### **About the LOVE AWARD**

The mission of the Catholic Health System calls us to continue the healing ministry of Jesus. Today, in our hospitals, nursing homes, home care agencies, primary care centers and health care facilities, thousands of associates work each day to bring to life the values that define Catholic health care in our community. These values – Compassion, Justice, Reverence, and Excellence – are at the core of everything we do.

Our philosophy of care is firmly rooted in the belief that all people, especially those who are poor and disadvantaged, should be treated with dignity and respect. We strive each day to provide our patients, residents, and clients with high quality, compassionate care and unparalleled service excellence.

The LOVE AWARD (Living Our Values Effectively) is designed to recognize outstanding associates throughout the Catholic Health System who demonstrate a personal commitment to our values in their daily work. The award, which is presented quarterly, is intended to acknowledge those associates who go above and beyond the traditional scope of their jobs and are truly deserving of special recognition.

Anyone can nominate an associate for the LOVE AWARD – patients, visitors, family members, physicians, volunteers, and co-workers. Associates who are nominated and chosen will receive several distinct recognition honors. If you would like to nominate an associate for the LOVE AWARD, please take a moment to fill out this nomination form.

## **Our CORE VALUES**



REVERENCE FOR THE DIGNITY OF EACH PERSON

**COMPASSION** 

JUSTICE FOR ALL, ESPECIALLY THOSE WHO ARE POOR AND DISADVANTAGED

**EXCELLENCE** 

### **Our MISSION**

Committed to a common mission,
Western New York's Catholic health
providers continue the healing ministry
of Jesus. Seeking to improve the health of
individuals and communities, we provide
high quality service that is holistic,
compassionate and respectful of human
dignity. Central to this endeavor is the
service of persons who are poor and
disadvantaged.





## Focus for ELIGIBILITY CRITERIA

# REVERENCE FOR THE DIGNITY OF EACH PERSON

- ◆ Treats all people with respect, dignity, and concern.
- Exhibits fair and just treatment of all individuals by their words and actions.
- Treats others as they would like to be treated.

#### **COMPASSION**

- Understands how others feel and responds in a sensitive, caring manner.
- Demonstrates sympathy and empathy toward those in distress, helping to calm fears.
- Takes time to listen and help others in need.

# JUSTICE FOR ALL, ESPECIALLY THOSE WHO ARE POOR AND DISADVANTAGED

- Shows unconditional acceptance of all people.
- Serves as an advocate for the vulnerable.
- Collaborates with others to empower individuals to seek justice.
- Participates in service projects on behalf of persons who are poor and disadvantaged.

#### **EXCELLENCE**

- ◆ Takes pride in his or her work and strives for excellence, going beyond expectations.
- ◆ Maintains the highest quality standards.
- Reinforces positive behaviors by their personal example and commitment to excellence.
- ◆ Affirms and recognizes others' gifts.
- ◆ Accepts the challenges and dedication it takes to be the best they can be.

# **LOVE AWARD** Nomination Form

To nominate an associate for the **LOVE AWARD**, please fill out the form below as completely as possible. Use the Focus for Eligibility Criteria located to the left of this section. Please include any information that demonstrates our values.

Name of Candidate:	Position:
Reason(s) for nomination (Please b if necessary):	e as specific as possible; describe event/behavior. Attach an additional sheet
Signature:	Date:
Your relationship to the nominated  ☐ Patient/Resident ☐ Manag ☐ Co-Worker ☐ Volun ☐ Other	ger

Please see back panel for return information.