SAMPLE ORDERING DOCUMENT
ORACLE LINUX AND ORACLE VM SUPPORT SERVICES

ORACLE®

Oracle Linux and Oracle VM Ordering Document

Your Name		Your Contact	
Your Location		Phone Number	
		Email Address	

O R A C L E   C O N T R A C T   I N F O R M A T I O N

Agreement:	**Contracts for Products and Related Services between the State of Texas acting by and through the Department of Information Resources ("DIR") and Oracle America, Inc. ("Oracle"), effective April __, 2014**
Agreement Name:	**DIR Contract No. DIR-TSO-2539; Oracle Contract No. US-GMA-225288**
	This ordering document incorporates by reference the terms of the agreement specified above and all amendments and addenda thereto ("agreement"). The defined terms in the agreement shall have the same meaning in this order unless otherwise specified herein.

A. DESCRIPTION AND FEES FOR ORDERED SERVICES

All fees on this ordering document are in US dollars.

Service Description	Qty	List Fee	Discount	Net Fee

Fee Description	Net Fee
Support Fees	
Total Fees	

B. General Terms

1. **Commencement Date**
    The term for all services is effective upon the effective date of this ordering document.

2. **Term**
    If only Oracle Linux is sold:
    Section A lists the service duration of the Oracle Linux support services, which are described below.

    If only Oracle VM is sold:
    Section A lists the service duration of the Oracle VM support services, which are described below.

    If Oracle Linux and Oracle VM are sold:
    Section A lists the service duration of the Oracle Linux and Oracle VM support services, which are described below.

    TERM OPTIONS:
    i. If the customer is switching service providers AND the customer is not purchasing support for Oracle VM, replace the statement above with the following:
    In consideration of your certification that you entered into a Linux service support agreement with *{insert current Linux service support provider}* prior to October 25, 2006 and that you are switching from your current Linux service support provider to Oracle Linux support services, Oracle will extend the term of your Oracle Linux support. Your current *{insert current Linux service support provider}* service contract will expire on *{insert current Linux service contract expiration date}*; the term of your Oracle Linux support services acquired on this ordering document

will expire on *{insert Oracle Linux service contract expiration date}*.

ii. If the customer is switching service providers AND the customer is purchasing support for Oracle VM, add the following to the end of the "switch" paragraph above:
Additionally, Section A lists the service duration of the Oracle VM support services you have ordered, which are described below.

3. **Fees, Invoicing and Payment Obligation**

   a. All fees due under this ordering document shall be non-cancelable and the sums paid nonrefundable, except as provided in the agreement.

   b. Services fees are invoiced in accordance with the terms in the agreement.

   c. All fees are due in accordance with Appendix A, Section 8.J of DIR-TSO-2539.

4. **Segmentation**
The purchase of the services listed in Section A of this ordering document is offered separately from any proposal for other program licenses (e.g., program licenses other than Oracle Linux, Oracle VM-Manager or Oracle VM-Server programs) you may receive or have received from Oracle and does not require you to purchase Oracle program licenses.

C. **Other**

If Priority Service for Oracle Linux or Oracle VM is sold:

1. **Priority Service for Oracle Linux or Oracle VM**
Priority Service for Oracle Linux or Oracle VM is provided under the Oracle Linux and Oracle VM support policies in effect at the time the services are provided. The Oracle Linux and Oracle VM support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided during the period for which fees for Priority Service for Oracle Linux or Oracle VM have been paid. You should review the Oracle Linux and Oracle VM support policies prior to entering into this ordering document. The current version of the Oracle Linux and Oracle VM support policies may be accessed at http://www.oracle.com/us/support/policies/index.html.

The offer is valid through _____ 20__ and shall become binding upon execution by you and acceptance by Oracle.

[Insert Customer's Name]   **Oracle America, Inc.**

Signature: _____   Signature: _____
Name: _____   Name: _____
Title: _____   Title: _____
Signature Date: _____   Signature Date: _____

Effective Date: _____ (to be completed by Oracle)