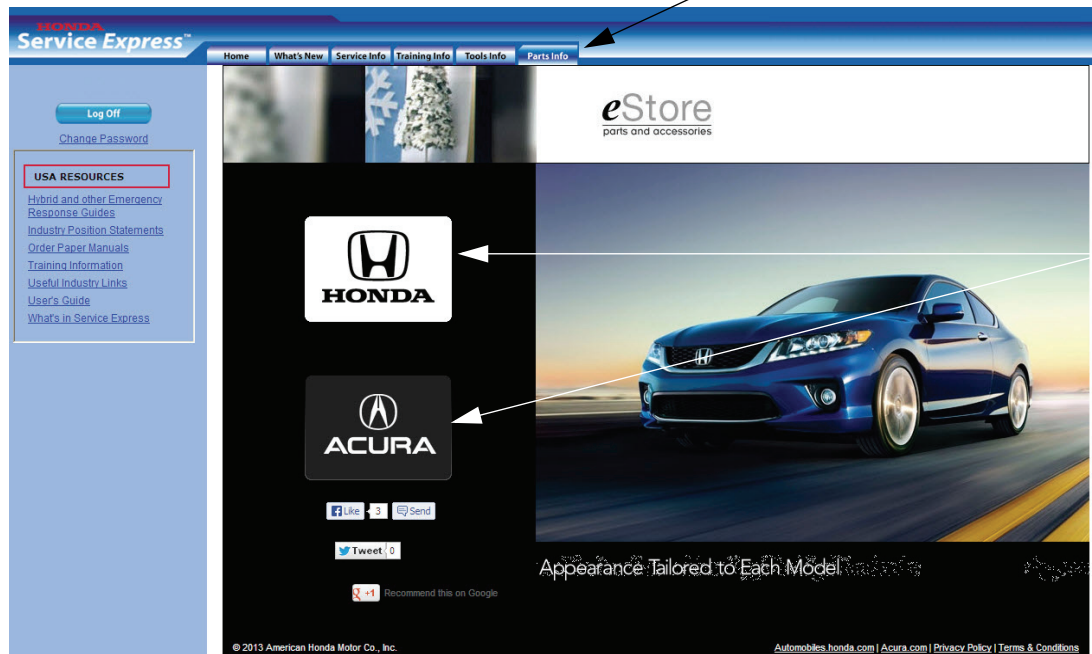
Honda Vehicle Diagnostics

To confirm the vehicle's latest ECU program software, enter current program ID:

Procedure	Features	Hardware	Software
 Diagnostic and Control Module Programming	<ul style="list-style-type: none">Check and clear DTCs (diagnostic trouble codes)Vehicle data displaySnapshot functionControl module, PCM, ECU, reprogramming (aka re-flashing)	<ul style="list-style-type: none">Standard PC (Personal Computer)GNA600 interface device \$1997.00	Honda Diagnostic System (HDS) software Subscriptions: 1 Day: \$10.00 30 Day: \$133.00 365 Day: \$1547.00 *Software is non-refundable. Click here to purchase.
 Control Module Update (J2534)	Control module, PCM, ECU reprogramming only (aka re-flashing or rewriting)	<ul style="list-style-type: none">J2534 interface deviceStandard PC (Personal Computer)	J2534 Honda Pass-Thru Reprogramming software Free download .

