

CASINO/GAMING OPERATION QUESTIONNAIRE



NAME OF INSURED: _____

PRINCIPAL ADDRESS: _____

1. Is the Casino wired to the local police station? If not, to what is it wired? Yes No

2. What is the distance to the nearest police station? _____
3. What is the average law enforcement response time to an alarm? _____
4. State hours of operation _____
5. Do you employ security guards? If yes, how many are on duty on each shift? Yes No

6. Do the security guards carry weapons? Yes No
7. What is the average cash exposure? _____
8. What is the maximum cash exposure? _____
9. Specify safe(s) or vaults(s). _____
10. Describe procedure to open safe(s) or vaults(s).

11. If a vault is used, is there an alarm in the vault? Yes No
12. Do the cashiers have hold up alarms? Yes No
13. Is each gaming table checked for an accurate count of money at the end of each shift? Yes No
14. How often is cash accounted for? _____
15. How many individuals must verify the gaming table inventory for "fill" chips?
16. Is the dealer's log verified and balanced at the end of each shift? Yes No
17. Are surveillance cameras utilized on the casino floor? Yes No
18. Are surveillance cameras utilized in the cashiers area? Yes No
19. Is cash counted and recorded at the end of each shift? Yes No
20. Is there a camera in the counting room? Yes No
21. How many people have access to counting room? _____
22. Is a supervisor on duty at all times in the counting room? Yes No
23. Are pocketbooks and packages prohibited from the counting room? Yes No
24. Is special clothing required (e.g. no pockets)? Yes No
25. How often do you make deposits? _____
26. What is the average size of deposits? _____
27. Do you vary the time of your deposits? Yes No
28. Do you use an armored car service for bank deposits and delivery of coins? Yes No
If no, please explain procedure:

29. Are new employees required to take drug tests? Yes No
30. Do you perform background checks on all employees?
If not, explain screening procedure: Yes No
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31. Do you extend casino credit? Yes No
32. Do you safeguard your "markers"? Yes No
33. Are original "markers" allowed off premises? Yes No
34. Are cards and dice changed at the end of each shift or are they changed daily? Yes No
35. Are slot machines alarmed to guard against manipulation? Yes No
36. Are computer passwords modified to keep up with changes in personnel? Yes No
37. Describe the procedures for extending credit:
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Signed: _____ **Title:** _____

Submit Form Online

CONTACT INFORMATION (required)

Your Name:

Email Address:

Phone Number:

DIRECTIONS

- In order to submit electronically, application form needs to be opened in Adobe Acrobat Reader (version 8 or higher).
- Internet email programs will **not** work with this feature.
- Other submission options: Save, Print and Fax to: **877-257-2166** or Email to: **bondbcssubmit@thehartford.com**
- Do **not** hit Submit more than once, you will receive confirmation
- After submitted, the Hartford Bond Center will contact you to complete the process.
- Any questions, call the Hartford Bond Center: 888-656-0817

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