

## How to read your Explanation of Benefits (EOB)

- Group Name: The name of the policyholder with whom you are insured.
- Name and address of provider/facility/claimant receiving FOB.
- 3. a. Enrollee: Individual who is primary on the policy.
  - b. Patient: Individual who received services.
  - c. Group No: Designated to identify the policyholder.
  - d. Location code: Information used by HSR to identify your plan.
  - e. Claim No: Number assigned for each bill received.
  - f. Incurred Dates: Date(s) for services provided to you.
- 4. Date: Date of Service.
- Total Charge: The actual cost the provider billed for the services you received.
- 6. Exclusions Ineligible: The dollar amounts that are not eligible for benefits.
- 7. Exclusions Code: Corresponds with a description of why the dollar amounts were ineligible.
- 8. Exclusions Discount: The amount the provider should agree to write off from the billed amount.
- 9. Co-pay: The amount you would pay the provider at the time of service.
- Deductible Amount: The amount that needs to be met before benefits are available.
- 11. Covered Expenses: The dollar amount of charges eligible for consideration.
- 12. Pay %: The percent used to calculate payment.
- 13. Amount Payable: The benefit amount available for this service.
- 14. C.O.B. Amount/Other Carrier Adjustment: The amount paid by the primary insurance company.
- 15. Description of the codes used under "Exclusions" in section six (6) and/or miscellaneous comments.
- 16. Provider/Payable To: Name of the provider/facility/claimant receiving check.
- 17. Address: The address of the provider/facility/claimant receiving check.
- 18. Check Number: Unique number identifying a check.
- 19. Amount: Benefit being issued to a provider/facility/claimant.
- 20. Date: The date the check was issued.