

Please complete this application and mail it to the address provided below along with: A copy of the dated Sales Receipt from the participating contractor who performed the work.

Mail to: Honeywell Smart Grid Solutions • Offer H644913 • P.O. Box 130016 • El Paso, TX 88513-0016 (Please do not send this form with your utility bill payment.)

Customer Information

Name on Dominion Account:

Dominion North Carolina Power Account Number:

| Service Address: | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|
| City:State: | Zip Code: |
| | our application via your e-mail address) |
| Home Phone: () Work Phone: () | |
| Choose one: Send rebate check to me or I authorize direct payment of the rebate in the amount in this document and recognize that I have received the equivalent value of this amount through services prov | |
| Does this heat pump use natural gas, propane or oil for heating? 🗌 Yes 🔲 No | |
| What type of residence do you live in? 🗌 Single-Family 🗌 Single-Family attached 🔲 Condominium | Multi-Family Mobile Home |
| Do you: Own Lease Do you have authority to approve work on the property? Yes No | |
| The following two questions are optional: | |
| 1. Did the rebate incentive offered by Dominion have any influence in your decision to have the work pe | erformed? Yes No |
| 2. Would you like to receive emails with other energy saving tips and program information? | Yes No |

Dominion North Carolina Power Terms and Conditions

- 1. Service must be performed after January 1, 2014.
- 2. Rebate application must be postmarked within 45 days of the service date.
- 3. Customer premise is eligible for one tune-up per unit during the five-year Program time period. Submit one rebate application form per unit. Simultaneous participation in the Residential Heat Pump Tune-Up Program and the Residential Heat Pump Upgrade Program is prohibited.
- Work must be completed by a participating contractor in Dominion's Contractor Network. This participating contractor must be a member in good standing of the Contractor Network at the time of completion of work in order for the Customer to qualify for a rebate.
 This Program is open to Dominion North Carolina Power residential customers living in single family residences, townhomes, mobile homes, and multi-family (apartments and condos) dwellings.
- 5. This Program is open to Dominion North Carolina Power residential customers living in single-family residences, townhomes, mobile homes, and multi-family (apartments and condos) dwellings with electric heating and cooling with an air source heat pump. Customer must be on a residential rate schedule. Customers must be responsible for the electric bill and either own the home or be able to secure permission from the owner to perform the repairs or improvements recommended. Units in operation for less than six (6) months are not eligible to receive a tune-up. Geothermal (water source) units and units with gas/oil/nonelectric or dual fuel do not qualify. Units must be in working condition prior to tune-up. Any deficiencies identified during the tune-up, including refrigerant charge, must have been corrected and noted by technician on the rebate form.
- 6. It is the responsibility of the customer to assure that all requirements for the rebate are met. Failure to provide any of the required information will delay processing of your application and could result in non-payment.
- 7. Rebate payments are based on the date of service and invoice amount. Customers must abide by the rules and rebate levels in effect on the date of service.
- 8. The dated sales receipt must match the date of service listed on the Heat Pump Tune-Up rebate application form.
- 9. Program procedures, requirements and rebate levels are subject to change or cancellation without notice and are subject to available Program funds.
- Dominion North Carolina Power and/or its designees including Program administrators and evaluation contractors reserve the right to review installations to verify completion and measure energy savings to ensure compliance with all Program requirements. Such reviews will be made at a time convenient to the applicant. Misrepresentation of installation location or measure eligibility may result in forfeiture of the rebate.
- 11. Payment will be issued to the account holder and mailing address on record with the utility unless the customer has authorized payment be made to the contractor specified in this document.
- 12. Please allow up to 90 days from the date all required information is received to process your rebate.
- 13. Service must be completed in accordance with all laws, codes and other requirements applicable under federal, state and local authority.
- 14. You are urged to seek appropriate consultation concerning any tax liabilities that could be associated with the receipt of the rebate.
- 15. Dominion North Carolina Power, its parents, subsidiaries, employees, affiliates and agents assume no responsibility for the performance of the equipment or equipment warranty, the quality of the work, labor and/or materials supplied, and/or the acts or omissions of the participating contractor.
- 16. The customer hereby agrees to indemnify, defend and hold harmless Dominion North Carolina Power, its parents, subsidiaries, employees, affiliates and agents from any and all liability associated with this project.
- 17. I understand that I may be contacted by Dominion North Carolina Power via survey or questionnaire to provide feedback on my satisfaction with the Program.
- 18. I understand that Virginia Electric and Power Company (the "Company") retains all rights to energy and demand reductions that result from measures installed under this Program for a maximum of four years, and that the Company may use such energy and demand reductions to participate in load management programs, demand response programs, or auctions operated by PJM Interconnection, L.L.C. ("PJM"), the regional electric transmission entity of which the Company is a member. The Company may share my pertinent customer information with PJM and with the Company's agents and contractors for purposes of this Program. Pertinent customer information includes, but is not limited to, account holder name, account number, energy usage and billing information, address, other contact information, and other information necessary to implement and monitor the Program including other information as required by PJM.

