

**Reflex Cash Management Upgrade Form from “Basic Package” to “Premium Package”**  
**Borang Permohonan Naik Taraf daripada “Pakej Asas” ke “Pakej Premium” untuk Reflex**  
**Cash Management**

**REGISTRATION CENTRE**

Please forward completed Upgrade Form together with other documents in the Checklist below to the following address

Officer in Charge  
 Cash & Payment Operations  
 Systems & Operations Division  
 RHB Bank Berhad  
 Level 3, Tower 3  
 Jalan Tun Razak  
 50400 Kuala Lumpur.

**CHECKLIST BEFORE SUBMISSION TO BANK:**

- 1. Completed Upgrade Form ( )
- 2. Board Resolution from Principal account (for Premium Package and / or Financial Supply Chain Management) ( )
- 3. Form 49 ( )

**FOR BANK USE ONLY**

	Code	Staff ID
<b>Sales Code</b>		
<b>Campaign Code</b>		
<b>Branch</b>		

Please tick (√) where applicable:

**BANK@WORK**

### Application to upgrade from Basic to Premium Package:

Please mark the box(s) below with  which Reflex Cash Management Services you intend to obtain

**Account Management and Transactional Services (Premium Package)**  
(Must submit this form together with Board Resolution)

**Financial Supply Chain Management**  
(Must submit this form together with Board Resolution)

Name of Company / Association / Club / Society:	
Registration Number:	Existing Reflex Corporate ID:

### Part A – Number of End-Users

User	Premium Package	Financial Supply Chain Management
<b>Data Entry</b> Person appointed to input the data via Reflex.	a. <b>**</b> Minimum 1 unit required. Additional required? Quantity _____	a. <b>**</b> Minimum 1 unit required. Additional required? Quantity _____
<b>Reviewer</b> Appointed staff to review information inserted by Data Entry.	a. Optional. Do you require? <input type="checkbox"/> <b>**</b> Yes <input type="checkbox"/> No b. Additional required? Quantity _____	a. Optional. Do you require? <input type="checkbox"/> <b>**</b> Yes <input type="checkbox"/> No b. Additional required? Quantity _____
<b>Authorizer</b> Person appointed by company to authorize transactions made via Reflex.	1. <b>**</b> Minimum 1 2. Additional required? Quantity _____	1. <b>**</b> Minimum 1 2. Additional required? Quantity _____
<b>Training (for Premium Package)</b> Training by our Solution Specialist on how to easily utilize Reflex. It is highly recommended for you to apply.	We would like to have / Kami memerlukan: <input type="checkbox"/> <b>***</b> On-site training at your office (Chargeable). Please state location:  <input type="checkbox"/> Classroom training at any RHB branch (Free of charge). Please state location:  <input type="checkbox"/> No training required.	

**\*\*** RM50.00 will be charged per token and will be debited from registered account.

**\*\*\*** RM150.00 will be levied every time a training session is conducted at your site. It will be debited from your account after training is completed.



**Part F - Declaration by Principal Applicant**

1. I/We hereby apply for the service of Reflex Cash Management provided by RHB Bank Berhad / RHB Islamic
2. I/We hereby authorize the Bank to debit the principal account with the service charges set forth below:
  - a. Subscription service charge
  - b. Service charge
  - c. Token charge
  - d. Training charge

Notes on the service charges

- The subscription and service charges above shall be debited from your account upon issuance of your Corporate ID/Organization ID.
- The service fee shall be debited from your account upon processing of your payment files. It is charged based on per transaction basis.
- The subscription fee is charged based on the number of applicant / company's account to be used for the service.
- The training charge is levied every time a training session is conducted at your site. It will be debited from your account after training is completed.
- The subscription, service, token, and training charges above are non-refundable.
- Token charge is applicable for replacement of lost or damaged tokens.
- Effective 1st Apr 2015 all fees/charges incurred will be subjected to 6% GST (where applicable).

3. For more details on the terms and conditions and service charges applicable (as defined in the Form for Selection of Reflex Cash Management), please visit [www.rhbgroup.com](http://www.rhbgroup.com). At your request, the Bank may provide you with information on the service charges applicable to the Transactional Services (as defined in the Form for Selection of Reflex Cash Management).
4. I/We shall be deemed to have read, understood and accept the Terms and Conditions that govern the use of Reflex Cash Management before submitting this application. The Terms and Conditions are made available at [www.rhbgroup.com](http://www.rhbgroup.com).
5. Upon receipt of our application for the Services (either the Account Management Services (known as Basic Package) or a combination of Account Management and Transactional services (known as Premium Package and other services) as stated in Page 1 of this application form), I/we accept and acknowledge that the Bank may in its absolute discretion accept or reject the application. If the Bank accepts the application, the Bank will give written notice of its acceptance and permit us to commence access and/or use of the Services.
6. I/We note that the Terms and Conditions and this Form submitted to the Bank shall govern our access and/or use of the services. Any other forms and/or the Application Form previously submitted by us to the Bank shall be deemed to apply to both the existing services obtained by us and the additional services applied for hereunder.
7. I/We hereby confirm that I/We are authorized to act for and on behalf of the Company/Association/Club/Society/Partnership to apply for the Reflex Cash Management provided by the Bank.
8. I/We hereby confirm that all information provided is true and accurate to the best of my/our knowledge as at the date of this application.
9. I/We hereby confirm that I/We have read, understood and agreed to the terms and conditions of the Reflex Cash Management, this Application Form and the Terms and Conditions made available on [www.rhbgroup.com](http://www.rhbgroup.com) and agree irrevocably and unconditionally to be bound by such terms and conditions.

<p>* FOR REFLEX CASH MANAGEMENT APPLICATION</p>       <p>Authorized Signatory (ies) * and Company Stamp (Chop) / Date Name : _____ Designation : _____ NRIC No : _____</p>	<p>** FOR TRADE SERVICES IF APPLICABLE</p>       <p>Authorized Signatory (ies) ** and Company Stamp (Chop) / Date Name : _____ Designation : _____ NRIC No : _____</p>
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\*Authorized Person(s) signature as per Board Resolution (or such other document acceptable to the Bank) for operation of current accounts for banking transactions.

\*\* Authorized Person(s) signature as per Board Resolution (or such other document acceptable to the Bank) for operation of existing trade facilities/services as furnished to the Bank, if different from \* above.

**For Bank Use Only**

		Reflex Registration Centre		Corporate	Commercial	Trade	Credit Card Merchant	Financial Supply Chain
Signature and other particulars verified	Officers' signature & name stamp (chop)	Corporate ID:	Verified by:					
			Approved by:					