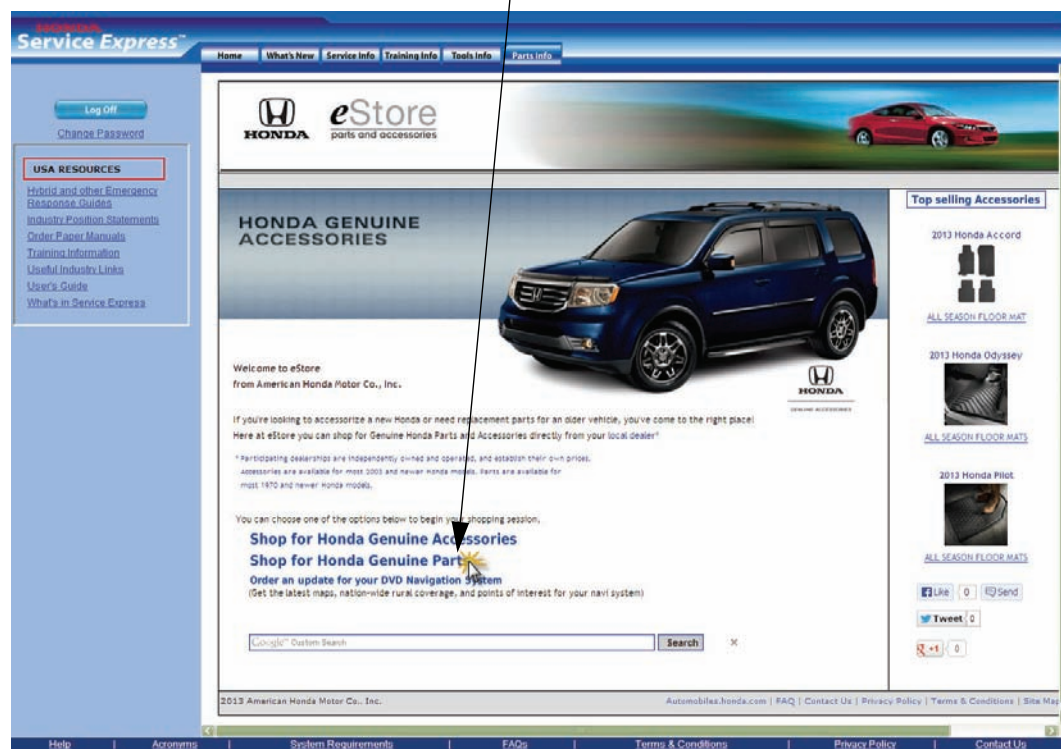
U.S. Parts Info Screen (U.S. Only)

The eStore parts catalog is a convenient way to search for parts information and order parts from participating eStore dealers. While logged on to ServiceExpress, click the **Parts Info** tab.



Then click on **Honda** or **Acura**.

Click on **Shop for Honda (or Acura) Genuine Parts** to navigate to the part you seek to purchase.



Enter your vehicle information. You can use the drop down boxes or enter your VIN number

Honda Service Express

Home | What's New | Service Info | Training Info | Tools Info | **Parts Info**

HONDA eStore
parts and accessories

Home | Honda | Parts | **LOOKING FOR ACCESSORIES?**

First, we need your vehicle information (use the model selector below)

Parts are available for the below year(s), ([got your vehicle VIN handy? click here](#))

2014	1991
2013	1990
2012	1989
2011	1988
2010	1987
2009	1986
2008	1985
2007	1984
2006	1983
2005	1982
2004	1981
2003	1980
2002	1979
2001	1978
2000	1977
1999	1976
1998	1975
1997	1974
1996	1973
1995	1972
1994	1971
1993	1970
1992	

(or) would you like to use your vehicle VIN* number? Then click [here](#).

VIN* - Vehicle Identification Number ([where to find?](#))

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Your Honda eDealer
Your order will be processed by,
(Currently there is no dealer selected in your profile. You will have the option to choose a dealer once you select a vehicle model)
Also, you can check the status of your order [here](#).

Click here to enter VIN.

DROP DOWN BOXES

How to Search for Parts

There are three ways to search for parts:

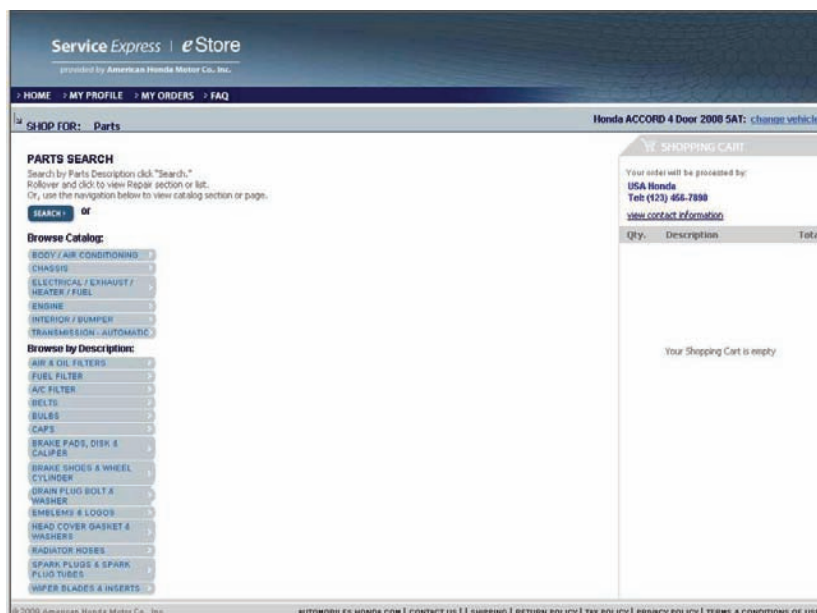
1. **Search.** Search by **Part Description** or **Part Number**.

