**Announcing Med-Pay's Employee Web Site,
"My Med-Pay Data",
Which Provides On-line Access to
Health Claim EOBs.**

Med-Pay, your Health Plan's third party administrator, provides on-line access to your medical claims history via www.Med-Pay.com. You must first contact Med-Pay's Customer Service to receive your log-in information. Once you have this information, click on the "For Employees" tab on the web site and then click on the "My Med-Pay Data" link in the top right corner of the main white area.

Should you have problems with or questions about accessing your on-line claims information, you may call Med-Pay's Customer Service department at 417-886-6886 or 800-777-9087.

Here are some features of Med-Pay's web site:

- Access to your claims information is available on-line 24 hours a day and 7 days per week through the My Med-Pay Data link.

   o Access to the past three years of claims history.

   o Claims information for you and any family member who is covered under the Plan is accessed under your login and password. You will see the online Explanation of Benefits (EOBs) for any persons for which you would have received an EOB in the mail.

- Fillable claim and accident questionnaire forms that can be submitted on-line.

- Printable forms that can be filled out and mailed/faxed.

- Helpful Hints, Claims Filing Instructions, Frequently Asked Questions tools are available.

- Order a new ID card; change of address request; precertification; general inquiries, etc.