By signing this application I agree to the above terms and conditions. I certify that I am the Dominion North Carolina Power customer and owner or lessee of the residence described above.

Customer Name (please print): _____

Customer Signature

Date



The following work items must be completed in order for the system to qualify for a tune-up rebate.

| Company: | | | |
|-------------------------|--------|---------------|--|
| Service Technician: | | Service Date: | |
| Company Street Address: | | | |
| City: | State: | Zip Code: | |
| Company Phone: () | | | |

| | | Checklist items marked as "NO" have | been co | orrected | ļ |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|----------------------|---|
| Thermostat has been checked for proper operation | | Thermostat is operating properly | Yes | No | |
| Air filter has been inspected | | Existing filter is clean or has recently been changed | 🗌 Yes | □ No | |
| Condensate drain has been inspected | | Condensate drain shows no sign of leakage Plumbing components and traps intact Drains free from obstruction Drain pan free of biological growth | ☐ Yes ☐ Yes ☐ Yes ☐ Yes | No No No No | |
| Evaporator coil has been inspected | | Coil free of contaminants that could restrict air flow | 🗌 Yes | □ No | |
| Evaporator fan and motor has been inspected | | Fan or blower has tight connection with blower motor shaft Fan can rotate freely Blower wheel is free of dust and debris Bearings are properly lubricated (if applicable) | ☐ Yes ☐ Yes ☐ Yes ☐ Yes | No No | |
| All accessible refrigerant lines have been inspected | | Line free of any leaks, kinks, crushed sections or restrictions Proper insulation in place | Ves Ves | | |
| Condenser coil has been inspected | | Condenser coils have been brushed and combed Condenser fins have been brushed and combed | Yes Ves | | |
| Condenser fan motor has been inspected | | Fan blade has a tight connection to the blower motor shaft Fan can rotate freely Fan is properly lubricated (if applicable) | Yes Yes | | |
| Checked system for proper refrigerant charge level Refrigerant Type: R-22 R-410A | | System was properly charged Nameplate charge: Amount of charge added: Amount of charge removed: Oz. (Up to 64) (Pre) Record refrigerant pressures: | Yes | | |
| Outside temperature (°F): | | (Post) Record refrigerant pressures: High (150 to 450) _ (Post) Record refrigerant pressures: High (150 to 450) _ | | | |
| Rebate Amount: up to \$90.00 Total R | ebate: (| 6 Rebate not to exceed purchase price | | | |
| Applicable warranties were provided Premises were left in "broom clean" condition, free from any debris (paper, wire, sheet material, glass waste material) generated by the contractor's work. | | | | | |
| | | ATION (condensing coil/outside unit) | | \ \ | |
| Approximate Year of Manutacture:B | rand Nc | ime: Cooling Capacity | per unit (to | ons):(1.5 to 5) | — |
| Condenser Serial Number: | | | | | |

Condenser Model Number:

| System SEER Rating (BTU/ w-h): _ | HSPF (BTU/ w-h): _ | | _ RLA (compressor amps): _ | | _ FLA (outdoor fan amps):_ | |
|----------------------------------|--------------------|------------|----------------------------|-----------|----------------------------|-------------|
| | (Up to 24) | (Up to 11) | | (5 to 30) | | (.1 to 7.5) |

*Rebate can not be processed with any missing information or blank fields.

I certify that a thorough tune-up has been completed, including all of the applicable actions indicated above, and I have increased the system efficiency to the best of my ability, and the system is operational.