2. **Browse Catalog.** Display a list of parts by category type.

Example: Select **BODY/AIR CONDITIONING**, then **A/C COMPRESSOR**. The A/C compressor and associated parts will be displayed.

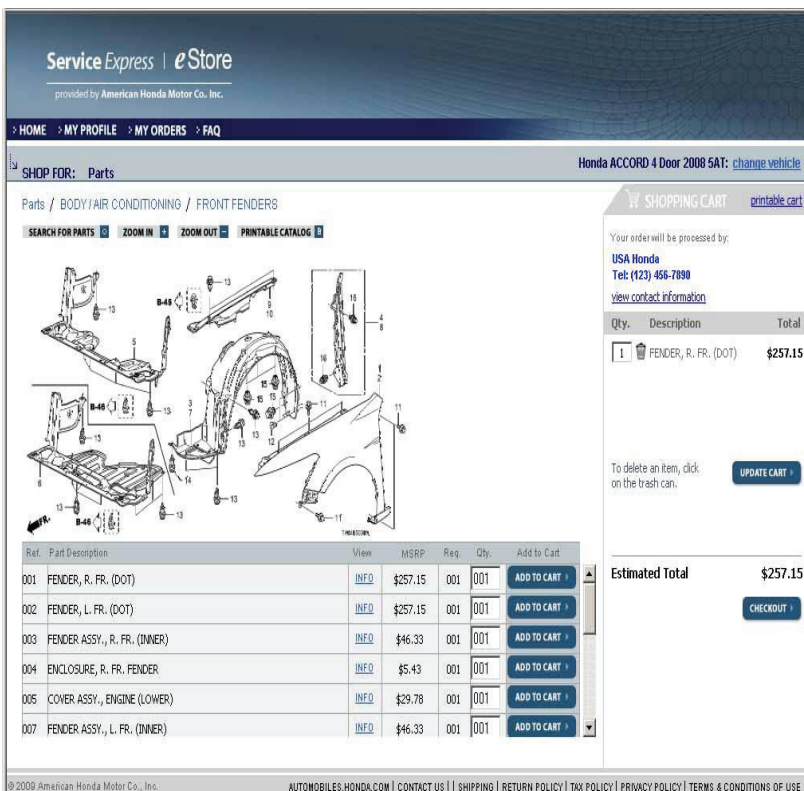
3. **Browse by Description.** Display parts by common name.

Example: Select the part name **AIR & OIL FILTER**, then select either **Air Filter** or **Oil Filter**. The selected part will be displayed.



Completing your order

Select the parts needed, and add them to the shopping list. Click **CHECKOUT** and your order will be placed electronically with your ServiceExpress eStore dealer. The eStore dealer will check parts availability and contact you. Pick up or delivery of these parts, as well as payment options, will be arranged through your e-Store dealer.



Help

If you get stuck anywhere, click on the **Help** link located at the bottom left of the ServiceExpress window.

Contact Us

Click on the **Contact Us** link located in the lower right corner of the ServiceExpress window to send us your feedback, to report problems with ServiceExpress, or to give us suggestions.



Feedback

From the **Contact Us** screen, select a feedback category, and follow the on-screen instructions. We make every effort to respond to your feedback within two business days.

Feedback Categories

- **Problems with content.** Select this if a description or procedure is incorrect, an illustration or schematic is missing or incorrect, or if you can't open a document.
- **Log-on or password problems.**
- **Questions about billing or credit.**
- **Suggestions for improvement.** Use this to tell us what you would like to see in ServiceExpress, or to give us ideas on how to improve the website.
- **Other ServiceExpress comments.** Use this for any other problems you may encounter.

A screenshot of a web browser window displaying a contact form. The form has a light green border. At the top, there is a paragraph of text: "If you have trouble subscribing to or using this website, or find errors in the information, use this e-mail screen to contact us. Fill out the following information, then click 'Submit.' However, before you contact us, please check that you meet all [System Requirements](#)." Below this are four input fields: "Your Name:", "Your E-mail Address:", "Your Phone Number:", and "Type of Problem:". The "Type of Problem:" field is a dropdown menu with "<Select a Subject>" as the selected option. Below these fields is a large text area labeled "Comments:". At the bottom of the form are two buttons: "Submit" and "Close".

How to Access ISIS

Open Internet Explorer, and go to the **Honda Independent Repair Website** by entering <http://www.ServiceExpress.Honda.com>, or <https://techinfo.honda.com>

HONDA INDEPENDENT REPAIR WEBSITE

The Honda Independent Repair Website page opens. Fill in your Username and Password, and click the **LOG ON** button.

