

## C37831 Shared Space

### Recruitment Questionnaire for Followed Journeys with disabled users

Good morning / afternoon, my name is ..... and I am carrying out some research on behalf of MVA Consultancy, an independent research company.

MVA Consultancy has been commissioned by the Department for Transport (DfT) to better understand how people, with a range of disabilities, navigate and understand different types of street.

I am currently recruiting people to take part in 'accompanied journeys' followed by an informal interview.

This research is being conducted in accordance with the Code of Conduct of the Market Research Society and the Data Protection Act. This means that everything you say is confidential and will not be linked to you personally.

Please can you tell me...?

**1: Do you ever pass through this area [explain location if respondent is blind/ partially sighted, otherwise show image]?**

Yes	1	(If yes, continue)
No	2	(If no, skip to Q4)

**2: Generally, what is the main purpose of your journeys through ... [Name study site]?**

Commute	1
Business trip	2
Leisure	3
Other (please specify)	4

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**3: How often do you travel through this area ... [Name study area]?**

5 or more times a week	1
1-4 times a week	2
Less than once a week	3
Less than once a month	4
Never	5

**4: Are you familiar with the term 'Shared Space'?**

Yes	1	(If yes, continue)
No	2	(If no, skip to Q8)

**5: Are you aware of any campaigns relating to Shared Space?**

Yes	1	(If yes, ask Q6)
No	2	(If no, skip to Q7)

**6: Have you been involved in any campaigns relating to Shared Space?**

Yes 1 (If yes, please specify)  
No 2

**7: Have you taken part in previous research on this subject?**

Yes 1 (If yes, please specify)  
No 2

**8: Which of these age groups are you in?**

16-25 years 1  
26-45 years 2  
46-65 3  
Over 65 4

**9a. Which of the following would best describe your disability?**

Sight impaired (partially sighted) 1  
Severely sight impaired (blind) 2  
Mobility impaired – ambulant 3  
Mobility impaired – wheelchair 4  
Hearing loss 5  
Learning difficulties – mild 6  
Learning difficulties – moderate 7  
Other (please specify) 8

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**9b. [If 9a= 1 or 2] Are you registered blind?**

Yes 1  
No 2

**10: Are you independently mobile?**

Yes 1  
No 2

**11. [DO NOT ASK] Interviewer, please code gender.**

Male 1  
Female 2

**< < Check Quotas > >**

For the 'accompanied journey' you will be asked to move along a short, pre-determined route which will have a variety of street design features such as tactile paving, kerbs of different heights, bollards, etc. You will be accompanied by two interviewers: One will walk with you and will ask you to stop at key points/street features so that they can ask you questions about why you acted in a certain way at that point/feature and how you felt, etc. Your responses during the journey will be digitally recorded by the interviewer walking with you; the second interviewer will

walk behind and video record the journey so that we can map your experiences onto the route.

Following completion of the journey, the interviewer will ask you some further questions about the route, which will also be digitally recorded, and will complete a short structured questionnaire with you.

The predetermined route will take about 10 minutes to complete, but as you will be stopping at points along the way, the 'accompanied journey' and informal interview will take up to 1 hour 30 minutes. You will receive £40 as a thank you for your time.

**12: Are you willing to take part in this research?**

Yes	1	-> Continue
No	2	-> Thank and close

**13: Interviewers will be undertaking 'accompanied journeys' and informal interviews on the following days and times. Which slot can I book you in for?**

*[Interviewer: Please note down the respondent's name and contact number next to the slot they would like to attend – for those with hearing loss please ask them for the best method to contact them]*

**14: Are you happy to make your own way to [meeting point] to meet the interviewers?**

Yes	1	[If yes, skip to Q17]
No	2	[If no, ask Q15]

**15: If you live within a 5 minute walk from [meeting point] we can arrange for the interviewer(s) to meet you at/ near to your home. Would you like us to arrange this?**

Yes	1	[Take down respondent's address and phone number]
No	2	

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**16: [If no] If you live within a 5 minute drive from [meeting point] we can arrange for a taxi pick-up and drop-off from your home to [meeting point]. Would you like us to arrange this?**

Yes	1	[Take down respondent's address and phone number]
No	2	

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**17: Do you require a companion to accompany you to your appointment?  
(Please note: any accompaniers will not be able to participate in the  
followed journeys or interviews)**

Yes	1
No	2

**18: [For respondents with hearing loss] Do you require us to organize for a BSL  
translator to accompany you?**

Yes	1
No	2

**19: Thank you for your time. The interviewer will meet you at  
<<location>> on <<date>> at <<time>>.**

[Hand respondent a letter of invitation with all relevant details completed]

**20: [DO NOT ASK] Interviewer, please note what organisation (if any) was  
used to approach the participant and any other relevant information relating  
to the recruitment approach? Provide details.**