If you don't currently have a Username and Password, you will need to subscribe to ISIS and complete the registration process.

The screenshot shows the Honda Independent Repair Website interface. On the left, there are login fields for Username and Password, a Log On button, and a link to Forgot password. Below these are two sections: CANADA RESOURCES and USA RESOURCES, each with a list of links including Hybrid and other Emergency Response Guides, Order Paper Manuals, Training Information, Useful Industry Links, User's Guide, and What's in Service Express.

The main content area is divided into three sections:

- ServiceExpress**: Describes it as American Honda and Honda Canada's service repair information website. It lists subscriptions: 3 Days - \$10.00 USD, 30 Days - \$50.00 USD, and 365 Days - \$350.00 USD. A SUBSCRIBE button is present.
- ISIS**: Describes it as the Integrated Service Information System, which contains the same information as ServiceExpress but with additional advanced search capabilities. It lists subscriptions: 3 Days - \$20.00 USD, 30 Days - \$100.00 USD, and 365 Days - \$1,000.00 USD. A SUBSCRIBE button is present. An arrow points from the text "Click here to obtain an ISIS subscription." to this button.
- Security Professionals**: States that users must be registered members of the National Automotive Service Task Force Secure Data Release Model (NASTF SDRM) registry to purchase Key & Immobilizer codes. It lists Key Codes (1991-present) and Immobilizer Codes (All models with immobilizer except Honda Prelude, Acura RL (through 2004), and Acura NSX). A note states it is currently only available for U.S. customers. A SUBSCRIBE button is present.

On the right, there is a table comparing the content and search capabilities of ServiceExpress and ISIS.

	ServiceExpress	ISIS
Content		
Repair Information	✓	✓
Owners Manuals	✓	✓
Accessory Information	✓	✓
Parts Catalog	✓	✓
Search Capabilities		
Subject Search	✓	✓
Keyword Search	✓	✓
Subject/Keyword	✗	✓
Search By Publications (Technical Library)	✗	✓
Auto DTC Search (with HDS)	✗	Coming soon

At the bottom right, there is a link to Contact Us.

Click here to obtain an ISIS subscription.

The ISIS Main Menu

You can access all ISIS features from the **ISIS Main Menu**. When you select an item from the ISIS Main Menu, its sub menu appears directly below it.

The ISIS Main Menu provides the following 5 choices.

1	ISIS Home - A convenient place to find current, general information.
2	Search by Vehicle - Find repair information for a specific vehicle. Search by Subject and/or Symptom/Problem.
3	Training Info - Purchase training modules via the Helm Inc. Website.
4	Tools Info - Click here to find information on Honda Diagnostic System (HDS) Software Package, Vehicle Communication Interface (VCI) Tools, Control Module Programming (Software, Tools), and Control Module (CM) Initialization (new CM installation).
5	Parts Info - Search for parts by Vehicle Information, VIN, Catalog, Section, Common Repair, or Keyword . Order parts online through your eStore dealer.

Searching for Vehicle-Related Publications

ISIS provides four ways to locate vehicle-related publications:

1. Symptom/Problem Search
2. Subject Search
3. Symptom/Problem + Subject Search
4. Search by Publication (Technical Library)

Symptom/Problem Search

If you need to find publications related to a specific symptom, vehicle component or vehicle system, or a word in the publication title, then conduct a **Symptom/Problem** search.

Search Tips

The Symptom/Problem search can be a powerful tool, but sometimes you may get too many or too few results. To find a publication quickly, you must understand how this search function works.

First, ISIS does not search for words inside a publication. Instead, it looks for:

- Words **in the title** of the publication
- Names of systems and components **indexed to** the publication
- Standard ISIS symptoms **indexed to** the publication

Second, follow the rule “less is more.” Use fewer and shorter words to find what you are looking for. Here are tips for applying this rule:

- Whenever possible, use one word instead of two or three. For example, use EVAP instead of EVAPORATIVE CONTROL SYSTEM.
- Use only the first part of a word to avoid a misspelling. For example, use IMMOB instead of IMMOBILIZER.
- Use the singular form of the word, not the plural. For example, use BELT not BELTS.
- The Symptom/Problem field is not case sensitive; no need to capitalize.

Here are examples of words that work well for a Symptom/Problem search:

Type of Symptom/Problem	Example Words to Use
Common system names	ABS, SRS, EVAP
Common part/assembly names	BUMPER, HOOD, FILTER, TRUNK
Specific DTC codes	P1457, P0740, 15-3
Symptoms	DRIVEABILITY, PERFORMANCE, LEAK, NVH, NOISE, WIND
Job Function	PDI, TEST, INSPECT, REMOV (for remove or removal)

To search for a publication by Symptom/Problem, click Search by Vehicle on the ISIS Main Menu and follow these steps:

INTEGRATED SERVICE INFORMATION SYSTEM

ISIS Home Search By Vehicle Training Info Tools Info

Keyword Technical Library

Select Model, Year and Subject or Symptom/Problem, then click Search.

Model: ACCORD 1 Year: 2010 2 Symptom/Problem: BRAKE DISC 3 Search 4 Reset

All Subjects: Select A Subject

All Subjects:

- Vehicle General Information (1)
- Brakes (21)
- Brake Discs (17)

24 Items found for ACCORD, 2010, Keyword: Brake disc

Service Bulletins, Count = 1

- Brake Disc Refinishing Guidelines (Revised 7/14/2010)

Tech2Tech, ServiceNews, Tech Line Summary, Count = 7

- Brake Rotor Turning: We're Bustin A few Myths
- Discolored Brake Fluid
- Don't Refinish Discs Unnecessarily
- Replacement Disc Brake Grinder Wheels
- Servicing Front Brake Discs
- Torque Mounting Yoke Nut When Refinishing Brakes
- When to Refinish Brake Discs

Job Aids, Count = 1

1. Select a **Model** and **Year** from the drop downs.

2. Type in one or more words in the **Symptom/Problem** field.

3. Click **Search**.

4. The publications that match your Symptom/Problem appear. Click a **publication title** on the right side of the screen to open that publication.

Tip: Make selections from the “Subject” categories on the left side of the screen to further filter your results.

Subject Search

If you need to find a specific type of publication related to a vehicle system or subsystem, then conduct a **subject** search.

To search for a publication by subject, click **Search by Vehicle** on the ISIS Menu Bar and follow these steps:

The screenshot shows the 'INTEGRATED SERVICE INFORMATION SYSTEM' interface. At the top, there's a navigation bar with 'ISIS Home', 'Search By Vehicle' (highlighted with a red box and a yellow '1'), 'Training Info', and 'Tools Info'. Below this is a 'Keyword' search bar. A prompt says 'Select Model, Year and Subject or Symptom/Problem, then click Search.' The search filters are: Model (ACCORD, highlighted with a yellow '1'), Year (2010, highlighted with a yellow '1'), and All Subjects (Brakes, highlighted with a yellow '2'). There's a 'Symptom/Problem' field and 'Search' and 'Reset' buttons. On the left, a tree view shows 'All Subjects' expanded, with 'Brakes (144)' selected (highlighted with a yellow '3'). Under 'Brakes', 'Conventional Brake Components (68)' is expanded, and 'Brake Discs (16)' is selected (highlighted with a yellow '4'). The right pane shows '16 Items found for ACCORD, 2010, All Subjects: Brake Discs'. It lists categories: 'Service Bulletins. Count = 1' (with 'Brake Disc Refinishing Guidelines (Revised 7/14/2010)' highlighted with a yellow '5'), 'Tech2Tech, ServiceNews, Tech Line Summary. Count = 2', 'Job Aids. Count = 1', and 'General Information, Specifications, System Descriptions. Count = 2'. It also shows 'Repair Procedures, Tests. Count = 8'.

1. Select a **Model** and **Year** from the drop downs.
2. Make a selection from the **Subject** drop down.
3. Use the **+** and **-** icons to expand or collapse a list.
4. Click to select a **subject sub-category**. The publications that match your subject search appear.
5. Click a **publication title** on the right side of the screen to open that publication.

Tip: Make more selections from the “Subject” categories on the left side of the screen to further filter your results.

Symptom/Problem + Subject Search

If you need to find a specific type of publication by keyword and you know the vehicle system or subsystem, then conduct a **Symptom/Problem + Subject** search.

To search for a publication by Symptom/Problem + Subject, click **Search by Vehicle** on the ISIS Menu Bar and follow these steps:

INTEGRATED SERVICE INFORMATION SYSTEM

ISIS Home Search By Vehicle Training Info Tools Info

Keyword

Select Model, Year and Subject or Symptom/Problem, then click Search.

Model ACCORD Year 2010

All Subjects Brakes Symptom/Problem BRAKE DISC Search Reset

16 Items found for ACCORD, 2010 ,Keyword: brake disc

Service Bulletins. Count = 1

SB Brake Disc Refinishing Guidelines (Revised 7/14/2010)

Tech2Tech, ServiceNews, Tech Line Summary. Count = 2

T2 Brake Rotor Turning: We're Bustin A few Myths

SN Don't Refinish Discs Unnecessarily

Job Aids. Count = 1

+ Disc Brake Rotor Refinishing Worksheet

General Information, Specifications, System Descriptions. Count = 2

All Subjects.

Brakes (16)

Conventional Brake Components (16)

1. Select a Model and Year from the drop downs.
2. Make a selection from the Subject drop down. The subject path appears on the left side of the screen.
3. Type in one or more words in the Symptom/Problem field.
4. Click Search. The publications that match your Subject and Symptom/Problem appear.
5. Click a publication title on the right side of the screen to open that publication.

Tip: Make more selections from the “Subject” categories on the left side of the screen to further filter your results.

Technical Library

The Technical Library lets you search for service-related publications by Model, Year, Keyword, and publication type. To access the Technical Library, click **Search by Vehicle** on the ISIS Main Menu, then **Technical Library**, and follow these steps:

INTEGRATED SERVICE INFORMATION SYSTEM

ISIS Home **Search By Vehicle** Training Info Tools Info

Keyword

Select Model, Year, and Publication Group then Keyword. Click enter to begin your search.

Model **ACCORD** Year **2010**

Keyword **Search** **Reset**

Publications

- Accessory Installation Instructions
- Accessory User's Information Manuals
- Advanced Diagnostics
- Body Repair Manuals
- ETMs / EWDs
- Job Aids
- Mode \$06 Test Information
- Owners Manuals**
- Personalized Settings
- Quick Start/Technology Reference Guides

Narrow search results by selecting Keyword, then click Search.

Owners Manuals : ACCORD 2010, Count = 3

- 2010 Accord Coupe Owner's Manual (2-door)
- 2010 Accord Navigation Manual
- 2010 Accord Sedan Owner's Manual

1. Select a **Model** and **Year** from the drop downs.
2. From the **Publications** list, select a type of publication.
3. From the **Search Results**, click a publication title to open the publication.

Keyword Search

By entering a keyword, you can search any publication by any combination of model, year, and keyword to filter your results.

Note: If you are looking for a service bulletin, enter the bulletin number here.

INTEGRATED SERVICE INFORMATION SYSTEM

ISIS Home **Search By Vehicle** Training Info Tools Info

Keyword

Select Model, Year, and Publication Group then Keyword. Click enter to begin your search.

Model **ACCORD** Year **2010**

Keyword **BRAKE DISC** **Search** **Reset**

Publications

- Accessory Installation Instructions
- Accessory User's Information Manuals
- Advanced Diagnostics**
- Body Repair Manuals
- ETMs / EWDs
- Job Aids

Narrow search results by selecting

Service Bulletins : ACCORD , Keyword = brake

- Front Brakes Judder (Revised 5/11/2010)
- Brake Disc Refinishing Guidelines (Revised 7/14)

1. Select a **Model** and **Year** from the drop downs.
2. Type one or more words in the **Keyword** field.
3. From the **Publications** list, select a type of publication.
4. Click **Search**.
5. Click a publication title on the right side of the screen to open that publication.

Navigating ISIS Publications

Publication Lists and Icons

In ISIS search results, an **icon** appears to the left of each publication title. The icons represent the publication type.

The screenshot displays the ISIS (Integrated Service Information System) interface. The top navigation bar includes links for 'ISIS Home', 'Search By Vehicle', 'Training Info', and 'Tools Info'. Below this, a search bar is present with a 'Keyword' field and a 'Technical Library' tab. The search criteria are set to 'Model: ACCORD', 'Year: 2010', and 'Symptom/Problem: BRAKE DISC'. The search results are displayed in a list format, grouped by publication type. The groups include: 'Service Bulletins. Count = 1', 'Tech2Tech, ServiceNews, Tech Line Summary. Count = 2', 'Job Aids. Count = 1', 'General Information, Specifications, System Descriptions. Count = 2', 'Repair Procedures, Tests. Count = 8', and 'Component Locations. Count = 2'. Each item in the list is preceded by a small icon representing its publication type. A red arrow points to the icons, and another red arrow points to the publication title.

Publication Type	Count	Publication Title
Service Bulletins	1	SB Brake Disc Refinishing Guidelines (Revised 7/14/2010)
Tech2Tech, ServiceNews, Tech Line Summary	2	T2 Brake Rotor Turning: We're Bustin A few Myths
Tech2Tech, ServiceNews, Tech Line Summary	2	SN Don't Refinish Discs Unnecessarily
Job Aids	1	+ Disc Brake Rotor Refinishing Worksheet
General Information, Specifications, System Descriptions	2	Brake disc Specification(s) (L4)
General Information, Specifications, System Descriptions	2	Brake disc Specification(s) (V6)
Repair Procedures, Tests	8	Front Brake Disc Inspection (L4)
Repair Procedures, Tests	8	Front Brake Disc Inspection (V6)
Repair Procedures, Tests	8	Front Brake Disc Replacement (L4)
Repair Procedures, Tests	8	Front Brake Disc Replacement (V6)
Repair Procedures, Tests	8	Rear Brake Disc Inspection (L4)
Repair Procedures, Tests	8	Rear Brake Disc Inspection (V6)
Repair Procedures, Tests	8	Rear Brake Disc Replacement (L4)
Repair Procedures, Tests	8	Rear Brake Disc Replacement (V6)
Component Locations	2	Conventional Brake Component Location Index (L4)
Component Locations	2	Conventional Brake Component Location Index (V6)

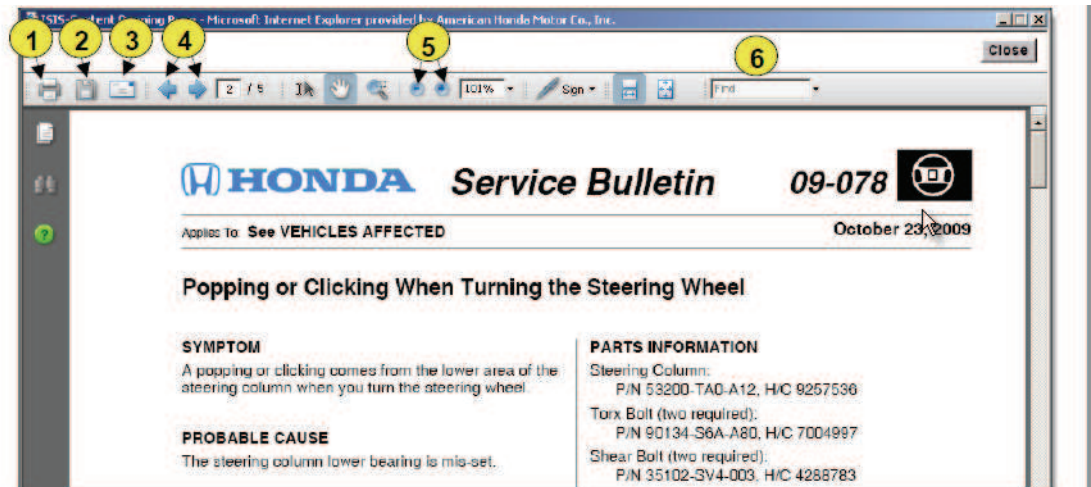
Search results are grouped by publication type (for example, Service Bulletins, Job Aids, etc.) You can see what type of publication an item is by holding your mouse pointer over an icon, as shown above.

You can always use the subject path on the left side of the screen to further filter your search results.

Each **publication title** is a hyperlink. Click the publication title to open the publication.

Service Bulletins

Service Bulletins (and some other publications) are in PDF format and appear in the Adobe Acrobat window, as shown here.

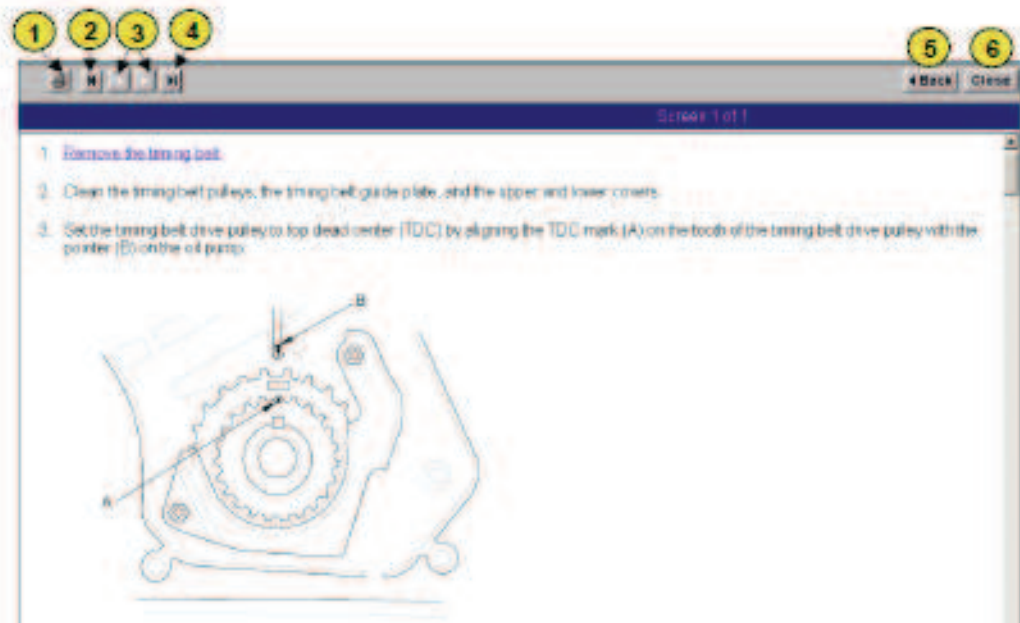


Use the Acrobat **toolbar** at the top of the screen to do the following:

1	Print the publication.
2	Save the file to your computer.
3	Email the file.
4	Advance to the next page or return to the previous page of this publication.
5	Zoom in or zoom out.
6	Search the publication for certain keywords.

Repair Procedures

Repair Procedures in ISIS appear as shown below.



Use the Repair Procedure toolbar at the top of the screen to do the following:

1	Print the publication.
2	Go back to the first screen of this procedure.
3	Advance to the next screen or return to the previous screen of this procedure.
4	Advance to last screen of this procedure.
5	Return to a procedure you were previously viewing.
6	Close this procedure.

Clicking on a hyperlinked step takes you to another procedure related to that step. In this example, clicking **Remove the timing belt** takes you to the procedure for timing belt removal.

You can then click **Back** to return to this procedure.

ISIS Home

ISIS Home is a convenient place to find current, general ISIS information. When you click **ISIS Home** on the ISIS main menu, a sub menu appears with the following choices:

INTEGRATED SERVICE INFORMATION SYSTEM HONDA Logout

ISIS Home Search By Vehicle Training Info Tools Info Parts Info

Summary What's New ISIS Training

What's New

86-003	CR 1986 Civic Left Drive Shaft Recall	4/30/2013
06-098	CR 2001 Civic Product Update: Powertrain Control Module	4/30/2013
03-028	CR 2003 Element: Windshield Is Cracked at the Lower Corners (Replaced by 06-084, Warranty Extension: 2003-04 Element Windshield)	4/30/2013
99-085	CR Accord Warranty Extension: EGR Port Clogging (DTC P0401, P1491, EGR Pipe Kit)	4/30/2013
05-031	CR Alaska-only Product Update: Replace ETCS, Starter Cut, and A/F Sensor Relay	4/30/2013

[More...](#)

Resources

[User's Guide](#)

[Hybrid and other emergency response guides](#)

[Useful Industry Links](#)

[Order paper manuals](#)

[Industry positions statements](#)

Tech2Tech **September Episode**

[Current Video](#) [Tech2Tech Video Archive](#) [Feedback](#)

- **Summary** – The most recent ISIS publications and Resources, as well as the most current Tech2Tech video.
- **What's New** – A list of all the publications posted to ISIS in the previous 30 days. This is a great help for keeping up with Honda publications that affect your work and skills. The screen also provides a comprehensive list of all the publications on ISIS so far.
- **ISIS Training** – A quick link to this and other guides for learning to use ISIS.

Help

If you get stuck anywhere, click on the **Help** link located at the bottom left of the ISIS window.



Contact Us

From the Contact Us screen, select a feedback category, and follow the on-screen instructions. We make every effort to respond to your feedback within two business days.

Feedback Categories

- **Problems with content.** Select this if a description or procedure is incorrect, an illustration or schematic is missing or incorrect, or if you can't open a document.
- **Log-on or password problems.**
- **Questions about billing or credit.**
- **Suggestions for improvement.** Use this to tell us what you would like to see in ISIS, or give us ideas on how to improve the Website.
- **Other comments.** Use this for any other problems you may encounter.

A screenshot of a web browser window displaying a contact form. The form has a title bar with standard window controls. The main content area contains a paragraph of instructions: "If you have trouble subscribing to or using this website, or find errors in the information, use this e-mail screen to contact us. Fill out the following information, then click 'Submit.' However, before you contact us, please check that you meet all [System Requirements](#)." Below this are four input fields: "Your Name:" (text box), "Your E-mail Address:" (text box), "Your Phone Number:" (text box), and "Type of Problem:" (dropdown menu with "<Select a Subject>" selected). Below these is a large text area for "Comments:". At the bottom of the form are two buttons: "Submit" and "Close".